Net Interest Income
£1,783m
Up 7% on the first half of 2014, driven by margin improvements and increased retail and corporate lending.

## f929m

loan portfolios.

Profit before tax

Up strongly on the first half of 2014, with continued growth in net interest income. and well-performing retail and corporate

1.86% Up 6 basis points on the first half of 2014.

('MIM')

largely due to the lower cost of retail liabilities

Loan-to-deposit ratio

124%

Banking net interest margin

53% Improved from the first half of 2014, with

Cost-to-Income ratio

11.7% Strong capital position with an improved

CET 1 capital ratio

PRA end-point Tier 1 leverage ratio of

and liabilities

Gross mortgage lending £11.9bn We helped 15,800 first-time buyers and

home.

2,800 Help to Buy customers purchase a

administrative expenses tightly managed

absorbing ongoing investment.

4.1%

Lending to corporates +11% year-on-year During the first half of 2015, we extended £4.5bn of new facilities to SMEs and mid-sized corporates, an increase of 15% on the first half of 2014.

61.7%

Retail customer satisfaction Gap between Santander UK and the average of three highest performing peers closed1. Further Improvement is at the heart of our plans.

Unchanged from the end of 2014, with

strong growth in Retail Banking assets