

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): January 15, 2021

WELLS FARGO & COMPANY

(Exact name of registrant as specified in its charter)

Delaware
(State or Other Jurisdiction
of Incorporation)

001-02979
(Commission File
Number)

No. 41-0449260
(IRS Employer
Identification No.)

420 Montgomery Street, San Francisco, California 94104

(Address of principal executive offices) (Zip Code)

Registrant's telephone number, including area code: 1-866-249-3302

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Securities registered pursuant to Section 12(b) of the Act:

| Title of Each Class | Trading Symbol | Name of Each Exchange on Which Registered |
|---|----------------|---|
| Common Stock, par value \$1-2/3 | WFC | NYSE |
| 7.5% Non-Cumulative Perpetual Convertible Class A Preferred Stock, Series L | WFC.PRL | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series N | WFC.PRN | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series O | WFC.PRO | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series P | WFC.PRP | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of 5.85% Fixed-to-Floating Rate Non-Cumulative Perpetual Class A Preferred Stock, Series Q | WFC.PRQ | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of 6.625% Fixed-to-Floating Rate Non-Cumulative Perpetual Class A Preferred Stock, Series R | WFC.PRR | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series W | WFC.PRW | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series X | WFC.PRX | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series Y | WFC.PRY | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series Z | WFC.PRZ | NYSE |
| Depository Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series AA | WFC.PRA | NYSE |
| Guarantee of 5.80% Fixed-to-Floating Rate Normal Wachovia Income Trust Securities of Wachovia Capital Trust III | WFC/TP | NYSE |
| Guarantee of Medium-Term Notes, Series A, due October 30, 2028 of Wells Fargo Finance LLC | WFC/28A | NYSE |

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act (17 CFR 230.405) or Rule 12b-2 of the Exchange Act (17 CFR 240.12b-2).

Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Item 2.02 Results of Operations and Financial Condition.

On January 15, 2021, Wells Fargo & Company (the “Company”) issued a news release regarding its results of operations and financial condition for the quarter ended December 31, 2020, and posted on its website its 4Q20 Quarterly Supplement, which contains certain additional information about the Company’s financial results for the quarter ended December 31, 2020. The news release is included as Exhibit 99.1 and the 4Q20 Quarterly Supplement is included as Exhibit 99.2 to this report, and each is incorporated by reference into this Item 2.02. The information included in Exhibit 99.1 and Exhibit 99.2 is considered to be “filed” for purposes of Section 18 under the Securities Exchange Act of 1934.

Item 7.01 Regulation FD Disclosure

On January 15, 2021, the Company intends to host a live conference call that will also be available by webcast to discuss the Company’s fourth quarter 2020 financial results and other matters relating to the Company. In connection therewith, the Company has posted on its website presentation materials containing certain historical and forward-looking information relating to the Company. The presentation materials are included as Exhibit 99.3 to this report and are incorporated by reference into this Item 7.01. Except for the “2021 net interest income expectations” portion on page 16 of the presentation materials, which portion shall be considered “filed,” the rest of Exhibit 99.3 shall not be considered “filed” for purposes of Section 18 under the Securities Exchange Act of 1934 and shall not be deemed to be incorporated by reference into the filings of the Company under the Securities Act of 1933.

Item 9.01 Financial Statements and Exhibits.

(d) Exhibits

| Exhibit No. | Description | Location |
|----------------------|---|---|
| 99.1 | News Release dated January 15, 2021 | Filed herewith |
| 99.2 | 4Q20 Quarterly Supplement | Filed herewith |
| 99.3 | Presentation Materials – 4Q20 Financial Results | Furnished herewith, except for the “2021 net interest income expectations” portion on page 16, which portion is deemed filed herewith |
| 104 | Cover Page Interactive Data File | Embedded within the Inline XBRL document |

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Dated: January 15, 2021

WELLS FARGO & COMPANY

By: /s/ MUNEERA S. CARR

Muneera S. Carr
Executive Vice President,
Chief Accounting Officer and
Controller



News Release | January 15, 2021

Wells Fargo Reports Fourth Quarter 2020 Net Income of \$3.0 billion, or \$0.64 per Diluted Share

Company-wide Financial Summary

| | Quarter ended | |
|--|---------------|--------------|
| | Dec 31, 2020 | Dec 31, 2019 |
| Selected Income Statement Data (\$ in millions except per share amounts) | | |
| Total revenue | \$ 17,925 | 19,860 |
| Noninterest expense | 14,802 | 15,614 |
| Provision for credit losses | (179) | 644 |
| Net income | 2,992 | 2,873 |
| Diluted earnings per common share | 0.64 | 0.60 |
| Selected Balance Sheet Data (\$ in billions) | | |
| Average loans | \$ 899.7 | 956.5 |
| Average deposits | 1,380.1 | 1,321.9 |
| CET1 ¹ | 11.6% | 11.1 |
| Performance Metrics | | |
| ROE ² | 6.4% | 5.9 |
| ROTCE ³ | 7.7 | 7.1 |

Operating Segments and Other Highlights⁴

Consumer Banking and Lending

- Average loans of \$373.9 billion, down 2%
- Average deposits of \$763.2 billion, up 18%

Commercial Banking

- Average loans of \$190.9 billion, down 15%
- Average deposits of \$203.6 billion, up 6%

Corporate and Investment Banking

- Average loans of \$239.8 billion, down 4%
- Average trading-related assets of \$190.4 billion, down 19%
- Average deposits of \$205.8 billion, down 20%

Wealth and Investment Management

- Total client assets of \$2.0 trillion, up 6%
- Average loans of \$80.1 billion, up 5%
- Average deposits of \$169.9 billion, up 22%

Capital

- The Company's Board of Directors approved an increase in the Company's authority to repurchase common stock by an additional 500 million shares, bringing the total authorized amount to 667 million common shares

Fourth quarter 2020 results included:

- \$(781) million, or (\$0.14) per share, impact of restructuring charges
- \$757 million, or \$0.14 per share, reserve release due to the announced sale of our student loan portfolio
- \$(321) million, or (\$0.06) per share, impact of customer remediation accruals

Chief Executive Officer Charlie Scharf commented on the quarter, "Although our financial performance improved and we earned \$3.0 billion in the fourth quarter, our results continued to be impacted by the unprecedented operating environment and the required work to put our substantial legacy issues behind us."

"Our agenda is clear and we are making progress. We have prioritized and are moving forward on our risk and control buildup – the recently terminated BSA/AML consent order is just one of many, but it is an important step forward; we have a new management team in place; the disciplines we use to manage the company are completely different than one year ago; we have clarified our strategic priorities and are exiting certain non-strategic businesses; and we have identified and are implementing a series of actions to improve our financial performance," Scharf added.

"With a more consistent broad-based recovery and as we continue to press forward with our agenda, we expect you will see that this franchise is capable of much more" Scharf concluded.

¹ Represents the lower of our Common Equity Tier 1 (CET1) ratio calculated under the Standardized Approach and under the Advanced Approach. See tables on pages 25-26 of the 4Q20 Quarterly Supplement for more information on CET1. CET1 is a preliminary estimate.

² Return on equity (ROE) represents Wells Fargo net income (loss) applicable to common stock divided by average common stockholders' equity.

³ Tangible common equity and return on average tangible common equity (ROTCE) are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" tables on pages 23-24 of the 4Q20 Quarterly Supplement.

⁴ Comparisons in the bullet points are for fourth quarter 2020 versus fourth quarter 2019, unless otherwise specified.

Financial results reported in this document are preliminary. Final financial results and other disclosures will be reported in our Annual Report on Form 10-K for the year ended December 31, 2020, and may differ materially from the results and disclosures in this document due to, among other things, the completion of final review procedures, the occurrence of subsequent events, or the discovery of additional information.

Selected Company-wide Financial Information

| | Quarter ended | | | Dec 31, 2020 % Change from | | Year ended | |
|---|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 |
| Earnings (\$ in millions except per share amounts) | | | | | | | |
| Net interest income | \$ 9,275 | 9,368 | 11,200 | (1)% | (17) | \$ 39,835 | 47,231 |
| Noninterest income | 8,650 | 9,494 | 8,660 | (9) | — | 32,505 | 37,832 |
| Total revenue | 17,925 | 18,862 | 19,860 | (5) | (10) | 72,340 | 85,063 |
| Net charge-offs | 584 | 731 | 769 | (20) | (24) | 3,370 | 2,762 |
| Increase (decrease) in the allowance for credit losses | (763) | 38 | (125) | NM | 510 | 10,759 | (75) |
| Provision for credit losses | (179) | 769 | 644 | NM | NM | 14,129 | 2,687 |
| Noninterest expense | 14,802 | 15,229 | 15,614 | (3) | (5) | 57,630 | 58,178 |
| Income tax expense (benefit) | 108 | 645 | 678 | (83) | (84) | (3,005) | 4,157 |
| Wells Fargo net income | \$ 2,992 | 2,035 | 2,873 | 47 | 4 | \$ 3,301 | 19,549 |
| Diluted earnings per common share | 0.64 | 0.42 | 0.60 | 52 | 7 | 0.41 | 4.05 |
| Balance Sheet Data (average) (\$ in billions) | | | | | | | |
| Loans | \$ 899.7 | 931.7 | 956.5 | (3) | (6) | \$ 941.8 | 951.0 |
| Deposits | 1,380.1 | 1,399.0 | 1,321.9 | (1) | 4 | 1,376.0 | 1,286.3 |
| Assets | 1,926.9 | 1,947.7 | 1,941.8 | (1) | (1) | 1,943.5 | 1,913.4 |
| Financial Ratios | | | | | | | |
| Return on assets (ROA) | 0.62 % | 0.42 | 0.59 | | | 0.17 % | 1.02 |
| Return on equity (ROE) | 6.4 | 4.2 | 5.9 | | | 1.0 | 10.2 |
| Return on average tangible common equity (ROTCE) (a) | 7.7 | 5.1 | 7.1 | | | 1.3 | 12.2 |
| Efficiency ratio (b) | 83 | 81 | 79 | | | 80 | 68 |
| Net interest margin | 2.13 | 2.13 | 2.53 | | | 2.27 | 2.73 |

NM – Not meaningful

(a) Tangible common equity and return on average tangible common equity are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" tables on pages 23-24 of the 4Q20 Quarterly Supplement.

(b) The efficiency ratio is noninterest expense divided by total revenue (net interest income and noninterest income).

Fourth Quarter 2020 vs. Fourth Quarter 2019

- Net interest income decreased 17%, primarily due to the impact of lower interest rates, which drove a repricing of the balance sheet, lower loan balances primarily due to weak demand and elevated prepayments, lower investment securities balances, and higher mortgage-backed securities premium amortization
- Noninterest income was slightly down. Higher mortgage banking fees and gains in our affiliated venture capital and private equity partnerships were more than offset by the gain on the sale of our commercial real estate brokerage business in fourth quarter 2019, as well as lower deposit-related fees and net gains from trading activities
- Noninterest expense decreased 5%, predominantly due to lower operating losses. Fourth quarter 2020 operating losses included \$321 million of customer remediation accruals, while fourth quarter 2019 included \$1.5 billion of litigation accruals. Additionally, travel expense and advertising expense declined as a result of the COVID-19 pandemic, while professional and outside services expense declined primarily due to efficiency initiatives. These decreases were partially offset by \$781 million of restructuring charges
- Provision for credit losses decreased \$823 million, predominantly due to a \$757 million reserve release due to the announced sale of our student loan portfolio, as well as lower net charge-offs

Selected Company-wide Capital and Liquidity Information

| (\$ in billions) | Quarter ended | | |
|--|---------------|--------------|--------------|
| | Dec 31, 2020 | Sep 30, 2020 | Dec 31, 2019 |
| Capital: | | | |
| Total equity | \$ 185.9 | 182.0 | 188.0 |
| Common stockholders' equity | 164.8 | 161.1 | 166.7 |
| Tangible common equity (a) | 136.9 | 133.2 | 138.5 |
| CET1 (b) | 11.6 % | 11.4 | 11.1 |
| Total loss absorbing capacity (TLAC) (c) | 25.8 | 25.8 | 23.3 |
| Liquidity: | | | |
| LCR (d) | 133 | 134 | 120 |

- (a) Tangible common equity and return on average tangible common equity are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" tables on pages 23-24 of the 4Q20 Quarterly Supplement.
- (b) Represents the lower of our Common Equity Tier 1 (CET1) ratio calculated under the Standardized Approach and under the Advanced Approach. See tables on pages 25-26 of the 4Q20 Quarterly Supplement for more information on CET1. CET1 is a preliminary estimate.
- (c) TLAC is a preliminary estimate.
- (d) Liquidity coverage ratio (LCR) is calculated as high-quality liquid assets divided by projected net cash outflows, as each is defined under the LCR rule. LCR is a preliminary estimate.

Selected Company-wide Loan Credit Information

| (\$ in millions) | Quarter ended | | |
|--|---------------|--------------|--------------|
| | Dec 31, 2020 | Sep 30, 2020 | Dec 31, 2019 |
| Provision for credit losses for loans | \$ (144) | 751 | 644 |
| Net loan charge-offs | 584 | 683 | 769 |
| As a % of average total loans (annualized) | 0.26 % | 0.29 | 0.32 |
| Total nonaccrual loans | \$ 8,728 | 8,022 | 5,346 |
| As a % of total loans | 0.98 % | 0.87 | 0.56 |
| Total nonperforming assets | \$ 8,887 | 8,178 | 5,649 |
| As a % of total loans | 1.00 % | 0.89 | 0.59 |
| Allowance for credit losses for loans | \$ 19,713 | 20,471 | 10,456 |
| As a % of total loans | 2.22 % | 2.22 | 1.09 |

Fourth Quarter 2020 vs. Third Quarter 2020

- Net loan charge-offs as a percentage of average loans was 0.26% (annualized) for both commercial and consumer loans. Both portfolios saw declines in losses and net charge-off rates. Commercial net loan charge-offs were impacted by a small number of credit exposures in the commercial real estate portfolio. Consumer losses decreased as the impacts of government stimulus programs and customer accommodations, including payment deferrals, continued to impact performance
- Nonperforming assets increased 9%. Nonaccrual loans increased \$706 million predominantly due to increases in the commercial real estate, residential mortgage, and lease financing portfolios, partially offset by a decrease in the commercial and industrial portfolio
- Allowance for credit losses for loans decreased \$758 million predominantly due to the announced sale of our student loan portfolio

Business Segment Performance

We reorganized our management reporting into four reportable operating segments: Consumer Banking and Lending; Commercial Banking; Corporate and Investment Banking; and Wealth and Investment Management. All other business activities that are not included in the reportable operating segments have been included in Corporate. We define our operating segments by type of product and customer segment, and their results are based on our management reporting process. The management reporting process measures the performance of the operating segments based on the Company's management structure, and the results are regularly reviewed by our Chief Executive Officer and Operating Committee. Prior period operating segment results have been revised to reflect this reorganization. The reorganization did not impact the previously reported consolidated financial results of the Company.

Consumer Banking and Lending offers diversified financial products and services for consumers and small businesses with annual sales generally up to \$5 million. These financial products and services include checking and savings accounts, credit and debit cards, as well as home, auto, personal, and small business lending.

Selected Financial Information

| | Quarter ended | | | Dec 31, 2020 % Change from | |
|---------------------------------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 |
| Earnings (in millions) | | | | | |
| Consumer and Small Business Banking | \$ 4,701 | 4,721 | 5,098 | — % | (8) |
| Consumer Lending: | | | | | |
| Home Lending | 1,995 | 2,527 | 1,960 | (21) | 2 |
| Credit Card | 1,372 | 1,345 | 1,470 | 2 | (7) |
| Auto | 403 | 404 | 387 | — | 4 |
| Personal Lending | 142 | 149 | 167 | (5) | (15) |
| Total revenue | 8,613 | 9,146 | 9,082 | (6) | (5) |
| Provision for credit losses | 351 | 640 | 485 | (45) | (28) |
| Noninterest expense | 6,441 | 7,345 | 7,421 | (12) | (13) |
| Net income | \$ 1,364 | 871 | 632 | 57 | 116 |
| Average balances (in billions) | | | | | |
| Loans | \$ 373.9 | 379.8 | 383.1 | (2) | (2) |
| Deposits | 763.2 | 756.5 | 646.1 | 1 | 18 |

Fourth Quarter 2020 vs. Fourth Quarter 2019

- Revenue decreased 5%
 - Consumer and Small Business Banking was down 8% primarily due to the impact of lower interest rates and lower deposit-related fees on reduced transaction activity and higher fee waivers provided in response to the COVID-19 pandemic
 - Home Lending was up 2% as higher mortgage banking results were partially offset by lower net interest income, primarily driven by lower loan balances
 - Credit Card was down 7% driven by lower balances and lower fees due to reduced activity as a result of the COVID-19 pandemic
 - Auto was up 4% on higher net interest income, while Personal Lending was down 15% driven by lower loan balances
- Noninterest expense decreased 13%, predominantly due to lower operating losses and marketing and advertising expense
- Provision for credit losses decreased \$134 million driven by lower net charge-offs across the consumer loan portfolios, which included the impacts of government stimulus programs and customer payment deferral activities

Commercial Banking provides financial solutions to private, family owned and certain public companies. Products and services include banking and credit products across multiple industry sectors and municipalities, secured lending and lease products, and treasury management.

Selected Financial Information

| | Quarter ended | | | Dec 31, 2020 % Change from | |
|---------------------------------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 |
| Earnings (in millions) | | | | | |
| Middle Market Banking | \$ 1,149 | 1,196 | 1,545 | (4)% | (26) |
| Asset-Based Lending and Leasing | 1,029 | 976 | 1,085 | 5 | (5) |
| Other | 210 | 188 | 265 | 12 | (21) |
| Total revenue | 2,388 | 2,360 | 2,895 | 1 | (18) |
| Provision for credit losses | 69 | 339 | 30 | (80) | 130 |
| Noninterest expense | 1,690 | 1,762 | 1,812 | (4) | (7) |
| Net income | \$ 473 | 195 | 792 | 143 | (40) |
| Average balances (in billions) | | | | | |
| Loans | \$ 190.9 | 201.9 | 225.5 | (5) | (15) |
| Deposits | 203.6 | 198.0 | 192.3 | 3 | 6 |

Fourth Quarter 2020 vs. Fourth Quarter 2019

- Revenue decreased 18%
 - Middle Market Banking was down 26% primarily due to the impact of lower interest rates and lower loan balances due to reduced demand and line utilization driven by clients' liquidity needs, as well as a soft economic environment
 - Asset-Based Lending and Leasing was down 5% driven by the impact of lower interest rates and lower loan balances on reduced loan demand and line utilization
- Noninterest expense decreased 7% primarily driven by lower personnel expense as a result of efficiency initiatives, as well as lower professional and outside services expense

Corporate and Investment Banking delivers a suite of capital markets, banking and financial products and services to corporate, commercial real estate, government and institutional clients globally. Products and services include corporate banking, investment banking, treasury management, commercial real estate lending and servicing, equity and fixed income solutions, as well as sales, trading, and research capabilities.

Selected Financial Information

| | Quarter ended | | | Dec 31, 2020 % Change from | |
|--|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 |
| Earnings (in millions) | | | | | |
| Banking: | | | | | |
| Lending | \$ 424 | 422 | 451 | — % | (6) |
| Treasury Management and Payments | 384 | 395 | 527 | (3) | (27) |
| Investment Banking | 348 | 295 | 358 | 18 | (3) |
| Total Banking | 1,156 | 1,112 | 1,336 | 4 | (13) |
| Commercial Real Estate | 964 | 835 | 862 | 15 | 12 |
| Markets: | | | | | |
| Fixed Income, Currencies, and Commodities (FICC) | 889 | 1,005 | 897 | (12) | (1) |
| Equities | 194 | 312 | 257 | (38) | (25) |
| Credit Adjustment (CVA/DVA) and Other | (67) | 62 | 14 | NM | NM |
| Total Markets | 1,016 | 1,379 | 1,168 | (26) | (13) |
| Other | (30) | (39) | (37) | (23) | (19) |
| Total revenue | 3,106 | 3,287 | 3,329 | (6) | (7) |
| Provision for credit losses | 186 | (121) | 77 | NM | 142 |
| Noninterest expense | 1,798 | 1,991 | 1,821 | (10) | (1) |
| Net income | \$ 841 | 1,062 | 1,073 | (21) | (22) |
| Average balances (in billions) | | | | | |
| Loans | \$ 239.8 | 249.9 | 250.9 | (4) | (4) |
| Deposits | 205.8 | 226.1 | 258.8 | (9) | (20) |

NM – Not meaningful

Fourth Quarter 2020 vs. Fourth Quarter 2019

- Revenue decreased 7%
 - Banking was down 13% primarily due to lower Treasury Management and Payments revenue, predominantly driven by the impact of lower interest rates and lower deposit balances, predominantly due to actions taken to manage under the asset cap
 - Commercial Real Estate was up 12% primarily driven by our low income housing business, which in fourth quarter 2019 included lower revenue due to the timing of expected tax benefit recognition
 - Markets was down 13% primarily due to lower Credit Adjustment revenue driven by wider credit spreads and lower Equities revenue primarily driven by lower equity derivatives trading and lower equity financing revenue
- Provision for credit losses increased \$109 million primarily driven by higher losses in the commercial real estate portfolio

Wealth and Investment Management provides personalized wealth management, investment and retirement products and services to clients across U.S.-based businesses including Wells Fargo Advisors, The Private Bank, Abbot Downing, and Wells Fargo Asset Management. We serve clients' brokerage needs, and deliver financial planning, private banking, credit and fiduciary services to high-net worth and ultra-high-net worth individuals and families.

Selected Financial Information

| | Quarter ended | | | Dec 31, 2020 % Change from | |
|---------------------------------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 |
| Earnings (in millions) | | | | | |
| Net interest income | \$ 715 | 718 | 885 | — % | (19) |
| Noninterest income | 3,074 | 2,915 | 3,075 | 5 | — |
| Total revenue | 3,789 | 3,633 | 3,960 | 4 | (4) |
| Provision for credit losses | (4) | (10) | (1) | (60) | 300 |
| Noninterest expense | 3,056 | 3,009 | 3,673 | 2 | (17) |
| Net income | \$ 548 | 474 | 213 | 16 | 157 |
| Average balances (in billions) | | | | | |
| Loans | \$ 80.1 | 79.0 | 76.4 | 1 | 5 |
| Deposits | 169.9 | 169.5 | 139.0 | — | 22 |

Fourth Quarter 2020 vs. Fourth Quarter 2019

- Revenue decreased 4%, predominantly driven by lower net interest income as a result of lower interest rates. Noninterest income was flat as higher asset-based fees were offset by lower deferred compensation plan investment results (largely offset by lower deferred compensation plan expense)
 - In second quarter 2020, we entered into arrangements to transition our economic hedges of our deferred compensation plan liabilities from equity securities to derivative instruments. As a result of this transition, changes in the fair value of derivatives used to economically hedge the deferred compensation plan are reported in personnel expense along with deferred compensation plan expense and, therefore, revenue will no longer be impacted by changes in deferred compensation valuations
- Noninterest expense decreased 17%, primarily due to lower operating losses and lower deferred compensation plan expense. Additionally, fourth quarter 2019 included \$158 million of software impairment expense
- Total client assets increased 6% to a record \$2.0 trillion primarily driven by higher market valuations

Corporate includes corporate treasury and staff functions, net of allocations (including funds transfer pricing, capital, liquidity and certain expenses), in support of the reportable operating segments, as well as our investment portfolio and affiliated venture capital and private equity partnerships. Corporate also includes certain lines of business that management has determined are no longer consistent with the long-term strategic goals of the Company. In addition, Corporate includes results for previously divested businesses.

Selected Financial Information

| | Quarter ended | | | Dec 31, 2020 % Change from | |
|-------------------------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 |
| Earnings (in millions) | | | | | |
| Net interest income | \$ (273) | (308) | 349 | (11)% | NM |
| Noninterest income | 1,248 | 1,477 | 1,024 | (16) | 22 |
| Total revenue | 975 | 1,169 | 1,373 | (17) | (29) |
| Provision for credit losses | (781) | (79) | 53 | 889 | NM |
| Noninterest expense | 1,817 | 1,122 | 887 | 62 | 105 |
| Net income (loss) | \$ (234) | (567) | 163 | (59) | NM |

NM – Not meaningful

Fourth Quarter 2020 vs. Fourth Quarter 2019

- Revenue decreased 29%
 - Net interest income was down primarily due to the impact of lower interest rates
 - Noninterest income increased 22% driven by higher net gains on equity and debt securities. This increase was partially offset by a \$362 million gain on the sale of our commercial real estate brokerage business in fourth quarter 2019
- Noninterest expense increased predominantly due to \$781 million of restructuring charges
- Provision for credit losses decreased \$834 million predominantly due to the announced sale of our student loan portfolio

Conference Call

The Company will host a live conference call on Friday, January 15, at 7:00 a.m. PT (10:00 a.m. ET). You may listen to the call by dialing 866-872-5161 (U.S. and Canada) or 440-424-4922 (International). The call will also be available online at <https://www.wellsfargo.com/about/investor-relations/quarterly-earnings/> and https://engage.vevent.com/rt/wells_fargo_ao/index.jsp?seid=527.

A replay of the conference call will be available beginning at approximately 11:00 a.m. PT (2:00 p.m. ET) on Friday, January 15 through Friday, January 29. Please dial 855-859-2056 (U.S. and Canada) or 404-537-3406 (International) and enter Conference ID: 6849835. The replay will also be available online at <https://www.wellsfargo.com/about/investor-relations/quarterly-earnings/> and https://engage.vevent.com/rt/wells_fargo_ao/index.jsp?seid=527.

Forward-Looking Statements

This document contains forward-looking statements. In addition, we may make forward-looking statements in our other documents filed or furnished with the Securities and Exchange Commission, and our management may make forward-looking statements orally to analysts, investors, representatives of the media and others. Forward-looking statements can be identified by words such as “anticipates,” “intends,” “plans,” “seeks,” “believes,” “estimates,” “expects,” “target,” “projects,” “outlook,” “forecast,” “will,” “may,” “could,” “should,” “can” and similar references to future periods. In particular, forward-looking statements include, but are not limited to, statements we make about: (i) the future operating or financial performance of the Company, including our outlook for future growth; (ii) our noninterest expense and efficiency ratio; (iii) future credit quality and performance, including our expectations regarding future loan losses, our allowance for credit losses, and the economic scenarios considered to develop the allowance; (iv) our expectations regarding net interest income and net interest margin; (v) loan growth or the reduction or mitigation of risk in our loan portfolios; (vi) future capital or liquidity levels, ratios or targets; (vii) the performance of our mortgage business and any related exposures; (viii) the expected outcome and impact of legal, regulatory and legislative developments, as well as our expectations regarding compliance therewith; (ix) future common stock dividends, common share repurchases and other uses of capital; (x) our targeted range for return on assets, return on equity, and return on tangible common equity; (xi) expectations regarding our effective income tax rate; (xii) the outcome of contingencies, such as legal proceedings; and (xiii) the Company’s plans, objectives and strategies.

Forward-looking statements are not based on historical facts but instead represent our current expectations and assumptions regarding our business, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. Our actual results may differ materially from those contemplated by the forward-looking statements. We caution you, therefore, against relying on any of these forward-looking statements. They are neither statements of historical fact nor guarantees or assurances of future performance. While there is no assurance that any list of risks and uncertainties or risk factors is complete, important factors that could cause actual results to differ materially from those in the forward-looking statements include the following, without limitation:

- current and future economic and market conditions, including the effects of declines in housing prices, high unemployment rates, U.S. fiscal debt, budget and tax matters, geopolitical matters, and any slowdown in global economic growth;
- the effect of the COVID-19 pandemic, including on our credit quality and business operations, as well as its impact on general economic and financial market conditions;
- our capital and liquidity requirements (including under regulatory capital standards, such as the Basel III capital standards) and our ability to generate capital internally or raise capital on favorable terms;
- financial services reform and other current, pending or future legislation or regulation that could have a negative effect on our revenue and businesses, including the Dodd-Frank Act and other legislation and regulation relating to bank products and services;
- developments in our mortgage banking business, including the extent of the success of our mortgage loan modification efforts, the amount of mortgage loan repurchase demands that we receive, any negative effects relating to our mortgage servicing, loan modification or foreclosure practices, and the effects of regulatory or judicial requirements or guidance impacting our mortgage banking business and any changes in industry standards;
- our ability to realize any efficiency ratio or expense target as part of our expense management initiatives, including as a result of business and economic cyclicalities, seasonality, changes in our business composition and operating environment, growth in our businesses and/or acquisitions, and unexpected expenses relating to, among other things, litigation and regulatory matters;
- the effect of the current interest rate environment or changes in interest rates or in the level or composition of our assets or liabilities on our net interest income, net interest margin and our mortgage originations, mortgage servicing rights and mortgage loans held for sale;
- significant turbulence or a disruption in the capital or financial markets, which could result in, among other things, reduced investor demand for mortgage loans, a reduction in the availability of funding or increased funding costs, and declines in asset values and/or recognition of impairments of securities held in our debt securities and equity securities portfolios;
- the effect of a fall in stock market prices on our investment banking business and our fee income from our brokerage, asset and wealth management businesses;
- negative effects from the retail banking sales practices matter and from other instances where customers may have experienced financial harm, including on our legal, operational and compliance costs, our ability to engage in

certain business activities or offer certain products or services, our ability to keep and attract customers, our ability to attract and retain qualified employees, and our reputation;

- resolution of regulatory matters, litigation, or other legal actions, which may result in, among other things, additional costs, fines, penalties, restrictions on our business activities, reputational harm, or other adverse consequences;
- a failure in or breach of our operational or security systems or infrastructure, or those of our third-party vendors or other service providers, including as a result of cyber attacks;
- the effect of changes in the level of checking or savings account deposits on our funding costs and net interest margin;
- fiscal and monetary policies of the Federal Reserve Board;
- changes to U.S. tax guidance and regulations, as well as the effect of discrete items on our effective income tax rate;
- our ability to develop and execute effective business plans and strategies; and
- the other risk factors and uncertainties described under “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2019 and in our Quarterly Report on Form 10-Q for the quarter ended September 30, 2020.

In addition to the above factors, we also caution that the amount and timing of any future common stock dividends or repurchases will depend on the earnings, cash requirements and financial condition of the Company, market conditions, capital requirements (including under Basel capital standards), common stock issuance requirements, applicable law and regulations (including federal securities laws and federal banking regulations), and other factors deemed relevant by the Company’s Board of Directors, and may be subject to regulatory approval or conditions.

For more information about factors that could cause actual results to differ materially from our expectations, refer to our reports filed with the Securities and Exchange Commission, including the discussion under “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2019 and in our Quarterly Report on Form 10-Q for the quarter ended September 30, 2020, as filed with the Securities and Exchange Commission and available on its website at www.sec.gov⁵.

Any forward-looking statement made by us speaks only as of the date on which it is made. Factors or events that could cause our actual results to differ may emerge from time to time, and it is not possible for us to predict all of them. We undertake no obligation to publicly update any forward-looking statement, whether as a result of new information, future developments or otherwise, except as may be required by law.

Forward-looking Non-GAAP Financial Measures. From time to time management may discuss forward-looking non-GAAP financial measures, such as forward-looking estimates or targets for return on average tangible common equity. We are unable to provide a reconciliation of forward-looking non-GAAP financial measures to their most directly comparable GAAP financial measures because we are unable to provide, without unreasonable effort, a meaningful or accurate calculation or estimation of amounts that would be necessary for the reconciliation due to the complexity and inherent difficulty in forecasting and quantifying future amounts or when they may occur. Such unavailable information could be significant to future results.

⁵ We do not control this website. Wells Fargo has provided this link for your convenience, but does not endorse and is not responsible for the content, links, privacy policy, or security policy of this website.

About Wells Fargo

Wells Fargo & Company (NYSE: WFC) is a leading financial services company that has approximately \$1.9 trillion in assets and proudly serves one in three U.S. households and more than 10% of all middle market companies in the U.S. We provide a diversified set of banking, investment and mortgage products and services, as well as consumer and commercial finance, through our four reportable operating segments: Consumer Banking and Lending, Commercial Banking, Corporate and Investment Banking, and Wealth and Investment Management. Wells Fargo ranked No. 30 on Fortune's 2020 rankings of America's largest corporations. In the communities we serve, the company focuses its social impact on building a sustainable, inclusive future for all by supporting housing affordability, small business growth, financial health and a low-carbon economy.

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4Q20 Quarterly Supplement

Wells Fargo & Company and Subsidiaries
QUARTERLY FINANCIAL DATA
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Financial results reported in this document are preliminary. Final financial results and other disclosures will be reported in our Annual Report on Form 10-K for the year ended December 31, 2020, and may differ materially from the results and disclosures in this document due to, among other things, the completion of final review procedures, the occurrence of subsequent events, or the discovery of additional information.

SUMMARY FINANCIAL DATA

| (in millions, except per share amounts) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Selected Income Statement Data | | | | | | | | | | |
| Total revenue | \$ 17,925 | 18,862 | 17,836 | 17,717 | 19,860 | (5)% | (10) | \$ 72,340 | 85,063 | (15)% |
| Total noninterest expense | 14,802 | 15,229 | 14,551 | 13,048 | 15,614 | (3) | (5) | 57,630 | 58,178 | (1) |
| Pre-tax pre-provision profit (PTPP) (1) | 3,123 | 3,633 | 3,285 | 4,669 | 4,246 | (14) | (26) | 14,710 | 26,885 | (45) |
| Provision for credit losses | (179) | 769 | 9,534 | 4,005 | 644 | NM | NM | 14,129 | 2,687 | 426 |
| Wells Fargo net income (loss) | 2,992 | 2,035 | (2,379) | 653 | 2,873 | 47 | 4 | 3,301 | 19,549 | (83) |
| Wells Fargo net income (loss) applicable to common stock | 2,642 | 1,720 | (2,694) | 42 | 2,546 | 54 | 4 | 1,710 | 17,938 | (90) |
| Common Share Data | | | | | | | | | | |
| Diluted earnings (loss) per common share | 0.64 | 0.42 | (0.66) | 0.01 | 0.60 | 52 | 7 | 0.41 | 4.05 | (90) |
| Dividends declared per common share | 0.10 | 0.10 | 0.51 | 0.51 | 0.51 | — | (80) | 1.22 | 1.92 | (36) |
| Common shares outstanding | 4,144.0 | 4,132.5 | 4,119.6 | 4,096.4 | 4,134.4 | — | — | 4,118.0 | 4,393.1 | (6) |
| Average common shares outstanding | 4,137.6 | 4,123.8 | 4,105.5 | 4,104.8 | 4,197.1 | — | (1) | 4,118.0 | 4,393.1 | (6) |
| Diluted average common shares outstanding (2) | 4,151.3 | 4,132.2 | 4,105.5 | 4,135.3 | 4,234.6 | — | (2) | 4,134.2 | 4,425.4 | (7) |
| Book value per common share (3) | \$ 39.76 | 38.99 | 38.67 | 39.71 | 40.31 | 2 | (1) | | | |
| Tangible book value per common share (3)(4) | 33.04 | 32.23 | 31.88 | 32.90 | 33.50 | 3 | (1) | | | |
| Selected Equity Data (period-end) | | | | | | | | | | |
| Total equity | 185,920 | 182,032 | 180,122 | 183,330 | 187,984 | 2 | (1) | | | |
| Common stockholders' equity | 164,778 | 161,109 | 159,322 | 162,654 | 166,669 | 2 | (1) | | | |
| Tangible common equity (4) | 136,935 | 133,179 | 131,329 | 134,787 | 138,506 | 3 | (1) | | | |
| Performance Ratios | | | | | | | | | | |
| Return on average assets (ROA)(5) | 0.62 % | 0.42 | (0.49) | 0.13 | 0.59 | | | 0.17 % | 1.02 | |
| Return on average equity (ROE)(6) | 6.4 | 4.2 | (6.6) | 0.1 | 5.9 | | | 1.0 | 10.2 | |
| Return on average tangible common equity (ROTCE)(4) | 7.7 | 5.1 | (8.0) | 0.1 | 7.1 | | | 1.3 | 12.2 | |
| Efficiency ratio (7) | 83 | 81 | 82 | 74 | 79 | | | 80 | 68 | |
| Net interest margin on a taxable-equivalent basis | 2.13 | 2.13 | 2.25 | 2.58 | 2.53 | | | 2.27 | 2.73 | |

NM – Not meaningful

(1) Pre-tax pre-provision profit (PTPP) is total revenue less total noninterest expense. Management believes that PTPP is a useful financial measure because it enables investors and others to assess the Company's ability to generate capital to cover credit losses through a credit cycle.

(2) For second quarter 2020, diluted average common shares outstanding equaled average common shares outstanding because our securities convertible into common shares had an anti-dilutive effect.

(3) Book value per common share is common stockholders' equity divided by common shares outstanding. Tangible book value per common share is tangible common equity divided by common shares outstanding.

(4) Tangible common equity, tangible book value per common share, and return on average tangible common equity are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" tables on pages 23 and 24.

(5) Represents Wells Fargo net income (loss) divided by average assets.

(6) Represents Wells Fargo net income (loss) applicable to common stock divided by average common stockholders' equity.

(7) The efficiency ratio is total noninterest expense divided by total revenue (net interest income and noninterest income).

Wells Fargo & Company and Subsidiaries
SUMMARY FINANCIAL DATA (continued)

| (\$ in millions, unless otherwise noted) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Selected Balance Sheet Data (average) | | | | | | | | | | |
| Loans | \$ 899,704 | 931,708 | 971,266 | 965,046 | 956,536 | (3)% | (6) | \$ 941,788 | 950,956 | (1)% |
| Assets | 1,926,872 | 1,947,672 | 1,948,939 | 1,950,659 | 1,941,843 | (1) | (1) | 1,943,501 | 1,913,444 | 2 |
| Deposits | 1,380,100 | 1,399,028 | 1,386,656 | 1,337,963 | 1,321,913 | (1) | 4 | 1,376,011 | 1,286,261 | 7 |
| Selected Balance Sheet Data (period-end) | | | | | | | | | | |
| Debt securities | 501,207 | 476,421 | 472,580 | 501,563 | 497,125 | 5 | 1 | | | |
| Loans | 887,637 | 920,082 | 935,155 | 1,009,843 | 962,265 | (4) | (8) | | | |
| Allowance for loan losses | 18,516 | 19,463 | 18,926 | 11,263 | 9,551 | (5) | 94 | | | |
| Equity securities | 62,260 | 51,169 | 52,494 | 54,047 | 68,241 | 22 | (9) | | | |
| Assets | 1,955,163 | 1,922,220 | 1,968,766 | 1,981,349 | 1,927,555 | 2 | 1 | | | |
| Deposits | 1,404,381 | 1,383,215 | 1,410,711 | 1,376,532 | 1,322,626 | 2 | 6 | | | |
| Headcount (#) | 268,531 | 274,931 | 276,013 | 272,267 | 271,924 | (2) | (1) | | | |
| Capital and other metrics (1) | | | | | | | | | | |
| Risk-based capital ratios and components (2): | | | | | | | | | | |
| Standardized Approach: | | | | | | | | | | |
| CET1 | 11.6 % | 11.4 | 11.0 | 10.7 | 11.1 | | | | | |
| Tier 1 capital | 13.3 | 13.1 | 12.6 | 12.2 | 12.8 | | | | | |
| Total capital | 16.5 | 16.3 | 15.9 | 15.2 | 15.8 | | | | | |
| Risk-weighted assets (RWAs) (in billions) | \$ 1,192.0 | 1,185.6 | 1,213.1 | 1,262.8 | 1,245.9 | 1 | (4) | | | |
| Advanced Approach: | | | | | | | | | | |
| CET1 | 11.9 % | 11.5 | 11.1 | 11.4 | 11.9 | | | | | |
| Tier 1 capital | 13.7 | 13.2 | 12.8 | 13.1 | 13.6 | | | | | |
| Total capital | 16.1 | 15.7 | 15.3 | 15.6 | 16.2 | | | | | |
| Risk-weighted assets (RWAs) (in billions) (3) | \$ 1,158.1 | 1,172.0 | 1,195.4 | 1,181.3 | 1,165.1 | (1) | (1) | | | |
| Tier 1 leverage ratio | 8.3 % | 8.1 | 8.0 | 8.0 | 8.3 | | | | | |
| Liquidity Coverage Ratio (LCR) | 133 | 134 | 129 | 121 | 120 | | | | | |
| Supplementary Leverage Ratio (SLR) | 8.1 | 7.8 | 7.5 | 6.8 | 7.1 | | | | | |
| Total Loss Absorbing Capacity (TLAC) | 25.8 | 25.8 | 25.3 | 23.3 | 23.3 | | | | | |

(1) Ratios and metrics for December 31, 2020, are preliminary estimates.

(2) See tables on pages 25 and 26 for more information on Common Equity Tier 1 (CET1), tier 1 capital, and total capital. Beginning January 1, 2018, the requirements for calculating CET1 and tier 1 capital, along with RWAs became fully phased-in. Accordingly, the information presented reflects fully phased-in CET1, tier 1 capital, and RWAs, but reflects total capital still in accordance with Transition Requirements.

(3) Amount for December 31, 2019, has been revised as a result of a decrease in RWAs under the Advanced Approach due to the correction of duplicated operational loss amounts.

Wells Fargo & Company and Subsidiaries
CONSOLIDATED STATEMENT OF INCOME

| (in millions, except per share amounts) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Interest income | \$ 10,470 | 10,800 | 11,801 | 14,727 | 15,595 | (3)% | (33) | \$ 47,798 | 66,083 | (28)% |
| Interest expense | 1,195 | 1,432 | 1,921 | 3,415 | 4,395 | (17) | (73) | 7,963 | 18,852 | (58) |
| Net interest income | 9,275 | 9,368 | 9,880 | 11,312 | 11,200 | (1) | (17) | 39,835 | 47,231 | (16) |
| Noninterest income | | | | | | | | | | |
| Deposit-related fees | 1,333 | 1,299 | 1,142 | 1,447 | 1,530 | 3 | (13) | 5,221 | 5,819 | (10) |
| Lending-related fees | 356 | 352 | 323 | 350 | 358 | 1 | (1) | 1,381 | 1,474 | (6) |
| Brokerage fees | 2,440 | 2,336 | 2,117 | 2,482 | 2,380 | 4 | 3 | 9,375 | 9,237 | 1 |
| Trust and investment management fees | 747 | 737 | 687 | 701 | 728 | 1 | 3 | 2,872 | 3,038 | (5) |
| Investment banking fees | 486 | 441 | 547 | 391 | 464 | 10 | 5 | 1,865 | 1,797 | 4 |
| Card fees | 943 | 912 | 797 | 892 | 1,020 | 3 | (8) | 3,544 | 4,016 | (12) |
| Mortgage banking | 1,207 | 1,590 | 317 | 379 | 783 | (24) | 54 | 3,493 | 2,715 | 29 |
| Net gains (losses) from trading activities | (60) | 361 | 807 | 64 | 131 | NM | NM | 1,172 | 993 | 18 |
| Net gains (losses) on debt securities | 160 | 264 | 212 | 237 | (8) | (39) | NM | 873 | 140 | 524 |
| Net gains (losses) from equity securities | 884 | 649 | 533 | (1,401) | 451 | 36 | 96 | 665 | 2,843 | (77) |
| Lease income | 224 | 333 | 335 | 353 | 344 | (33) | (35) | 1,245 | 1,614 | (23) |
| Other | (70) | 220 | 139 | 510 | 479 | NM | NM | 799 | 4,146 | (81) |
| Total noninterest income | 8,650 | 9,494 | 7,956 | 6,405 | 8,660 | (9) | — | 32,505 | 37,832 | (14) |
| Total revenue | 17,925 | 18,862 | 17,836 | 17,717 | 19,860 | (5) | (10) | 72,340 | 85,063 | (15) |
| Provision for credit losses | (179) | 769 | 9,534 | 4,005 | 644 | NM | NM | 14,129 | 2,687 | 426 |
| Noninterest expense | | | | | | | | | | |
| Personnel | 8,948 | 8,624 | 8,916 | 8,323 | 8,819 | 4 | 1 | 34,811 | 35,128 | (1) |
| Technology, telecommunications and equipment | 838 | 791 | 672 | 798 | 936 | 6 | (10) | 3,099 | 3,276 | (5) |
| Occupancy | 826 | 851 | 871 | 715 | 749 | (3) | 10 | 3,263 | 2,945 | 11 |
| Operating losses | 621 | 1,219 | 1,219 | 464 | 1,916 | (49) | (68) | 3,523 | 4,321 | (18) |
| Professional and outside services | 1,664 | 1,760 | 1,676 | 1,606 | 1,789 | (5) | (7) | 6,706 | 6,745 | (1) |
| Leases (1) | 227 | 291 | 244 | 260 | 286 | (22) | (21) | 1,022 | 1,155 | (12) |
| Advertising and promotion | 138 | 144 | 137 | 181 | 244 | (4) | (43) | 600 | 1,076 | (44) |
| Restructuring charges | 781 | 718 | — | — | — | 9 | NM | 1,499 | — | NM |
| Other | 759 | 831 | 816 | 701 | 875 | (9) | (13) | 3,107 | 3,532 | (12) |
| Total noninterest expense | 14,802 | 15,229 | 14,551 | 13,048 | 15,614 | (3) | (5) | 57,630 | 58,178 | (1) |
| Income (loss) before income tax expense (benefit) | 3,302 | 2,864 | (6,249) | 664 | 3,602 | 15 | (8) | 581 | 24,198 | (98) |
| Income tax expense (benefit) | 108 | 645 | (3,917) | 159 | 678 | (83) | (84) | (3,005) | 4,157 | NM |
| Net income (loss) before noncontrolling interests | 3,194 | 2,219 | (2,332) | 505 | 2,924 | 44 | 9 | 3,586 | 20,041 | (82) |
| Less: Net income (loss) from noncontrolling interests | 202 | 184 | 47 | (148) | 51 | 10 | 296 | 285 | 492 | (42) |
| Wells Fargo net income (loss) | \$ 2,992 | 2,035 | (2,379) | 653 | 2,873 | 47 | 4 | \$ 3,301 | 19,549 | (83) |
| Less: Preferred stock dividends and other | 350 | 315 | 315 | 611 | 327 | 11 | 7 | 1,591 | 1,611 | (1) |
| Wells Fargo net income (loss) applicable to common stock | \$ 2,642 | 1,720 | (2,694) | 42 | 2,546 | 54 | 4 | \$ 1,710 | 17,938 | (90) |
| Per share information | | | | | | | | | | |
| Earnings (loss) per common share | \$ 0.64 | 0.42 | (0.66) | 0.01 | 0.61 | 52 | 5 | \$ 0.42 | 4.08 | (90) |
| Diluted earnings (loss) per common share | 0.64 | 0.42 | (0.66) | 0.01 | 0.60 | 52 | 7 | 0.41 | 4.05 | (90) |

NM – Not meaningful

(1) Represents expenses for assets we lease to customers.

Wells Fargo & Company and Subsidiaries
CONSOLIDATED BALANCE SHEET

| (in millions) | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Dec 31, 2020 % Change from | |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | | | | | | Sep 30, 2020 | Dec 31, 2019 |
| Assets | | | | | | | |
| Cash and due from banks | \$ 28,236 | 25,535 | 24,704 | 22,738 | 21,757 | 11 % | 30 |
| Interest-earning deposits with banks | 236,376 | 221,235 | 237,799 | 128,071 | 119,493 | 7 | 98 |
| Total cash, cash equivalents, and restricted cash | 264,612 | 246,770 | 262,503 | 150,809 | 141,250 | 7 | 87 |
| Federal funds sold and securities purchased under resale agreements | 65,672 | 69,304 | 79,289 | 86,465 | 102,140 | (5) | (36) |
| Debt securities: | | | | | | | |
| Trading, at fair value | 75,095 | 73,253 | 74,679 | 80,425 | 79,733 | 3 | (6) |
| Available-for-sale, at fair value | 220,392 | 220,573 | 228,899 | 251,229 | 263,459 | — | (16) |
| Held-to-maturity, at amortized cost | 205,720 | 182,595 | 169,002 | 169,909 | 153,933 | 13 | 34 |
| Loans held for sale (1) | 36,384 | 25,004 | 33,694 | 23,678 | 24,319 | 46 | 50 |
| Loans | 887,637 | 920,082 | 935,155 | 1,009,843 | 962,265 | (4) | (8) |
| Allowance for loan losses | (18,516) | (19,463) | (18,926) | (11,263) | (9,551) | (5) | 94 |
| Net loans | 869,121 | 900,619 | 916,229 | 998,580 | 952,714 | (3) | (9) |
| Mortgage servicing rights (1) | 7,437 | 7,680 | 8,180 | 9,532 | 12,947 | (3) | (43) |
| Premises and equipment, net | 8,895 | 8,977 | 9,025 | 9,108 | 9,309 | (1) | (4) |
| Goodwill | 26,392 | 26,387 | 26,385 | 26,381 | 26,390 | — | — |
| Derivative assets | 25,846 | 23,715 | 22,776 | 25,023 | 14,203 | 9 | 82 |
| Equity securities | 62,260 | 51,169 | 52,494 | 54,047 | 68,241 | 22 | (9) |
| Other assets | 87,337 | 86,174 | 85,611 | 96,163 | 78,917 | 1 | 11 |
| Total assets | \$ 1,955,163 | 1,922,220 | 1,968,766 | 1,981,349 | 1,927,555 | 2 | 1 |
| Liabilities | | | | | | | |
| Noninterest-bearing deposits | \$ 467,068 | 447,011 | 432,857 | 379,678 | 344,496 | 4 | 36 |
| Interest-bearing deposits | 937,313 | 936,204 | 977,854 | 996,854 | 978,130 | — | (4) |
| Total deposits | 1,404,381 | 1,383,215 | 1,410,711 | 1,376,532 | 1,322,626 | 2 | 6 |
| Short-term borrowings | 58,999 | 55,224 | 60,485 | 92,289 | 104,512 | 7 | (44) |
| Derivative liabilities | 16,509 | 13,767 | 11,368 | 15,618 | 9,079 | 20 | 82 |
| Accrued expenses and other liabilities | 76,404 | 72,271 | 75,159 | 76,238 | 75,163 | 6 | 2 |
| Long-term debt | 212,950 | 215,711 | 230,921 | 237,342 | 228,191 | (1) | (7) |
| Total liabilities | 1,769,243 | 1,740,188 | 1,788,644 | 1,798,019 | 1,739,571 | 2 | 2 |
| Equity | | | | | | | |
| Wells Fargo stockholders' equity: | | | | | | | |
| Preferred stock | 21,136 | 21,098 | 21,098 | 21,347 | 21,549 | — | (2) |
| Common stock – \$1-2/3 par value, authorized 9,000,000,000 shares; issued 5,481,811,474 shares | 9,136 | 9,136 | 9,136 | 9,136 | 9,136 | — | — |
| Additional paid-in capital | 60,197 | 60,035 | 59,923 | 59,849 | 61,049 | — | (1) |
| Retained earnings | 162,890 | 160,913 | 159,952 | 165,308 | 166,697 | 1 | (2) |
| Cumulative other comprehensive income (loss) | 194 | (750) | (798) | (1,564) | (1,311) | NM | NM |
| Treasury stock (2) | (67,791) | (68,384) | (69,050) | (70,215) | (68,831) | (1) | (2) |
| Unearned ESOP shares | (875) | (875) | (875) | (1,143) | (1,143) | — | (23) |
| Total Wells Fargo stockholders' equity | 184,887 | 181,173 | 179,386 | 182,718 | 187,146 | 2 | (1) |
| Noncontrolling interests | 1,033 | 859 | 736 | 612 | 838 | 20 | 23 |
| Total equity | 185,920 | 182,032 | 180,122 | 183,330 | 187,984 | 2 | (1) |
| Total liabilities and equity | \$ 1,955,163 | 1,922,220 | 1,968,766 | 1,981,349 | 1,927,555 | 2 | 1 |

NM – Not meaningful

- (1) In fourth quarter 2020, loans held for sale and mortgage loans held for sale were combined into a single line item, and mortgage servicing rights measured at fair value and at amortized cost were combined into a single line item. Prior period balances have been revised to conform with the current period presentation.
- (2) Number of shares of treasury stock were 1,337,799,931, 1,349,294,592, 1,362,252,882, 1,385,401,170, and 1,347,385,537 at December 31, September 30, June 30 and March 31, 2020, and December 31, 2019, respectively.

Wells Fargo & Company and Subsidiaries

AVERAGE BALANCES AND INTEREST RATES (TAXABLE-EQUIVALENT BASIS)(1)

| (\$ in millions) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|---------------------|------------------|------------------|------------------|------------------|-------------------------------|--------------|---------------------|------------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Average Balances | | | | | | | | | | |
| Assets | | | | | | | | | | |
| Interest-earning deposits with banks | \$ 222,010 | 216,958 | 176,327 | 129,522 | 127,287 | 2 % | 74 | \$ 186,386 | 135,741 | 37 % |
| Federal funds sold and securities purchased under resale agreements | 67,023 | 80,431 | 76,384 | 107,555 | 109,201 | (17) | (39) | 82,798 | 99,286 | (17) |
| Debt securities | 500,616 | 481,961 | 495,297 | 511,512 | 518,496 | 4 | (3) | 497,313 | 505,454 | (2) |
| Loans held for sale (2) | 29,436 | 31,023 | 27,610 | 21,846 | 25,350 | (5) | 16 | 27,493 | 21,516 | 28 |
| Loans: | | | | | | | | | | |
| Commercial loans | 476,468 | 497,744 | 545,318 | 520,514 | 512,590 | (4) | (7) | 509,886 | 511,460 | — |
| Consumer loans | 423,236 | 433,964 | 425,948 | 444,532 | 443,946 | (2) | (5) | 431,902 | 439,496 | (2) |
| Total loans | 899,704 | 931,708 | 971,266 | 965,046 | 956,536 | (3) | (6) | 941,788 | 950,956 | (1) |
| Equity securities | 25,744 | 25,185 | 27,417 | 37,532 | 38,278 | 2 | (33) | 28,950 | 35,930 | (19) |
| Other | 7,896 | 6,974 | 7,715 | 7,431 | 6,478 | 13 | 22 | 7,505 | 5,579 | 35 |
| Total interest-earning assets | \$ 1,752,429 | 1,774,240 | 1,782,016 | 1,780,444 | 1,781,626 | (1) | (2) | \$ 1,772,233 | 1,754,462 | 1 |
| Total noninterest-earning assets | 174,443 | 173,432 | 166,923 | 170,215 | 160,217 | 1 | 9 | 171,268 | 158,982 | 8 |
| Total assets | \$ 1,926,872 | 1,947,672 | 1,948,939 | 1,950,659 | 1,941,843 | (1) | (1) | \$ 1,943,501 | 1,913,444 | 2 |
| Liabilities | | | | | | | | | | |
| Interest-bearing deposits | \$ 925,729 | 959,270 | 978,194 | 990,636 | 970,175 | (3) | (5) | \$ 963,342 | 942,150 | 2 |
| Short-term borrowings | 57,304 | 57,292 | 63,535 | 102,977 | 115,949 | — | (51) | 70,206 | 115,337 | (39) |
| Long-term debt | 214,223 | 222,862 | 232,395 | 229,002 | 230,430 | (4) | (7) | 224,587 | 232,491 | (3) |
| Other liabilities | 25,949 | 27,679 | 29,947 | 30,199 | 27,279 | (6) | (5) | 28,435 | 25,771 | 10 |
| Total interest-bearing liabilities | \$ 1,223,205 | 1,267,103 | 1,304,071 | 1,352,814 | 1,343,833 | (3) | (9) | \$ 1,286,570 | 1,315,749 | (2) |
| Noninterest-bearing demand deposits | 454,371 | 439,758 | 408,462 | 347,327 | 351,738 | 3 | 29 | 412,669 | 344,111 | 20 |
| Other noninterest-bearing liabilities | 63,548 | 57,961 | 52,298 | 62,348 | 53,879 | 10 | 18 | 59,048 | 55,963 | 6 |
| Total liabilities | \$ 1,741,124 | 1,764,822 | 1,764,831 | 1,762,489 | 1,749,450 | (1) | — | \$ 1,758,287 | 1,715,823 | 2 |
| Total equity | 185,748 | 182,850 | 184,108 | 188,170 | 192,393 | 2 | (3) | 185,214 | 197,621 | (6) |
| Total liabilities and equity | \$ 1,926,872 | 1,947,672 | 1,948,939 | 1,950,659 | 1,941,843 | (1) | (1) | \$ 1,943,501 | 1,913,444 | 2 |
| Average Interest Rates | | | | | | | | | | |
| Interest-earning assets | | | | | | | | | | |
| Interest-earning deposits with banks | 0.10 % | 0.11 | 0.12 | 1.18 | 1.63 | | | 0.29 % | 2.12 | |
| Federal funds sold and securities purchased under resale agreements | 0.05 | 0.02 | 0.01 | 1.42 | 1.72 | | | 0.47 | 2.18 | |
| Debt securities | 1.96 | 2.10 | 2.46 | 2.81 | 2.84 | | | 2.34 | 3.06 | |
| Loans held for sale (2) | 3.56 | 3.07 | 3.45 | 3.82 | 3.91 | | | 3.45 | 4.14 | |
| Loans: | | | | | | | | | | |
| Commercial loans | 2.67 | 2.60 | 2.76 | 3.65 | 3.90 | | | 2.93 | 4.27 | |
| Consumer loans | 4.20 | 4.33 | 4.45 | 4.83 | 4.92 | | | 4.46 | 5.11 | |
| Total loans | 3.39 | 3.41 | 3.50 | 4.20 | 4.37 | | | 3.63 | 4.65 | |
| Equity securities | 2.04 | 1.61 | 1.70 | 2.22 | 2.81 | | | 1.92 | 2.69 | |
| Other | — | (0.02) | (0.02) | 0.77 | 1.36 | | | 0.18 | 1.62 | |
| Total interest-earning assets | 2.41 | 2.45 | 2.68 | 3.35 | 3.51 | | | 2.72 | 3.80 | |
| Interest-bearing liabilities | | | | | | | | | | |
| Interest-bearing deposits | 0.07 | 0.13 | 0.24 | 0.71 | 0.85 | | | 0.29 | 0.92 | |
| Short-term borrowings | (0.08) | (0.08) | (0.10) | 1.14 | 1.50 | | | 0.36 | 2.01 | |
| Long-term debt | 1.78 | 1.86 | 2.13 | 2.17 | 3.02 | | | 1.99 | 3.16 | |
| Other liabilities | 1.38 | 1.33 | 1.53 | 1.90 | 2.04 | | | 1.54 | 2.13 | |
| Total interest-bearing liabilities | 0.39 | 0.45 | 0.59 | 1.01 | 1.30 | | | 0.62 | 1.43 | |
| Interest rate spread on a taxable-equivalent basis (3) | 2.02 | 2.00 | 2.09 | 2.34 | 2.21 | | | 2.10 | 2.37 | |
| Net interest margin on a taxable-equivalent basis (3) | 2.13 | 2.13 | 2.25 | 2.58 | 2.53 | | | 2.27 | 2.73 | |

(1) The average balance amounts represent amortized costs. The interest rates are based on interest income or expense amounts for the period and are annualized, if applicable. Interest rates include the effects of hedge and risk management activities associated with the respective asset and liability categories.

(2) In fourth quarter 2020, loans held for sale and mortgage loans held for sale were combined into a single line item. Prior period balances have been revised to conform with the current period presentation.

(3) Includes taxable-equivalent adjustments of \$107 million, \$109 million, \$119 million, \$140 million, and \$143 million for the quarters ended December 31, September 30, June 30 and March 31, 2020, and December 31, 2019, respectively, and \$475 million and \$611 million for the years ended December 31, 2020 and 2019, respectively, predominantly related to tax-exempt income on certain loans and securities. The federal statutory tax rate utilized was 21% for the periods presented.

Wells Fargo & Company and Subsidiaries
COMBINED SEGMENT RESULTS (1)

| | Quarter ended December 31, 2020 | | | | | | |
|--|---------------------------------|--------------------|----------------------------------|----------------------------------|---------------|-----------------------|----------------------------------|
| (in millions) | Consumer Banking and Lending | Commercial Banking | Corporate and Investment Banking | Wealth and Investment Management | Corporate (2) | Reconciling Items (3) | Consolidated Company |
| Net interest income | \$ 5,741 | 1,390 | 1,809 | 715 | (273) | (107) | 9,275 |
| Noninterest income | 2,872 | 998 | 1,297 | 3,074 | 1,248 | (839) | 8,650 |
| Total revenue | 8,613 | 2,388 | 3,106 | 3,789 | 975 | (946) | 17,925 |
| Provision for credit losses | 351 | 69 | 186 | (4) | (781) | — | (179) |
| Noninterest expense | 6,441 | 1,690 | 1,798 | 3,056 | 1,817 | — | 14,802 |
| Income (loss) before income tax expense (benefit) | 1,821 | 629 | 1,122 | 737 | (61) | (946) | 3,302 |
| Income tax expense (benefit) | 457 | 154 | 282 | 183 | (22) | (946) | 108 |
| Net income (loss) before noncontrolling interests | 1,364 | 475 | 840 | 554 | (39) | — | 3,194 |
| Less: Net income (loss) from noncontrolling interests | — | 2 | (1) | 6 | 195 | — | 202 |
| Net income (loss) | \$ 1,364 | 473 | 841 | 548 | (234) | — | 2,992 |
| | | | | | | | Quarter ended September 30, 2020 |
| Net interest income | \$ 5,918 | 1,437 | 1,712 | 718 | (308) | (109) | 9,368 |
| Noninterest income | 3,228 | 923 | 1,575 | 2,915 | 1,477 | (624) | 9,494 |
| Total revenue | 9,146 | 2,360 | 3,287 | 3,633 | 1,169 | (733) | 18,862 |
| Provision for credit losses | 640 | 339 | (121) | (10) | (79) | — | 769 |
| Noninterest expense | 7,345 | 1,762 | 1,991 | 3,009 | 1,122 | — | 15,229 |
| Income (loss) before income tax expense (benefit) | 1,161 | 259 | 1,417 | 634 | 126 | (733) | 2,864 |
| Income tax expense (benefit) | 290 | 63 | 355 | 157 | 513 | (733) | 645 |
| Net income (loss) before noncontrolling interests | 871 | 196 | 1,062 | 477 | (387) | — | 2,219 |
| Less: Net income from noncontrolling interests | — | 1 | — | 3 | 180 | — | 184 |
| Net income (loss) | \$ 871 | 195 | 1,062 | 474 | (567) | — | 2,035 |
| | | | | | | | Quarter ended December 31, 2019 |
| Net interest income | \$ 6,233 | 1,877 | 1,999 | 885 | 349 | (143) | 11,200 |
| Noninterest income | 2,849 | 1,018 | 1,330 | 3,075 | 1,024 | (636) | 8,660 |
| Total revenue | 9,082 | 2,895 | 3,329 | 3,960 | 1,373 | (779) | 19,860 |
| Provision for credit losses | 485 | 30 | 77 | (1) | 53 | — | 644 |
| Noninterest expense | 7,421 | 1,812 | 1,821 | 3,673 | 887 | — | 15,614 |
| Income (loss) before income tax expense (benefit) | 1,176 | 1,053 | 1,431 | 288 | 433 | (779) | 3,602 |
| Income tax expense (benefit) | 544 | 260 | 358 | 72 | 223 | (779) | 678 |
| Net income before noncontrolling interests | 632 | 793 | 1,073 | 216 | 210 | — | 2,924 |
| Less: Net income from noncontrolling interests | — | 1 | — | 3 | 47 | — | 51 |
| Net income | \$ 632 | 792 | 1,073 | 213 | 163 | — | 2,873 |

- (1) The management reporting process is based on U.S. GAAP with specific adjustments, such as for funds transfer pricing for asset/liability management, for shared revenues and expenses, and tax-equivalent adjustments to consistently reflect income from taxable and tax-exempt sources. We define our operating segments by product type and customer segment.
- (2) All other business activities that are not included in the reportable operating segments have been included in Corporate. Corporate includes corporate treasury and staff functions, net of allocations (including funds transfer pricing, capital, liquidity and certain expenses), in support of the reportable operating segments, as well as our investment portfolio and affiliated venture capital and private equity partnerships. Corporate also includes certain lines of business that management has determined are no longer consistent with the long-term strategic goals of the Company. In addition, Corporate includes results for previously divested businesses.
- (3) Taxable-equivalent adjustments related to tax-exempt income on certain loans and debt securities are included in net interest income, while taxable-equivalent adjustments related to income tax credits for low-income housing and renewable energy investments are included in noninterest income, in each case with corresponding impacts to income tax expense (benefit). Adjustments are included in Corporate, Commercial Banking, and Corporate and Investment Banking and are eliminated to reconcile to the Company's consolidated financial results.

Wells Fargo & Company and Subsidiaries
COMBINED SEGMENT RESULTS (continued) (1)

| | Year ended December 31, 2020 | | | | | | |
|--|------------------------------|--------------------|----------------------------------|----------------------------------|---------------|-----------------------|----------------------|
| (in millions) | Consumer Banking and Lending | Commercial Banking | Corporate and Investment Banking | Wealth and Investment Management | Corporate (2) | Reconciling Items (3) | Consolidated Company |
| Net interest income | \$ 23,378 | 6,191 | 7,501 | 2,993 | 247 | (475) | 39,835 |
| Noninterest income | 10,638 | 3,547 | 6,319 | 11,519 | 3,216 | (2,734) | 32,505 |
| Total revenue | 34,016 | 9,738 | 13,820 | 14,512 | 3,463 | (3,209) | 72,340 |
| Provision for credit losses | 5,662 | 3,744 | 4,946 | 249 | (472) | — | 14,129 |
| Noninterest expense | 26,976 | 6,908 | 7,703 | 12,051 | 3,992 | — | 57,630 |
| Income (loss) before income tax expense (benefit) | 1,378 | (914) | 1,171 | 2,212 | (57) | (3,209) | 581 |
| Income tax expense (benefit) | 302 | (238) | 330 | 552 | (742) | (3,209) | (3,005) |
| Net income (loss) before noncontrolling interests | 1,076 | (676) | 841 | 1,660 | 685 | — | 3,586 |
| Less: Net income (loss) from noncontrolling interests | — | 5 | (1) | 4 | 277 | — | 285 |
| Net income (loss) | \$ 1,076 | (681) | 842 | 1,656 | 408 | — | 3,301 |

| | Year ended December 31, 2019 | | | | | | |
|---|------------------------------|--------|--------|--------|-------|---------|--------|
| Net interest income | \$ 25,786 | 8,184 | 8,005 | 3,917 | 1,950 | (611) | 47,231 |
| Noninterest income | 12,105 | 4,154 | 6,223 | 11,815 | 5,859 | (2,324) | 37,832 |
| Total revenue | 37,891 | 12,338 | 14,228 | 15,732 | 7,809 | (2,935) | 85,063 |
| Provision for credit losses | 2,184 | 190 | 173 | 2 | 138 | — | 2,687 |
| Noninterest expense | 26,998 | 7,068 | 7,432 | 13,363 | 3,317 | — | 58,178 |
| Income (loss) before income tax expense (benefit) | 8,709 | 5,080 | 6,623 | 2,367 | 4,354 | (2,935) | 24,198 |
| Income tax expense (benefit) | 2,814 | 1,266 | 1,658 | 590 | 764 | (2,935) | 4,157 |
| Net income before noncontrolling interests | 5,895 | 3,814 | 4,965 | 1,777 | 3,590 | — | 20,041 |
| Less: Net income (loss) from noncontrolling interests | — | 6 | (1) | 9 | 478 | — | 492 |
| Net income | \$ 5,895 | 3,808 | 4,966 | 1,768 | 3,112 | — | 19,549 |

- (1) The management reporting process is based on U.S. GAAP with specific adjustments, such as for funds transfer pricing for asset/liability management, for shared revenues and expenses, and tax-equivalent adjustments to consistently reflect income from taxable and tax-exempt sources. We define our operating segments by product type and customer segment.
- (2) All other business activities that are not included in the reportable operating segments have been included in Corporate. Corporate includes corporate treasury and staff functions, net of allocations (including funds transfer pricing, capital, liquidity and certain expenses), in support of the reportable operating segments, as well as our investment portfolio and affiliated venture capital and private equity partnerships. Corporate also includes certain lines of business that management has determined are no longer consistent with the long-term strategic goals of the Company. In addition, Corporate includes results for previously divested businesses.
- (3) Taxable-equivalent adjustments related to tax-exempt income on certain loans and debt securities are included in net interest income, while taxable-equivalent adjustments related to income tax credits for low-income housing and renewable energy investments are included in noninterest income, in each case with corresponding impacts to income tax expense (benefit). Adjustments are included in Corporate, Commercial Banking, and Corporate and Investment Banking and are eliminated to reconcile to the Company's consolidated financial results.

Wells Fargo & Company and Subsidiaries
CONSUMER BANKING AND LENDING SEGMENT

| (\$ in millions) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Income Statement | | | | | | | | | | |
| Net interest income | \$ 5,741 | 5,918 | 5,717 | 6,002 | 6,233 | (3)% | (8) | \$ 23,378 | 25,786 | (9)% |
| Noninterest income: | | | | | | | | | | |
| Deposit-related fees | 742 | 708 | 575 | 879 | 919 | 5 | (19) | 2,904 | 3,582 | (19) |
| Card fees | 890 | 860 | 749 | 819 | 938 | 3 | (5) | 3,318 | 3,672 | (10) |
| Mortgage banking | 1,082 | 1,544 | 256 | 342 | 673 | (30) | 61 | 3,224 | 2,314 | 39 |
| Other | 158 | 116 | 311 | 607 | 319 | 36 | (50) | 1,192 | 2,537 | (53) |
| Total noninterest income | 2,872 | 3,228 | 1,891 | 2,647 | 2,849 | (11) | 1 | 10,638 | 12,105 | (12) |
| Total revenue | 8,613 | 9,146 | 7,608 | 8,649 | 9,082 | (6) | (5) | 34,016 | 37,891 | (10) |
| Provision for credit losses | 351 | 640 | 3,102 | 1,569 | 485 | (45) | (28) | 5,662 | 2,184 | 159 |
| Noninterest expense | 6,441 | 7,345 | 6,933 | 6,257 | 7,421 | (12) | (13) | 26,976 | 26,998 | — |
| Income (loss) before income tax expense (benefit) | 1,821 | 1,161 | (2,427) | 823 | 1,176 | 57 | 55 | 1,378 | 8,709 | (84) |
| Income tax expense (benefit) | 457 | 290 | (650) | 205 | 544 | 58 | (16) | 302 | 2,814 | (89) |
| Net income (loss) | \$ 1,364 | 871 | (1,777) | 618 | 632 | 57 | 116 | \$ 1,076 | 5,895 | (82) |
| Revenue by Line of Business | | | | | | | | | | |
| Consumer and Small Business Banking | \$ 4,701 | 4,721 | 4,401 | 4,861 | 5,098 | — | (8) | \$ 18,684 | 21,148 | (12) |
| Consumer Lending: | | | | | | | | | | |
| Home Lending | 1,995 | 2,527 | 1,477 | 1,876 | 1,960 | (21) | 2 | 7,875 | 8,817 | (11) |
| Credit Card | 1,372 | 1,345 | 1,196 | 1,375 | 1,470 | 2 | (7) | 5,288 | 5,707 | (7) |
| Auto | 403 | 404 | 388 | 380 | 387 | — | 4 | 1,575 | 1,567 | 1 |
| Personal Lending | 142 | 149 | 146 | 157 | 167 | (5) | (15) | 594 | 652 | (9) |
| Total revenue | \$ 8,613 | 9,146 | 7,608 | 8,649 | 9,082 | (6) | (5) | \$ 34,016 | 37,891 | (10) |
| Selected Balance Sheet Data (average) | | | | | | | | | | |
| Loans by Line of Business: | | | | | | | | | | |
| Home Lending | \$ 265,292 | 270,036 | 262,209 | 276,827 | 278,030 | (2) | (5) | \$ 268,586 | 276,962 | (3) |
| Auto | 48,966 | 49,770 | 49,611 | 49,493 | 48,516 | (2) | 1 | 49,460 | 47,117 | 5 |
| Credit Card | 36,135 | 35,965 | 36,539 | 39,756 | 39,898 | — | (9) | 37,093 | 38,865 | (5) |
| Small Business | 17,929 | 18,100 | 14,887 | 9,715 | 9,748 | (1) | 84 | 15,173 | 9,951 | 52 |
| Personal Lending | 5,547 | 5,912 | 6,385 | 6,771 | 6,868 | (6) | (19) | 6,151 | 6,871 | (10) |
| Total loans | \$ 373,869 | 379,783 | 369,631 | 382,562 | 383,060 | (2) | (2) | \$ 376,463 | 379,766 | (1) |
| Total deposits | 763,177 | 756,485 | 715,144 | 652,706 | 646,082 | 1 | 18 | 722,085 | 629,110 | 15 |
| Allocated capital | 48,000 | 48,000 | 48,000 | 48,000 | 46,000 | — | 4 | 48,000 | 46,000 | 4 |
| Selected Balance Sheet Data (period-end) | | | | | | | | | | |
| Loans by Line of Business: | | | | | | | | | | |
| Home Lending | \$ 253,942 | 273,635 | 258,582 | 275,395 | 278,325 | (7) | (9) | \$ 253,942 | 278,325 | (9) |
| Auto | 49,072 | 49,442 | 49,924 | 49,779 | 49,124 | (1) | — | 49,072 | 49,124 | — |
| Credit Card | 36,664 | 36,021 | 36,018 | 38,582 | 41,013 | 2 | (11) | 36,664 | 41,013 | (11) |
| Small Business | 17,743 | 17,993 | 18,116 | 9,753 | 9,695 | (1) | 83 | 17,743 | 9,695 | 83 |
| Personal Lending | 5,375 | 5,724 | 6,113 | 6,692 | 6,845 | (6) | (21) | 5,375 | 6,845 | (21) |
| Total loans | \$ 362,796 | 382,815 | 368,753 | 380,201 | 385,002 | (5) | (6) | \$ 362,796 | 385,002 | (6) |
| Total deposits | 784,565 | 759,425 | 746,602 | 672,603 | 647,152 | 3 | 21 | 784,565 | 647,152 | 21 |

CONSUMER BANKING AND LENDING SEGMENT (continued)

| (\$ in millions, unless otherwise noted) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Selected Metrics | | | | | | | | | | |
| Consumer Banking and Lending: | | | | | | | | | | |
| Return on allocated capital (1) | 10.7 % | 6.6 | (15.5) | 4.6 | 4.7 | | | 1.6 % | 12.1 | |
| Efficiency ratio (2) | 75 | 80 | 91 | 72 | 82 | | | 79 | 71 | |
| Headcount (#) | 125,034 | 131,516 | 133,876 | 133,394 | 134,881 | (5)% | (7) | 125,034 | 134,881 | (7)% |
| Retail bank branches (#) | 5,032 | 5,229 | 5,300 | 5,329 | 5,352 | (4) | (6) | 5,032 | 5,352 | (6) |
| Digital active customers (# in millions) (3) | 32.0 | 32.0 | 31.1 | 31.1 | 30.3 | — | 6 | 32.0 | 30.3 | 6 |
| Mobile active customers (# in millions) (3) | 26.0 | 25.9 | 25.2 | 24.9 | 24.4 | — | 7 | 26.0 | 24.4 | 7 |
| Consumer and Small Business Banking: | | | | | | | | | | |
| Deposit spread (4) | 1.7 % | 1.8 | 1.8 | 2.0 | 2.2 | | | 1.8 % | 2.4 | |
| Debit card purchase volume (\$ in billions) (5) | \$ 105.3 | 102.9 | 93.1 | 90.6 | 95.2 | 2 | 11 | \$ 391.9 | 367.6 | 7 |
| Debit card purchase transactions (# in millions) (5) | 2,297 | 2,273 | 2,027 | 2,195 | 2,344 | 1 | (2) | 8,792 | 9,189 | (4) |
| Home Lending: | | | | | | | | | | |
| Mortgage banking fees: | | | | | | | | | | |
| Net servicing income | \$ (82) | 331 | (666) | 257 | 12 | NM | NM | \$ (160) | 454 | NM |
| Net gains on mortgage loan origination/sales activities | 1,164 | 1,213 | 922 | 85 | 661 | (4) | 76 | 3,384 | 1,860 | 82 |
| Total mortgage banking fees | 1,082 | 1,544 | 256 | 342 | 673 | (30) | 61 | 3,224 | 2,314 | 39 |
| Originations (\$ in billions): | | | | | | | | | | |
| Retail | 32.3 | 32.8 | 30.5 | 23.1 | 27.5 | (2) | 17 | 118.7 | 96.4 | 23 |
| Correspondent | 21.6 | 28.8 | 28.7 | 24.9 | 32.3 | (25) | (33) | 104.0 | 107.6 | (3) |
| Total originations | \$ 53.9 | 61.6 | 59.2 | 48.0 | 59.8 | (13) | (10) | \$ 222.7 | 204.0 | 9 |
| % of originations held for sale (HFS) | 75.2 % | 78.1 | 71.8 | 69.6 | 69.6 | | | 73.9 % | 66.1 | |
| Third party mortgage loans serviced (period-end) (\$ in billions) (6) | \$ 856.7 | 917.6 | 989.5 | 1,037.5 | 1,063.4 | (7) | (19) | \$ 856.7 | 1,063.4 | (19) |
| Mortgage servicing rights (MSR) carrying value (period-end) | 6,125 | 6,355 | 6,819 | 8,126 | 11,517 | (4) | (47) | 6,125 | 11,517 | (47) |
| Ratio of MSR carrying value (period-end) to third party mortgage loans serviced (period-end) (6) | 0.71 % | 0.69 | 0.69 | 0.78 | 1.08 | | | 0.71 % | 1.08 | |
| Home lending loans 30+ days or more delinquency rate (7)(8) | 0.64 | 0.56 | 0.54 | 0.71 | 0.64 | | | 0.64 | 0.64 | |
| Credit Card: | | | | | | | | | | |
| Point of sale (POS) volume (\$ in billions) | \$ 22.9 | 21.3 | 17.5 | 19.9 | 23.1 | 8 | (1) | \$ 81.6 | 88.2 | (7) |
| New accounts (# in thousands) (9) | 240 | 212 | 255 | 315 | 366 | 13 | (34) | 1,022 | 1,840 | (44) |
| Credit card loans 30+ days or more delinquency rate (8) | 2.17 % | 1.76 | 2.10 | 2.60 | 2.63 | | | 2.17 % | 2.63 | |
| Auto: | | | | | | | | | | |
| Auto originations (\$ in billions) | \$ 5.3 | 5.4 | 5.6 | 6.5 | 6.8 | (2) | (22) | \$ 22.8 | 25.4 | (10) |
| Auto loans 30+ days or more delinquency rate (8) | 1.77 % | 1.67 | 1.70 | 2.31 | 2.56 | | | 1.77 % | 2.56 | |
| Personal Lending: | | | | | | | | | | |
| New funded balances | \$ 294 | 323 | 315 | 667 | 708 | (9) | (58) | \$ 1,599 | 2,829 | (43) |

NM – Not meaningful

(1) Return on allocated capital is segment net income (loss) applicable to common stock divided by segment average allocated capital. Segment net income (loss) applicable to common stock is segment net income (loss) less allocated preferred stock dividends.

(2) Efficiency ratio is segment noninterest expense divided by segment total revenue (net interest income and noninterest income).

(3) Digital and mobile active customers is the number of consumer and small business customers who have logged on via a digital or mobile device, respectively, in the prior 90 days. Digital active customers includes both online and mobile customers.

(4) Deposit spread is (i) the internal funds transfer pricing credit on segment deposits minus interest paid to customers for segment deposits, divided by (ii) average segment deposits.

(5) Debit card purchase volume and transactions reflect combined activity for both consumer and business debit card purchases.

(6) Excludes residential mortgage loans subserviced for others.

(7) Excludes residential mortgage loans insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veterans Affairs (VA) and loans held for sale.

(8) Beginning in second quarter 2020, customer payment deferral activities instituted in response to the COVID-19 pandemic may have delayed the recognition of delinquencies for those customers who would have otherwise moved into past due status.

(9) Excludes certain private label new account openings.

Wells Fargo & Company and Subsidiaries
COMMERCIAL BANKING SEGMENT

| (\$ in millions) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Income Statement | | | | | | | | | | |
| Net interest income | \$ 1,390 | 1,437 | 1,590 | 1,774 | 1,877 | (3)% | (26) | \$ 6,191 | 8,184 | (24)% |
| Noninterest income: | | | | | | | | | | |
| Deposit-related fees | 311 | 309 | 297 | 302 | 334 | 1 | (7) | 1,219 | 1,175 | 4 |
| Lending-related fees | 138 | 140 | 125 | 128 | 131 | (1) | 5 | 531 | 524 | 1 |
| Lease income | 73 | 186 | 189 | 198 | 185 | (61) | (61) | 646 | 931 | (31) |
| Other | 476 | 288 | 287 | 100 | 368 | 65 | 29 | 1,151 | 1,524 | (24) |
| Total noninterest income | 998 | 923 | 898 | 728 | 1,018 | 8 | (2) | 3,547 | 4,154 | (15) |
| Total revenue | 2,388 | 2,360 | 2,488 | 2,502 | 2,895 | 1 | (18) | 9,738 | 12,338 | (21) |
| Provision for credit losses | 69 | 339 | 2,295 | 1,041 | 30 | (80) | 130 | 3,744 | 190 | NM |
| Noninterest expense | 1,690 | 1,762 | 1,759 | 1,697 | 1,812 | (4) | (7) | 6,908 | 7,068 | (2) |
| Income (loss) before income tax expense (benefit) | 629 | 259 | (1,566) | (236) | 1,053 | 143 | (40) | (914) | 5,080 | NM |
| Income tax expense (benefit) | 154 | 63 | (394) | (61) | 260 | 144 | (41) | (238) | 1,266 | NM |
| Less: Net income from noncontrolling interests | 2 | 1 | 1 | 1 | 1 | 100 | 100 | 5 | 6 | (17) |
| Net income (loss) | \$ 473 | 195 | (1,173) | (176) | 792 | 143 | (40) | \$ (681) | 3,808 | NM |
| Revenue by Line of Business | | | | | | | | | | |
| Middle Market Banking | \$ 1,149 | 1,196 | 1,267 | 1,455 | 1,545 | (4) | (26) | \$ 5,067 | 6,691 | (24) |
| Asset-Based Lending and Leasing | 1,029 | 976 | 1,014 | 843 | 1,085 | 5 | (5) | 3,862 | 4,814 | (20) |
| Other | 210 | 188 | 207 | 204 | 265 | 12 | (21) | 809 | 833 | (3) |
| Total revenue | \$ 2,388 | 2,360 | 2,488 | 2,502 | 2,895 | 1 | (18) | \$ 9,738 | 12,338 | (21) |
| Revenue by Product | | | | | | | | | | |
| Lending and leasing | \$ 1,170 | 1,323 | 1,393 | 1,411 | 1,387 | (12) | (16) | \$ 5,297 | 5,904 | (10) |
| Treasury management and payments | 805 | 803 | 808 | 982 | 1,109 | — | (27) | 3,398 | 4,698 | (28) |
| Other | 413 | 234 | 287 | 109 | 399 | 76 | 4 | 1,043 | 1,736 | (40) |
| Total revenue | \$ 2,388 | 2,360 | 2,488 | 2,502 | 2,895 | 1 | (18) | \$ 9,738 | 12,338 | (21) |

NM – Not meaningful

Wells Fargo & Company and Subsidiaries
COMMERCIAL BANKING SEGMENT (continued)

| (\$ in millions) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Selected Balance Sheet Data (average) | | | | | | | | | | |
| Loans: | | | | | | | | | | |
| Commercial and industrial | \$ 125,524 | 134,531 | 158,982 | 154,308 | 154,525 | (7)% | (19) | \$ 143,263 | 157,829 | (9)% |
| Commercial real estate | 50,441 | 52,017 | 53,157 | 53,288 | 53,727 | (3) | (6) | 52,220 | 54,416 | (4) |
| Lease financing and other | 14,937 | 15,345 | 16,284 | 17,261 | 17,211 | (3) | (13) | 15,953 | 17,109 | (7) |
| Total loans | \$ 190,902 | 201,893 | 228,423 | 224,857 | 225,463 | (5) | (15) | \$ 211,436 | 229,354 | (8) |
| Loans by Line of Business: | | | | | | | | | | |
| Middle Market Banking | \$ 102,692 | 110,289 | 122,319 | 116,232 | 116,098 | (7) | (12) | \$ 112,848 | 119,717 | (6) |
| Asset-Based Lending and Leasing | 87,092 | 90,530 | 105,061 | 107,437 | 108,154 | (4) | (19) | 97,482 | 108,422 | (10) |
| Other | 1,118 | 1,074 | 1,043 | 1,188 | 1,211 | 4 | (8) | 1,106 | 1,215 | (9) |
| Total loans | \$ 190,902 | 201,893 | 228,423 | 224,857 | 225,463 | (5) | (15) | \$ 211,436 | 229,354 | (8) |
| Total deposits | \$ 203,590 | 197,976 | 206,495 | 193,454 | 192,334 | 3 | 6 | \$ 200,381 | 186,942 | 7 |
| Allocated capital | 19,500 | 19,500 | 19,500 | 19,500 | 20,500 | — | (5) | 19,500 | 20,500 | (5) |
| Selected Balance Sheet Data (period-end) | | | | | | | | | | |
| Loans: | | | | | | | | | | |
| Commercial and industrial | \$ 124,253 | 128,270 | 142,315 | 170,893 | 153,601 | (3) | (19) | \$ 124,253 | 153,601 | (19) |
| Commercial real estate | 49,903 | 51,297 | 52,802 | 53,531 | 53,526 | (3) | (7) | 49,903 | 53,526 | (7) |
| Lease financing and other | 14,821 | 15,180 | 15,662 | 17,179 | 17,654 | (2) | (16) | 14,821 | 17,654 | (16) |
| Total loans | \$ 188,977 | 194,747 | 210,779 | 241,603 | 224,781 | (3) | (16) | \$ 188,977 | 224,781 | (16) |
| Loans by Line of Business: | | | | | | | | | | |
| Middle Market Banking | \$ 101,193 | 105,851 | 115,105 | 125,192 | 115,187 | (4) | (12) | \$ 101,193 | 115,187 | (12) |
| Asset-Based Lending and Leasing | 86,811 | 88,087 | 94,976 | 115,371 | 108,470 | (1) | (20) | 86,811 | 108,470 | (20) |
| Other | 973 | 809 | 698 | 1,040 | 1,124 | 20 | (13) | 973 | 1,124 | (13) |
| Total loans | \$ 188,977 | 194,747 | 210,779 | 241,603 | 224,781 | (3) | (16) | \$ 188,977 | 224,781 | (16) |
| Total deposits | \$ 208,284 | 198,556 | 203,777 | 209,495 | 194,469 | 5 | 7 | \$ 208,284 | 194,469 | 7 |
| Selected Metrics | | | | | | | | | | |
| Return on allocated capital | 8.6 % | 3.0 | (25.2) | (4.7) | 14.3 | | | (4.5)% | 17.5 | |
| Efficiency ratio | 71 | 75 | 71 | 68 | 63 | | | 71 | 57 | |
| Headcount (#) | 22,410 | 24,091 | 24,107 | 24,036 | 23,871 | (7) | (6) | 22,410 | 23,871 | (6) |

Wells Fargo & Company and Subsidiaries
CORPORATE AND INVESTMENT BANKING SEGMENT

| (\$ in millions) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|---------------|--------------|--------------|--------------|--------------|-------------------------------|--------------|--------------|--------------|----------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Income Statement | | | | | | | | | | |
| Net interest income | \$ 1,809 | 1,712 | 1,961 | 2,019 | 1,999 | 6 % | (10) | \$ 7,501 | 8,005 | (6)% |
| Noninterest income: | | | | | | | | | | |
| Deposit-related fees | 272 | 272 | 261 | 257 | 268 | — | 1 | 1,062 | 1,029 | 3 |
| Lending-related fees | 178 | 171 | 163 | 172 | 176 | 4 | 1 | 684 | 710 | (4) |
| Investment banking fees | 459 | 428 | 588 | 477 | 477 | 7 | (4) | 1,952 | 1,804 | 8 |
| Net gains (losses) on trading activities | (28) | 374 | 809 | 35 | 147 | NM | NM | 1,190 | 1,022 | 16 |
| Other | 416 | 330 | 257 | 428 | 262 | 26 | 59 | 1,431 | 1,658 | (14) |
| Total noninterest income | 1,297 | 1,575 | 2,078 | 1,369 | 1,330 | (18) | (2) | 6,319 | 6,223 | 2 |
| Total revenue | 3,106 | 3,287 | 4,039 | 3,388 | 3,329 | (6) | (7) | 13,820 | 14,228 | (3) |
| Provision for credit losses | 186 | (121) | 3,756 | 1,125 | 77 | NM | 142 | 4,946 | 173 | NM |
| Noninterest expense | 1,798 | 1,991 | 2,044 | 1,870 | 1,821 | (10) | (1) | 7,703 | 7,432 | 4 |
| Income (loss) before income tax expense (benefit) | 1,122 | 1,417 | (1,761) | 393 | 1,431 | (21) | (22) | 1,171 | 6,623 | (82) |
| Income tax expense (benefit) | 282 | 355 | (408) | 101 | 358 | (21) | (21) | 330 | 1,658 | (80) |
| Less: Net loss from noncontrolling interests | (1) | — | — | — | — | NM | NM | (1) | (1) | — |
| Net income (loss) | \$ 841 | 1,062 | (1,353) | 292 | 1,073 | (21) | (22) | \$ 842 | 4,966 | (83) |
| Revenue by Line of Business | | | | | | | | | | |
| Banking: | | | | | | | | | | |
| Lending | \$ 424 | 422 | 464 | 457 | 451 | — | (6) | \$ 1,767 | 1,811 | (2) |
| Treasury Management and Payments | 384 | 395 | 403 | 498 | 527 | (3) | (27) | 1,680 | 2,290 | (27) |
| Investment Banking | 348 | 295 | 444 | 361 | 358 | 18 | (3) | 1,448 | 1,370 | 6 |
| Total Banking | 1,156 | 1,112 | 1,311 | 1,316 | 1,336 | 4 | (13) | 4,895 | 5,471 | (11) |
| Commercial Real Estate | 964 | 835 | 817 | 883 | 862 | 15 | 12 | 3,499 | 4,038 | (13) |
| Markets: | | | | | | | | | | |
| Fixed Income, Currencies, and Commodities (FICC) | 889 | 1,005 | 1,506 | 914 | 897 | (12) | (1) | 4,314 | 3,760 | 15 |
| Equities | 194 | 312 | 302 | 396 | 257 | (38) | (25) | 1,204 | 1,078 | 12 |
| Credit Adjustment (CVA/DVA) and Other | (67) | 62 | 139 | (108) | 14 | NM | NM | 26 | (6) | NM |
| Total Markets | 1,016 | 1,379 | 1,947 | 1,202 | 1,168 | (26) | (13) | 5,544 | 4,832 | 15 |
| Other | (30) | (39) | (36) | (13) | (37) | (23) | (19) | (118) | (113) | 4 |
| Total revenue | \$ 3,106 | 3,287 | 4,039 | 3,388 | 3,329 | (6) | (7) | \$ 13,820 | 14,228 | (3) |

NM – Not meaningful

CORPORATE AND INVESTMENT BANKING SEGMENT (continued)

| (\$ in millions) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Selected Balance Sheet Data (average) | | | | | | | | | | |
| Loans: | | | | | | | | | | |
| Commercial and industrial | \$ 155,669 | 165,445 | 190,861 | 178,254 | 171,078 | (6)% | (9) | \$ 172,492 | 168,506 | 2 % |
| Commercial real estate | 84,175 | 84,408 | 82,726 | 79,988 | 79,776 | — | 6 | 82,832 | 79,804 | 4 |
| Total loans | \$ 239,844 | 249,853 | 273,587 | 258,242 | 250,854 | (4) | (4) | \$ 255,324 | 248,310 | 3 |
| Loans by Line of Business: | | | | | | | | | | |
| Banking | \$ 82,413 | 88,936 | 105,983 | 96,844 | 92,796 | (7) | (11) | \$ 93,501 | 90,749 | 3 |
| Commercial Real Estate | 107,838 | 109,482 | 110,594 | 105,194 | 103,714 | (2) | 4 | 108,279 | 104,261 | 4 |
| Markets | 49,593 | 51,435 | 57,010 | 56,204 | 54,344 | (4) | (9) | 53,544 | 53,300 | — |
| Total loans | \$ 239,844 | 249,853 | 273,587 | 258,242 | 250,854 | (4) | (4) | \$ 255,324 | 248,310 | 3 |
| Trading-related assets: | | | | | | | | | | |
| Trading account securities | \$ 108,972 | 100,193 | 106,836 | 123,327 | 127,677 | 9 | (15) | \$ 109,803 | 115,937 | (5) |
| Reverse repurchase agreements/securities borrowed | 57,835 | 68,818 | 70,335 | 89,132 | 93,047 | (16) | (38) | 71,485 | 89,190 | (20) |
| Derivative assets | 23,604 | 23,640 | 22,380 | 18,284 | 14,014 | — | 68 | 21,986 | 12,762 | 72 |
| Total trading-related assets | \$ 190,411 | 192,651 | 199,551 | 230,743 | 234,738 | (1) | (19) | \$ 203,274 | 217,889 | (7) |
| Total assets | 496,315 | 503,966 | 535,655 | 551,987 | 542,910 | (2) | (9) | 521,861 | 520,973 | — |
| Total deposits | 205,797 | 226,129 | 239,637 | 266,167 | 258,781 | (9) | (20) | 234,332 | 238,651 | (2) |
| Allocated capital | 34,000 | 34,000 | 34,000 | 34,000 | 31,500 | — | 8 | 34,000 | 31,500 | 8 |
| Selected Balance Sheet Data (period-end) | | | | | | | | | | |
| Loans: | | | | | | | | | | |
| Commercial and industrial | \$ 160,000 | 157,193 | 171,859 | 206,620 | 173,985 | 2 | (8) | \$ 160,000 | 173,985 | (8) |
| Commercial real estate | 84,456 | 83,920 | 83,715 | 81,152 | 79,451 | 1 | 6 | 84,456 | 79,451 | 6 |
| Total loans | \$ 244,456 | 241,113 | 255,574 | 287,772 | 253,436 | 1 | (4) | \$ 244,456 | 253,436 | (4) |
| Loans by Line of Business: | | | | | | | | | | |
| Banking | \$ 84,640 | 83,128 | 91,093 | 118,682 | 93,117 | 2 | (9) | \$ 84,640 | 93,117 | (9) |
| Commercial Real Estate | 107,207 | 108,240 | 109,402 | 109,937 | 103,938 | (1) | 3 | 107,207 | 103,938 | 3 |
| Markets | 52,609 | 49,745 | 55,079 | 59,153 | 56,381 | 6 | (7) | 52,609 | 56,381 | (7) |
| Total loans | \$ 244,456 | 241,113 | 255,574 | 287,772 | 253,436 | 1 | (4) | \$ 244,456 | 253,436 | (4) |
| Trading-related assets: | | | | | | | | | | |
| Trading account securities | \$ 109,311 | 100,157 | 97,708 | 110,544 | 124,808 | 9 | (12) | \$ 109,311 | 124,808 | (12) |
| Reverse repurchase agreements/securities borrowed | 57,248 | 61,027 | 70,949 | 79,560 | 90,077 | (6) | (36) | 57,248 | 90,077 | (36) |
| Derivative assets | 25,916 | 23,844 | 22,757 | 24,834 | 14,382 | 9 | 80 | 25,916 | 14,382 | 80 |
| Total trading-related assets | \$ 192,475 | 185,028 | 191,414 | 214,938 | 229,267 | 4 | (16) | \$ 192,475 | 229,267 | (16) |
| Total assets | 508,793 | 490,694 | 510,545 | 574,660 | 538,383 | 4 | (5) | 508,793 | 538,383 | (5) |
| Total deposits | 203,004 | 212,532 | 236,620 | 260,281 | 261,134 | (4) | (22) | 203,004 | 261,134 | (22) |
| Selected Metrics | | | | | | | | | | |
| Return on allocated capital | 8.8 % | 11.4 | (17.1) | 2.4 | 12.4 | | | 1.4 % | 14.7 | |
| Efficiency ratio | 58 | 61 | 51 | 55 | 55 | | | 56 | 52 | |
| Headcount (#) | 8,178 | 8,205 | 8,213 | 7,965 | 7,918 | — | 3 | 8,178 | 7,918 | 3 |

WEALTH AND INVESTMENT MANAGEMENT SEGMENT

| (\$ in millions, unless otherwise noted) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Income Statement | | | | | | | | | | |
| Net interest income | \$ 715 | 718 | 720 | 840 | 885 | — % | (19) | \$ 2,993 | 3,917 | (24)% |
| Noninterest income: | | | | | | | | | | |
| Brokerage fees | 2,370 | 2,265 | 2,038 | 2,397 | 2,303 | 5 | 3 | 9,070 | 8,947 | 1 |
| Trust and investment management fees | 618 | 610 | 571 | 584 | 611 | 1 | 1 | 2,383 | 2,407 | (1) |
| Other | 86 | 40 | 197 | (257) | 161 | 115 | (47) | 66 | 461 | (86) |
| Total noninterest income | 3,074 | 2,915 | 2,806 | 2,724 | 3,075 | 5 | — | 11,519 | 11,815 | (3) |
| Total revenue | 3,789 | 3,633 | 3,526 | 3,564 | 3,960 | 4 | (4) | 14,512 | 15,732 | (8) |
| Provision for credit losses | (4) | (10) | 255 | 8 | (1) | (60) | 300 | 249 | 2 | NM |
| Noninterest expense | 3,056 | 3,009 | 3,014 | 2,972 | 3,673 | 2 | (17) | 12,051 | 13,363 | (10) |
| Income before income tax expense | 737 | 634 | 257 | 584 | 288 | 16 | 156 | 2,212 | 2,367 | (7) |
| Income tax expense | 183 | 157 | 63 | 149 | 72 | 17 | 154 | 552 | 590 | (6) |
| Less: Net income (loss) from noncontrolling interests | 6 | 3 | 7 | (12) | 3 | 100 | 100 | 4 | 9 | (56) |
| Net income | \$ 548 | 474 | 187 | 447 | 213 | 16 | 157 | \$ 1,656 | 1,768 | (6) |
| Selected Balance Sheet Data (average) | | | | | | | | | | |
| Total loans | \$ 80,109 | 79,001 | 78,091 | 77,883 | 76,359 | 1 | 5 | \$ 78,775 | 74,986 | 5 |
| Total deposits | 169,858 | 169,476 | 165,152 | 145,439 | 138,972 | — | 22 | 162,521 | 139,151 | 17 |
| Allocated capital | 9,000 | 9,000 | 9,000 | 9,000 | 9,000 | — | — | 9,000 | 9,000 | — |
| Selected Balance Sheet Data (period-end) | | | | | | | | | | |
| Total loans | 80,785 | 79,472 | 78,101 | 78,182 | 77,140 | 2 | 5 | 80,785 | 77,140 | 5 % |
| Total deposits | 175,515 | 168,185 | 168,311 | 162,453 | 143,873 | 4 | 22 | 175,515 | 143,873 | 22 |
| Selected Metrics | | | | | | | | | | |
| Return on allocated capital | 23.6 % | 20.3 | 7.7 | 19.3 | 8.7 | | | 17.8 % | 19.0 | |
| Efficiency ratio | 81 | 83 | 86 | 83 | 93 | | | 83 | 85 | |
| Headcount (#) | 29,515 | 30,229 | 30,310 | 30,474 | 30,818 | (2) | (4) | 29,515 | 30,818 | (4) |
| Advisory assets (\$ in billions) | \$ 853 | 779 | 743 | 661 | 778 | 9 | 10 | \$ 853 | 778 | 10 |
| Total client assets (\$ in billions) | 2,005 | 1,855 | 1,785 | 1,611 | 1,886 | 8 | 6 | 2,005 | 1,886 | 6 |
| Annualized revenue per advisor (\$ in thousands) (1) | 1,013 | 943 | 900 | 912 | 1,002 | 7 | 1 | 942 | 985 | (4) |
| Total financial and wealth advisors (#) | 13,513 | 13,793 | 14,206 | 14,364 | 14,414 | (2) | (6) | 13,513 | 14,414 | (6) |
| Wells Fargo Asset Management assets under management (\$ in billions) | \$ 603 | 607 | 578 | 518 | 509 | (1) | 18 | \$ 603 | 509 | 18 |

NM – Not meaningful

(1) Represents annualized total revenue (excluding Wells Fargo Asset Management) divided by average total financial and wealth advisors for the period.

Wells Fargo & Company and Subsidiaries
CORPORATE (1)

| (\$ in millions) | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|---|---------------|--------------|--------------|--------------|--------------|-------------------------------|--------------|--------------|--------------|----------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Income Statement | | | | | | | | | | |
| Net interest income | \$ (273) | (308) | 11 | 817 | 349 | (11)% | NM | \$ 247 | 1,950 | (87)% |
| Noninterest income | 1,248 | 1,477 | 902 | (411) | 1,024 | (16) | 22 | 3,216 | 5,859 | (45) |
| Total revenue | 975 | 1,169 | 913 | 406 | 1,373 | (17) | (29) | 3,463 | 7,809 | (56) |
| Provision for credit losses | (781) | (79) | 126 | 262 | 53 | 889 | NM | (472) | 138 | NM |
| Noninterest expense | 1,817 | 1,122 | 801 | 252 | 887 | 62 | 105 | 3,992 | 3,317 | 20 |
| Income (loss) before income tax expense (benefit) | (61) | 126 | (14) | (108) | 433 | NM | NM | (57) | 4,354 | NM |
| Income tax expense (benefit) | (22) | 513 | (1,790) | 557 | 223 | NM | NM | (742) | 764 | NM |
| Less: Net income (loss) from noncontrolling interests | 195 | 180 | 39 | (137) | 47 | 8 | 315 | 277 | 478 | (42) |
| Net income (loss) | \$ (234) | (567) | 1,737 | (528) | 163 | (59) | NM | \$ 408 | 3,112 | (87) |
| Selected Balance Sheet Data (average) | | | | | | | | | | |
| Cash, cash equivalents, and restricted cash | \$ 221,335 | 215,317 | 173,729 | 122,425 | 120,256 | 3 | 84 | \$ 183,393 | 130,504 | 41 |
| Available-for-sale debt securities | 207,008 | 211,180 | 223,222 | 244,834 | 254,118 | (2) | (19) | 221,493 | 252,099 | (12) |
| Held-to-maturity debt securities | 191,123 | 175,748 | 166,127 | 157,788 | 151,683 | 9 | 26 | 172,755 | 147,303 | 17 |
| Equity securities | 9,905 | 11,729 | 13,289 | 13,598 | 13,280 | (16) | (25) | 12,123 | 12,883 | (6) |
| Total loans | 14,980 | 21,178 | 21,534 | 21,502 | 20,800 | (29) | (28) | 19,790 | 18,540 | 7 |
| Total assets | 710,736 | 700,932 | 653,833 | 627,547 | 624,721 | 1 | 14 | 673,440 | 621,316 | 8 |
| Total deposits | 37,678 | 48,962 | 60,228 | 80,197 | 85,744 | (23) | (56) | 56,692 | 92,407 | (39) |
| Selected Balance Sheet Data (period-end) | | | | | | | | | | |
| Cash, cash equivalents, and restricted cash | \$ 235,239 | 220,005 | 236,183 | 123,916 | 111,384 | 7 | 111 | \$ 235,239 | 111,384 | 111 |
| Available-for-sale debt securities | 208,694 | 208,543 | 217,339 | 239,051 | 250,801 | — | (17) | 208,694 | 250,801 | (17) |
| Held-to-maturity debt securities | 204,858 | 181,744 | 168,162 | 169,070 | 153,142 | 13 | 34 | 204,858 | 153,142 | 34 |
| Equity securities | 10,006 | 10,706 | 12,249 | 14,036 | 13,390 | (7) | (25) | 10,006 | 13,390 | (25) |
| Total loans | 10,623 | 21,935 | 21,948 | 22,085 | 21,906 | (52) | (52) | 10,623 | 21,906 | (52) |
| Total assets | 726,861 | 694,622 | 711,421 | 621,076 | 608,712 | 5 | 19 | 726,861 | 608,712 | 19 |
| Total deposits | 33,013 | 44,517 | 55,401 | 71,700 | 75,998 | (26) | (57) | 33,013 | 75,998 | (57) |
| Headcount (#) | 83,394 | 80,890 | 79,507 | 76,398 | 74,436 | 3 | 12 | 83,394 | 74,436 | 12 |

NM – Not meaningful

(1) All other business activities that are not included in the reportable operating segments have been included in Corporate. Corporate includes corporate treasury and staff functions, net of allocations (including funds transfer pricing, capital, liquidity and certain expenses), in support of the reportable operating segments, as well as our investment portfolio and affiliated venture capital and private equity partnerships. Corporate also includes certain lines of business that management has determined are no longer consistent with the long-term strategic goals of the Company. In addition, Corporate includes results for previously divested businesses.

CONSOLIDATED LOANS OUTSTANDING – PERIOD END

| (in millions) | Quarter ended | | | | | Dec 31, 2020 \$ Change from | |
|------------------------------------|-----------------|-----------------|-----------------|-----------------|-----------------|--------------------------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 |
| Commercial: | | | | | | | |
| Commercial and industrial | \$ 318,805 | 320,913 | 350,116 | 405,020 | 354,125 | (2,108) | (35,320) |
| Real estate mortgage | 121,720 | 121,910 | 123,967 | 122,767 | 121,824 | (190) | (104) |
| Real estate construction | 21,805 | 22,519 | 21,694 | 20,812 | 19,939 | (714) | 1,866 |
| Lease financing | 16,087 | 16,947 | 17,410 | 19,136 | 19,831 | (860) | (3,744) |
| Total commercial | 478,417 | 482,289 | 513,187 | 567,735 | 515,719 | (3,872) | (37,302) |
| Consumer: | | | | | | | |
| Residential mortgage – first lien | 276,674 | 294,990 | 277,945 | 292,920 | 293,847 | (18,316) | (17,173) |
| Residential mortgage – junior lien | 23,286 | 25,162 | 26,839 | 28,527 | 29,509 | (1,876) | (6,223) |
| Credit card | 36,664 | 36,021 | 36,018 | 38,582 | 41,013 | 643 | (4,349) |
| Auto | 48,187 | 48,450 | 48,808 | 48,568 | 47,873 | (263) | 314 |
| Other consumer | 24,409 | 33,170 | 32,358 | 33,511 | 34,304 | (8,761) | (9,895) |
| Total consumer | 409,220 | 437,793 | 421,968 | 442,108 | 446,546 | (28,573) | (37,326) |
| Total loans | \$ 887,637 | 920,082 | 935,155 | 1,009,843 | 962,265 | (32,445) | (74,628) |

NET LOAN CHARGE-OFFS

| (\$ in millions) | Quarter ended | | | | | | | | | | Dec 31, 2020 \$ Change from | |
|------------------------------------|----------------------|-----------------------------|----------------------|-----------------------------|----------------------|-----------------------------|----------------------|-----------------------------|----------------------|-----------------------------|--------------------------------|--------------|
| | Dec 31, 2020 | | Sep 30, 2020 | | Jun 30, 2020 | | Mar 31, 2020 | | Dec 31, 2019 | | Sep 30, 2020 | Dec 31, 2019 |
| | Net loan charge-offs | As a % of average loans (1) | Net loan charge-offs | As a % of average loans (1) | Net loan charge-offs | As a % of average loans (1) | Net loan charge-offs | As a % of average loans (1) | Net loan charge-offs | As a % of average loans (1) | | |
| By product: | | | | | | | | | | | | |
| Commercial: | | | | | | | | | | | | |
| Commercial and industrial | \$ 111 | 0.14 % | \$ 274 | 0.33 % | \$ 521 | 0.55 % | \$ 333 | 0.37 % | \$ 168 | 0.19 % | \$ (163) | (57) |
| Real estate mortgage | 162 | 0.53 | 56 | 0.18 | 67 | 0.22 | (2) | (0.01) | 4 | 0.01 | 106 | 158 |
| Real estate construction | — | — | (2) | (0.03) | (1) | (0.02) | (16) | (0.32) | — | — | 2 | — |
| Lease financing | 35 | 0.83 | 28 | 0.66 | 15 | 0.33 | 9 | 0.19 | 31 | 0.63 | 7 | 4 |
| Total commercial | 308 | 0.26 | 356 | 0.29 | 602 | 0.44 | 324 | 0.25 | 203 | 0.16 | (48) | 105 |
| Consumer: | | | | | | | | | | | | |
| Residential mortgage – first lien | (3) | — | (1) | — | 2 | — | (3) | — | (3) | — | (2) | — |
| Residential mortgage – junior lien | (24) | (0.39) | (14) | (0.22) | (12) | (0.17) | (5) | (0.07) | (16) | (0.20) | (10) | (8) |
| Credit card | 190 | 2.09 | 245 | 2.71 | 327 | 3.60 | 377 | 3.81 | 350 | 3.48 | (55) | (160) |
| Auto | 51 | 0.43 | 31 | 0.25 | 106 | 0.88 | 82 | 0.68 | 87 | 0.73 | 20 | (36) |
| Other consumer | 62 | 0.88 | 66 | 0.80 | 88 | 1.09 | 134 | 1.59 | 148 | 1.71 | (4) | (86) |
| Total consumer | 276 | 0.26 | 327 | 0.30 | 511 | 0.48 | 585 | 0.53 | 566 | 0.51 | (51) | (290) |
| Total net charge-offs | \$ 584 | 0.26 % | \$ 683 | 0.29 % | \$ 1,113 | 0.46 % | \$ 909 | 0.38 % | \$ 769 | 0.32 % | \$ (99) | (185) |
| By segment: | | | | | | | | | | | | |
| Consumer Banking and Lending | \$ 332 | 0.35 % | \$ 369 | 0.39 % | \$ 553 | 0.60 % | \$ 621 | 0.65 % | \$ 593 | 0.62 % | \$ (37) | (261) |
| Commercial Banking | 81 | 0.17 | 175 | 0.34 | 120 | 0.21 | 165 | 0.29 | 45 | 0.08 | (94) | 36 |
| Corporate and Investing Banking | 177 | 0.29 | 117 | 0.19 | 401 | 0.58 | 47 | 0.07 | 77 | 0.12 | 60 | 100 |
| Wealth and Investment Management | (3) | (0.01) | (2) | (0.01) | 1 | 0.01 | 1 | 0.01 | (1) | (0.01) | (1) | (2) |
| Corporate | (3) | (0.08) | 24 | 0.45 | 38 | 0.70 | 75 | 1.39 | 55 | 1.05 | (27) | (58) |
| Total net charge-offs | \$ 584 | 0.26 % | \$ 683 | 0.29 % | \$ 1,113 | 0.46 % | \$ 909 | 0.38 % | \$ 769 | 0.32 % | \$ (99) | (185) |

(1) Quarterly net charge-offs (recoveries) as a percentage of average loans are annualized.

CHANGES IN ALLOWANCE FOR CREDIT LOSSES FOR LOANS

| (in millions) | Quarter ended | | | | | Dec 31, 2020 \$ Change from | | Year ended Dec 31, | | \$ Change |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|--------------------------------|-----------------|--------------------|---------|-----------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | 2020 | 2019 | |
| Balance, beginning of period | \$ 20,471 | 20,436 | 12,022 | 10,456 | 10,613 | 35 | 9,858 | 10,456 | 10,707 | (251) |
| Cumulative effect from change in accounting policies (1) | — | — | — | (1,337) | — | — | — | (1,337) | — | (1,337) |
| Allowance for purchased credit-deteriorated (PCD) loans (2) | — | — | — | 8 | — | — | — | 8 | — | 8 |
| Balance, beginning of quarter, adjusted | 20,471 | 20,436 | 12,022 | 9,127 | 10,613 | 35 | 9,858 | 9,127 | 10,707 | (1,580) |
| Provision for credit losses | (144) | 751 | 9,565 | 3,833 | 644 | (895) | (788) | 14,005 | 2,687 | 11,318 |
| Interest income on certain loans (3) | (36) | (41) | (38) | (38) | (35) | 5 | (1) | (153) | (147) | (6) |
| Net loan charge-offs: | | | | | | | | | | |
| Commercial: | | | | | | | | | | |
| Commercial and industrial | (111) | (274) | (521) | (333) | (168) | 163 | 57 | (1,239) | (607) | (632) |
| Real estate mortgage | (162) | (56) | (67) | 2 | (4) | (106) | (158) | (283) | (6) | (277) |
| Real estate construction | — | 2 | 1 | 16 | — | (2) | — | 19 | 12 | 7 |
| Lease financing | (35) | (28) | (15) | (9) | (31) | (7) | (4) | (87) | (51) | (36) |
| Total commercial | (308) | (356) | (602) | (324) | (203) | 48 | (105) | (1,590) | (652) | (938) |
| Consumer: | | | | | | | | | | |
| Residential mortgage – first lien | 3 | 1 | (2) | 3 | 3 | 2 | — | 5 | 50 | (45) |
| Residential mortgage – junior lien | 24 | 14 | 12 | 5 | 16 | 10 | 8 | 55 | 66 | (11) |
| Credit card | (190) | (245) | (327) | (377) | (350) | 55 | 160 | (1,139) | (1,370) | 231 |
| Auto | (51) | (31) | (106) | (82) | (87) | (20) | 36 | (270) | (306) | 36 |
| Other consumer | (62) | (66) | (88) | (134) | (148) | 4 | 86 | (350) | (550) | 200 |
| Total consumer | (276) | (327) | (511) | (585) | (566) | 51 | 290 | (1,699) | (2,110) | 411 |
| Net loan charge-offs | (584) | (683) | (1,113) | (909) | (769) | 99 | 185 | (3,289) | (2,762) | (527) |
| Other | 6 | 8 | — | 9 | 3 | (2) | 3 | 23 | (29) | 52 |
| Balance, end of period | \$ 19,713 | 20,471 | 20,436 | 12,022 | 10,456 | (758) | 9,257 | 19,713 | 10,456 | 9,257 |
| Components: | | | | | | | | | | |
| Allowance for loan losses | \$ 18,516 | 19,463 | 18,926 | 11,263 | 9,551 | (947) | 8,965 | 18,516 | 9,551 | 8,965 |
| Allowance for unfunded credit commitments | 1,197 | 1,008 | 1,510 | 759 | 905 | 189 | 292 | 1,197 | 905 | 292 |
| Allowance for credit losses for loans | \$ 19,713 | 20,471 | 20,436 | 12,022 | 10,456 | (758) | 9,257 | 19,713 | 10,456 | 9,257 |
| Net loan charge-offs (annualized) as a percentage of average total loans | 0.26 % | 0.29 | 0.46 | 0.38 | 0.32 | | | 0.35 | 0.29 | |
| Allowance for loan losses as a percentage of: | | | | | | | | | | |
| Total loans | 2.09 | 2.12 | 2.02 | 1.12 | 0.99 | | | 2.09 | 0.99 | |
| Nonaccrual loans | 212 | 243 | 249 | 183 | 179 | | | 212 | 179 | |
| Total net loan charge-offs (annualized) | 797 | 716 | 423 | 308 | 313 | | | 563 | 346 | |
| Allowance for credit losses for loans as a percentage of: | | | | | | | | | | |
| Total loans | 2.22 | 2.22 | 2.19 | 1.19 | 1.09 | | | 2.22 | 1.09 | |
| Nonaccrual loans | 226 | 255 | 269 | 195 | 196 | | | 226 | 196 | |

(1) Represents the overall decrease in our allowance for credit losses for loans as a result of our adoption of Accounting Standards Update (ASU) 2016-13, *Financial Instruments – Credit Losses* (CECL), on January 1, 2020.

(2) Represents the allowance for credit losses for purchased credit-impaired (PCI) loans that automatically became PCD loans with the adoption of ASU 2016-13.

(3) Loans with an allowance for credit losses measured by discounting expected cash flows using the loan's effective interest rate over the remaining life of the loan recognize changes in the allowance for credit losses attributable to the passage of time as interest income.

ALLOCATION OF ALLOWANCE FOR CREDIT LOSSES FOR LOANS

| (\$ in millions) | Dec 31, 2020 | | Sep 30, 2020 | | Jun 30, 2020 | | Mar 31, 2020 | | Jan 1, 2020 (1) | |
|---|--------------|------------------------|--------------|------------------------|--------------|------------------------|--------------|------------------------|-----------------|------------------------|
| | ACL | ACL as % of loan class | ACL | ACL as % of loan class | ACL | ACL as % of loan class | ACL | ACL as % of loan class | ACL | ACL as % of loan class |
| By product: | | | | | | | | | | |
| Commercial: | | | | | | | | | | |
| Commercial and industrial | \$ 7,230 | 2.27 % | \$ 7,845 | 2.44 % | \$ 8,109 | 2.32 % | \$ 4,231 | 1.04 % | \$ 2,491 | 0.70 % |
| Real estate mortgage | 3,167 | 2.60 | 2,517 | 2.06 | 2,395 | 1.93 | 848 | 0.69 | 702 | 0.58 |
| Real estate construction | 410 | 1.88 | 521 | 2.31 | 484 | 2.23 | 36 | 0.17 | 42 | 0.21 |
| Lease financing | 709 | 4.41 | 659 | 3.89 | 681 | 3.91 | 164 | 0.86 | 149 | 0.75 |
| Total commercial | 11,516 | 2.41 | 11,542 | 2.39 | 11,669 | 2.27 | 5,279 | 0.93 | 3,384 | 0.66 |
| Consumer: | | | | | | | | | | |
| Residential mortgage - first lien | 1,600 | 0.58 | 1,519 | 0.51 | 1,541 | 0.55 | 836 | 0.29 | 845 | 0.29 |
| Residential mortgage - junior lien | 653 | 2.80 | 710 | 2.82 | 725 | 2.70 | 125 | 0.44 | 78 | 0.26 |
| Credit card | 4,082 | 11.13 | 4,082 | 11.33 | 3,777 | 10.49 | 3,481 | 9.02 | 2,913 | 7.10 |
| Auto | 1,230 | 2.55 | 1,225 | 2.53 | 1,174 | 2.41 | 1,016 | 2.09 | 719 | 1.50 |
| Other consumer | 632 | 2.59 | 1,393 | 4.20 | 1,550 | 4.79 | 1,285 | 3.83 | 1,188 | 3.46 |
| Total consumer | 8,197 | 2.00 | 8,929 | 2.04 | 8,767 | 2.08 | 6,743 | 1.53 | 5,743 | 1.29 |
| Total allowance for credit losses for loans | \$ 19,713 | 2.22 % | \$ 20,471 | 2.22 % | \$ 20,436 | 2.19 % | \$ 12,022 | 1.19 % | \$ 9,127 | 0.95 % |
| By segment: | | | | | | | | | | |
| Consumer Banking and Lending | \$ 9,593 | 2.64 % | 9,593 | 2.51 % | 9,329 | 2.53 % | 6,806 | 1.79 % | 5,863 | 1.52 % |
| Commercial Banking | 4,586 | 2.43 | 4,586 | 2.35 | 4,458 | 2.12 | 2,297 | 0.95 | 1,482 | 0.66 |
| Corporate and Investing Banking | 5,155 | 2.11 | 5,155 | 2.14 | 5,405 | 2.11 | 2,064 | 0.72 | 997 | 0.39 |
| Wealth and Investment Management | 375 | 0.46 | 375 | 0.47 | 383 | 0.49 | 128 | 0.16 | 122 | 0.16 |
| Corporate | 4 | 0.04 | 762 | 3.47 | 861 | 3.92 | 727 | 3.29 | 663 | 3.03 |
| Total allowance for credit losses for loans | \$ 19,713 | 2.22 % | 20,471 | 2.22 % | 20,436 | 2.19 % | 12,022 | 1.19 % | 9,127 | 0.95 % |

(1) Reflects our allowance for credit losses as a result of our adoption of CECL on January 1, 2020.

NONPERFORMING ASSETS (NONACCRUAL LOANS AND FORECLOSED ASSETS)

| (in millions) | Dec 31, 2020 | | Sep 30, 2020 | | Jun 30, 2020 | | Mar 31, 2020 | | Dec 31, 2019 | | Dec 31, 2020 \$ Change from | |
|--|--------------|------------------|--------------|------------------|--------------|------------------|--------------|------------------|--------------|------------------|--------------------------------|--------------|
| | Balance | % of total loans | Balance | % of total loans | Balance | % of total loans | Balance | % of total loans | Balance | % of total loans | Sep 30, 2020 | Dec 31, 2019 |
| By product: | | | | | | | | | | | | |
| Nonaccrual loans: | | | | | | | | | | | | |
| Commercial: | | | | | | | | | | | | |
| Commercial and industrial | \$ 2,698 | 0.85% | \$ 2,834 | 0.88% | \$ 2,896 | 0.83% | \$ 1,779 | 0.44% | \$ 1,545 | 0.44% | \$ (136) | 1,153 |
| Real estate mortgage | 1,774 | 1.46 | 1,343 | 1.10 | 1,217 | 0.98 | 944 | 0.77 | 573 | 0.47 | 431 | 1,201 |
| Real estate construction | 48 | 0.22 | 34 | 0.15 | 34 | 0.16 | 21 | 0.10 | 41 | 0.21 | 14 | 7 |
| Lease financing | 259 | 1.61 | 187 | 1.10 | 138 | 0.79 | 131 | 0.68 | 95 | 0.48 | 72 | 164 |
| Total commercial | 4,779 | 1.00 | 4,398 | 0.91 | 4,285 | 0.83 | 2,875 | 0.51 | 2,254 | 0.44 | 381 | 2,525 |
| Consumer: | | | | | | | | | | | | |
| Residential mortgage - first lien (1)(2) | 2,957 | 1.07 | 2,641 | 0.90 | 2,393 | 0.86 | 2,372 | 0.81 | 2,150 | 0.73 | 316 | 807 |
| Residential mortgage - junior lien (2) | 754 | 3.24 | 767 | 3.05 | 753 | 2.81 | 769 | 2.70 | 796 | 2.70 | (13) | (42) |
| Auto | 202 | 0.42 | 176 | 0.36 | 129 | 0.26 | 99 | 0.20 | 106 | 0.22 | 26 | 96 |
| Other consumer | 36 | 0.15 | 40 | 0.12 | 45 | 0.14 | 41 | 0.12 | 40 | 0.12 | (4) | (4) |
| Total consumer | 3,949 | 0.97 | 3,624 | 0.83 | 3,320 | 0.79 | 3,281 | 0.74 | 3,092 | 0.69 | 325 | 857 |
| Total nonaccrual loans | 8,728 | 0.98 | 8,022 | 0.87 | 7,605 | 0.81 | 6,156 | 0.61 | 5,346 | 0.56 | 706 | 3,382 |
| Foreclosed assets | \$ 159 | | 156 | | 195 | | 252 | | 303 | | 3 | (144) |
| Total nonperforming assets | \$ 8,887 | 1.00% | \$ 8,178 | 0.89% | \$ 7,800 | 0.83% | \$ 6,408 | 0.63% | \$ 5,649 | 0.59% | \$ 709 | 3,238 |
| By segment: | | | | | | | | | | | | |
| Consumer Banking and Lending | \$ 3,895 | 1.07% | \$ 3,625 | 0.95% | \$ 3,361 | 0.91% | \$ 3,366 | 0.89% | \$ 3,204 | 0.83% | \$ 270 | 691 |
| Commercial Banking | 2,511 | 1.33 | 1,899 | 0.98 | 1,697 | 0.81 | 1,631 | 0.68 | 1,398 | 0.62 | 612 | 1,113 |
| Corporate and Investing Banking | 2,198 | 0.90 | 2,402 | 1.00 | 2,509 | 0.98 | 1,186 | 0.41 | 824 | 0.33 | (204) | 1,374 |
| Wealth and Investment Management | 262 | 0.32 | 224 | 0.28 | 204 | 0.26 | 201 | 0.26 | 196 | 0.25 | 38 | 66 |
| Corporate | 21 | 0.20 | 28 | 0.13 | 29 | 0.13 | 24 | 0.11 | 27 | — | (7) | (6) |
| Total nonperforming assets | \$ 8,887 | 1.00% | \$ 8,178 | 0.89% | \$ 7,800 | 0.83% | \$ 6,408 | 0.63% | \$ 5,649 | 0.59% | \$ 709 | 3,238 |

(1) Amounts are not comparative due to our adoption of CECL on January 1, 2020. Prior to January 1, 2020, pools of individual PCI loans were excluded because they continued to earn interest income from the accretible yield at the pool level. With the adoption of CECL, the pools were discontinued and performance is based on contractual terms for individual loans.

(2) Residential mortgage loans predominantly insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veterans Affairs (VA) are not placed on nonaccrual status because they are insured or guaranteed.

COMMERCIAL AND INDUSTRIAL LOANS AND LEASE FINANCING BY INDUSTRY

| (\$ in millions) | Dec 31, 2020 | | | | Sep 30, 2020 | | | | Dec 31, 2019 | | | |
|--|------------------|-------------------|------------------|-----------------------|------------------|-------------------|------------------|-----------------------|------------------|-------------------|------------------|-----------------------|
| | Nonaccrual loans | Loans outstanding | % of total loans | Total commitments (1) | Nonaccrual loans | Loans outstanding | % of total loans | Total commitments (1) | Nonaccrual loans | Loans outstanding | % of total loans | Total commitments (1) |
| Financials except banks | \$ 160 | 117,726 | 13% | \$ 206,999 | \$ 204 | 108,597 | 12% | \$ 193,838 | \$ 112 | 117,312 | 12% | \$ 200,848 |
| Technology, telecom and media | 144 | 23,061 | 3 | 56,500 | 100 | 24,517 | 3 | 56,417 | 28 | 22,447 | 2 | 53,343 |
| Real estate and construction | 133 | 23,113 | 3 | 51,526 | 287 | 24,959 | 3 | 52,995 | 47 | 22,011 | 2 | 48,217 |
| Retail | 94 | 17,393 | 2 | 41,669 | 149 | 19,243 | 2 | 42,250 | 105 | 19,923 | 2 | 41,938 |
| Equipment, machinery and parts manufacturing | 81 | 18,158 | 2 | 41,332 | 95 | 19,586 | 2 | 40,649 | 36 | 23,457 | 2 | 42,040 |
| Materials and commodities | 39 | 12,071 | 1 | 33,879 | 48 | 13,188 | 1 | 35,885 | 33 | 16,375 | 2 | 39,369 |
| Health care and pharmaceuticals | 145 | 15,322 | 2 | 32,154 | 163 | 16,074 | 2 | 32,304 | 28 | 14,920 | 2 | 30,168 |
| Oil, gas and pipelines | 953 | 10,471 | 1 | 30,055 | 1,188 | 11,138 | 1 | 31,344 | 615 | 13,562 | 1 | 35,445 |
| Food and beverage manufacturing | 17 | 12,401 | 1 | 28,908 | 30 | 12,051 | 1 | 28,597 | 9 | 14,991 | 2 | 29,172 |
| Automobile related | 79 | 11,817 | 1 | 25,034 | 24 | 12,031 | 1 | 25,240 | 24 | 15,996 | 2 | 26,310 |
| Commercial services | 107 | 10,284 | 1 | 24,442 | 145 | 10,618 | * | 24,467 | 50 | 10,455 | * | 22,713 |
| Utilities | 2 | 5,031 | * | 18,564 | 9 | 5,922 | * | 19,315 | 224 | 5,995 | * | 19,390 |
| Entertainment and recreation | 263 | 9,884 | 1 | 17,551 | 85 | 9,643 | 1 | 16,849 | 44 | 13,462 | 1 | 19,854 |
| Transportation services | 573 | 9,236 | 1 | 15,531 | 390 | 10,216 | 1 | 16,642 | 224 | 10,957 | * | 17,660 |
| Diversified or miscellaneous | 7 | 5,437 | * | 14,717 | 16 | 4,965 | — | 14,043 | 4 | 4,600 | * | 11,290 |
| Insurance and fiduciaries | 2 | 3,297 | * | 14,334 | 2 | 3,463 | * | 14,814 | 1 | 5,525 | * | 15,596 |
| Banks | — | 12,789 | 1 | 13,842 | — | 12,975 | 1 | 13,982 | — | 20,070 | * | 20,728 |
| Agribusiness | 81 | 6,314 | * | 11,642 | 40 | 6,829 | * | 12,419 | 35 | 7,539 | * | 12,901 |
| Government and education | 9 | 5,464 | * | 11,065 | 10 | 5,413 | * | 11,691 | 6 | 5,363 | * | 12,267 |
| Other (2) | \$ 68 | 5,623 | * | \$ 23,315 | \$ 36 | 6,432 | 2% | \$ 13,946 | \$ 15 | 8,996 | 1% | \$ 21,698 |
| Total | \$ 2,957 | 334,892 | 33% | \$ 713,059 | \$ 3,021 | 337,860 | 37% | \$ 697,687 | \$ 1,640 | 373,956 | 39% | \$ 720,947 |

* Less than 1%.

(1) Total commitments consists of loans outstanding plus unfunded credit commitments, excluding issued letters of credit.

(2) No other single industry had total loans outstanding in excess of \$3.8 billion, \$5.0 billion, and \$4.7 billion at December 31, 2020, September 30, 2020, and December 31, 2019, respectively.

COMMERCIAL REAL ESTATE LOANS BY PROPERTY TYPE

| (\$ in millions) | Dec 31, 2020 | | | | Sep 30, 2020 | | | | Dec 31, 2019 | | | |
|------------------------------------|---------------------|----------------------|------------------------|-----------------------------|---------------------|----------------------|------------------------|-----------------------------|---------------------|----------------------|------------------------|-----------------------------|
| | Nonaccrual loans | Loans outstanding | % of total loans | Total commitments (1) | Nonaccrual loans | Loans outstanding | % of total loans | Total commitments (1) | Nonaccrual loans | Loans outstanding | % of total loans | Total commitments (1) |
| Office buildings | \$ 274 | 37,251 | 4% | \$ 43,059 | \$ 280 | 37,347 | 4% | \$ 42,855 | \$ 111 | 37,107 | 4% | \$ 42,907 |
| Apartments | 30 | 27,909 | 3 | 35,092 | 30 | 27,435 | 3 | 35,038 | 9 | 24,658 | 2 | 32,576 |
| Industrial/warehouse | 87 | 17,108 | 2 | 19,069 | 77 | 17,730 | 2 | 19,887 | 83 | 17,305 | 2 | 19,588 |
| Retail (excluding shopping center) | 286 | 13,808 | 2 | 14,444 | 172 | 14,053 | 2 | 14,603 | 133 | 14,720 | 2 | 15,395 |
| Hotel/motel | 273 | 12,134 | 1 | 12,770 | 159 | 12,288 | 1 | 13,038 | 16 | 11,778 | 1 | 13,187 |
| Shopping center | 588 | 11,441 | 1 | 12,065 | 408 | 11,732 | 1 | 12,422 | 2 | 12,129 | 1 | 13,275 |
| Institutional | 93 | 6,692 | * | 7,923 | 95 | 6,215 | * | 7,667 | 49 | 5,541 | * | 7,193 |
| Mixed use properties | 98 | 6,192 | * | 7,424 | 91 | 6,217 | * | 7,434 | 93 | 6,864 | 1 | 8,289 |
| Collateral pool | — | 2,970 | * | 3,546 | — | 2,850 | * | 3,420 | — | 2,526 | * | 3,009 |
| 1-4 family structure | — | 1,346 | * | 3,400 | — | 1,523 | * | 3,517 | 4 | 1,533 | * | 3,278 |
| Other | 93 | 6,674 | * | 8,376 | 65 | 7,039 | * | 8,995 | 114 | 7,602 | 1 | 9,002 |
| Total | \$ 1,822 | 143,525 | 16% | \$ 167,168 | \$ 1,377 | 144,429 | 16% | \$ 168,876 | \$ 614 | 141,763 | 15% | \$ 167,699 |

* Less than 1%.

(1) Total commitments consists of loans outstanding plus unfunded credit commitments, excluding issued letters of credit.

TANGIBLE COMMON EQUITY

We also evaluate our business based on certain ratios that utilize tangible common equity. Tangible common equity is a non-GAAP financial measure and represents total equity less preferred equity, noncontrolling interests, goodwill, certain identifiable intangible assets (other than MSRs) and goodwill and other intangibles on nonmarketable equity securities, net of applicable deferred taxes. The ratios are (i) tangible book value per common share, which represents tangible common equity divided by common shares outstanding; and (ii) return on average tangible common equity (ROTCE), which represents our annualized earnings as a percentage of tangible common equity. The methodology of determining tangible common equity may differ among companies. Management believes that tangible book value per common share and return on average tangible common equity, which utilize tangible common equity, are useful financial measures because they enable management, investors, and others to assess the Company's use of equity.

The tables below provide a reconciliation of these non-GAAP financial measures to GAAP financial measures.

| (in millions, except ratios) | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Dec 31, 2020 % Change from | |
|--|------------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | | | | | | Sep 30, 2020 | Dec 31, 2019 |
| Tangible book value per common share: | | | | | | | |
| Total equity | \$ 185,920 | 182,032 | 180,122 | 183,330 | 187,984 | 2 % | (1) |
| Adjustments: | | | | | | | |
| Preferred stock | (21,136) | (21,098) | (21,098) | (21,347) | (21,549) | — | (2) |
| Additional paid-in capital on preferred stock | 152 | 159 | 159 | 140 | (71) | (4) | NM |
| Unearned ESOP shares | 875 | 875 | 875 | 1,143 | 1,143 | — | (23) |
| Noncontrolling interests | (1,033) | (859) | (736) | (612) | (838) | 20 | 23 |
| Total common stockholders' equity | (A) 164,778 | 161,109 | 159,322 | 162,654 | 166,669 | 2 | (1) |
| Adjustments: | | | | | | | |
| Goodwill | (26,392) | (26,387) | (26,385) | (26,381) | (26,390) | — | — |
| Certain identifiable intangible assets (other than MSRs) | (342) | (366) | (389) | (413) | (437) | (7) | (22) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) | (1,965) | (2,019) | (2,050) | (1,894) | (2,146) | (3) | (8) |
| Applicable deferred taxes related to goodwill and other intangible assets (1) | 856 | 842 | 831 | 821 | 810 | 2 | 6 |
| Tangible common equity | (B) \$ 136,935 | 133,179 | 131,329 | 134,787 | 138,506 | 3 | (1) |
| Common shares outstanding | (C) 4,144.0 | 4,132.5 | 4,119.6 | 4,096.4 | 4,134.4 | — | — |
| Book value per common share | (A)/(C) \$ 39.76 | 38.99 | 38.67 | 39.71 | 40.31 | 2 | (1) |
| Tangible book value per common share | (B)/(C) 33.04 | 32.23 | 31.88 | 32.90 | 33.50 | 3 | (1) |

NM – Not meaningful

Wells Fargo & Company and Subsidiaries
TANGIBLE COMMON EQUITY (continued)

| (in millions, except ratios) | | Quarter ended | | | | | Dec 31, 2020 % Change from | | Year ended | | % Change |
|--|---------|-------------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|-----------------|-----------------|-------------|
| | | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 | |
| Return on average tangible common equity: | | | | | | | | | | | |
| Net income applicable to common stock | (A) | \$ 2,642 | 1,720 | (2,694) | 42 | 2,546 | 54 % | 4 | \$ 1,710 | 17,938 | (90)% |
| Average total equity | | 185,748 | 182,850 | 184,108 | 188,170 | 192,393 | 2 | (3) | 185,214 | 197,621 | (6) |
| Adjustments: | | | | | | | | | | | |
| Preferred stock | | (21,223) | (21,098) | (21,344) | (21,794) | (21,549) | 1 | (2) | (21,364) | (22,522) | (5) |
| Additional paid-in capital on preferred stock | | 156 | 158 | 140 | 135 | (71) | (1) | NM | 148 | (81) | NM |
| Unearned ESOP shares | | 875 | 875 | 1,140 | 1,143 | 1,143 | — | (23) | 1,007 | 1,306 | (23) |
| Noncontrolling interests | | (887) | (761) | (643) | (785) | (945) | 17 | (6) | (769) | (962) | (20) |
| Average common stockholders' equity | (B) | 164,669 | 162,024 | 163,401 | 166,869 | 170,971 | 2 | (4) | 164,236 | 175,362 | (6) |
| Adjustments: | | | | | | | | | | | |
| Goodwill | | (26,390) | (26,388) | (26,384) | (26,387) | (26,389) | — | — | (26,387) | (26,409) | — |
| Certain identifiable intangible assets (other than MSRs) | | (354) | (378) | (402) | (426) | (449) | (6) | (21) | (389) | (493) | (21) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) | | (1,889) | (2,045) | (1,922) | (2,152) | (2,223) | (8) | (15) | (2,002) | (2,174) | (8) |
| Applicable deferred taxes related to goodwill and other intangible assets (1) | | 852 | 838 | 828 | 818 | 807 | 2 | 6 | 834 | 792 | 5 |
| Average tangible common equity | (C) | \$ 136,888 | 134,051 | 135,521 | 138,722 | 142,717 | 2 | (4) | 136,292 | 147,078 | (7) |
| Return on average common stockholders' equity (ROE) (annualized) | (A)/(B) | 6.4 % | 4.2 | (6.6) | 0.1 | 5.9 | | | 1.0 % | 10.2 | |
| Return on average tangible common equity (ROTCE) (annualized) | (A)/(C) | 7.7 | 5.1 | (8.0) | 0.1 | 7.1 | | | 1.3 | 12.2 | |

NM – Not meaningful

(1) Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.

RISK-BASED CAPITAL RATIOS UNDER BASEL III – STANDARDIZED APPROACH (1)

| (in billions, except ratio) | Estimated | | | | | | Dec 31, 2020 % Change from | |
|--|----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 |
| Total equity | \$ 185.9 | 182.0 | 180.1 | 183.3 | 188.0 | 2 % | (1) | |
| Adjustments: | | | | | | | | |
| Preferred stock | (21.1) | (21.1) | (21.1) | (21.3) | (21.5) | — | (2) | |
| Additional paid-in capital on preferred stock | 0.2 | 0.2 | 0.2 | 0.1 | (0.1) | — | NM | |
| Unearned ESOP shares | 0.9 | 0.9 | 0.9 | 1.1 | 1.1 | — | (18) | |
| Noncontrolling interests | (1.0) | (0.9) | (0.7) | (0.6) | (0.8) | 11 | 25 | |
| Total common stockholders' equity | 164.8 | 161.1 | 159.4 | 162.6 | 166.7 | 2 | (1) | |
| Adjustments: | | | | | | | | |
| Goodwill | (26.4) | (26.4) | (26.4) | (26.4) | (26.4) | — | — | |
| Certain identifiable intangible assets (other than MSRs) | (0.3) | (0.4) | (0.4) | (0.4) | (0.4) | (25) | (25) | |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) | (2.0) | (2.0) | (2.1) | (1.9) | (2.1) | — | (5) | |
| Applicable deferred taxes related to goodwill and other intangible assets (2) | 0.9 | 0.8 | 0.8 | 0.8 | 0.8 | 13 | 13 | |
| CECL transition provision (3) | 1.7 | 1.9 | 1.9 | — | — | (11) | NM | |
| Other | (0.4) | (0.2) | (0.1) | — | 0.3 | 100 | NM | |
| Common Equity Tier 1 | (A) 138.3 | 134.9 | 133.1 | 134.7 | 138.8 | 3 | — | |
| Preferred stock | 21.1 | 21.1 | 21.1 | 21.3 | 21.5 | — | (2) | |
| Additional paid-in capital on preferred stock | (0.2) | (0.2) | (0.2) | (0.1) | 0.1 | — | NM | |
| Unearned ESOP shares | (0.9) | (0.9) | (0.9) | (1.1) | (1.1) | — | (18) | |
| Other | (0.2) | (0.2) | (0.2) | (0.5) | (0.3) | — | (33) | |
| Total Tier 1 capital | (B) 158.2 | 154.7 | 152.9 | 154.3 | 158.9 | 2 | — | |
| Long-term debt and other instruments qualifying as Tier 2 | 24.4 | 25.0 | 25.5 | 25.8 | 26.5 | (2) | (8) | |
| Qualifying allowance for credit losses (4) | 14.1 | 14.1 | 14.4 | 12.0 | 10.5 | — | 34 | |
| Other | (0.2) | (0.2) | (0.2) | (0.2) | (0.2) | — | — | |
| Effect of Basel III Transition Requirements | 0.1 | 0.1 | 0.1 | 0.1 | 0.5 | — | (80) | |
| Total qualifying capital (Basel III Transition Requirements) | (C) \$ 196.6 | 193.8 | 192.6 | 192.1 | 196.2 | 1 | — | |
| Total risk-weighted assets (RWAs) | (D) \$ 1,192.0 | 1,185.6 | 1,213.1 | 1,262.8 | 1,245.9 | 1 | (4) | |
| Common Equity Tier 1 to total RWAs | (A)/(D) 11.6 % | 11.4 | 11.0 | 10.7 | 11.1 | | | |
| Tier 1 capital to total RWAs | (B)/(D) 13.3 | 13.1 | 12.6 | 12.2 | 12.8 | | | |
| Total capital to total RWAs | (C)/(D) 16.5 | 16.3 | 15.9 | 15.2 | 15.8 | | | |

NM – Not meaningful

- (1) The Basel III capital rules for calculating CET1 and tier 1 capital, along with RWAs, are fully phased-in. However, the requirements for determining total capital are still in accordance with Transition Requirements and are scheduled to be fully phased-in by the end of 2021. The Basel III capital rules provide for two capital frameworks: the Standardized Approach and the Advanced Approach applicable to certain institutions. Accordingly, in the assessment of our capital adequacy, we must report the lower of our CET1, tier 1 and total capital ratios calculated under the Standardized Approach and under the Advanced Approach.
- (2) Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.
- (3) In second quarter 2020, the Company elected to apply a modified transition provision issued by federal banking regulators related to the impact of CECL on regulatory capital. The rule permits certain banking organizations to exclude from regulatory capital the initial adoption impact of CECL, plus 25% of the cumulative changes in the allowance for credit losses (ACL) under CECL for each period until December 31, 2021, followed by a three-year phase-out of the benefits. The impact of the CECL transition provision on our regulatory capital at December 31, 2020, was an increase in capital of \$1.7 billion, reflecting a \$991 million (post-tax) increase in capital recognized upon our initial adoption of CECL, offset by 25% of the \$10.8 billion increase in our ACL under CECL from January 1, 2020, through December 31, 2020.
- (4) Under the Standardized Approach, the allowance for credit losses is includable in Tier 2 Capital up to 1.25% of Standardized credit RWAs with any excess allowance for credit losses deducted from total RWAs.

RISK-BASED CAPITAL RATIOS UNDER BASEL III – ADVANCED APPROACH (1)

| (in billions, except ratio) | | Estimated | | | | | Dec 31, 2020 % Change from | |
|--|---------|-----------------|-----------------|-----------------|-----------------|-----------------|-------------------------------|-----------------|
| | | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Sep 30, 2020 | Dec 31, 2019 |
| Total equity | \$ | 185.9 | 182.0 | 180.1 | 183.3 | 188.0 | 2 % | (1) |
| Adjustments: | | | | | | | | |
| Preferred stock | | (21.1) | (21.1) | (21.1) | (21.3) | (21.5) | — | (2) |
| Additional paid-in capital on preferred stock | | 0.2 | 0.2 | 0.2 | 0.1 | (0.1) | — | NM |
| Unearned ESOP shares | | 0.9 | 0.9 | 0.9 | 1.1 | 1.1 | — | (18) |
| Noncontrolling interests | | (1.0) | (0.9) | (0.7) | (0.6) | (0.8) | 11 | 25 |
| Total common stockholders' equity | | 164.8 | 161.1 | 159.4 | 162.6 | 166.7 | 2 | (1) |
| Adjustments: | | | | | | | | |
| Goodwill | | (26.4) | (26.4) | (26.4) | (26.4) | (26.4) | — | — |
| Certain identifiable intangible assets (other than MSRs) | | (0.3) | (0.4) | (0.4) | (0.4) | (0.4) | (25) | (25) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) | | (2.0) | (2.0) | (2.1) | (1.9) | (2.1) | — | (5) |
| Applicable deferred taxes related to goodwill and other intangible assets (2) | | 0.9 | 0.8 | 0.8 | 0.8 | 0.8 | 13 | 13 |
| CECL transition provision (3) | | 1.7 | 1.9 | 1.9 | — | — | (11) | NM |
| Other | | (0.4) | (0.2) | (0.1) | — | 0.3 | 100 | NM |
| Common Equity Tier 1 | (A) | 138.3 | 134.9 | 133.1 | 134.7 | 138.8 | 3 | — |
| Preferred stock | | 21.1 | 21.1 | 21.1 | 21.3 | 21.5 | — | (2) |
| Additional paid-in capital on preferred stock | | (0.2) | (0.2) | (0.2) | (0.1) | 0.1 | — | NM |
| Unearned ESOP shares | | (0.9) | (0.9) | (0.9) | (1.1) | (1.1) | — | (18) |
| Other | | (0.2) | (0.2) | (0.2) | (0.5) | (0.3) | — | (33) |
| Total Tier 1 capital | (B) | 158.2 | 154.7 | 152.9 | 154.3 | 158.9 | 2 | — |
| Long-term debt and other instruments qualifying as Tier 2 | | 24.4 | 25.0 | 25.5 | 25.8 | 26.5 | (2) | (8) |
| Qualifying allowance for credit losses (4) | | 4.4 | 4.5 | 4.6 | 4.0 | 2.6 | (2) | 69 |
| Other | | (0.2) | (0.2) | (0.2) | (0.2) | (0.2) | — | — |
| Effect of Basel III Transition Requirements | | 0.1 | 0.1 | 0.1 | 0.1 | 0.5 | — | (80) |
| Total qualifying capital (Basel III Transition Requirements) | (C) | \$ 186.9 | 184.2 | 182.8 | 184.0 | 188.3 | 1 | (1) |
| Total RWAs (5) | (D) | \$ 1,158.1 | 1,172.0 | 1,195.4 | 1,181.3 | 1,165.1 | (1) | (1) |
| Common Equity Tier 1 to total RWAs (5) | (A)/(D) | 11.9 % | 11.5 | 11.1 | 11.4 | 11.9 | | |
| Tier 1 capital to total RWAs (5) | (B)/(D) | 13.7 | 13.2 | 12.8 | 13.1 | 13.6 | | |
| Total capital to total RWAs (5) | (C)/(D) | 16.1 | 15.7 | 15.3 | 15.6 | 16.2 | | |

NM – Not meaningful

- The Basel III capital rules for calculating CET1 and tier 1 capital, along with RWAs, are fully phased-in. However, the requirements for determining total capital are still in accordance with Transition Requirements and are scheduled to be fully phased-in by the end of 2021. The Basel III capital rules provide for two capital frameworks: the Standardized Approach and the Advanced Approach applicable to certain institutions. Accordingly, in the assessment of our capital adequacy, we must report the lower of our CET1, tier 1 and total capital ratios calculated under the Standardized Approach and under the Advanced Approach.
- Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.
- In second quarter 2020, the Company elected to apply a modified transition provision issued by federal banking regulators related to the impact of CECL on regulatory capital. The rule permits certain banking organizations to exclude from regulatory capital the initial adoption impact of CECL, plus 25% of the cumulative changes in the allowance for credit losses (ACL) under CECL for each period until December 31, 2021, followed by a three-year phase-out of the benefits. The impact of the CECL transition provision on our regulatory capital at December 31, 2020, was an increase in capital of \$1.7 billion, reflecting a \$991 million (post-tax) increase in capital recognized upon our initial adoption of CECL, offset by 25% of the \$10.8 billion increase in our ACL under CECL from January 1, 2020, through December 31, 2020.
- Under the Advanced Approach, the allowance for credit losses that exceeds expected credit losses is eligible for inclusion in Tier 2 Capital, to the extent the excess allowance does not exceed 0.60% of Advanced credit RWAs with any excess allowance for credit losses deducted from total RWAs.
- Amount for December 31, 2019, has been revised as a result of a decrease in RWAs under the Advanced Approach due to the correction of duplicated operational loss amounts.

Wells Fargo & Company and Subsidiaries
DEFERRED COMPENSATION AND RELATED HEDGES

| (in millions) | Quarter ended | | | | | Year ended | |
|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 | Dec 31, 2020 | Dec 31, 2019 |
| Net interest income | \$ — | — | 3 | 12 | 26 | 15 | 70 |
| Net gains (losses) from equity securities | 1 | 1 | 346 | (621) | 236 | (273) | 664 |
| Total revenue (losses) from deferred compensation plan investments | 1 | 1 | 349 | (609) | 262 | (258) | 734 |
| Change in deferred compensation plan liabilities | 470 | 220 | 490 | (598) | 263 | 582 | 739 |
| Net derivative (gains) losses from economic hedges of deferred compensation (1) | (422) | (215) | (141) | — | — | (778) | — |
| Personnel expense | 48 | 5 | 349 | (598) | 263 | (196) | 739 |
| Income (loss) before income tax expense | \$ (47) | (4) | — | (11) | (1) | (62) | (5) |

(1) In second quarter 2020, we entered into arrangements to transition our economic hedges of our deferred compensation plan liabilities from equity securities to derivative instruments. Changes in the fair value of derivatives used as economic hedges are presented within the same financial statement line as the related business activity being hedged.



4Q20 Financial Results

January 15, 2021

Supporting customers, communities and employees in 2020

Supporting Our Customers

- Helped **3.6 million** consumer and small business customers by deferring payments and waiving fees
- Funded approximately **194,000 loans** totaling **\$10.5 billion** under the Paycheck Protection Program and provided an additional **\$51 million** in liquidity for Community Development Financial Institutions (CDFIs) and African American owned Minority Depository Institutions (MDIs)
- Helped over **635,000** homeowners with new low-rate loans to either purchase a home or refinance an existing mortgage: **over 265,000** purchases and **nearly 370,000** refis
- Closed **\$2.1 billion** in new commitments for affordable housing under the GSE and FHA programs (77 properties nationwide with 12,560 total units including 10,650 rent restricted affordable units)
- The Renewable Energy & Environmental Finance group provided approximately **\$2.4 billion** in financing to the renewable energy industry in 2020, a nearly \$1 billion increase over 2019
- During the height of the market volatility caused by the COVID-19 pandemic, Wells Fargo Investment Institute (WFII) hosted daily market volatility calls for clients; overall WFII hosted **44** market volatility calls in the first half of 2020 with more than **150,000** participants

Helping Our Communities and Small Businesses

- *Charitable Contributions:* Deployed **\$475 million** in philanthropic contributions, including:
 - **\$225 million** in philanthropic contributions for COVID-19 relief
 - More than **\$84 million** through the Open for Business Fund helping entrepreneurs keep roughly 50,000 small business jobs
- *Investing in Minority Depository Institutions:* (MDIs): Announced the planned investment of up to **\$50 million** in African American MDIs
- *Fighting Hunger:* Provided **82 million meals** to families in need, resulting from a combination of food bank events and a \$10 million donation to Feeding America
- *Addressing Housing Insecurity:* Kept **200,000 individuals** housed through our support of rent relief, eviction prevention and other housing initiatives

Assisting Employees

- Aided more than **23,000 employees** via a **\$25 million** grant to the WE Care employee relief fund
- More than **22,000 employees** utilized enhanced childcare benefits amid the pandemic
- Raised minimum hourly pay levels in a majority of U.S. markets with more than **25,000 employees** receiving a pay adjustment

4Q20 results



Financial Results

ROE: 6.4%
ROTCE: 7.7%¹
Efficiency ratio: 83%²

Credit Quality

Capital and Liquidity

CET1: 11.6%³
LCR: 133%⁴

- Net Income of \$3.0 billion, or \$0.64 per diluted common share
 - Revenue of \$17.9 billion, down 10%
 - Noninterest expense of \$14.8 billion, down 5%
- Results included:

| (\$ in millions, except EPS) | Pre-tax Income | EPS |
|---|----------------|-----------|
| Restructuring charges impact | \$ (781) | \$ (0.14) |
| Reserve release due to the announced sale of our student loan portfolio | 757 | 0.14 |
| Customer remediation accruals impact | (321) | (0.06) |

- Effective income tax rate of 3.5%
- Average loans of \$899.7 billion, down 6%
- Average deposits of \$1.4 trillion, up 4%
- Provision for credit losses of \$(179) million, down \$823 million
 - Total net charge-offs of \$584 million, down \$185 million
 - Net loan charge-offs of 0.26% of average loans (annualized), down from 0.32%
 - Allowance for credit losses for loans of \$19.7 billion, down \$758 million from 3Q20 predominantly due to the announced sale of our student loan portfolio
- Common Equity Tier 1 (CET1) capital of \$138.3 billion³
- CET1 ratio of 11.6% under the Standardized Approach and 11.9% under the Advanced Approach³
- Common stock dividend of \$0.10 per share, or \$414 million
- The Company's Board of Directors approved an increase in the Company's authority to repurchase common stock by an additional 500 million shares, bringing the total authorized amount to 667 million common shares

Comparisons in the bullet points are for 4Q20 versus 4Q19, unless otherwise noted.

1. Tangible common equity and return on average tangible common equity (ROTCE) are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" table on page 22.

2. The efficiency ratio is noninterest expense divided by total revenue.

3. See page 23 for additional information regarding Common Equity Tier 1 (CET1) capital and ratios. CET1 is a preliminary estimate.

4. Liquidity coverage ratio (LCR) is calculated as high-quality liquid assets divided by projected net cash outflows, as each is defined under the LCR rule. LCR is a preliminary estimate.

4Q20 earnings

| <i>\$ in millions (mm), except per share data</i> | | 4Q20 | 3Q20 | 4Q19 | vs. 3Q20 | vs. 4Q19 |
|---|-----------|--------------|--------------|--------------|-----------------|-----------------|
| Net interest income | \$ | 9,275 | 9,368 | 11,200 | \$ (93) | (1,925) |
| Noninterest income | | 8,650 | 9,494 | 8,660 | (844) | (10) |
| Total revenue | | 17,925 | 18,862 | 19,860 | (937) | (1,935) |
| Net charge-offs | | 584 | 731 | 769 | (147) | (185) |
| Change in the allowance for credit losses | | (763) | 38 | (125) | (801) | (638) |
| Provision for credit losses | | (179) | 769 | 644 | (948) | (823) |
| Noninterest expense | | 14,802 | 15,229 | 15,614 | (427) | (812) |
| Pre-tax income | | 3,302 | 2,864 | 3,602 | 438 | (300) |
| Income tax expense | | 108 | 645 | 678 | (537) | (570) |
| <i>Effective income tax rate (%)</i> | | 3.5 % | 24.1 | 19.1 | <i>n.m.</i> | <i>n.m.</i> |
| Net income | \$ | 2,992 | 2,035 | 2,873 | \$ 957 | 119 |
| Diluted earnings per common share | \$ | 0.64 | 0.42 | 0.60 | \$ 0.22 | 0.04 |
| Diluted average common shares (mm) | # | 4,151.3 | 4,132.2 | 4,234.6 | 19 | (83) |
| Return on equity (ROE) | | 6.4 % | 4.2 | 5.9 | 220 bps | 50 bps |
| Return on average tangible common equity (ROTCE) ¹ | | 7.7 | 5.1 | 7.1 | 260 | 60 |
| Efficiency ratio | | 83 | 81 | 79 | 200 | 400 |

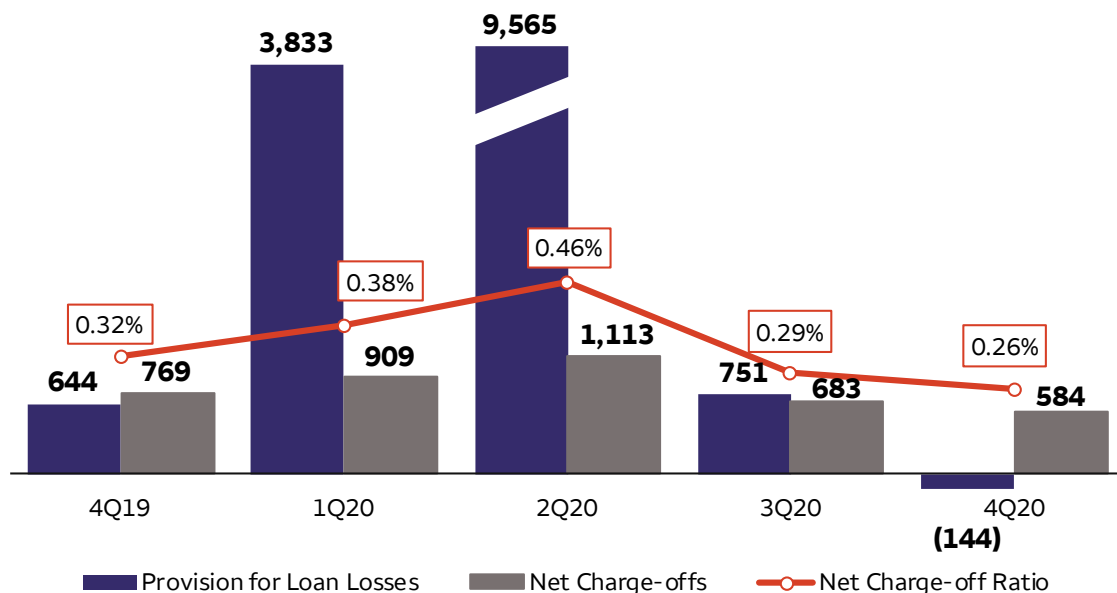
NM- Not meaningful

1. Tangible common equity and return on average tangible common equity are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" table on page 22.

Credit quality of the loan portfolio

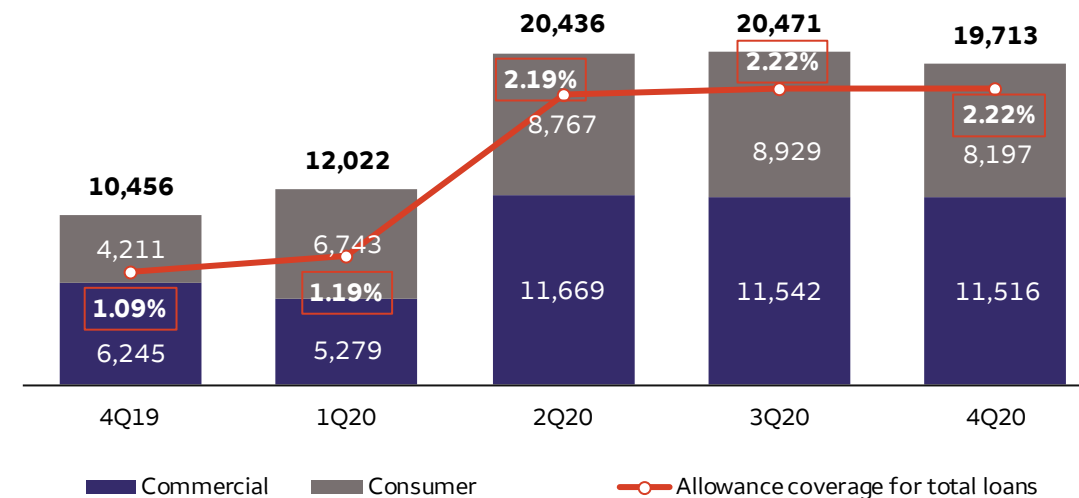


Provision Expense and Net Charge-offs on Loans (\$ in millions)



- Both commercial and consumer loan portfolios saw declines in losses and net charge-off rates
 - Commercial net loan charge-offs were impacted by a small number of credit exposures in the commercial real estate portfolio
 - Consumer losses decreased as the impacts of government stimulus programs and customer accommodations, including payment deferrals, continued to impact performance
- Nonperforming assets increased \$709 million, or 9%, to \$8.9 billion
 - Nonaccrual loans increased \$706 million primarily due to increases in the commercial real estate, residential mortgage, and lease financing portfolios, partially offset by a decrease in the commercial and industrial portfolio

Allowance for Credit Losses for Loans (\$ in millions)



- Allowance for credit losses for loans down \$758 million almost entirely due to the announced sale of our student loan portfolio
- Allowance coverage for total loans stable reflecting continued uncertainty due to COVID-19

Comparisons in the bullet points are for 4Q20 versus 3Q20.
4Q20 Financial Results

Consumer loan deferrals due to COVID-19

- \$14.3 billion unpaid principal balance (UPB) of modified consumer loans were still in deferral as of 12/31/20, down from \$22.7 billion as of 9/30/20¹

| (\$ in millions) | As of December 31, 2020 | | | As of September 30, 2020 | | | As of June 30, 2020 | | |
|-----------------------------------|---|-----------------|--|---|-----------------|--|---|-----------------|--|
| | Unpaid principal balance of modified loans still in deferral period | % of loan class | | Unpaid principal balance of modified loans still in deferral period | % of loan class | | Unpaid principal balance of modified loans still in deferral period | % of loan class | |
| Residential mortgage-first lien | \$ 10,544 | 4 % | | \$ 16,994 | 6 % | | \$ 25,194 | 9 % | |
| Residential mortgage-junior lien | 1,355 | 6 | | 1,848 | 7 | | 2,812 | 10 | |
| Credit card | 373 | 1 | | 783 | 2 | | 2,616 | 7 | |
| Auto | 1,911 | 4 | | 2,796 | 6 | | 4,880 | 10 | |
| Other consumer ¹ | 126 | 1 | | 317 | 1 | | 638 | 3 | |
| Total Consumer² | \$ 14,309 | 3 % | | \$ 22,738 | 5 % | | \$ 36,140 | 10 % | |

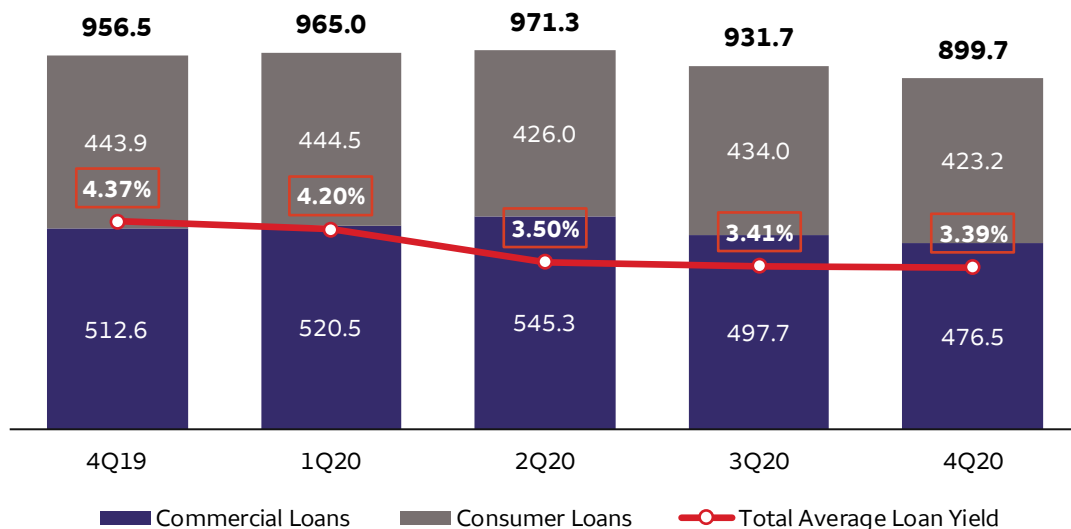
1. Excludes student loans in deferral due to the announced sale of our student loan portfolio and the transfer of these loans to loans held for sale. Prior period amounts of other consumer loans have been revised to exclude student loan balances in deferral of \$740 million and \$1.0 billion at September 30, 2020 and June 30, 2020, respectively.

2. Excludes \$15.9 billion, \$19.1 billion and \$7.1 billion at December 31, 2020, September 30, 2020 and June 30, 2020, respectively, of residential mortgage-first lien loans insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veterans Affairs (VA) that were primarily repurchased from GNMA loan securitization pools. FHA/VA loans are entitled to payment deferrals of scheduled principal and interest up to a total of 12 months.

Average loans and deposits

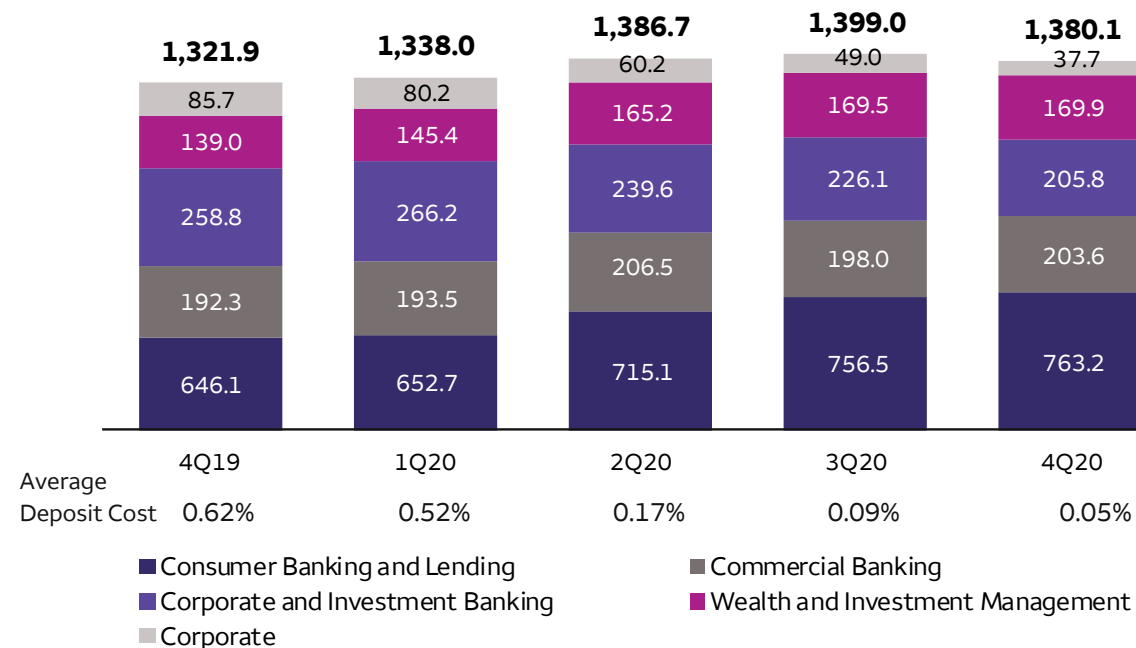


Average Loans Outstanding (\$ in billions)



- Average loans down \$56.8 billion, or 6%, year-over-year (YoY), and down \$32.0 billion, or 3%, from 3Q20 driven by lower commercial and industrial loans and residential real estate loans
- Total average loan yield of 3.39%, down 2 bps from 3Q20 and down 98 bps YoY reflecting the repricing impacts of lower interest rates, as well as continued loan mix changes

Average Deposits and Rates (\$ in billions)

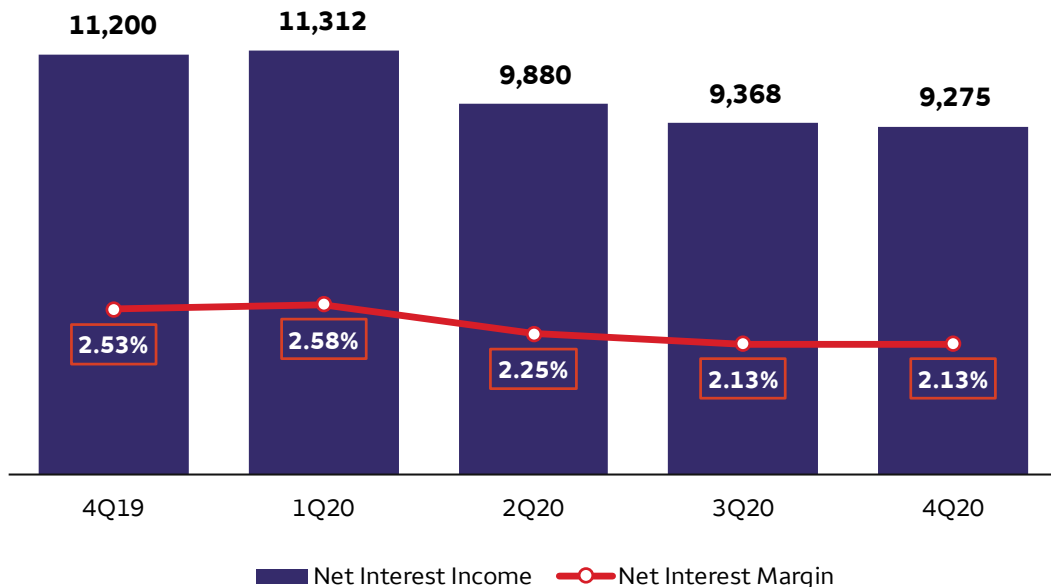


- Average deposits up \$58.2 billion, or 4%, YoY driven by growth in Consumer Banking and Lending, and Wealth and Investment Management deposits
- Average deposits down \$18.9 billion, or 1%, from 3Q20 reflecting targeted actions to manage to the asset cap, primarily in Corporate and Investment Banking, Corporate Treasury and Commercial Banking
- Average deposit cost of 5 bps, down 4 bps from 3Q20 and 57 bps YOY reflecting the lower interest rate environment

Net interest income



Net Interest Income (\$ in millions)

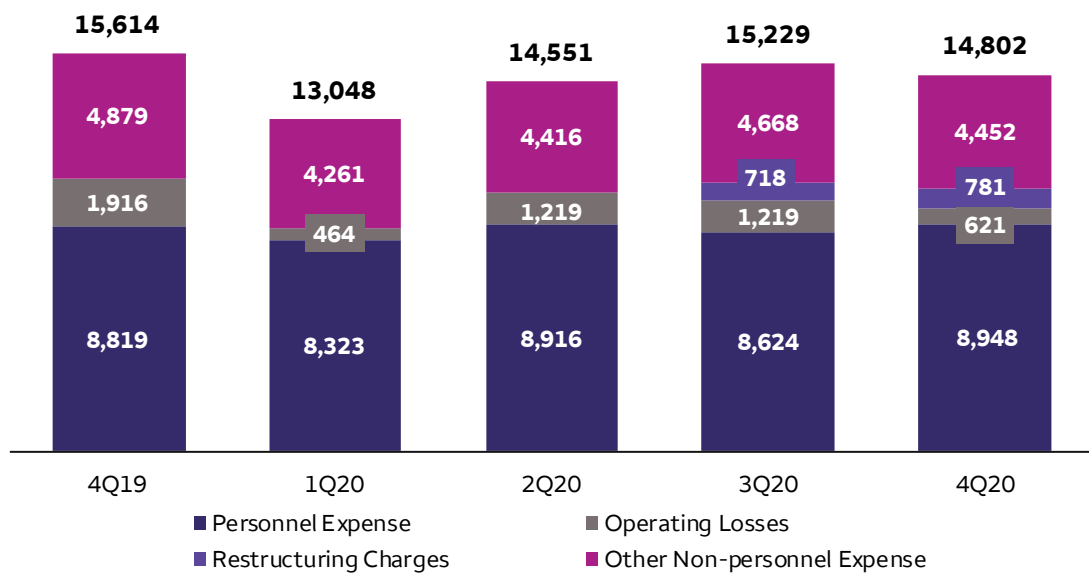


- Net interest income decreased \$1.9 billion, or 17%, YoY reflecting the impact of lower interest rates, which drove a repricing of the balance sheet, lower loans primarily due to weak customer demand and elevated prepayments, lower investment securities, as well as higher mortgage-backed securities (MBS) premium amortization (4Q20 MBS premium amortization was \$646 million vs. \$445 million in 4Q19)
- Net interest income decreased \$93 million, or 1%, from 3Q20 reflecting lower loan balances on lower customer demand and elevated prepayments, and the impact of lower interest rates, which drove a repricing of the balance sheet

Noninterest expense



Noninterest Expense (\$ in millions)



- Noninterest expense down 5% from 4Q19
 - Operating losses down \$1.3 billion and included \$321 million of customer remediation accruals primarily for a variety of historical matters, compared with a 4Q19 which included \$1.5 billion of litigation accruals
 - Other non-personnel expense down 9% on lower travel expense and advertising expense as a result of the COVID-19 pandemic, and lower professional and outside services expense due to efficiency initiatives
 - Partially offset by \$781 million of restructuring charges, primarily severance expense, as well as technology impairments and facility closure costs

- Noninterest expense down 3% from 3Q20
 - Personnel expense up 4% on higher incentive compensation expense
 - Other non-personnel expense down 5% benefitting from efficiency initiatives

Consumer Banking and Lending



Summary Financials

| <i>\$ in millions (mm)</i> | 4Q20 | vs. 3Q20 | vs. 4Q19 |
|--|-----------------|-----------------|-----------------|
| Revenue by line of business: | | | |
| Consumer and Small Business Banking (CSBB) | \$ 4,701 | \$ (20) | (397) |
| Consumer Lending: | | | |
| Home Lending | 1,995 | (532) | 35 |
| Credit Card | 1,372 | 27 | (98) |
| Auto | 403 | (1) | 16 |
| Personal Lending | 142 | (7) | (25) |
| Total revenue | 8,613 | (533) | (469) |
| Provision for credit losses | 351 | (289) | (134) |
| Noninterest expense | 6,441 | (904) | (980) |
| Pre-tax income | 1,821 | 660 | 645 |
| Net income | \$ 1,364 | \$ 493 | 732 |

Selected Metrics

| | 4Q20 | 3Q20 | 4Q19 |
|--|-------------|-------------|-------------|
| Return on allocated capital ¹ | 10.7 % | 6.6 | 4.7 |
| Efficiency ratio ² | 75 | 80 | 82 |
| Retail bank branches | # 5,032 | 5,229 | 5,352 |
| Digital (online and mobile) active customers ³ (mm) | 32.0 | 32.0 | 30.3 |
| Mobile active customers ³ (mm) | 26.0 | 25.9 | 24.4 |

- Total revenue down 5% YoY and 6% from 3Q20
 - CSBB revenue down 8% YoY primarily due to the impact of lower interest rates and lower deposit-related fees on reduced transaction activity and higher fee waivers provided in response to the COVID-19 pandemic
 - Home Lending revenue down 21% from 3Q20 on lower servicing income and MSR valuation adjustments reflecting higher prepayments; lower mortgage originations were offset by higher spreads
 - Credit Card revenue up 2% from 3Q20 on higher net interest income on lower customer payment deferrals, as well as seasonally higher spend volume
- Provision for credit losses down from a 3Q20 build in allowance for credit losses (ACL)
 - Net loan charge-offs of \$332 million, down \$37 million from 3Q20 on lower credit card losses and higher home lending recoveries
- Noninterest expense down 12% from 3Q20 driven by lower operating losses reflecting lower customer remediation expense (\$329 million in 4Q20 vs. \$871 million in 3Q20)

Average Balances and Selected Credit Metrics

| <i>\$ in billions, unless otherwise noted</i> | 4Q20 | 3Q20 | 4Q19 |
|---|-------------|-------------|-------------|
| Balances | | | |
| Loans | \$ 373.9 | 379.8 | 383.1 |
| Deposits | 763.2 | 756.5 | 646.1 |
| Credit Performance | | | |
| Net charge-offs as a % of average loans | 0.35 % | 0.39 | 0.62 |

1. Return on allocated capital is segment net income (loss) applicable to common stock divided by segment average allocated capital. Segment net income (loss) applicable to common stock is segment net income (loss) less allocated preferred stock dividends.

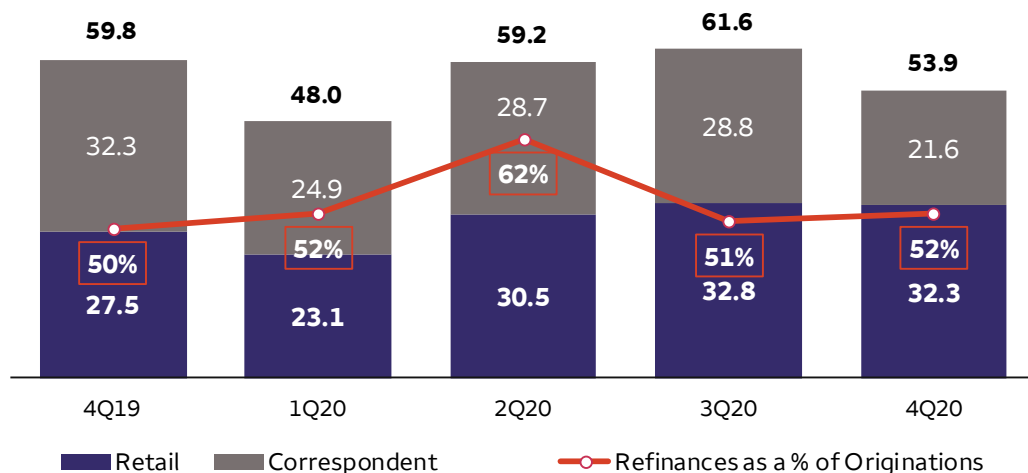
2. Efficiency ratio is segment noninterest expense divided by segment total revenue.

3. Digital and mobile active customers is the number of consumer and small business customers who have logged on via a digital or mobile device, respectively, in the prior 90 days.

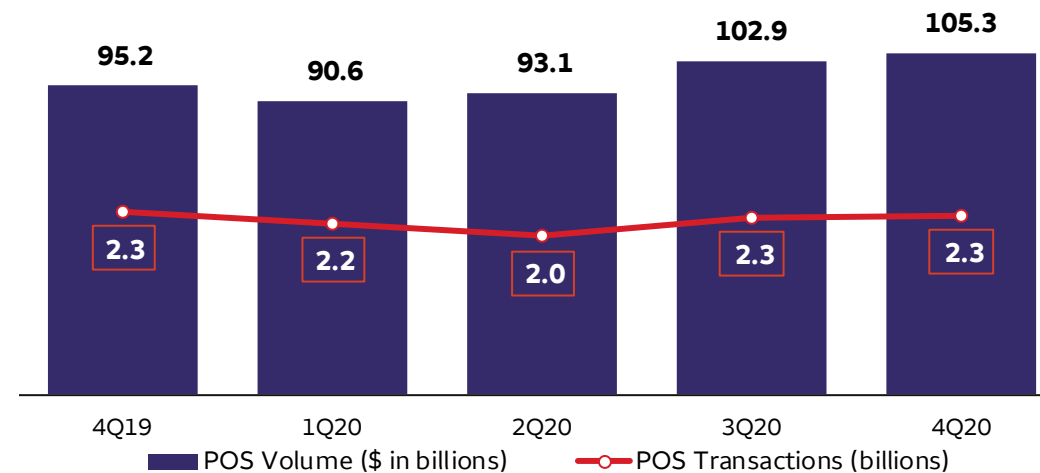
Consumer Banking and Lending



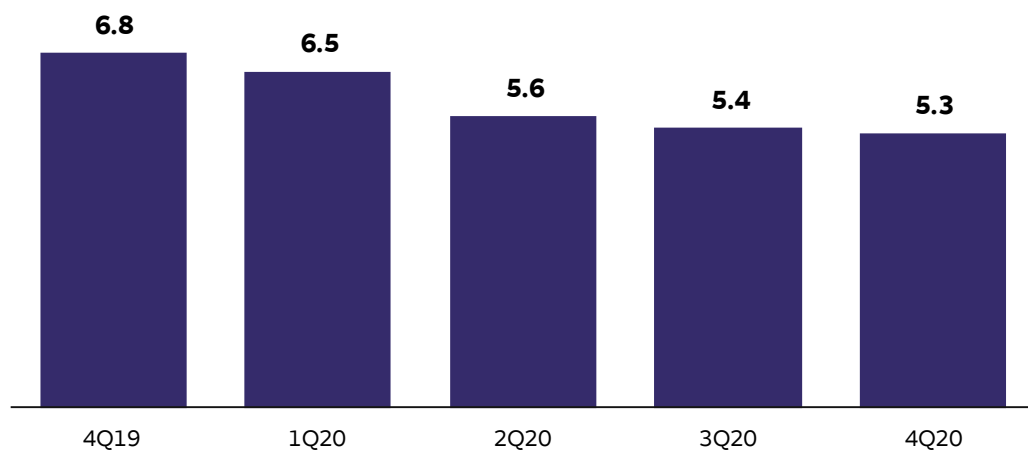
Mortgage Loan Originations (\$ in billions)



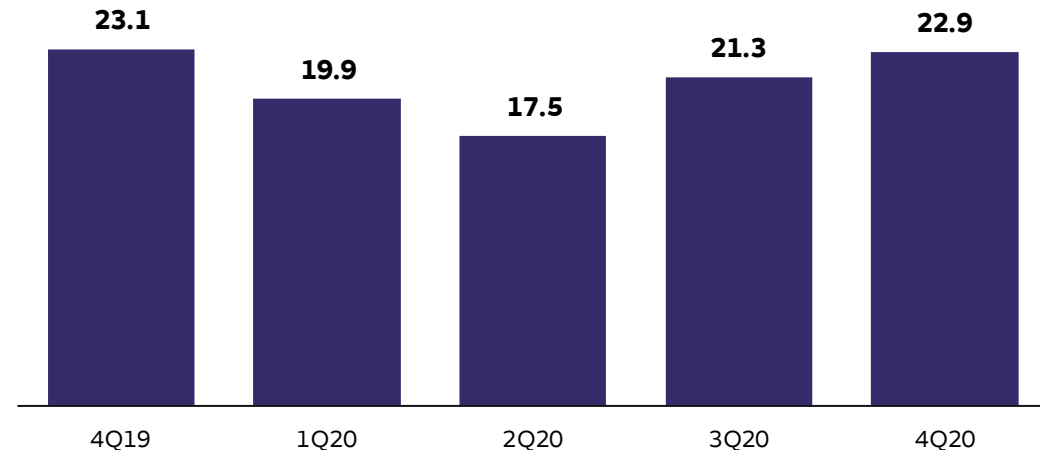
Debit Card Point of Sale (POS) Volume and Transactions¹



Auto Loan Originations (\$ in billions)



Credit Card POS Volume (\$ in billions)



1. Debit card purchase volume and transactions reflect combined activity for both consumer and business debit card purchases.

Commercial Banking



Summary Financials

| <i>\$ in millions</i> | 4Q20 | vs. 3Q20 | vs. 4Q19 |
|---------------------------------|---------------|---------------|--------------|
| Revenue by line of business: | | | |
| Middle Market Banking | \$ 1,149 | \$ (47) | (396) |
| Asset-Based Lending and Leasing | 1,029 | 53 | (56) |
| Other | 210 | 22 | (55) |
| Total revenue | 2,388 | 28 | (507) |
| Provision for credit losses | 69 | (270) | 39 |
| Noninterest expense | 1,690 | (72) | (122) |
| Pre-tax income | 629 | 370 | (424) |
| Net income | \$ 473 | \$ 278 | (319) |

Selected Metrics

| | 4Q20 | 3Q20 | 4Q19 |
|-----------------------------|-------|------|------|
| Return on allocated capital | 8.6 % | 3.0 | 14.3 |
| Efficiency ratio | 71 | 75 | 63 |

Average loans by line of business (*\$ in billions*)

| | | | |
|---|----------|-------|-------|
| Middle Market Banking | \$ 102.7 | 110.3 | 116.1 |
| Asset-based Lending and Leasing and Other | 88.2 | 91.6 | 109.4 |
| Total loans | \$ 190.9 | 201.9 | 225.5 |
| Average deposits | 203.6 | 198.0 | 192.3 |

- Total revenue down 18% YoY and up 1% from 3Q20
 - Middle Market Banking revenue down 26% YoY and 4% from 3Q20 due to the impact of lower interest rates and lower loan balances
 - Asset-Based Lending and Leasing revenue up 5% from 3Q20 on higher loan syndication fees and net gains on equity securities
- Provision for credit losses down 80% from a 3Q20 ACL build
 - Net loan charge-off ratio of 17 bps, down 17 bps from 3Q20 driven largely by lower losses in Middle Market Banking
- Noninterest expense down 4% from 3Q20 on lower lease expense, as well as lower personnel expense reflecting efficiency initiatives

Corporate and Investment Banking



Summary Financials

| <i>\$ in millions</i> | 4Q20 | vs. 3Q20 | vs. 4Q19 |
|---|---------------|-----------------|--------------|
| Revenue by line of business: | | | |
| Banking: | | | |
| Lending | \$ 424 | \$ 2 | (27) |
| Treasury Management and Payments | 384 | (11) | (143) |
| Investment Banking | 348 | 53 | (10) |
| Total Banking | 1,156 | 44 | (180) |
| Commercial Real Estate | 964 | 129 | 102 |
| Markets: | | | |
| Fixed Income, Currencies and Commodities (FICC) | 889 | (116) | (8) |
| Equities | 194 | (118) | (63) |
| Credit Adjustment (CVA/DVA) and Other | (67) | (129) | (81) |
| Total Markets | 1,016 | (363) | (152) |
| Other | (30) | 9 | 7 |
| Total revenue | 3,106 | (181) | (223) |
| Provision for credit losses | 186 | 307 | 109 |
| Noninterest expense | 1,798 | (193) | (23) |
| Pre-tax income | 1,122 | (295) | (309) |
| Net income | \$ 841 | \$ (221) | (232) |
| Selected Metrics | | | |
| | 4Q20 | 3Q20 | 4Q19 |
| Return on allocated capital | 8.8 % | 11.4 | 12.4 |
| Efficiency ratio | 58 | 61 | 55 |

- Total revenue down 7% YoY and 6% from 3Q20
 - Banking revenue down 13% YoY primarily due to lower Treasury Management and Payments revenue predominantly driven by the impact of lower interest rates and lower deposit balances, and up 4% from 3Q20 on higher Investment Banking revenue driven by higher advisory fees and equities origination
 - Commercial Real Estate revenue up 15% from 3Q20 on higher CMBS volumes and improved gain on sale margins, as well as an increase in low income housing tax credit income
 - Markets revenue down 26% from 3Q20 on lower trading volumes across FICC and Equities, as well as lower Credit Adjustment and Other revenue
- Provision for credit losses up from a 3Q20 ACL release
 - Net loan charge-off ratio of 29 bps, up 10 bps from 3Q20 on higher commercial real estate losses
- Noninterest expense down 10% from 3Q20 primarily reflecting lower personnel expense driven by lower revenue-based incentive compensation

Average Balances (\$ in billions)

| Loans by line of business | 4Q20 | 3Q20 | 4Q19 |
|---------------------------|----------|-------|-------|
| Banking | \$ 82.4 | 88.9 | 92.8 |
| Commercial Real Estate | 107.8 | 109.5 | 103.7 |
| Markets | 49.6 | 51.4 | 54.3 |
| Total loans | \$ 239.8 | 249.9 | 250.9 |
| Deposits | 205.8 | 226.1 | 258.8 |
| Trading-related assets | 190.4 | 192.7 | 234.7 |

Wealth and Investment Management

Summary Financials

| <i>\$ in millions</i> | 4Q20 | vs. 3Q20 | vs. 4Q19 |
|-----------------------------|---------------|--------------|--------------|
| Net interest income | \$ 715 | \$ (3) | (170) |
| Noninterest income | 3,074 | 159 | (1) |
| Total revenue | 3,789 | 156 | (171) |
| Provision for credit losses | (4) | 6 | (3) |
| Noninterest expense | 3,056 | 47 | (617) |
| Pre-tax income | 737 | 103 | 449 |
| Net income | \$ 548 | \$ 74 | 335 |

Selected Metrics (*\$ in billions, unless otherwise noted*)

| | 4Q20 | 3Q20 | 4Q19 |
|--|----------|-------|-------|
| Return on allocated capital | 23.6 % | 20.3 | 8.7 |
| Efficiency ratio | 81 | 83 | 93 |
| Average loans | \$ 80.1 | 79.0 | 76.4 |
| Average deposits | 169.9 | 169.5 | 139.0 |
| Client assets | | | |
| Advisory assets | 853 | 779 | 778 |
| Other client assets | 1,152 | 1,076 | 1,108 |
| Total client assets | \$ 2,005 | 1,855 | 1,886 |
| Annualized revenue per advisor (<i>\$ in thousands</i>) ¹ | 1,013 | 943 | 1,002 |
| Wells Fargo Asset Management assets under management | 603 | 607 | 509 |

- Net interest income down 19% YoY driven by the impact of lower interest rates, partially offset by higher loan and deposit balances
- Noninterest income up 5% from 3Q20 primarily driven by higher asset-based fees, as well as higher retail brokerage transactional activity
- Noninterest expense down 17% YoY primarily due to lower operating losses and deferred compensation plan expense, as well as lower equipment expense from a 4Q19 which included \$158 million of software impairment expense; up 2% from 3Q20 primarily reflecting higher financial advisor commission expense

1. Represents annualized revenue (excluding Wells Fargo Asset Management) divided by average total financial and wealth advisors for the period.

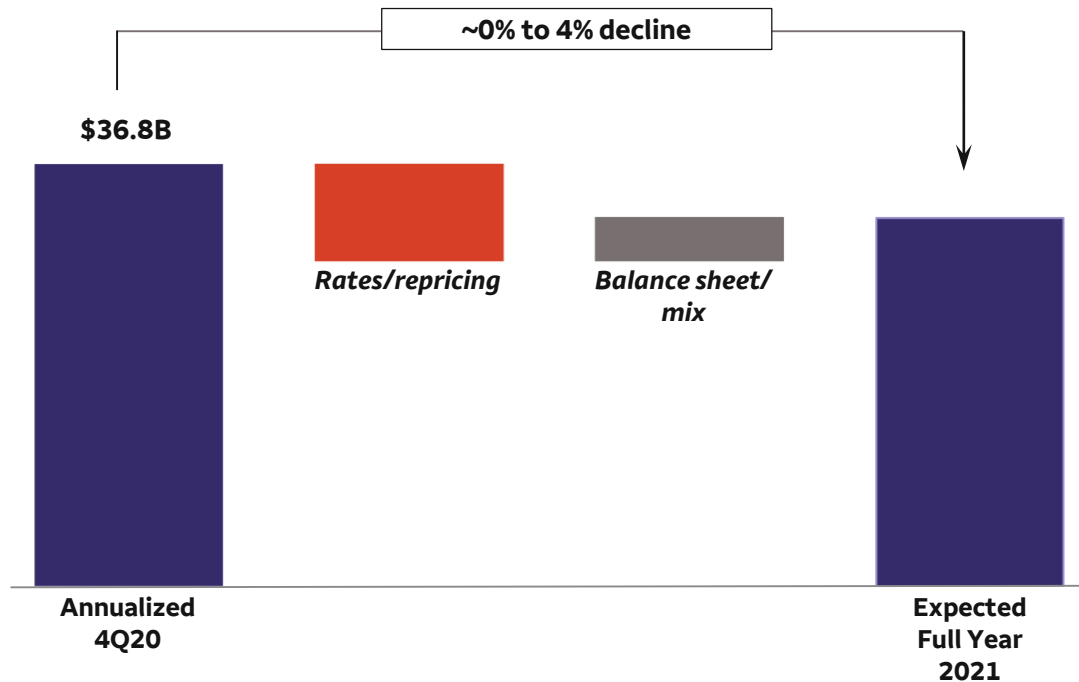
Summary Financials

| <i>\$ in millions</i> | 4Q20 | vs. 3Q20 | vs. 4Q19 |
|---|-----------------|-----------------|-----------------|
| Net interest income | \$ (273) | \$ 35 | (622) |
| Noninterest income | 1,248 | (229) | 224 |
| Total revenue | 975 | (194) | (398) |
| Provision for credit losses | (781) | (702) | (834) |
| Noninterest expense | 1,817 | 695 | 930 |
| Pre-tax income (loss) | (61) | (187) | (494) |
| Income tax expense (benefit) | (22) | (535) | (245) |
| Less: Net income (loss) from noncontrolling interests | 195 | 15 | 148 |
| Net income (loss) | \$ (234) | \$ 333 | (397) |

- Net interest income down YoY primarily due to the impact of lower interest rates
- Noninterest income down from 3Q20 on lower results in our affiliated private equity and venture capital partnerships
- Provision for credit losses reflected a \$757 million reserve release due to the announced sale of our student loan portfolio
- Noninterest expense up from 3Q20 on higher incentive compensation, the timing of expense recoveries from operating segments, and higher restructuring charges (\$781 million in 4Q20 vs. \$718 million in 3Q20)
- Income tax benefit reflected the positive impact from the resolution of certain legacy tax matters

2021 net interest income expectations

2021 Net Interest Income Expectations



- Currently expect 2021 net interest income to be flat to down 4% from the annualized 4Q20 level of \$36.8 billion
 - Expectations reflect the announced sale of our student loan portfolio which accounts for approximately 1% of the decline
 - Expectations influenced by interest rate environment that remains below levels at which the majority of the portfolio was originated
 - Expectations assume the asset cap will remain in place for 2021
- Range recognizes uncertainties and existing pressures including:
 - Soft industry loan demand
 - Recent market credit spread tightening
 - Elevated mortgage market prepayment levels

Building a stronger Wells Fargo

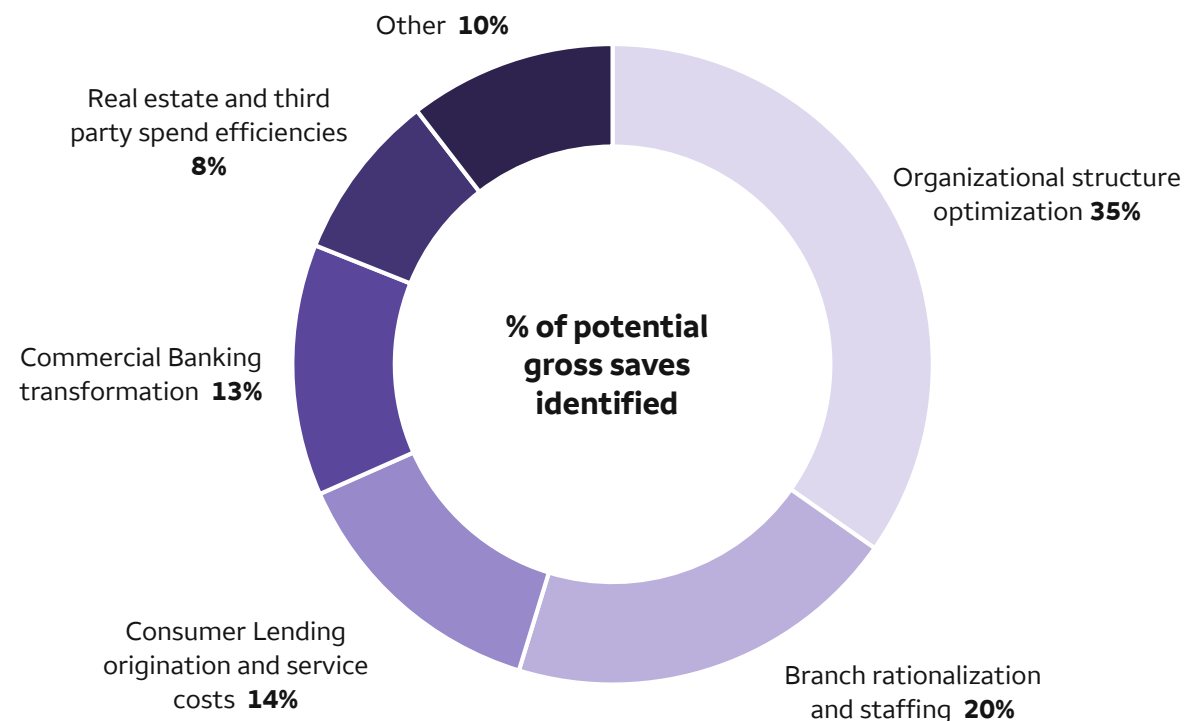


Our goal is to build a more efficient company with a streamlined organizational structure and less complexity in processes and products to better serve our customers

Summary

- Building the right risk and control infrastructure to strengthen our company continues to be our top priority
 - Investments in risk management infrastructure and remediating legacy regulatory issues are excluded from efficiency initiatives and are critical for our success
 - Efficiency initiatives are rigorously reviewed to help ensure no impact on our risk and regulatory work
 - Many of these efficiency initiatives are designed to reduce risk and improve customer service
- Execution on a portfolio of 250+ efficiency initiatives is in process
 - In excess of \$8 billion of potential gross saves identified
 - Targeting “net” expense reductions each year
 - We will continue to invest across our businesses
 - Restructuring charges will continue to be recognized over time
 - Targeting payback of <2 years for most initiatives
 - Formalizing program to obtain additional feedback and ideas from employees
 - Business divestitures not included among initiatives
- Initiatives are expected to be executed over a span of 3-4 years
 - Additional pipeline of efficiency initiative concepts being vetted

Breakdown of Efficiency Initiatives



Selected efficiency initiatives

Company-wide initiatives

Organizational Structure Optimization

- Eliminated management layers and increased span of control
 - Reduced 1 - 2 layers of management across businesses and functions since May 2020
 - Increased average span of control by ~10%
- Expect additional efficiencies across most areas as we continue to streamline the company
- Continue to invest in risk, regulatory, control, and business capabilities
- Shifting our technology delivery practices to an agile framework expected to increase the quality and speed to market

Real Estate and Third Party Spend Efficiencies

- ~46mm sq. ft. of office real estate expected to be reduced by 15-20% by year-end 2024
- Optimizing professional services spend through reduction in non-regulatory consulting engagements and use of managed resources
- Ensuring we are realizing scale benefits with third party vendors

Business-specific initiatives

Branch Rationalization and Staffing

- Continue ongoing review of branch locations; expect to consolidate additional branches and evolve network as customer needs change
 - 329 branch consolidations completed in 2020 and ~250 expected in 2021
- Optimization of branch staffing resulted in ~20% reduction in 2020 driven by lower customer transaction volume and a shift to digital
 - Will continue to adjust staffing throughout 2021 in response to changing customer needs, traffic patterns and transaction volumes

Consumer Lending Origination and Service Costs

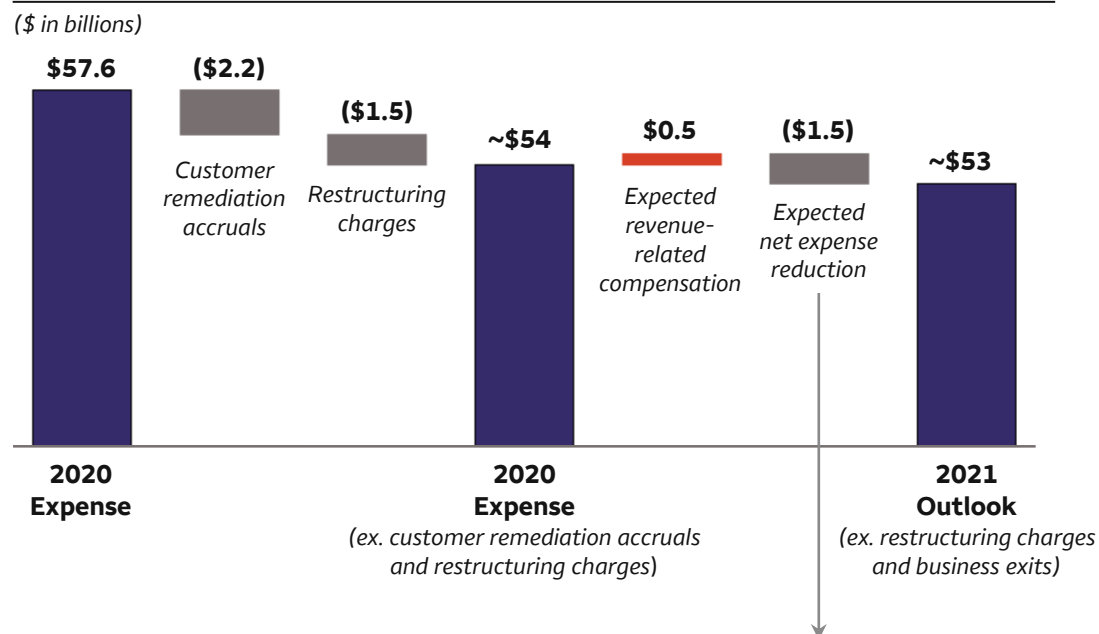
- Increased automation of Home Lending's retail origination and servicing processes
- Home Lending servicing efficiencies expected over the next 3-4 years as processes become more efficient and technology-driven
- Improved auto loan origination system and scorecard credit decision tools expected to enable increased decision automation to more than 70% by 2022 and improved automated controls

Commercial Banking Transformation

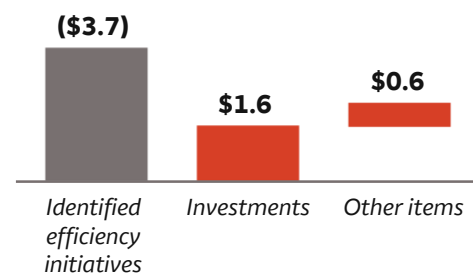
- Tiering of coverage model and optimization of operations and other back-office teams expected to reduce headcount and expenses
- Consolidation of Commercial Banking lending platforms from 13 to 6
- Standardization and automation of customer onboarding expected to lead to a reduction in completion time

2021 expense outlook

2021 Expense Expectations



Expected Net Expense Reduction



Operating losses

- Have been elevated over a number of years; 2020 impacted by customer remediation accruals of \$2.2 billion
- Still have outstanding litigation and regulatory issues that can be unpredictable
- 2021 outlook includes ~\$1 billion of operating losses (e.g., litigation, customer remediation accruals, fraud, theft, etc.)

Restructuring and divestiture-related charges

- 2020 restructuring charges reflect what we believe will be needed for 2021 headcount reductions
- Smaller amounts expected throughout 2021 (e.g., one-off real estate-related expenses, etc.)
- Does not include charges related to business exits

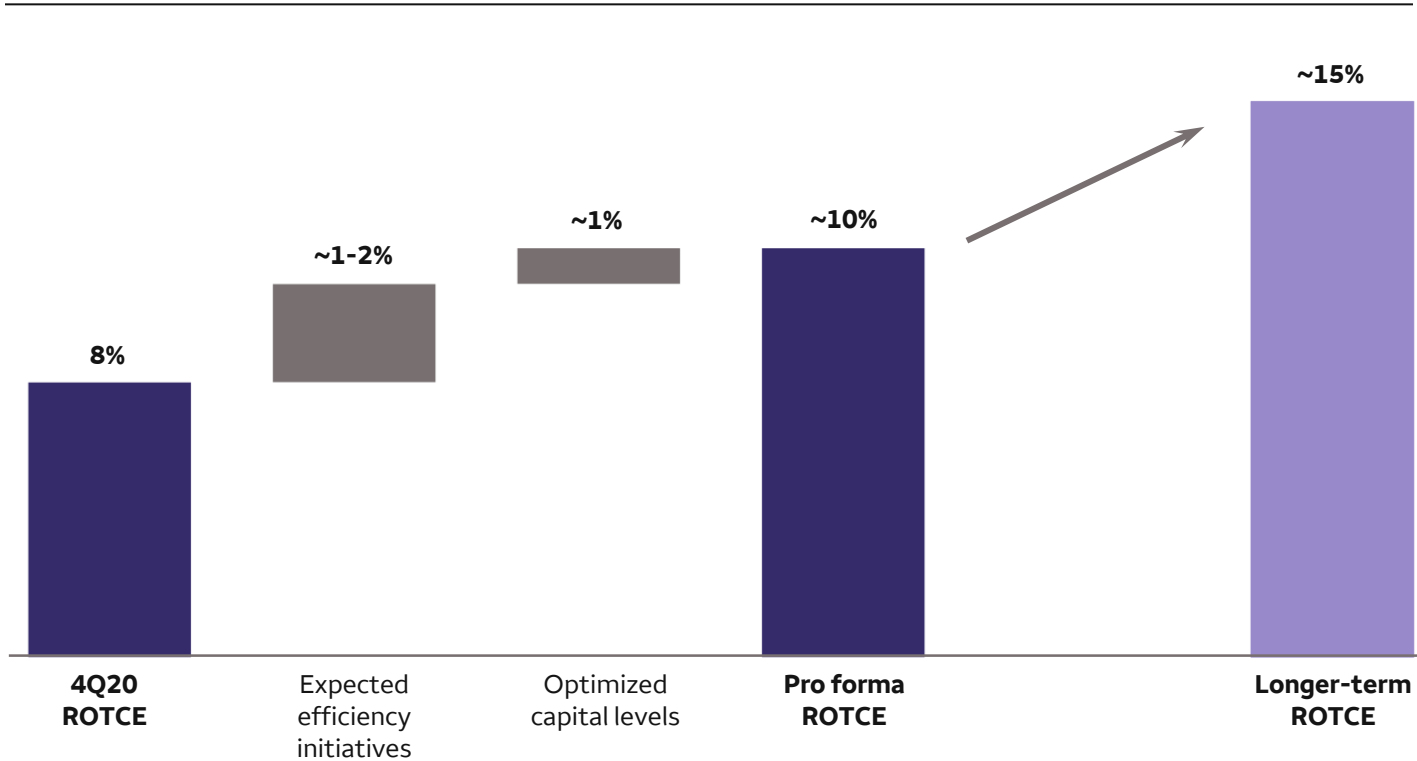
Remaining expenses

- Reductions largely driven by savings from ongoing efficiency initiatives
- Partially offset by incremental investments in personnel and technology, including investments in risk and regulatory-related work, and other items

Path to higher returns



Path to Higher ROTCE



- Clear path to generate better returns by executing on efficiency initiatives, improving risk and controls, investing in our businesses, and optimizing capital
- Returns comparable to peers achievable over time; requires:
 - Moderate balance sheet growth once the asset cap is lifted
 - Modest increase in interest rates or further steepening of the curve
 - Ongoing progress on incremental efficiency initiatives beyond 2021
 - Small impact from returns on growth-related investments in our businesses
 - Continued execution on our risk, regulatory, and controls work

Note: Path to higher returns represents a hypothetical scenario. Percentages may not add up due to rounding.

Appendix

Tangible Common Equity

We also evaluate our business based on certain ratios that utilize tangible common equity. Tangible common equity is a non-GAAP financial measure and represents total equity less preferred equity, noncontrolling interests, goodwill, certain identifiable intangible assets (other than MSRs) and goodwill and other intangibles on nonmarketable equity securities, net of applicable deferred taxes. One of these ratios is return on average tangible common equity (ROTCE), which represents our annualized earnings as a percentage of tangible common equity. The methodology of determining tangible common equity may differ among companies. Management believes that return on average tangible common equity, which utilizes tangible common equity, is a useful financial measure because it enables management, investors, and others to assess the Company's use of equity.

The table below provides a reconciliation of this non-GAAP financial measure to GAAP financial measures.

| (in millions, except ratios) | | Quarter ended | | | | |
|--|---------|-----------------|-----------------|-----------------|-----------------|-----------------|
| | | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 |
| Return on average tangible common equity: | | | | | | |
| Net income applicable to common stock | (A) | \$ 2,642 | 1,720 | (2,694) | 42 | 2,546 |
| Average total equity | | 185,748 | 182,850 | 184,108 | 188,170 | 192,393 |
| Adjustments: | | | | | | |
| Preferred stock | | (21,223) | (21,098) | (21,344) | (21,794) | (21,549) |
| Additional paid-in capital on preferred stock | | 156 | 158 | 140 | 135 | (71) |
| Unearned ESOP shares | | 875 | 875 | 1,140 | 1,143 | 1,143 |
| Noncontrolling interests | | (887) | (761) | (643) | (785) | (945) |
| Average common stockholders' equity | (B) | 164,669 | 162,024 | 163,401 | 166,869 | 170,971 |
| Adjustments: | | | | | | |
| Goodwill | | (26,390) | (26,388) | (26,384) | (26,387) | (26,389) |
| Certain identifiable intangible assets (other than MSRs) | | (354) | (378) | (402) | (426) | (449) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) | | (1,889) | (2,045) | (1,922) | (2,152) | (2,223) |
| Applicable deferred taxes related to goodwill and other intangible assets (1) | | 852 | 838 | 828 | 818 | 807 |
| Average tangible common equity | (C) | \$ 136,888 | 134,051 | 135,521 | 138,722 | 142,717 |
| Return on average common stockholders' equity (ROE) (annualized) | (A)/(B) | 6.4 % | 4.2 | (6.6) | 0.1 | 5.9 |
| Return on average tangible common equity (ROTCE) (annualized) | (A)/(C) | 7.7 | 5.1 | (8.0) | 0.1 | 7.1 |

(1) Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.

Common Equity Tier 1 under Basel III

RISK-BASED CAPITAL RATIOS UNDER BASEL III (1)

| (in billions, except ratio) | Estimated | | | | |
|--|-----------------|-----------------|-----------------|-----------------|-----------------|
| | Dec 31, 2020 | Sep 30, 2020 | Jun 30, 2020 | Mar 31, 2020 | Dec 31, 2019 |
| Total equity | \$ 185.9 | 182.0 | 180.1 | 183.3 | 188.0 |
| Adjustments: | | | | | |
| Preferred stock | (21.1) | (21.1) | (21.1) | (21.3) | (21.5) |
| Additional paid-in capital on preferred stock | 0.2 | 0.2 | 0.2 | 0.1 | (0.1) |
| Unearned ESOP shares | 0.9 | 0.9 | 0.9 | 1.1 | 1.1 |
| Noncontrolling interests | (1.0) | (0.9) | (0.7) | (0.6) | (0.8) |
| Total common stockholders' equity | 164.8 | 161.1 | 159.4 | 162.6 | 166.7 |
| Adjustments: | | | | | |
| Goodwill | (26.4) | (26.4) | (26.4) | (26.4) | (26.4) |
| Certain identifiable intangible assets (other than MSRs) | (0.3) | (0.4) | (0.4) | (0.4) | (0.4) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) | (2.0) | (2.0) | (2.1) | (1.9) | (2.1) |
| Applicable deferred taxes related to goodwill and other intangible assets (2) | 0.9 | 0.8 | 0.8 | 0.8 | 0.8 |
| CECL transition provision (3) | 1.7 | 1.9 | 1.9 | — | — |
| Other | (0.4) | (0.2) | (0.1) | — | 0.3 |
| Common Equity Tier 1 | (A) 138.3 | 134.9 | 133.1 | 134.7 | 138.8 |
| Total risk-weighted assets (RWAs) under Standardized Approach | (B) \$ 1,192.0 | 1,185.6 | 1,213.1 | 1,262.8 | 1,245.9 |
| Total RWAs under Advanced Approach (4) | (C) 1,158.1 | 1,172.0 | 1,195.4 | 1,181.3 | 1,165.1 |
| Common Equity Tier 1 to total RWAs under Standardized Approach | (A)/(B) 11.6 % | 11.4 | 11.0 | 10.7 | 11.1 |
| Common Equity Tier 1 to total RWAs under Advanced Approach (4) | (A)/(C) 11.9 | 11.5 | 11.1 | 11.4 | 11.9 |

- (1) The Basel III capital rules for calculating CET1 and tier 1 capital, along with risk-weighted assets (RWAs), are fully phased-in. However, the requirements for determining total capital are still in accordance with Transition Requirements and are scheduled to be fully phased-in by the end of 2021. The Basel III capital rules provide for two capital frameworks: the Standardized Approach and the Advanced Approach applicable to certain institutions. Accordingly, in the assessment of our capital adequacy, we must report the lower of our CET1, tier 1 and total capital ratios calculated under the Standardized Approach and under the Advanced Approach.
- (2) Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.
- (3) In second quarter 2020, the Company elected to apply a modified transition provision issued by federal banking regulators related to the impact of the current expected credit loss (CECL) accounting standard on regulatory capital. The rule permits certain banking organizations to exclude from regulatory capital the initial adoption impact of CECL, plus 25% of the cumulative changes in the allowance for credit losses (ACL) under CECL for each period until December 31, 2021, followed by a three-year phase-out of the benefits. The impact of the CECL transition provision on our regulatory capital at December 31, 2020, was an increase in capital of \$1.7 billion, reflecting a \$991 million (post-tax) increase in capital recognized upon our initial adoption of CECL, offset by 25% of the \$10.8 billion increase in our ACL under CECL from January 1, 2020, through December 31, 2020.
- (4) Amount for December 31, 2019, has been revised as a result of a decrease in RWAs under the Advanced Approach due to the correction of duplicated operational loss amounts.

Disclaimer and forward-looking statements

Financial results reported in this document are preliminary. Final financial results and other disclosures will be reported in our Annual Report on Form 10-K for the year ended December 31, 2020, and may differ materially from the results and disclosures in this document due to, among other things, the completion of final review procedures, the occurrence of subsequent events, or the discovery of additional information.

This document contains forward-looking statements. In addition, we may make forward-looking statements in our other documents filed or furnished with the Securities and Exchange Commission, and our management may make forward-looking statements orally to analysts, investors, representatives of the media and others. Forward-looking statements can be identified by words such as “anticipates,” “intends,” “plans,” “seeks,” “believes,” “estimates,” “expects,” “target,” “projects,” “outlook,” “forecast,” “will,” “may,” “could,” “should,” “can” and similar references to future periods. In particular, forward-looking statements include, but are not limited to, statements we make about: (i) the future operating or financial performance of the Company, including our outlook for future growth; (ii) our noninterest expense and efficiency ratio; (iii) future credit quality and performance, including our expectations regarding future loan losses, our allowance for credit losses, and the economic scenarios considered to develop the allowance; (iv) our expectations regarding net interest income and net interest margin; (v) loan growth or the reduction or mitigation of risk in our loan portfolios; (vi) future capital or liquidity levels, ratios or targets; (vii) the performance of our mortgage business and any related exposures; (viii) the expected outcome and impact of legal, regulatory and legislative developments, as well as our expectations regarding compliance therewith; (ix) future common stock dividends, common share repurchases and other uses of capital; (x) our targeted range for return on assets, return on equity, and return on tangible common equity; (xi) expectations regarding our effective income tax rate; (xii) the outcome of contingencies, such as legal proceedings; and (xiii) the Company’s plans, objectives and strategies. Forward-looking statements are not based on historical facts but instead represent our current expectations and assumptions regarding our business, the economy and other future conditions. Investors are urged to not unduly rely on forward-looking statements as actual results could differ materially from expectations. Forward-looking statements speak only as of the date made, and we do not undertake to update them to reflect changes or events that occur after that date. For more information about factors that could cause actual results to differ materially from expectations, refer to the “Forward-Looking Statements” discussion in Wells Fargo’s press release announcing our fourth quarter 2020 results and in our most recent Quarterly Report on Form 10-Q, as well as to Wells Fargo’s other reports filed with the Securities and Exchange Commission, including the discussion under “Risk Factors” in our Annual Report on Form 10-K for the year ended December 31, 2019, and in our Quarterly Report on Form 10-Q for the quarter ended September 30, 2020.