

## **News Release**

For Release: 30 April 2021

## Update on large/notable items in 1H21 results

ANZ today announced its first half 2021 Cash Profit will be impacted by a number of large/notable items:

- \$135m (after tax) of equity accounted losses from AMMB Holding Berhad ('AmBank') relating to goodwill impairment recognised by AmBank at 31 March 2021 (no impact on ANZ's Common Equity Tier 1 'CET1' capital).
- \$251m (after tax) relating to the write-down of goodwill attributable to the ANZ Share Investing business<sup>1</sup> as a result of that business being reclassified as held-for-sale, reflecting a continuation of the bank's simplification strategy (no impact on ANZ's CET1 capital).
- \$108m (after tax) of additional customer remediation charges.
- \$63m (after tax) comprised of restructuring charges and other smaller divestment impacts.

These large/notable items announced today are in addition to those previously advised during the half, namely:

- \$48m (after tax) in respect of the agreement to settle a class action brought against ANZ in the United States during 2016<sup>2</sup>, and related legal and other costs.
- \$212m (after tax) of equity accounted losses from AmBank relating to the agreed settlement with the Malaysian Ministry of Finance as announced on 1 March<sup>3</sup> (no impact on ANZ's CET1 capital).

In aggregate, ANZ's first half 2021 Cash Profit after tax will be impacted by \$817m, equivalent to ~5 basis points of CET1 capital.

Tables included on the next page.

<sup>&</sup>lt;sup>1</sup> Arising from the acquisition of E-Trade Australia Ltd in 2007

 $<sup>^2</sup>$  ANZ news release of 22 March 2021 'ANZ agrees to settle US class action complaint'

<sup>&</sup>lt;sup>3</sup> ANZ news release 1 March 2021 'Update on AMMB Holdings'

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The following tables are provided to illustrate the impacts of the above items to continuing Cash Profit after tax (versus prior comparable period and half on half):

| Item                        | 1H 2021<br>(\$m) | 1H 2020<br>(\$m) | Movement<br>(\$m) |
|-----------------------------|------------------|------------------|-------------------|
| Asian associate items       | 347              | -                | 347               |
| Divestment impacts          | 238              | (27)             | 265               |
| Customer remediation        | 108              | 91               | 17                |
| Restructuring               | 76               | 74               | 2                 |
| Litigation settlements      | 48               | -                | 48                |
| Asian associate impairments | -                | 815              | (815)             |
| Lease-related items         | -                | 34               | (34)              |
| Total                       | 817              | 987              | (170)             |

| Item                              | 1H 2021<br>(\$m) | 2H 2020<br>(\$m) | Movement<br>(\$m) |
|-----------------------------------|------------------|------------------|-------------------|
| Asian associate items             | 347              | 66               | 281               |
| Divestment impacts                | 238              | 4                | 234               |
| Customer remediation              | 108              | 188              | (80)              |
| Restructuring                     | 76               | 41               | 35                |
| Litigation settlements            | 48               | -                | 48                |
| Accelerated software amortisation | -                | 138              | (138)             |
| Goodwill write-off                | -                | 77               | (77)              |
| Total                             | 817              | 514              | 303               |

The recurring impact of the new lease accounting standard (AASB 16) adopted on 1 October 2019 has been removed from previously reported large/notable items as the 2020 comparative periods are now presented on a consistent basis to the March 2021 half.

Approved for distribution by ANZ's Continuous Disclosure Committee

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## Large/Notable items - continuing operations

The Group has recognised some large/notable items within cash profit from continuing operations. These items are shown in the tables below.

|   |   |                                | March 2021 H                     | Half Year                 |                                    |              | March 2020 Half Year                                   |                                |                      |                                |                                       |               |  |  |
|---|---|--------------------------------|----------------------------------|---------------------------|------------------------------------|--------------|--|--------------------------------|----------------------|--------------------------------|---------------------------------------|---------------|--|--|
|   |   | Large/notable                  | items included                   | in continuing             | cash profit                        |              | Large/notable items included in continuing cash profit |                                |                      |                                |                                       |               |  |  |
|   | Gain/(Loss)<br>on sale from<br>divestments<br>\$M | Customer<br>remediation<br>\$M | Litigation<br>settlements<br>\$M | Restruc-<br>turing<br>\$M | Asian<br>associate<br>items<br>\$M | Total<br>\$M | Divested<br>business results<br>\$M                    | Customer<br>remediation<br>\$M | Restructuring<br>\$M | Lease-related<br>items¹<br>\$M | Asian associate<br>impairments<br>\$M | Total<br>\$M_ |  |  |
| Cash Profit   |   |                                |                                  |                           |                                    |              |  |                                |                      |                                |                                       |               |  |  |
| Net interest income   | -   | (56)                           | -                                | -                         | -                                  | (56)         | 75   | (22)                           | -                    | -                              | -                                     | 53            |  |  |
| Other operating income  | (238)   | (18)                           | -                                | -                         | (347)                              | (603)        | 1  | (36)                           | -                    | -                              | (815)                                 | (850)         |  |  |
| Operating income  | (238)   | (74)                           | -                                | -                         | (347)                              | (659)        | 76   | (58)                           | -                    | -                              | (815)                                 | (797)         |  |  |
| Operating expenses  | -   | (92)                           | (69)                             | (105)                     | -                                  | (266)        | (18)   | (71)                           | (105)                | (50)                           | -                                     | (244)         |  |  |
| Profit before credit impairment and income tax                | (238)   | (166)                          | (69)                             | (105)                     | (347)                              | (925)        | 58   | (129)                          | (105)                | (50)                           | (815)                                 | (1,041)       |  |  |
| Credit impairment (charge)/<br>release                        | -   | -                              | -                                | -                         | -                                  | -            | (20)   | -                              | -                    | -                              | -                                     | (20)          |  |  |
| Profit before income tax                                      | (238)   | (166)                          | (69)                             | (105)                     | (347)                              | (925)        | 38   | (129)                          | (105)                | (50)                           | (815)                                 | (1,061)       |  |  |
| Income tax benefit/(expense)<br>and non-controlling interests | -   | 58                             | 21                               | 29                        | -                                  | 108          | (11)   | 38                             | 31                   | 16                             | -                                     | 74            |  |  |
| Cash profit/(loss)<br>from continuing operations              | (238)   | (108)                          | (48)                             | (76)                      | (347)                              | (817)        | 27   | (91)                           | (74)                 | (34)                           | (815)                                 | (987)         |  |  |

|   |  | September 2020 Half Year       |                                  |                           |                                    |              |   |  |          |                              |                           |  |  |                                    |              |  |
|---|--|--------------------------------|----------------------------------|---------------------------|------------------------------------|--------------|---|--|----------|------------------------------|---------------------------|--|--|------------------------------------|--------------|--|
|   | Large/notable items included in continuing cash profit |                                |                                  |                           |                                    |              |   | Large/notable items included in continuing cash profit |          |                              |                           |  |  |                                    |              |  |
|   | Gain/(Loss)<br>on sale from<br>divestments<br>\$M      | Customer<br>remediation<br>\$M | Litigation<br>settlements<br>\$M | Restruc-<br>turing<br>\$M | Asian<br>associate<br>items<br>\$M | Total<br>\$M | Gain/(Loss)<br>on sale from<br>divestments<br>\$M | Divested<br>business<br>results<br>\$M                 | Customer | Goodwill<br>write-off<br>\$M | Restruc-<br>turing<br>\$M | Lease-<br>related<br>items <sup>1</sup><br>\$M | Accelerated<br>software<br>amortisation<br>\$M | Asian<br>associate<br>items<br>\$M | Total<br>\$M |  |
| Cash Profit   |  |                                |                                  |                           |                                    |              |   |  |          |                              |                           |  |  |                                    |              |  |
| Net interest income   | -  | (56)                           | -                                | -                         | -                                  | (56)         | -   | 59   | (84)     | -                            | -                         | -  | -  | -                                  | (25)         |  |
| Other operating income  | (238)  | (18)                           | -                                | -                         | (347)                              | (603)        | (38)  | 1  | (32)     | -                            | -                         | -  | -  | (68)                               | (137)        |  |
| Operating income  | (238)  | (74)                           | -                                | -                         | (347)                              | (659)        | (38)  | 60   | (116)    | -                            | -                         | -  | -  | (68)                               | (162)        |  |
| Operating expenses  | -  | (92)                           | (69)                             | (105)                     | -                                  | (266)        | (6)   | (16)   | (138)    | (77)                         | (56)                      | -  | (197)  | -                                  | (490)        |  |
| Profit before credit impairment and income tax                | (238)  | (166)                          | (69)                             | (105)                     | (347)                              | (925)        | (44)  | 44   | (254)    | (77)                         | (56)                      | -  | (197)  | (68)                               | (652)        |  |
| Credit impairment (charge)/<br>release                        | -  | -                              | -                                | -                         | -                                  | -            | -   | (3)  | -        | -                            | -                         | -  | -  | -                                  | (3)          |  |
| Profit before income tax                                      | (238)  | (166)                          | (69)                             | (105)                     | (347)                              | (925)        | (44)  | 41   | (254)    | (77)                         | (56)                      | -  | (197)  | (68)                               | (655)        |  |
| Income tax benefit/(expense)<br>and non-controlling interests | -  | 58                             | 21                               | 29                        | -                                  | 108          | 10  | (11)   | 66       | -                            | 15                        | -  | 59   | 2                                  | 141          |  |
| Cash profit/(loss)<br>from continuing operations              | (238)  | (108)                          | (48)                             | (76)                      | (347)                              | (817)        | (34)  | 30   | (188)    | (77)                         | (41)                      | -  | (138)  | (66)                               | (514)        |  |

<sup>1.</sup> Comparative numbers have been restated to remove the recurring impact of the new lease accounting standard (AASB 16) adopted on 1 October 2019 as the 2020 comparative periods are now presented on a consistent basis to the March 2021 half.

## Large/Notable items - continuing operations

The Group has recognised some large/notable items within cash profit from continuing operations. The impact of these items on the divisional results are shown in the tables below.

|   |   |                                | March 2021 H                     | alf Year                  |                                    |              | March 2020 Half Year                                   |                                |                      |                                |                                       |              |  |  |
|---|---|--------------------------------|----------------------------------|---------------------------|------------------------------------|--------------|--|--------------------------------|----------------------|--------------------------------|---------------------------------------|--------------|--|--|
|   |   | Large/notable                  | items included i                 | in continuing             | cash profit                        |              | Large/notable items included in continuing cash profit |                                |                      |                                |                                       |              |  |  |
|   | Gain/(Loss)<br>on sale from<br>divestments<br>\$M | Customer<br>remediation<br>\$M | Litigation<br>settlements<br>\$M | Restruc-<br>turing<br>\$M | Asian<br>associate<br>items<br>\$M | Total<br>\$M | Divested<br>business results<br>\$M                    | Customer<br>remediation<br>\$M | Restructuring<br>\$M | Lease-related<br>items¹<br>\$M | Asian associate<br>impairments<br>\$M | Total<br>\$M |  |  |
| Profit before income tax                                      |   |                                |                                  |                           |                                    |              |  |                                |                      |                                |                                       |              |  |  |
| Australia Retail and Commercial                               | (251)   | (191)                          | -                                | (40)                      | -                                  | (482)        | -  | (101)                          | (85)                 | (15)                           | -                                     | (201)        |  |  |
| Institutional   | -   | 25                             | (69)                             | (16)                      | -                                  | (60)         | -  | -                              | (4)                  | (7)                            | -                                     | (11)         |  |  |
| New Zealand   | 13  | -                              | -                                | (10)                      | -                                  | 3            | 34   | (26)                           | (11)                 | -                              | -                                     | (3)          |  |  |
| Pacific   | -   | -                              | -                                | (1)                       | -                                  | (1)          | -  | (2)                            | -                    | (2)                            | -                                     | (4)          |  |  |
| TSO and Group Centre  | -   | -                              | -                                | (38)                      | (347)                              | (385)        | 4  | -                              | (5)                  | (26)                           | (815)                                 | (842)        |  |  |
| Profit before income tax                                      | (238)   | (166)                          | (69)                             | (105)                     | (347)                              | (925)        | 38   | (129)                          | (105)                | (50)                           | (815)                                 | (1,061)      |  |  |
| Income tax benefit/(expense)<br>and non-controlling interests | -   | 58                             | 21                               | 29                        | -                                  | 108          | (11)   | 38                             | 31                   | 16                             | -                                     | 74           |  |  |
| Cash profit/(loss)<br>from continuing operations              | (238)   | (108)                          | (48)                             | (76)                      | (347)                              | (817)        | 27   | (91)                           | (74)                 | (34)                           | (815)                                 | (987)        |  |  |

|   |   | September 2020 Half Year       |                                  |                           |                                    |              |  |  |                                |                              |                           |  |   |                                    |              |
|---|---|--------------------------------|----------------------------------|---------------------------|------------------------------------|--------------|--|--|--------------------------------|------------------------------|---------------------------|--|---|------------------------------------|--------------|
|   |   | Large/notable                  | items included                   | in continuing             | cash profit                        |              | Large/notable items included in continuing cash profit |  |                                |                              |                           |  |   |                                    |              |
|   | Gain/(Loss)<br>on sale from<br>divestments<br>\$M | Customer<br>remediation<br>\$M | Litigation<br>settlements<br>\$M | Restruc-<br>turing<br>\$M | Asian<br>associate<br>items<br>\$M | Total<br>\$M | Gain/(Loss)<br>on sale from<br>divestments<br>\$M      | Divested<br>business<br>results<br>\$M | Customer<br>remediation<br>\$M | Goodwill<br>write-off<br>\$M | Restruc-<br>turing<br>\$M | Lease-<br>related<br>items <sup>1</sup><br>\$M | Accelerated<br>software<br>amorisation<br>\$M | Asian<br>associate<br>items<br>\$M | Total<br>\$M |
| Profit before income tax                                      |   |                                |                                  |                           |                                    |              |  |  |                                |                              |                           |  |   |                                    |              |
| Australia Retail and Commercial                               | (251)   | (191)                          | -                                | (40)                      | -                                  | (482)        | -  | -                                      | (169)                          | -                            | (4)                       | (19)   | (31)  | -                                  | (223)        |
| Institutional   | -   | 25                             | (69)                             | (16)                      | -                                  | (60)         | -  | -                                      | (20)                           | -                            | (13)                      | (7)  | (38)  | -                                  | (78)         |
| New Zealand   | 13  | -                              | -                                | (10)                      | -                                  | 3            | -  | 39                                     | (50)                           | (27)                         | (20)                      | -  | (11)  | -                                  | (69)         |
| Pacific   | -   | -                              | -                                | (1)                       | -                                  | (1)          | -  | -                                      | (15)                           | (50)                         | -                         | (1)  | -   | -                                  | (66)         |
| TSO and Group Centre  | -   | -                              | -                                | (38)                      | (347)                              | (385)        | (44)   | 2                                      | -                              | -                            | (19)                      | 27   | (117)   | (68)                               | (219)        |
| Profit before income tax                                      | (238)   | (166)                          | (69)                             | (105)                     | (347)                              | (925)        | (44)   | 41                                     | (254)                          | (77)                         | (56)                      | -  | (197)   | (68)                               | (655)        |
| Income tax benefit/(expense)<br>and non-controlling interests | -   | 58                             | 21                               | 29                        | -                                  | 108          | 10   | (11)                                   | 66                             | -                            | 15                        | -  | 59  | 2                                  | 141          |
| Cash profit/(loss)<br>from continuing operations              | (238)   | (108)                          | (48)                             | (76)                      | (347)                              | (817)        | (34)   | 30                                     | (188)                          | (77)                         | (41)                      | -  | (138)   | (66)                               | (514)        |

1. Comparative numbers have been restated to remove the recurring impact of the new lease accounting standard (AASB 16) adopted on 1 October 2019 as the 2020 comparative periods are now presented on a consistent basis to the March 2021 half.