



15 October 2020

Dear Shareholder

Virtual Annual General Meeting

National Australia Bank (NAB) is committed to the wellbeing and safety of our shareholders, colleagues and the broader community. In light of the restrictions on public gatherings as a result of COVID-19 and reflecting advice from government and health authorities, NAB's 2020 Annual General Meeting (AGM) will be conducted as a virtual meeting.

This means that you will not be able to physically attend the AGM but you will be able to view and participate in the AGM online from any location by accessing NAB's AGM website. Our intention is to conduct the AGM in a manner that will provide a shareholder experience that is as close as possible to a physical AGM, including giving shareholders the opportunity to view presentations, ask questions and submit votes online during the AGM.

Details of the virtual AGM

Date: **Friday, 18 December 2020**

Time: **9.30am (Australian Eastern Daylight Time)**

The Notice of AGM will be released online on the ASX and our website (www.nab.com.au/agm) and emailed to shareholders in mid-November. It is important to note **we will not be sending you a paper copy of the Notice of Meeting and Proxy Form by post**. This is consistent with regulatory relief provided by the Federal Treasurer in response to the COVID-19 pandemic.

Further information on how to participate in the AGM, including how to vote and submit questions, will be set out in the detailed instructions to be provided to shareholders with the Notice of AGM.

Shareholders unable to attend the AGM will be able to watch it later at any time convenient by viewing the webcast that will be archived at www.nab.com.au/agm

What do you need to do?

If you currently receive your shareholder communications by post, I encourage you to take this opportunity to switch to electronic communications as this is the best way to stay informed and keep in touch about your shareholding. Consistent with our focus on reducing our environmental impact, we intend to increase our use of electronic communications with shareholders, wherever possible. Any electronic communications relevant to all shareholders will also be released to the ASX and will be available on our website.

If you elect to receive communications electronically before 9 November 2020, we will send you an email as soon as the Notice of AGM and annual reporting suite is available online. This email will also include your personalised shareholder link to vote prior to the AGM. You can switch to electronic communications by either:

- completing the enclosed form and returning it in the Reply Paid envelope provided; or
- using this link www.investorcentre.com/comms/nab and following the instructions on that website; or
- calling NAB's Share Registry on **1300 367 647** (Australia) or **+61 3 9415 4299** (outside Australia)

If you would like to receive a paper copy Notice of Meeting and Proxy Form, please call NAB's Share Registry on the number shown above.

Who to contact if you have any questions

Should you have any questions, please call our Share Registry team on **1300 367 647**, between 8am – 6pm (within Australia) or **+ 61 3 9415 4299** (outside Australia) or email nabservices@computershare.com.au

On behalf of the Board, thank you for your ongoing support of NAB and we look forward to welcoming you to our virtual AGM.

Yours sincerely



Philip Chronican
Chairman