

Press release

2011 FINANCIAL RESULTS

Banco Santander registered attributable net profit of EUR 5.351 billion, down 35%, after extraordinary provisions of EUR 3.183 billion

Charges include pretax provisions of EUR 1,812 million for real estate exposure in Spain, raising coverage of on-balance properties from 31% to 50%.

- The bank maintained its capacity to generate earnings, with profit before provisions of EUR 24,373 million, a 2% increase.
- RECURRENT PROFIT: Amounted to EUR 7,021 million, down 14% from 2010.
- CAPITAL: Banco Santander has already achieved the 9% core capital ratio required by the EBA by June 30, 2012. By BIS II criteria, the capital ratio was 10.02%.
- EFFICIENCY: Revenue increased by 5% to more than EUR 44,300 million, while costs rose by 9% to EUR 19,900 million, resulting in an efficiency ratio of 44.9%, the best in international banking.
- LIQUIDITY: Loans grew 4% to EUR 750,000 million and deposits 3% to EUR 639,000 million. Surplus liquidity is more than sufficient to cover needs in Spain and Portugal without issuing new debt.
- NON-PERFORMING LOANS: The Group's NPL rate came to 3.89%, up 0.34 point on the year. In Spain, the rate rose 1.25 point, to 5.49%, partly driven by the decline in lending, and two points below the average for the sector.
- DIVERSIFICATION: Latin America generated 51% of earnings, more than half the Group's profit for the first time, with Brazil accounting for 28%; Continental Europe 31% (Spain 9%); The U.K. 12% and Sovereign in the U.S. 6%.
 - Latin America: Attributable profit came to EUR 4,664 million, down 1%. Loans rose by 18% and deposits by 4% in local currencies.
 - Brazil: Attributable profit was EUR 2,610 million, down 7%. Loans grew by 20% and deposits by 13%.
 - Continental Europe: Attributable profit fell 15% to EUR 2,849 million. Loans declined by 3%, while deposits were stable.
 - U.K: Attributable profit was EUR 1,145 million, a decline of 42%. Loans rose by 5% and deposits by 2%.
 - U.S.: Attributable profit rose 37% to EUR 1,059 million. Sovereign contributed EUR 526 million, up 24%. Loans rose by 6% and deposits by 12%.





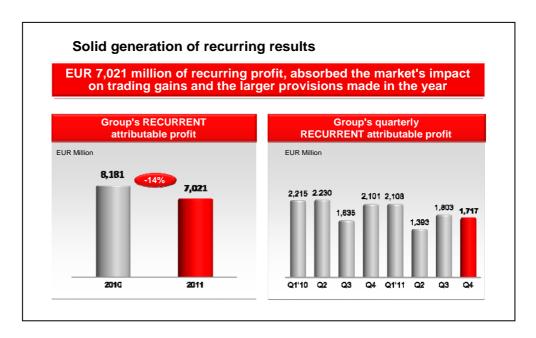


Madrid, Jan. 31, 2012 - Banco Santander registered attributable net profit of EUR 5,351 million in 2011, a decline of 35% from 2010. Profit would have been EUR 7,021 million, a decline of 14%, if the bank had not made pretax provisions in the fourth quarter against property exposure in Spain of EUR 1,812 million and a pretax amortization of EUR 600 million from goodwill related to its businesses in Portugal. The bank also applied net capital gains of EUR 1,513 million realized in 2011 to other extraordinary provisions.

Provisions against property exposure in Spain increased coverage of on-balance properties from 31% to 50%. Provisions for acquired properties came to EUR 4,278 million for EUR 8,552 million in gross on-balance real estate assets.

Banco Santander Chairman Emilio Botín said: "Banco Santander has shown it is able to generate results and, at the same time, meet the capital requirements set out by the EBA, significantly increase provisions for property exposure and maintain shareholder remuneration at EUR 0.60 per share for the third consecutive year."

The strengthening of capital ratios and the quality of the balance sheet are due to Banco Santander's ability to realize selective capital gains, without affecting growth in revenues nor the generation of pre-provision profit.



Results

Revenue grew by 5% to EUR 44,300 million in 2011 while costs were EUR 19,900 million, up 9%, in part due to investment in new branches and new business lines in emerging markets units. Net operating income, the difference between revenues and costs, rose by more than 2% to EUR 24,373 million. Costs were 44.9% of revenue, the best efficiency ratio in international banking.

Pre-provision profit of EUR 24,373 million underlines the Group's ability to generate future earnings, in a situation where lower requirements for provisions will feed through to net profit. In 2011, total net insolvency provisions were EUR 10,562 million, up 3% from 2010 and nearly EUR 4,000 million more than in 2008.

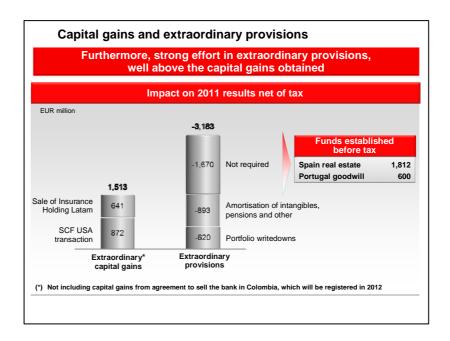




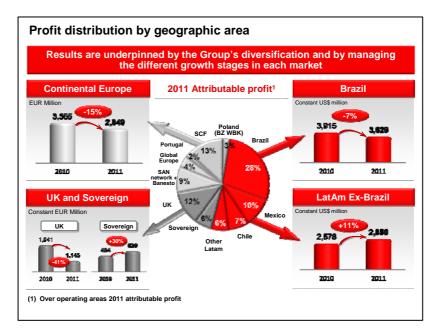


Moreover, in the fourth quarter, the bank decided to realize extraordinary provisions of net EUR 3,183 million, of which EUR 1,513 million were drawn from capital gains and EUR 1,670 million from fourth quarter profit.

The bank charged EUR 1,812 million in pretax provisions against fourth quarter earnings to cover real estate exposure in Spain and EUR 600 million in pretax provisions to amortize goodwill related to the businesses in Portugal.



Moreover, net capital gains of EUR 1,513 million generated in 2011 were also assigned to provisions, including charges against investment portfolios of EUR 620 million, and amortization of intangibles and contributions to pensions and other contingencies of EUR 893 million.









Banco Santander's diversification has been crucial in its performance in revenues and profit. For the first time in the Group's history, Latin America contributed more than half of profit, 51%, with Brazil at 28%, Mexico at 10% and Chile 7%. Continental Europe accounted for 31% of profit, the U.K. 12% and Sovereign 6%.

Business

Santander's central strategy has been to attract customers and deepen linkage with more and better customers, while improving the structure for funding through more stable deposits. Lending grew strongly in emerging markets and consumer finance, while falling in strongly deleveraging economies such as Spain and Portugal.

Total **Group loans** came to EUR 750,100 million, or 117% of deposits of EUR 638,585 million, compared to 150% at year-end 2008. Moreover, Banco Santander continued to enjoy access to wholesale financial markets. In 2011, the Group issued EUR 40,000 million in new debt, exceeding the year's EUR 32,000 million in maturities. Moreover, the Group realized securitizations of EUR 23,500 million. This strong liquidity position, even in a period of stress, is more than sufficient to cover financing needs of Spain and Portugal in 2012 without issuing new debt.

Total **customer funds** managed by the Group came to EUR 984,353 million at the close of 2011, nearly unchanged from a year earlier, while customer deposits grew by 3%. Deposits in Spain were EUR 171,147 million and outside of Spain EUR 460,911 million, also up by 6% and 3%, respectively.

Grupo Santander **net lending** was EUR 750,100 million at year-end 2011, nearly 4% higher than a year earlier. Lending in Spain fell by 7%, while increasing by 8% outside of Spain.

The Group NPL rate was 3.89%, an increase of 0.34 point from a year ago. The NPL rate declined in consumer finance, Sovereign and Mexico. In Spain, NPLs were at 5.49%, up 1.25% from a year earlier, partly driven by a decline in underlying loans. In the U.K., NPLs rose by 0.10 point to 1.86%. In all its core markets, Santander's NPL ratio is lower than the industry average, especially in Spain, where the sector's rate is more than two percentage points higher.

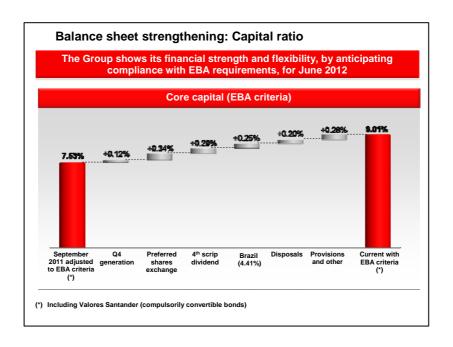
Capital and the share

Banco Santander reached the core capital level of 9% required by the EBA six months ahead of its deadline, using the criteria applied by Europe's major financial institutions. Under Basel II criteria, the bank's core capital ratio was more than 10%.









Banco Santander closed 2011 as the first bank in the euro zone and among the top 15 in the world by market capitalization, at EUR 50,290 million. Santander had 3,293,537 shareholders at the end of 2011. The Group employed 193,349 persons, serving more than 102 million customers in 14,756 branches. These figures make Santander the largest international financial group in the world in terms of shareholders and number of branches.

More information is available at: www.santander.com







Key consolidated data

			Variation			
	2011	2010	Amount	%	2009	
Balance sheet (million euros)						
Total assets	1,251,525	1,217,501	34,024	2.8	1,110,529	
Net customer loans	750,100	724,154	25,946	3.6	682,551	
Customer deposits	632,533	616,376	16,158	2.6	506,976	
Customer funds under management	984,353	985,269	(916)	(0.1)	900,057	
Shareholders' equity (1)	80,629	75,273	5,356	7.1	70,006	
Total managed funds	1,382,980	1,362,289	20,691	1.5	1,245,420	
Income statement (million euros)						
Net interest income	30,821	29,224	1,597	5.5	26,299	
Gross income	44,262	42,049	2,213	5.3	39,381	
Net operating income	24,373	23,853	519	2.2	22,960	
Profit from continuing operations	7,881	9,129	(1,248)	(13.7)	9,427	
Attributable profit to the Group	5,351	8,181	(2,830)	(34.6)	8,943	
EDD (1) 100 1 (0)						
EPS, profitability and efficiency (%) EPS (euro)	0.6018	0.9418	(0.3400)	(36.1)	1.0454	
Diluted EPS (euro)	0.5018	0.9416	(0.3400)	(36.1)	1.0454	
ROE	7.14	11.80	(0.3362)	(30.1)	13.90	
ROTE	10.81	18.11			21.05	
ROA	0.50	0.76			0.86	
RoRWA	1.07	1.55			1.74	
Efficiency ratio (with amortisations)	44.9	43.3			41.7	
BIS II ratios and NPL ratios (%)						
Core capital	10.02	8.80			8.61	
Tier I	11.01	10.02	-		10.08	
BIS II ratio	13.56	13.11	-		14.19	
NPL ratio NPL coverage	3.89 61	3.55 73			3.24 75	
IVI L Coverage	01	15			13	
Market capitalisation and shares						
Shares (2) (millions at period-end)	8,909	8,329	580	7.0	8,229	
Share price (euros)	5.870	7.928	(2.058)	(26.0)	11.550	
Market capitalisation (million euros)	50,290	66,033	(15,744)	(23.8)	95,043	
Book value (1) (euro)	8.62	8.58			8.04	
Price / Book value (X) P/E ratio (X)	0.68 9.75	0.92 8.42			1.44 11.05	
Other data	2 200 505	0.000.00	24.045		0.000.000	
Number of shareholders	3,293,537	3,202,324	91,213 14,480	2.8	3,062,633	
Number of employees Continental Europe	193,349 63,866	178,869	9,348	8.1 17.1	169,460 49,870	
o/w: Spain	33,151	54,518 33,694	(543)	(1.6)	33,262	
United Kingdom	26,295	23,649	2,646	11.2	22,949	
Latin America	91,887	89,526	2,361	2.6	85,974	
Sovereign	8,968	8,647	321	3.7	8,847	
Corporate Activities	2,333	2,529	(196)	(7.8)	1,820	
Number of branches	14,756	14,082	674	4.8	13,660	
Continental Europe	6,608	6,063	545	9.0	5,871	
o/w: Spain	4,781	4,848	(67)	(1.4)	4,865	
United Kingdom	1,379	1,416	(37)	(2.6)	1,322	
Latin America	6,046	5,882	164	2.8	5,745	
Sovereign	723	721	2	0.3	722	

Note: The financial information in this report has not been audited, but it was approved by the Board of Directors at its meeting on January, 23 2012, following a favourable report from the Audit and Compliance Committee on January, 18 2012. The Committee verified that the information for the quarter was based on the same principles and practices as those used to draw up the annual financial statements.





⁽¹⁾ In 2011, estimated data of May 2012 scrip dividend

⁽²⁾ In 2011, includes shares issued to cover the exchange of preferred shares of December 2011



Key data by principal segments		Net operating income				Attributable profit to the Group			
	Variation				ibatable pro-	Variation			
	2011	2010	Amount	%	2011	2010	Amount	%	
Income statement (million euros)									
Continental Europe	8,735	8,875	(141)	(1.6)	2,849	3,355	(506)	(15.1	
o/w: Santander Branch Network	2,353	2,227	126	5.7	660	847	(187)	(22.1	
Banesto	1,112	1,376	(264)	(19.2)	130	419	(289)	(68.9)	
Santander Consumer Finance	3,604	3,361	243	7.2	1,228	811	418	51.5	
Portugal	443	650	(207)	(31.9)	174	456	(282)	(61.8)	
Retail Poland (BZ WBK)	366		366		232		232		
United Kingdom	3,123	3,735	(612)	(16.4)	1,145	1,965	(820)	(41.7)	
Latin America	13,533	12,705	828	6.5	4,664	4,728	(64)	(1.4)	
o/w: Brazil	9,963	9,007	956	10.6	2,610	2,814	(204)	(7.2)	
Mexico	1,387	1,434	(47)	(3.3)	936	664	272	40.9	
Chile	1,264	1,296	(32)	(2.5)	611	671	(61)	(9.0)	
Sovereign	1,212	1,169	43	3.7	526	424	102	24.0	
Operating areas	26,603	26,485	118	0.4	9,184	10,472	(1,289)	(12.3)	
Corporate Activities*	(2,230)	(2,632)	401	(15.2)	(2,163)	(2,291)	128	(5.6)	
Total Group*	24,373	23,853	519	2.2	7,021	8,181	(1,160)	(14.2	
Net extraordinary capital gains and provisions			·		(1,670)	_	(1,670)	_	
Total Group					5,351	8,181	(2,830)	(34.6)	

(*).- Excluding net extraordinary capital gains and provisions

	Efficiency	Efficiency ratio (1)		ROE		NPL ratio *		NPL coverage *	
	2011	2010	2011	2010	31.12.11	31.12.10	31.12.11	31.12.10	
Ratios (%)									
Continental Europe	43.1	40.0	9.34	12.45	5.20	4.34	55	71	
o/w: Santander Branch Network *	46.5	48.2	9.63	11.85	8.47	5.52	40	52	
Banesto	47.4	42.8	2.78	9.43	5.01	4.11	53	54	
Santander Consumer Finance	31.8	27.5	12.34	10.31	3.77	4.95	113	128	
Portugal	54.4	45.4	7.00	20.34	4.06	2.90	55	60	
Retail Poland (BZ WBK)	47.0		17.93		4.89		65		
United Kingdom	45.0	40.6	9.15	21.25	1.86	1.76	38	46	
Latin America	39.7	38.6	21.78	22.30	4.32	4.11	97	104	
o/w: Brazil	37.5	37.1	23.26	22.93	5.38	4.91	95	101	
Mexico	41.8	39.1	21.16	19.00	1.82	1.84	176	215	
Chile	39.2	36.2	25.43	30.01	3.85	3.74	73	89	
Sovereign	44.6	44.5	12.96	14.87	2.85	4.61	96	75	
Operating areas	41.7	39.6	13.41	17.38	3.87	3.53	63	75	
Total Group	44.9	43.3	7.14	11.80	3.89	3.55	61	73	

⁽¹⁾ With amortisations

* Santander Branch Network is the retail banking unit of Banco Santander S.A. The NPL ratio of Banco Santander S.A. at the end of December 2011 stood at 5.99% (4.24% in December 2010) and NPL coverage was 39% (54% in December 2010).

	Emplo	Employees		Branches		
	31.12.11	31.12.10	31.12.11	31.12.10		
Operating means						
Continental Europe	63,866	54,518	6,608	6,063		
o/w: Santander Branch Network	18,704	18,893	2,915	2,931		
Banesto	9,548	9,742	1,714	1,762		
Santander Consumer Finance	15,610	13,852	647	519		
Portugal	6,091	6,214	716	759		
Retail Poland (BZ WBK)	9,383		526			
United Kingdom	26,295	23,649	1,379	1,416		
Latin America	91,887	89,526	6,046	5,882		
o/w: Brazil	54,265	53,900	3,775	3,702		
Mexico	13,162	12,500	1,125	1,100		
Chile	12,089	11,595	499	504		
Sovereign	8,968	8,647	723	721		
Operating areas	191,016	176,340	14,756	14,082		
Corporate Activities	2,333	2,529				
Total Group	193,349	178,869	14,756	14,082		

