

HSBC Finance Corporation

1Q 2010 Financial Results¹

US\$m	1Q 2009	1Q 2010	% Better / (worse) 2010 vs 2009
Net operating income before loan impairment charges ex changes in Fair Value Option (FVO)	3,284	2,616	(20)
Loan impairment charges and other credit risk provisions	(3,946)	(2,294)	42
Total operating expenses, ex goodwill impairment	(1,100)	(794)	28
Loss before tax ex goodwill and FVO	(1,762)	(472)	73
Customer loans and advances (as at 31 March) ²	139,609	109,884	(21)

Notes:

(1) The figures are presented on an IFRS management basis. Loss before tax ex goodwill and FVO can be reconciled to profit (loss) before tax as reported in Form 10-Q as follows:

	1Q 2009	1Q 2010
Loss before tax ex goodwill and FVO	\$ (1,762)	\$ (472)
Adjustments		
FVO income/(loss)	3,991	(78)
Goodwill	(1,615)	-
Profit (loss) before tax as reported in Form 10-Q	<u>\$ 614</u>	<u>\$ (550)</u>

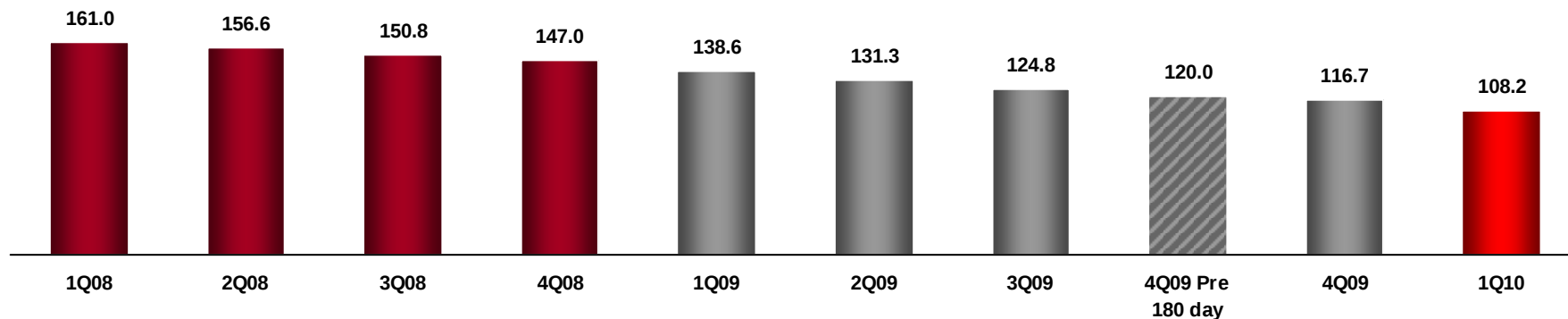
See note 15 'Business Segments' of Form 10-Q for the period ended 31 Mar 2010 for reconciliation of IFRS to US GAAP

(2) Customer loans and advances included reverse repo balances of US\$1,700m at 31 Mar 2010 (\$1,000m at 31 Mar 2009)

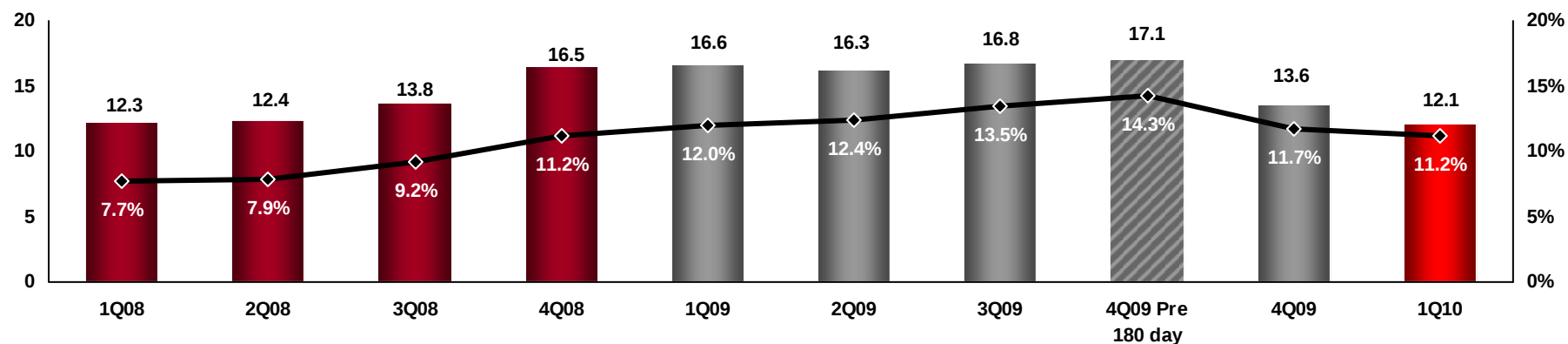
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Continued reduction of balance sheet in the US

Customer loans¹, US\$bn



2+ Delinquency^{1, 2}, US\$bn



Notes:

(1) Excludes reverse repo balances and vehicle finance loans held for sale

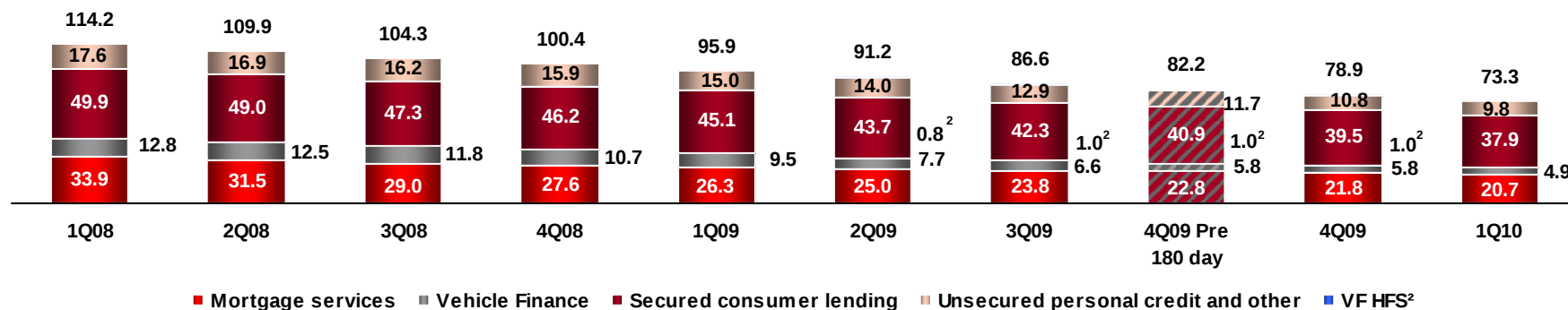
(2) 2+ Delinquency ratio as a percentage of end-of-period customer loans

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US customer loans – Run-off portfolio: Down 7% from December 2009

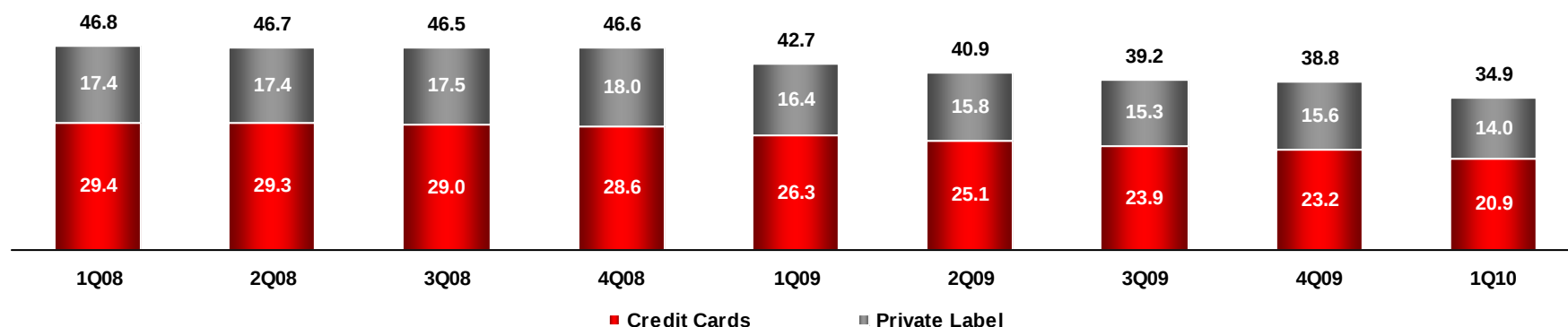
Customer loans¹

Run-off portfolio, US\$bn



Customer loans¹

Core portfolio, US\$bn



Notes:

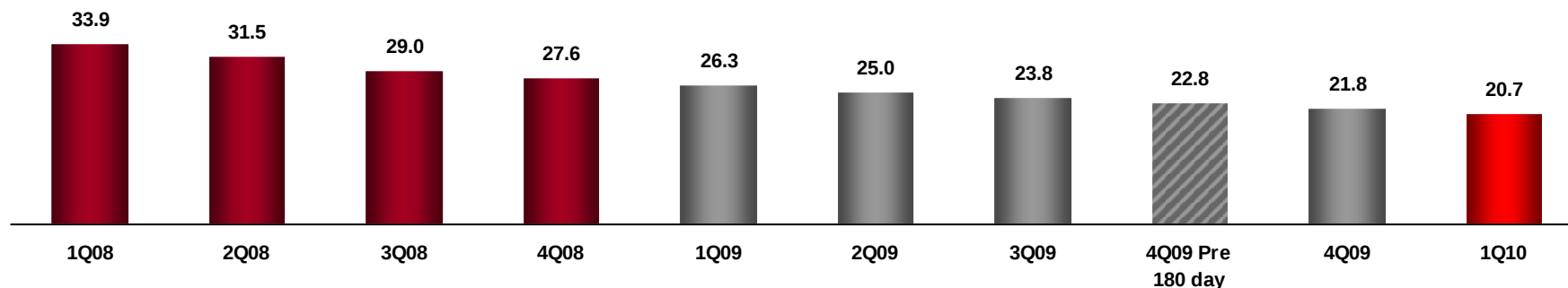
(1) Excludes reverse repo balances

(2) Vehicle finance loans held for sale

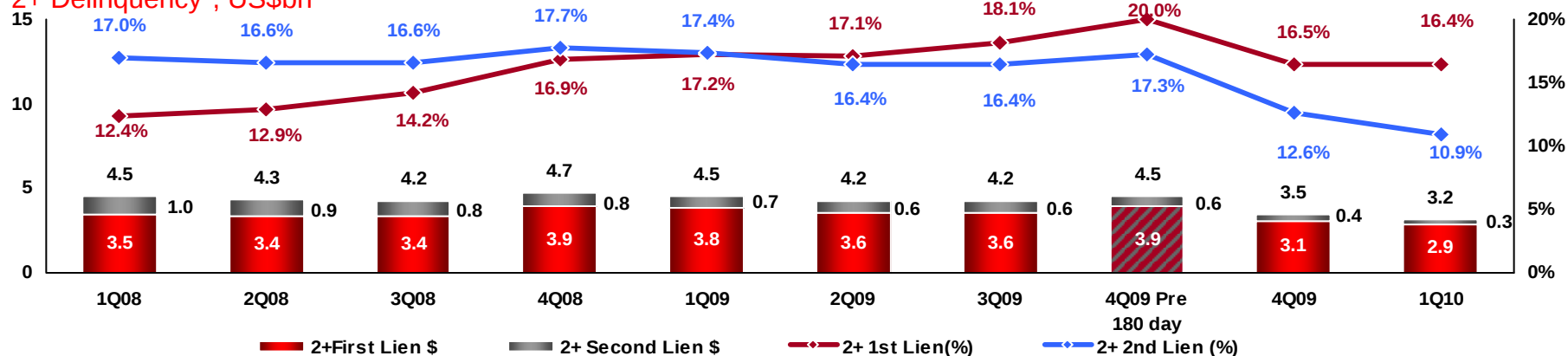
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US Mortgages: Continuing to shrink the Mortgage Services portfolio

Mortgages Services
Customer loans, US\$bn



Mortgages Services
2+ Delinquency¹, US\$bn



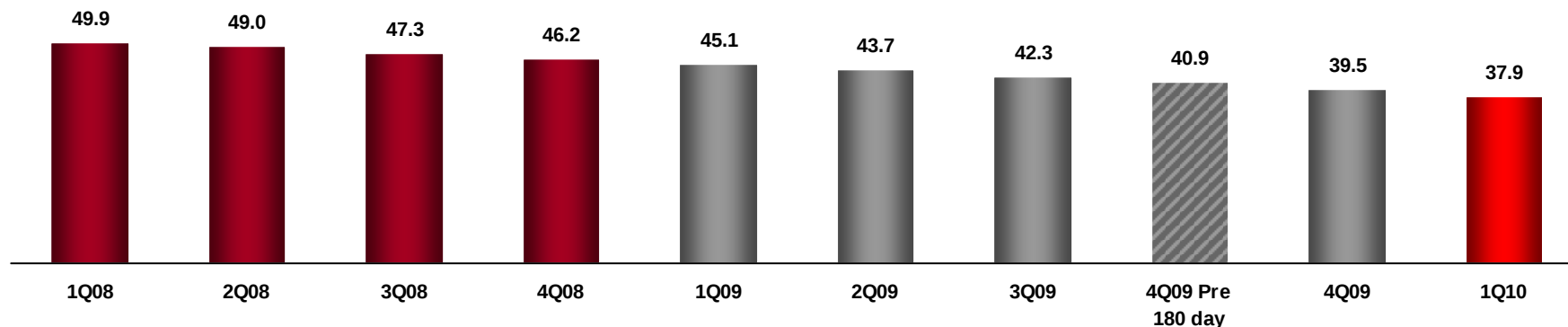
Note:

(1) 2+ Delinquency ratio as a percentage of end-of-period customer loans

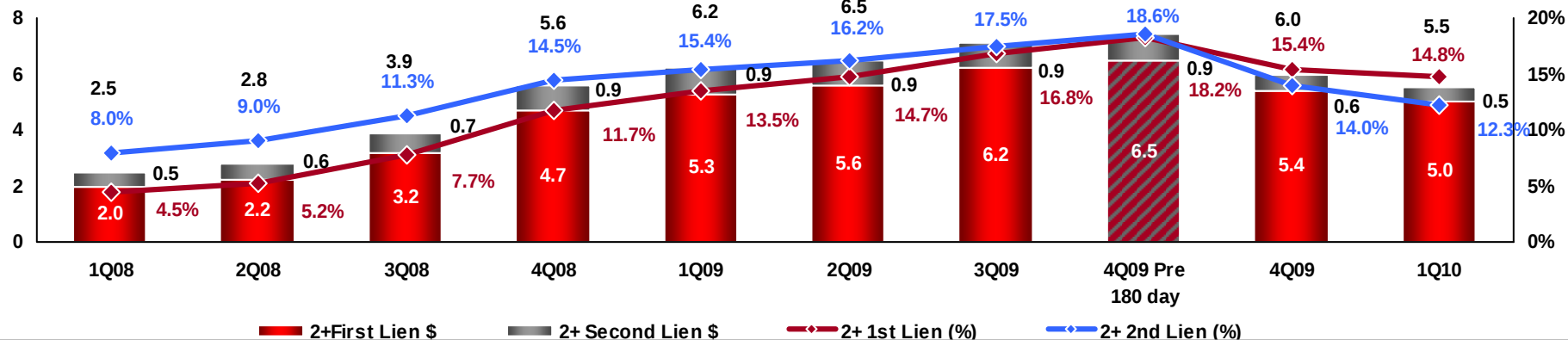
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US Mortgages: Continuing to shrink the Consumer Lending mortgage portfolio

Consumer Lending
Customer loans, US\$bn



Consumer Lending
2+ Delinquency¹, US\$bn



Note:

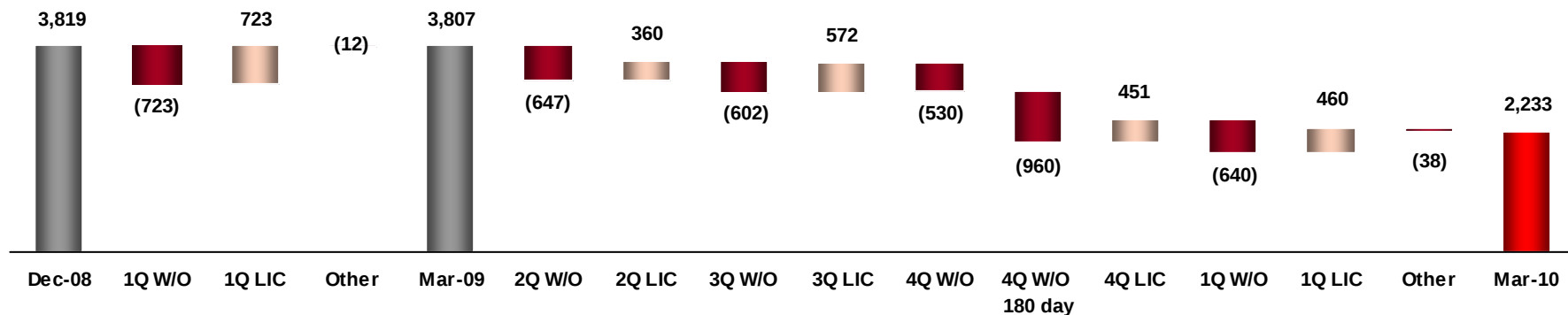
(1) 2+ Delinquency ratio as a percentage of end-of-period customer loans

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Impairment allowance

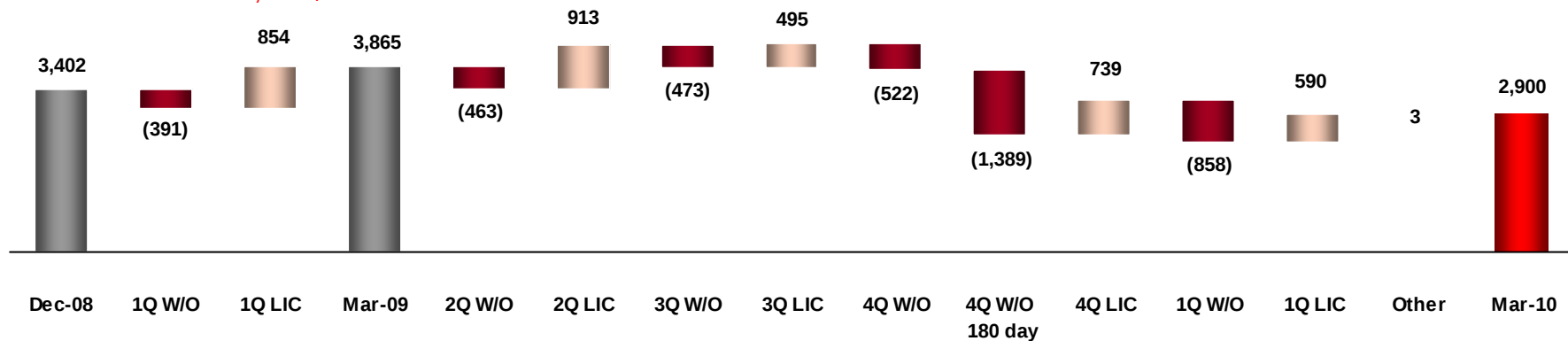
Mortgage Services

Real Estate Secured, US\$m



Consumer Lending

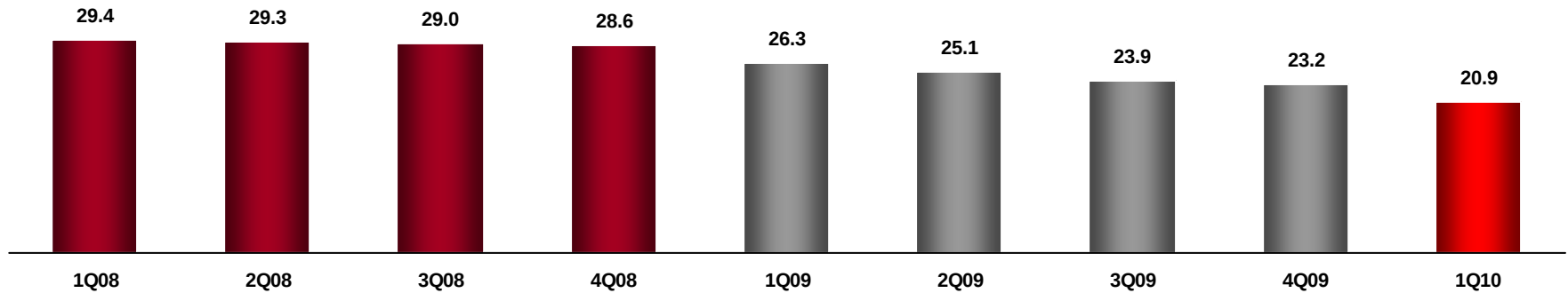
Real Estate Secured, US\$m



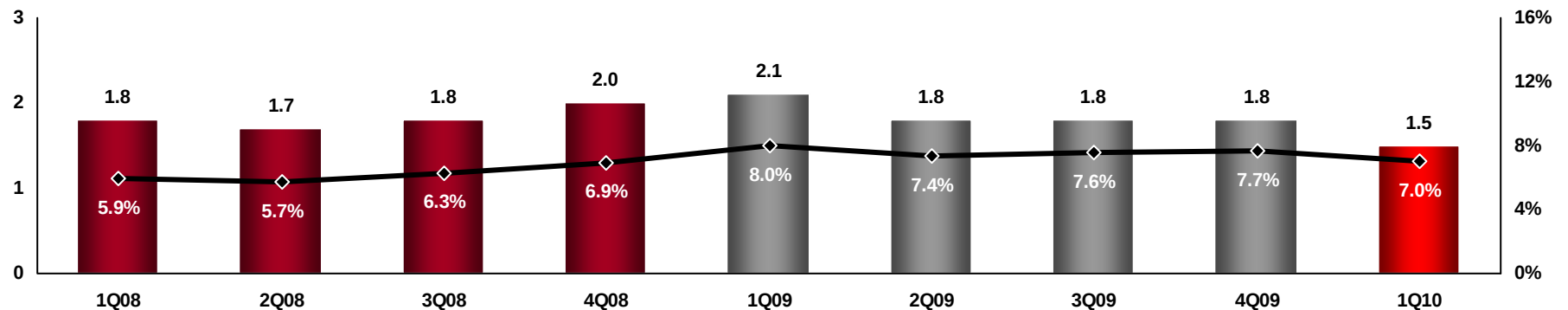
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Managing risk in cards: Credit Card

Credit Card
Customer Loans, US\$bn



Credit Card
2+ Delinquencies¹, US\$bn



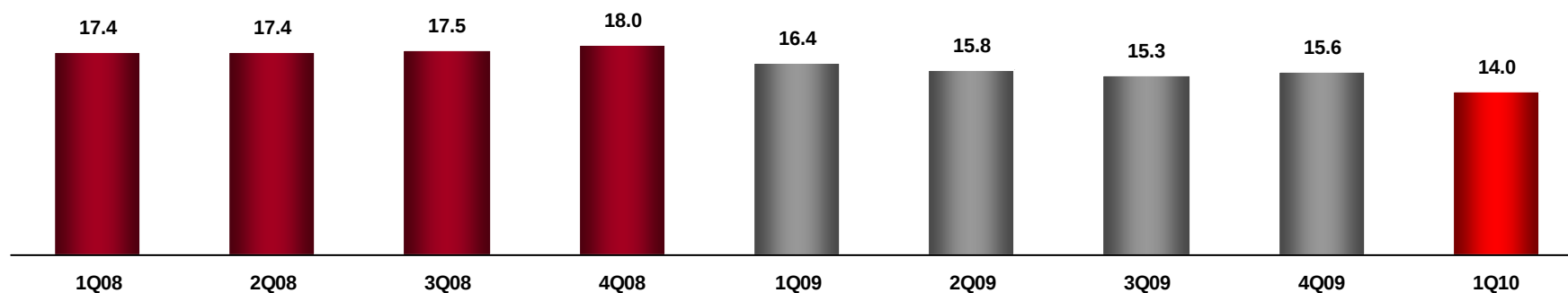
Note:

(1) 2+ Delinquency ratio as a percentage of end-of-period customer loans

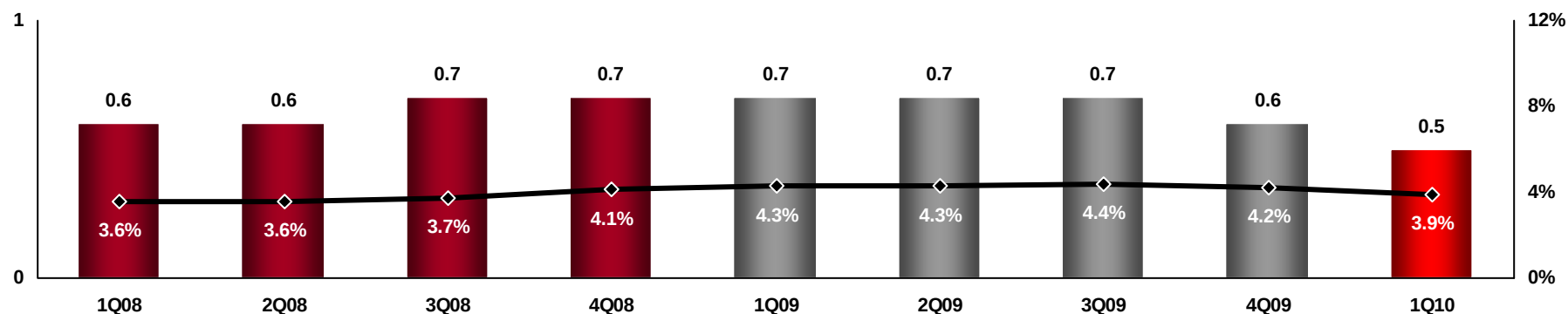
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Managing risk in cards: Private Label

Private Label
Customer Loans, US\$bn



Private Label
2+ Delinquencies¹, US\$bn



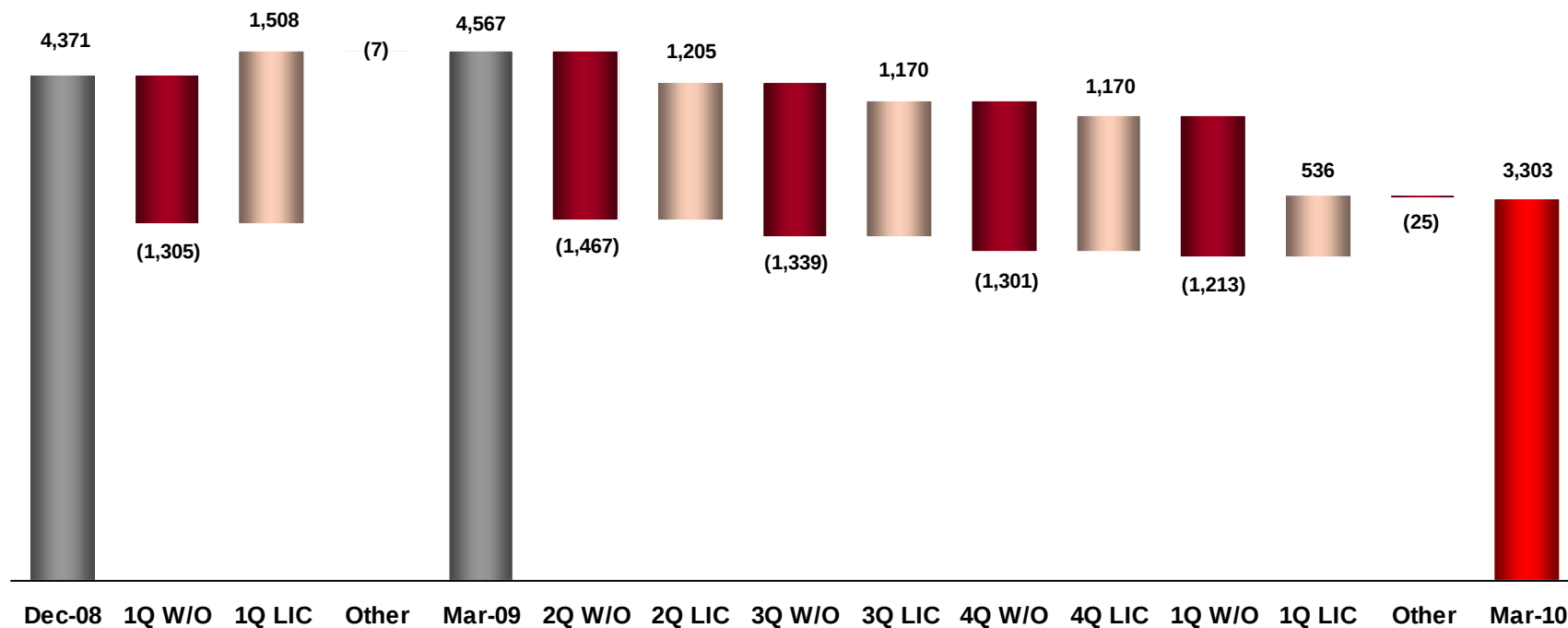
Note:

(1) 2+ Delinquency ratio as a percentage of end-of-period customer loans

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Impairment allowance

Credit Card and Private Label, US\$m



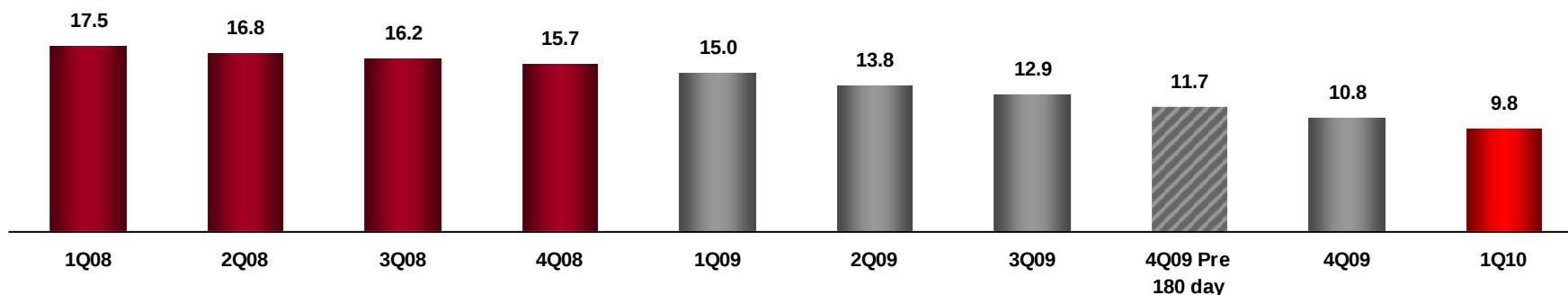
Note:

(1) 2+ Delinquency ratio as a percentage of end-of-period customer loans

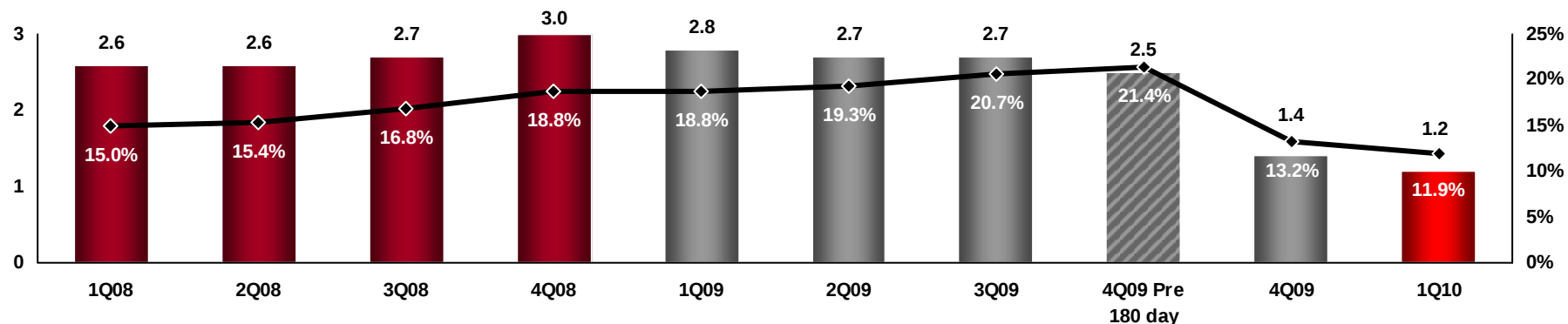
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Manage personal non-credit card run-off

**Personal Non-Credit Card and Other Unsecured
Customer Loans, US\$bn**



**Personal Non-Credit Card and Other Unsecured
2+ Delinquencies¹, US\$bn**



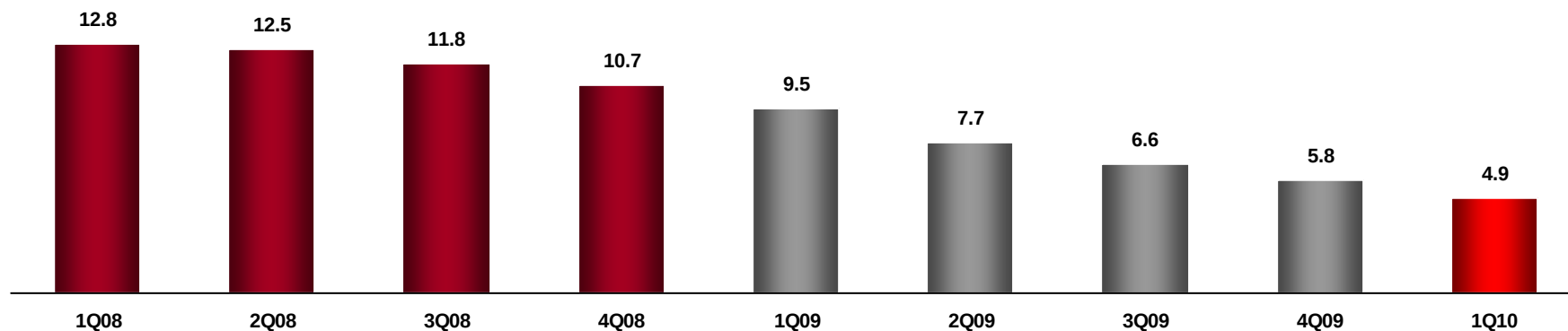
Note:

(1) 2+ Delinquency ratio as a percentage of end-of-period customer loans

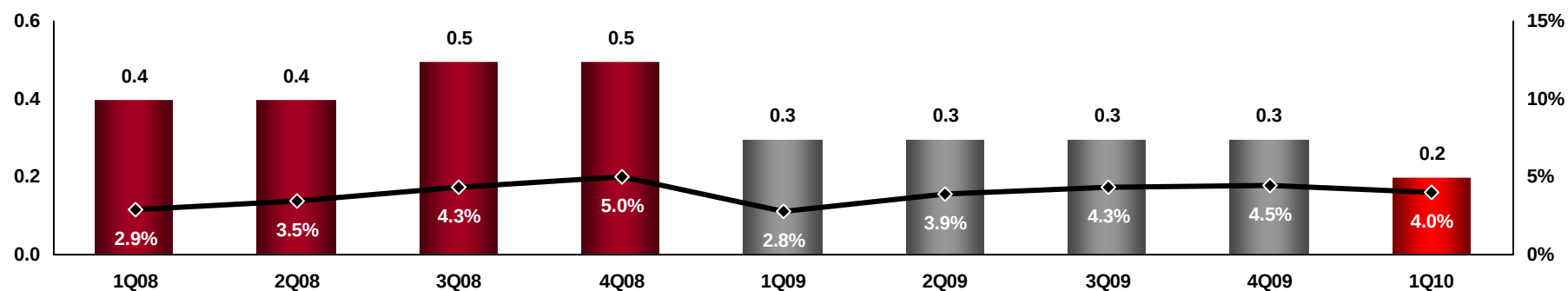
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Manage vehicle finance run-off¹

Vehicle Finance
Customer Loans⁽²⁾, US\$bn



Vehicle Finance
2+ Delinquencies⁽¹⁾⁽²⁾, US\$bn



Notes:

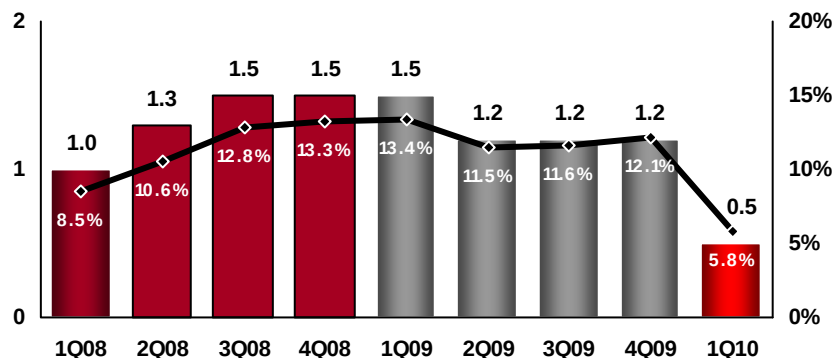
(1) 2+ Delinquency ratio as a percentage of end-of-period customer loans

(2) Excludes vehicle finance held for sale loans

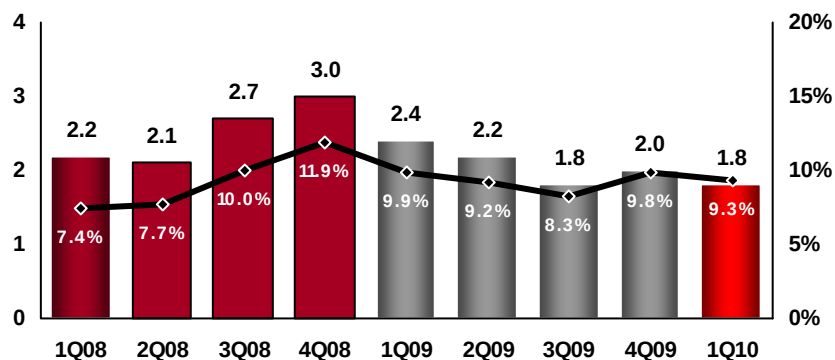
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Loan impairment charges^{1,2}

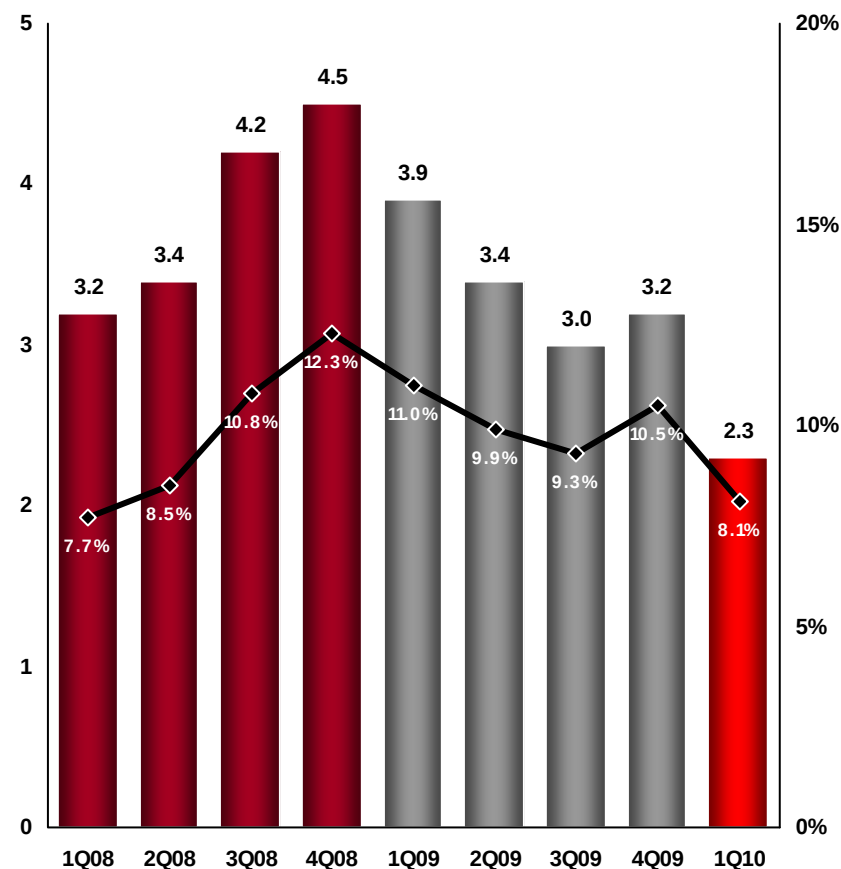
Core Portfolio, US\$bn



Run-off Portfolio, US\$bn



Total HSBC Finance Corp, US\$bn



Notes:

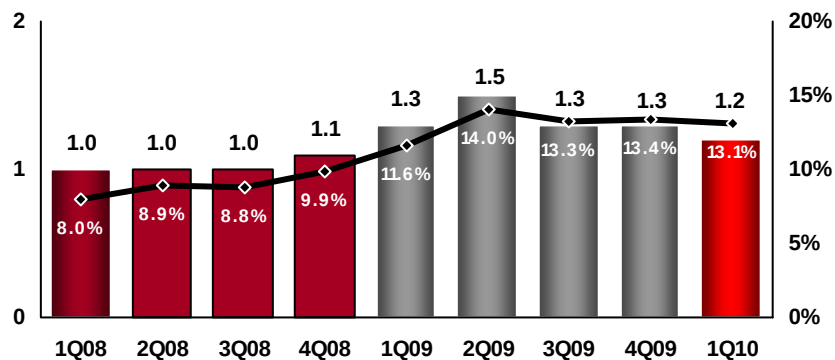
(1) Excludes reverse repo balances

(2) Loan impairment charge ratio as a percentage of average total loans (quarter annualised)

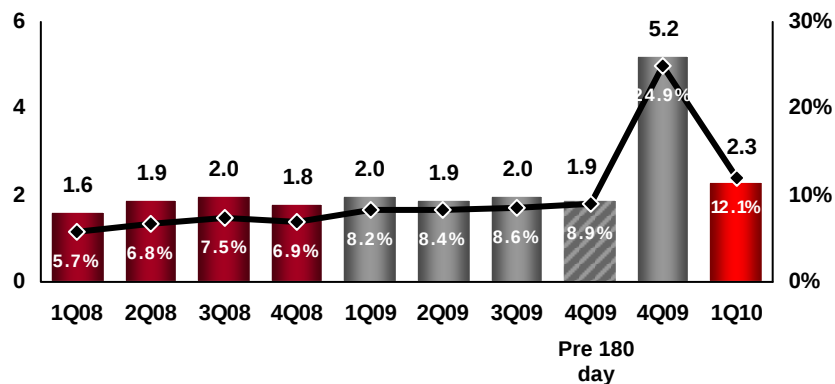
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Amount written-off ^{1,2}

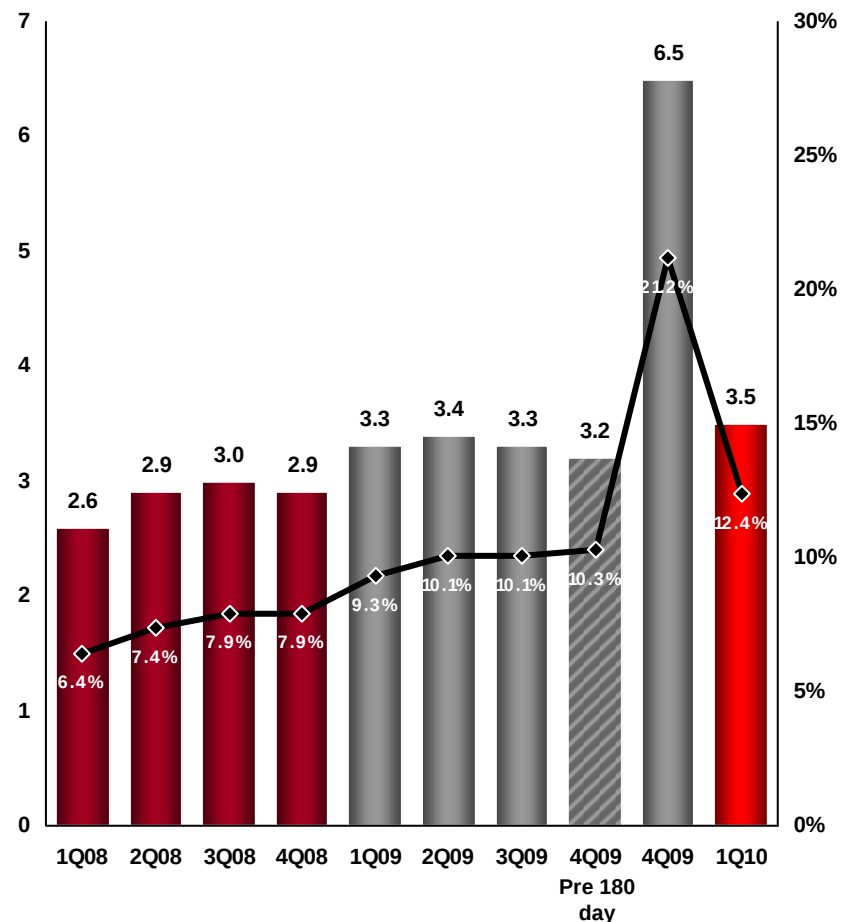
Core Portfolio, US\$bn



Run-off Portfolio, US\$bn



Total HSBC Finance Corp, US\$bn



Notes:

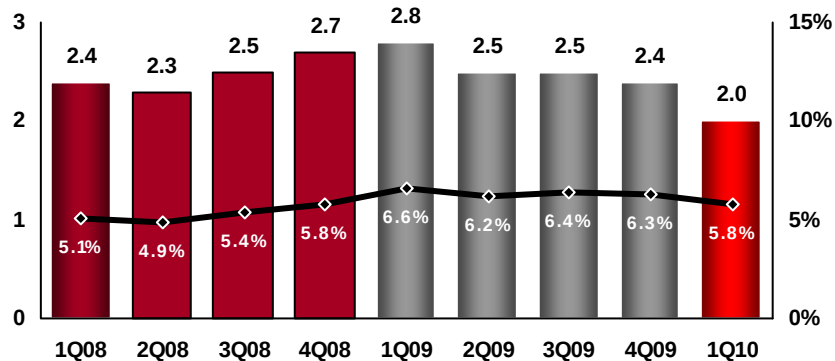
(1) Excludes reverse repo balances

(2) Loans written-off ratio as a percentage of average total loans (quarter annualised)

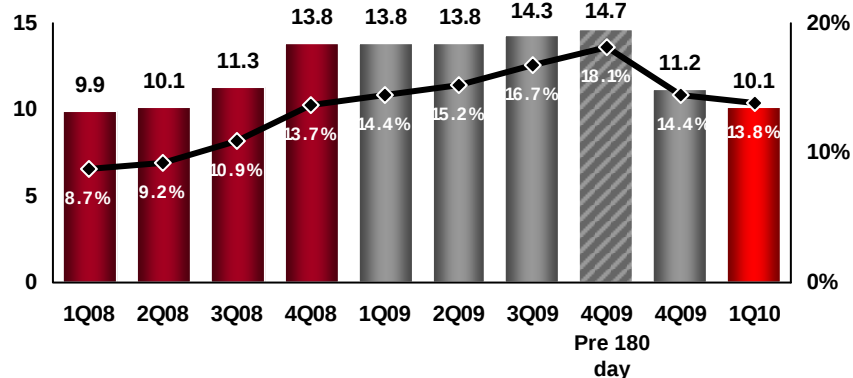
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2+ Delinquency^{1,2}

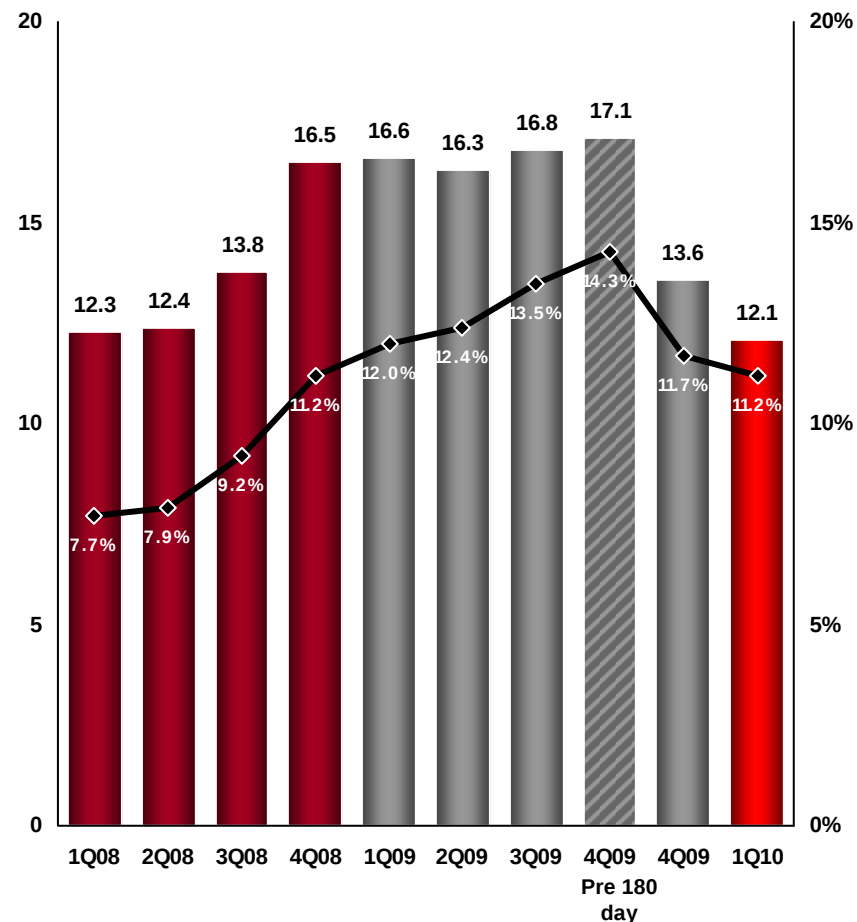
Core Portfolio, US\$bn



Run-off Portfolio, US\$bn



Total HSBC Finance Corp, US\$bn



Notes:

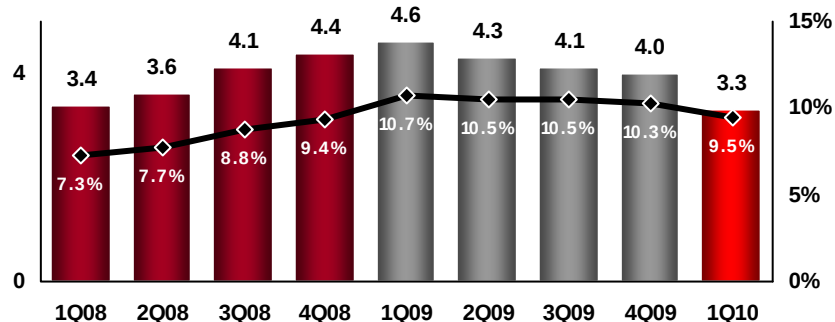
(1) Excludes reverse repo balances

(2) 2+ Delinquency ratio as a percentage of end-of-period customer loans

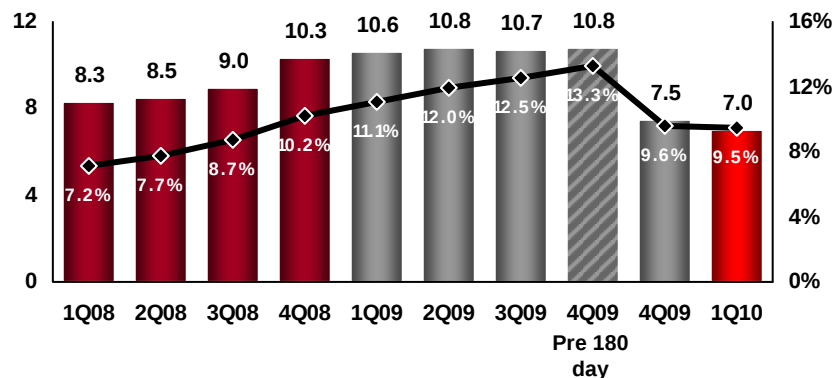
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Impairment allowance^{1,2}

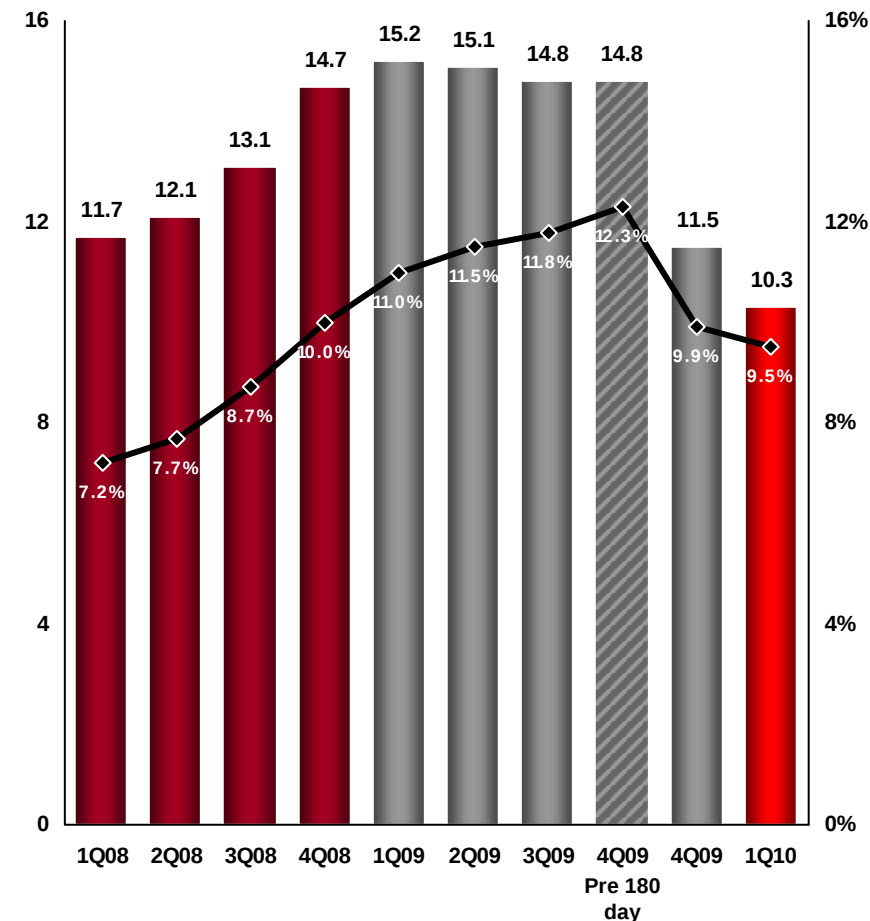
Core Portfolio, US\$bn



Run-off Portfolio, US\$bn



Total HSBC Finance Corp, US\$bn



Notes:

(1) Excludes reverse repo balances

(2) Impairment allowance ratio as a percentage of end-of-period total loans, excluding vehicle finance loans classified as held for sale