## UNITED STATES

## SECURITIES AND EXCHANGE COMMISSION <br> Washington, D.C. 20549

FORM 8-K
CURRENT REPORT

## Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

Date of Report (date of earliest event reported): October 14, 2020

## WELLS FARGO \& COMPANY

(Exact name of registrant as specified in its charter)

## Delaware <br> (State or Other Jurisdiction of Incorporation)

001-02979
(Commission File Number)

No. 41-0449260
(IRS Employer
Identification No.)

420 Montgomery Street, San Francisco, California 94104
(Address of principal executive offices) (Zip Code)
Registrant's telephone number, including area code: 1-866-249-3302

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:
$\square$ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
$\square$ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

## Securities registered pursuant to Section 12 (b) of the Act:

| Title of Each Class | Trading Symbol | Name of Each Exchange on Which Registered |
| :---: | :---: | :---: |
| Common Stock, par value \$1-2/3 | WFC | NYSE |
| 7.5\% Non-Cumulative Perpetual Convertible Class A Preferred Stock, Series L | WFC.PRL | NYSE |
| Depositary Shares, each representing a $1 / 1000$ th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series N | WFC.PRN | NYSE |
| Depositary Shares, each representing a $1 / 1000$ th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series O | WFC.PRO | NYSE |
| Depositary Shares, each representing a $1 / 1000$ th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series P | WFC.PRP | NYSE |
| Depositary Shares, each representing a 1/1000th interest in a share of $5.85 \%$ Fixed-to-Floating Rate Non-Cumulative Perpetual Class A Preferred Stock, Series Q | WFC.PRQ | NYSE |
| Depositary Shares, each representing a 1/1000th interest in a share of $6.625 \%$ Fixed-to-Floating Rate Non-Cumulative Perpetual Class A Preferred Stock, Series R | WFC.PRR | NYSE |
| Depositary Shares, each representing a $1 / 1000$ th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series T | WFC.PRT | NYSE |
| Depositary Shares, each representing a $1 / 1000$ th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series V | WFC.PRV | NYSE |
| Depositary Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series W | WFC.PRW | NYSE |
| Depositary Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series X | WFC.PRX | NYSE |
| Depositary Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series Y | WFC.PRY | NYSE |
| Depositary Shares, each representing a 1/1000th interest in a share of Non-Cumulative Perpetual Class A Preferred Stock, Series Z | WFC.PRZ | NYSE |
| Guarantee of 5.80\% Fixed-to-Floating Rate Normal Wachovia Income Trust Securities of Wachovia Capital Trust III | WFC/TP | NYSE |
| Guarantee of Medium-Term Notes, Series A, due October 30, 2028 of Wells Fargo Finance LLC | WFC/28A | NYSE |

Indicate by check mark whether the registrant is an emerging growth company as defined in Rule 405 of the Securities Act (17 CFR 230.405 ) or Rule 12b-2 of the Exchange Act (17 CFR 240.12b-2).
Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

## Item 2.02 Results of Operations and Financial Condition.

On October 14, 2020, Wells Fargo \& Company (the "Company") issued a news release regarding its results of operations and financial condition for the quarter ended September 30, 2020, and posted on its website its 3Q20 Quarterly Supplement, which contains certain additional historical and forward-looking information relating to the Company. The news release is included as Exhibit 99.1 to this report and is incorporated by reference into this Item 2.02. The information included in Exhibit 99.1 is considered to be "filed" for purposes of Section 18 under the Securities Exchange Act of 1934. The Quarterly Supplement is included as Exhibit 99.2 to this report and is incorporated by reference into this Item 2.02. Exhibit 99.2 shall not be considered "filed" for purposes of Section 18 under the Securities Exchange Act of 1934 and shall not be deemed to be incorporated by reference into the filings of the Company under the Securities Act of 1933.

On October 14, 2020, the Company intends to host a live conference call that will also be available by webcast to discuss the news release, the Quarterly Supplement, and other matters relating to the Company.

## Item 9.01 Financial Statements and Exhibits.

(d) Exhibits

Exhibit No.
99.1 News Release dated October 14, 2020
99.2 Quarterly Supplement dated October 14, 2020

104 Cover Page Interactive Data File

Location
Filed herewith
Furnished herewith
Embedded within the Inline XBRL document

## SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Dated: October 14, 2020
WELLS FARGO \& COMPANY

By: /s/ MUNEERA S. CARR
Muneera S. Carr
Executive Vice President, Chief Accounting Officer and Controller

# Wells Fargo Reports Third Quarter 2020 Net Income of \$2.0 Billion, or \$0.42 Per Diluted Share 

- Financial results ${ }^{1}$ :
- Third quarter 2020 pre-tax results were impacted by the following:
- $\$ 961$ million of customer remediation accruals
- $\$ 718$ million of restructuring charges, predominantly severance expense
- $\quad \$ 452$ million of noninterest income related to nonmarketable equity securities
- Revenue of $\$ 18.9$ billion, down from $\$ 22.0$ billion
- Net interest income of $\$ 9.4$ billion, down $\$ 2.3$ billion
- Noninterest income of $\$ 9.5$ billion, down $\$ 891$ million
- Noninterest expense of $\$ 15.2$ billion, up $\$ 30$ million
- Average loans of \$931.7 billion, down \$18.1 billion, or 2\%
- Average deposits of $\$ 1.4$ trillion, up $\$ 107.7$ billion, or $8 \%$
- Credit quality ${ }^{1}$ :
- Provision expense of $\$ 769$ million, up $\$ 74$ million
- Total net charge-offs of $\$ 731$ million, up $\$ 86$ million
- Net loan charge-offs of 0.29\% of average loans (annualized), up from 0.27\%
- Allowance for credit losses for loans of \$20.5 billion, flat compared with second quarter 2020
- Nonaccrual loans of $\$ 8.0$ billion, up $\$ 2.5$ billion, or $45 \%$
- Liquidity and capital positions:
- Liquidity coverage ratio ${ }^{2}$ (LCR) of $134 \%$, which continued to exceed the regulatory minimum of $100 \%$
- Common Equity Tier 1 (CET1) ratio of $11.4 \%^{3}$, up from $11.0 \%$ in second quarter 2020 ; the CET1 ratio continued to exceed both the regulatory minimum of $9 \%$ and our current internal target of $10 \%$

[^0]|  |  |  |
| :--- | ---: | ---: | ---: |
|  | Quarter ended |  |
| Sep 30, |  |  |

(a) Tangible common equity and return on average tangible common equity are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" tables on page 35.
(b) The efficiency ratio is noninterest expense divided by total revenue (net interest income and noninterest income).

SAN FRANCISCO - October 14, $\mathbf{2 0 2 0}$ - Wells Fargo \& Company (NYSE:WFC) reported net income of $\$ 2.0$ billion, or $\$ 0.42$ per diluted common share, for third quarter 2020, compared with net income of $\$ 4.6$ billion, or $\$ 0.92$ per share, for third quarter 2019, and a net loss of $\$ 2.4$ billion, or $\$ 0.66$ per share, for second quarter 2020.

Chief Executive Officer Charlie Scharf said, "Our third quarter results reflect the impact of aggressive monetary and fiscal stimulus on the US economy. Strong mortgage banking fees, higher equity markets, and declining sequential charge-offs positively impacted our results, while historically low interest rates reduced our net interest income and our expenses continued to remain elevated. We continue to provide support for our customers having helped more than 3.2 million consumers and small businesses by deferring payments and waiving fees."
"Our top priority continues to be the implementation of our risk, control, and regulatory work, but we are also taking targeted actions to improve the experience for our customers, clients, communities and employees. We expect that these actions will also improve our operational and financial performance," Scharf added.
"As we look forward, the trajectory of the economic recovery remains unclear as the negative impact of COVID continues and further fiscal stimulus is uncertain, but we remain strong with our capital and liquidity levels well above regulatory minimums," Scharf concluded.

Chief Financial Officer John Shrewsberry said, "Wells Fargo reported $\$ 2.0$ billion of net income in the third quarter and diluted earnings per share of $\$ 0.42$. While our net interest income declined in the third quarter, primarily due to the lower interest rate environment, we saw increases in several other income categories, including robust mortgage banking results. Our third quarter results also included a $\$ 718$ million restructuring charge, predominantly related to severance expense, and $\$ 1.2$ billion of operating losses, largely due to customer remediation accruals."

## Net Interest Income

Net interest income in the third quarter was $\$ 9.4$ billion, down $\$ 512$ million from second quarter 2020; the net interest margin was $2.13 \%$, down 12 basis points from the prior quarter. The decline in net interest income was due to balance sheet repricing driven by the impact of the lower interest rate environment and balance sheet mix shifts into lower yielding assets including the impact of lower commercial loan balances, as well as higher mortgage-backed securities (MBS) premium amortization. These impacts were partially offset by higher variable sources of income and the benefit of one additional day in the quarter.

## Noninterest Income

Noninterest income in the third quarter was $\$ 9.5$ billion, up $\$ 1.5$ billion from second quarter 2020. Third quarter noninterest income included higher mortgage banking income, trust and investment fees, deposit-related fees, and card fees, partially offset by lower gains from trading activities. Additionally, third quarter 2020 included $\$ 452$ million related to a change in the accounting measurement model for certain nonmarketable equity securities from our affiliated venture capital partnerships (recognized in net gains from equity securities and other noninterest income).

- Deposit-related fees were $\$ 1.3$ billion, up from $\$ 1.1$ billion in second quarter 2020 , primarily due to higher debit card transaction volumes.
- Trust and investment fees were $\$ 3.5$ billion, up from $\$ 3.4$ billion in second quarter 2020, driven by higher assetbased fees on retail brokerage advisory assets reflecting higher market valuations at June 30, 2020, partially offset by lower investment banking revenue.
- Card fees were $\$ 912$ million, up from $\$ 797$ million in second quarter 2020 , predominantly due to increased consumer spending.
- Mortgage banking income was $\$ 1.6$ billion, up from $\$ 317$ million in second quarter 2020. Net mortgage servicing income was $\$ 341$ million, up from a loss of $\$ 689$ million in the second quarter, which included a negative valuation adjustment as a result of higher prepayment assumptions and higher expected servicing costs due to higher projected defaults. Net gains on mortgage loan production activities increased in the third quarter driven by higher residential held-for-sale mortgage loan originations and a higher production margin ${ }^{4}$. Held-for-sale mortgage loan originations increased to $\$ 48$ billion in third quarter 2020 from $\$ 43$ billion in the second quarter, and the production margin ${ }^{4}$ increased to $2.16 \%$ from $2.04 \%$.
- Net gains from trading activities were $\$ 361$ million, down from a record $\$ 807$ million in second quarter 2020, primarily due to lower fixed income trading results.


## Noninterest Expense

Noninterest expense in the third quarter was $\$ 15.2$ billion, up $\$ 678$ million from the prior quarter predominantly due to $\$ 718$ million of restructuring charges predominantly driven by severance expense. Additionally, operating losses of $\$ 1.2$ billion in third quarter 2020 were flat compared with second quarter 2020 , and included $\$ 961$ million of customer remediation accruals for a variety of matters.

[^1]
## Income Taxes

The Company's effective income tax rate was $24.1 \%$ for third quarter 2020 and included net discrete income tax benefits primarily related to the resolution and reevaluation of prior period matters with U.S. federal and state tax authorities. The effective income tax rate in second quarter 2020 was $62.2 \%$, which reflected the impact of annual income tax benefits, primarily tax credits, and included net discrete income tax benefits predominantly related to the resolution of prior period U.S. federal income tax matters.

## Loans

Average loans were $\$ 931.7$ billion in the third quarter, down $\$ 39.6$ billion from the second quarter. Period-end loan balances were $\$ 920.1$ billion at September 30, 2020, down $\$ 15.1$ billion from June 30, 2020. Commercial loans were down $\$ 30.9$ billion compared with June 30, 2020, predominantly due to a $\$ 29.2$ billion decline in commercial and industrial loans as a result of lower loan demand and higher paydowns reflecting continued liquidity and strength in the capital markets. Consumer loans increased $\$ 15.8$ billion from the prior quarter driven by a $\$ 17.0$ billion increase in real estate 1-4 family first mortgage loans, as $\$ 14$ billion of originations, $\$ 21.9$ billion of loans repurchased from Ginnie Mae securitization pools (early pool buyouts), and a reclassification of $\$ 9.0$ billion from held for sale to held for investment were partially offset by paydowns.

Period-End Loan Balances

| (in millions) | $\begin{array}{r} \text { Sep 30, } \\ 2020 \\ \hline \end{array}$ |  | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \hline \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \hline \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial | \$ | 482,289 | 513,187 | 567,735 | 515,719 | 512,332 |
| Consumer |  | 437,793 | 421,968 | 442,108 | 446,546 | 442,583 |
| Total loans | \$ | 920,082 | 935,155 | 1,009,843 | 962,265 | 954,915 |
| Change from prior quarter | \$ | $(15,073)$ | $(74,688)$ | 47,578 | 7,350 | 5,037 |

## Debt and Equity Securities

Debt securities include available-for-sale and held-to-maturity debt securities, as well as debt securities held for trading. Period-end debt securities were $\$ 476.4$ billion at September 30,2020 , up $\$ 3.8$ billion from the second quarter driven by a $\$ 5.3$ billion increase in debt securities available-for-sale and held-to-maturity, as purchases of approximately $\$ 40.1$ billion, largely federal agency MBS, were partially offset by runoff and sales.

Net unrealized gains on available-for-sale debt securities were $\$ 4.3$ billion at September 30, 2020, compared with $\$ 4.4$ billion at June 30, 2020, as the impact of lower long-term interest rates was predominantly offset by tighter credit spreads.

Equity securities include marketable and nonmarketable equity securities, as well as equity securities held for trading. Period-end equity securities were $\$ 51.2$ billion at September 30, 2020, down $\$ 1.3$ billion from the second quarter.

## Deposits

Period-end deposits were $\$ 1.4$ trillion at September 30, 2020, down $\$ 27.5$ billion from June 30, 2020. Total average deposits for third quarter 2020 were $\$ 1.4$ trillion, up $\$ 12.4$ billion from the prior quarter driven by growth in consumer deposits, partially offset by a decline in commercial deposits reflecting actions taken to manage under the asset cap. The average deposit cost for third quarter 2020 was 9 basis points, down 8 basis points from the prior quarter and down 62 basis points from a year ago.

## Capital

The Company's CET1 ratio was $11.4 \%^{3}$ and continued to exceed both the regulatory minimum of $9 \%$ and our current internal target of $10 \%$. As of September 30, 2020, our eligible external total loss absorbing capacity (TLAC) as a percentage of total risk-weighted assets was $25.8 \%^{5}$, compared with the required minimum of $22.0 \%$.

## Credit Quality

Credit results improved in third quarter 2020 as consumer delinquencies remained low, commercial loan criticized/ classified levels stabilized, and net charge-offs decreased. However, customer payment deferral activities instituted in response to the COVID-19 pandemic could delay the recognition of net charge-offs, delinquencies, and nonaccrual status for those customers who would have otherwise moved into past due or nonaccrual status.

## Net Loan Charge-offs

The quarterly loss rate as a percentage of average loans in the third quarter was $0.29 \%$ (annualized), down from $0.46 \%$ in the prior quarter and up from $0.27 \%$ a year ago. Commercial and consumer losses were $0.29 \%$ and $0.30 \%$, respectively. Total credit losses were $\$ 683$ million in third quarter 2020, down $\$ 430$ million from second quarter 2020. Commercial losses decreased $\$ 246$ million driven by improved lending market conditions including strong capital markets. Consumer losses decreased $\$ 184$ million driven by the impacts of government stimulus programs and customer accommodations including payment deferrals.

Net Loan Charge-Offs

| (\$ in millions) |  |  |  |  |  |  |  |  | rter ended |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | September 30, 2020 |  |  | June 30, 2020 |  |  | September 30, 2019 |  |
|  |  | Net loan chargeoffs | As a \% of average loans (a) |  | Net loan chargeoffs | As a $\%$ of average loans (a) |  | Net loan chargeoffs | As a \% of average loans (a) |
| Commercial: |  |  |  |  |  |  |  |  |  |
| Commercial and industrial | \$ | 274 | 0.33 \% | \$ | 521 | 0.55 \% | \$ | 147 | 0.17 \% |
| Real estate mortgage |  | 56 | 0.18 |  | 67 | 0.22 |  | (8) | (0.02) |
| Real estate construction |  | (2) | (0.03) |  | (1) | (0.02) |  | (8) | (0.14) |
| Lease financing |  | 28 | 0.66 |  | 15 | 0.33 |  | 8 | 0.17 |
| Total commercial |  | 356 | 0.29 |  | 602 | 0.44 |  | 139 | 0.11 |
| Consumer: |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | (1) | - |  | 2 | - |  | (5) | (0.01) |
| Real estate 1-4 family junior lien mortgage |  | (14) | (0.22) |  | (12) | (0.17) |  | (22) | (0.28) |
| Credit card |  | 245 | 2.71 |  | 327 | 3.60 |  | 319 | 3.22 |
| Automobile |  | 31 | 0.25 |  | 106 | 0.88 |  | 76 | 0.65 |
| Other revolving credit and installment |  | 66 | 0.80 |  | 88 | 1.09 |  | 138 | 1.60 |
| Total consumer |  | 327 | 0.30 |  | 511 | 0.48 |  | 506 | 0.46 |
| Total | \$ | 683 | 0.29 \% | \$ | 1,113 | 0.46 \% | \$ | 645 | 0.27 \% |

(a) Quarterly net charge-offs (recoveries) as a percentage of average loans are annualized.

[^2]
## Nonperforming Assets

Nonperforming assets increased $\$ 378$ million, or 5\%, from second quarter 2020 to $\$ 8.2$ billion. Nonaccrual loans increased $\$ 417$ million from second quarter 2020 to $\$ 8.0$ billion due to a $\$ 304$ million increase in consumer nonaccrual loans driven by the residential real estate and automobile portfolios and a $\$ 113$ million increase in commercial nonaccrual loans predominantly driven by the commercial real estate mortgage and lease financing portfolios.

Nonperforming Assets (Nonaccrual Loans and Foreclosed Assets)

| (\$ in millions) | September 30, 2020 |  |  |  | June 30, 2020 |  | September 30, 2019 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | Total balances | As a \% of total loans |  | Total balances | As a \% of total loans |  | Total balances | As a \% of total loans |
| Commercial: |  |  |  |  |  |  |  |  |  |
| Commercial and industrial | \$ | 2,834 | 0.88 \% | \$ | 2,896 | 0.83 \% | \$ | 1,539 | 0.44 \% |
| Real estate mortgage |  | 1,343 | 1.10 |  | 1,217 | 0.98 |  | 669 | 0.55 |
| Real estate construction |  | 34 | 0.15 |  | 34 | 0.16 |  | 32 | 0.16 |
| Lease financing |  | 187 | 1.10 |  | 138 | 0.79 |  | 72 | 0.37 |
| Total commercial |  | 4,398 | 0.91 |  | 4,285 | 0.83 |  | 2,312 | 0.45 |
| Consumer: |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 2,641 | 0.90 |  | 2,393 | 0.86 |  | 2,261 | 0.78 |
| Real estate 1-4 family junior lien mortgage |  | 767 | 3.05 |  | 753 | 2.81 |  | 819 | 2.66 |
| Automobile |  | 176 | 0.36 |  | 129 | 0.26 |  | 110 | 0.24 |
| Other revolving credit and installment |  | 40 | 0.12 |  | 45 | 0.14 |  | 43 | 0.12 |
| Total consumer |  | 3,624 | 0.83 |  | 3,320 | 0.79 |  | 3,233 | 0.73 |
| Total nonaccrual loans |  | 8,022 |  |  | 7,605 |  |  | 5,545 |  |
| Foreclosed assets: |  |  |  |  |  |  |  |  |  |
| Government insured/guaranteed |  | 22 |  |  | 31 |  |  | 59 |  |
| Non-government insured/guaranteed |  | 134 |  |  | 164 |  |  | 378 |  |
| Total foreclosed assets |  | 156 |  |  | 195 |  |  | 437 |  |
| Total nonperforming assets | \$ | 8,178 | 0.89 \% | \$ | 7,800 | 0.83 \% | \$ | 5,982 | 0.63 \% |
| Change from prior quarter: |  |  |  |  |  |  |  |  |  |
| Total nonaccrual loans | \$ | 417 |  |  | 1,449 |  |  | (377) |  |
| Total nonperforming assets |  | 378 |  |  | 1,392 |  |  | (317) |  |

## Allowance for Credit Losses for Loans

At September 30, 2020, the allowance for credit losses (ACL) for loans, including the allowance for unfunded commitments, totaled $\$ 20.5$ billion, relatively flat compared with June 30, 2020. While net charge-offs declined in third quarter 2020 and certain economic indicators showed improvement, the ACL reflected continued uncertainty due to the COVID-19 pandemic. The allowance coverage for total loans was $2.22 \%$, compared with $2.19 \%$ in second quarter 2020. The allowance covered 7.5 times annualized third quarter net charge-offs, compared with 4.6 times in the prior quarter. The allowance coverage for nonaccrual loans was $255 \%$ at September 30, 2020, compared with 269\% at June 30, 2020.

## Business Segment Performance

Our operating segments are defined by product type and customer segment, and their results are based on our management reporting process. On February 11, 2020, we announced a new organizational structure. We continue to refine the composition of our operating segments and allocation methodologies. Additionally, we are still in the process of transitioning key leadership positions. We now expect to update our operating segment disclosures, including comparative financial results, in fourth quarter 2020. These changes will not impact previously reported consolidated financial results of the Company.

Segment net income (loss) for each of the three current operating segments was:

|  |  |  |
| :--- | ---: | ---: | ---: |
|  |  |  |

Community Banking offers a complete line of diversified financial products and services for consumers and small businesses with annual sales generally up to $\$ 5$ million in which the owner generally is the financial decision maker. These financial products and services include checking and savings accounts, credit and debit cards, automobile, student, mortgage, home equity and small business lending, as well as referrals to Wholesale Banking and Wealth and Investment Management business partners. The Community Banking segment also includes the results of our Corporate Treasury activities net of allocations (including funds transfer pricing, capital, liquidity and certain corporate expenses) in support of other segments and results of investments in our affiliated venture capital and private equity partnerships.

Selected Financial Information

|  |  |  |
| :--- | ---: | ---: | ---: |
|  |  |  |

## Third Quarter 2020 vs. Second Quarter 2020

- Net income of $\$ 336$ million, up from a net loss of $\$ 331$ million
- Revenue of $\$ 10.7$ billion, up $\$ 2.0$ billion, or $22 \%$, driven by higher mortgage banking revenue, net gains from debt and equity securities, deposit-related fees, trust and investment fees, and card fees, partially offset by lower net interest income and lower deferred compensation plan investment results (largely offset by lower employee benefits expense)
- Noninterest expense of $\$ 8.9$ billion increased $\$ 601$ million, or $7 \%$, driven by restructuring charges and higher operating losses reflecting increased customer remediation accruals for a variety of matters, partially offset by lower employee benefits expense including lower deferred compensation plan expense (largely offset in revenue by lower deferred compensation plan investment results)
- Provision for credit losses decreased $\$ 2.8$ billion to $\$ 556$ million; second quarter 2020 included a $\$ 2.8$ billion increase in the allowance for credit losses


## Third Quarter 2020 vs. Third Quarter 2019

- Net income down $\$ 663$ million, or $66 \%$
- Revenue decreased $\$ 517$ million, or $5 \%$, driven by lower net interest income, deposit-related fees, and gains from the sale of purchased credit-impaired mortgage loans, partially offset by higher mortgage banking revenue
- Noninterest expense increased $\$ 181$ million, or $2 \%$, predominantly due to restructuring charges, as well as higher personnel expense, FDIC and other deposit assessments expense, and charitable donations, partially offset by lower operating losses and advertising and promotion expense
- Provision for credit losses decreased $\$ 52$ million, driven by lower net charge-offs, partially offset by an increase in the allowance for credit losses primarily for the credit card portfolio


## Business Metrics and Highlights

- Primary consumer checking customers ${ }^{6,7}$ of 24.4 million, up $0.3 \%$ from a year ago
- Debit card point-of-sale purchase volume ${ }^{8}$ of $\$ 102.9$ billion in the third quarter, up $11.1 \%$ from a year ago
- General purpose credit card point-of-sale purchase volume of $\$ 19.2$ billion in the third quarter, down $6 \%$ from third quarter 2019
- 32.0 million digital (online and mobile) active customers, including 25.9 million mobile active customers ${ }^{9}$
- 5,229 retail bank branches as of the end of third quarter 2020, reflecting 77 branch consolidations in the quarter
- Home Lending
- Originations of $\$ 62$ billion in third quarter 2020, up from $\$ 59$ billion in second quarter 2020, driven primarily by lower mortgage loan interest rates and increased purchase activity
- Originations of loans held-for-sale and loans held-for-investment were $\$ 48$ billion and $\$ 14$ billion, respectively
- Production margin on residential held-for-sale mortgage loan originations ${ }^{4}$ of $2.16 \%$ in third quarter 2020, up from $2.04 \%$ in second quarter 2020
- Applications of $\$ 88$ billion in third quarter 2020, up from $\$ 84$ billion in second quarter 2020, driven by lower mortgage loan interest rates and increased purchase activity
- Unclosed application pipeline of $\$ 44$ billion at quarter end, down from $\$ 50$ billion at June 30, 2020, as we actively managed our pipeline
- Automobile originations of $\$ 5.4$ billion in the third quarter, down $5 \%$ from second quarter 2020 , reflecting the continued economic impact of the COVID-19 pandemic

[^3]Wholesale Banking provides financial solutions to businesses with annual sales generally in excess of $\$ 5$ million and to financial institutions globally. Products and businesses include Commercial Banking, Commercial Real Estate, Corporate and Investment Banking, Credit Investment Portfolio, Treasury Management, and Commercial Capital.

Selected Financial Information

| (in millions) |  | Quarter ended |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{aligned} & \hline \text { Jun 30, } \\ & 2020 \end{aligned}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| Total revenue | \$ | 5,594 | 6,563 | 6,942 |
| Provision for credit losses |  | 219 | 6,028 | 92 |
| Noninterest expense |  | 4,013 | 3,963 | 3,889 |
| Segment net income (loss) |  | 1,488 | $(2,143)$ | 2,644 |
| (in billions) |  |  |  |  |
| Average loans |  | 455.1 | 504.3 | 474.3 |
| Average assets |  | 801.4 | 863.2 | 869.2 |
| Average deposits |  | 418.8 | 441.2 | 422.0 |

## Third Quarter 2020 vs. Second Quarter 2020

- Net income of $\$ 1.5$ billion, up from a net loss of $\$ 2.1$ billion
- Revenue of $\$ 5.6$ billion, down $\$ 969$ million, or $15 \%$, driven by lower net gains from trading activities, investment banking fees, and net interest income
- Noninterest expense of $\$ 4.0$ billion increased $\$ 50$ million, or $1 \%$, predominantly due to higher personnel expense, partially offset by lower operating losses
- Provision for credit losses decreased $\$ 5.8$ billion to $\$ 219$ million; second quarter 2020 included a $\$ 5.5$ billion increase in the allowance for credit losses


## Third Quarter 2020 vs. Third Quarter 2019

- Net income down $\$ 1.2$ billion, or $44 \%$
- Revenue decreased $\$ 1.3$ billion, or $19 \%$, driven by lower net interest income, as well as declines in a variety of other income categories including lease income and commercial real estate brokerage fees (due to the sale of Eastdil, our commercial real estate brokerage business, in fourth quarter 2019). These decreases were partially offset by higher net gains from trading activities and deposit-related fees
- Noninterest expense increased $\$ 124$ million, or $3 \%$, reflecting higher risk, technology, and charitable contributions expense, partially offset by lower personnel expense
- Provision for credit losses increased $\$ 127$ million, predominantly due to higher charge-offs in the oil and gas and commercial real estate portfolios


## Business Metrics and Highlights

- Commercial card spend volume ${ }^{10}$ of $\$ 6.1$ billion in third quarter 2020, down $31 \%$ from third quarter 2019, primarily due to reduced business spending activity due to the COVID-19 pandemic
- 2.2 billion ACH payment transactions originated ${ }^{11}$ in third quarter 2020 , up $16 \%$ from third quarter 2019, primarily due to increased customer activity
- U.S. investment banking market share of $3.4 \%$ for year-to-date $2020^{12}$, flat compared with year-to-date $2019^{12}$

[^4]Wealth and Investment Management (WIM) provides a full range of personalized wealth management, investment and retirement products and services to clients across U.S.-based businesses including Wells Fargo Advisors, The Private Bank, Abbot Downing, and Wells Fargo Asset Management. We deliver financial planning, private banking, credit, investment management and fiduciary services to high-net worth and ultra-high-net worth individuals and families. We also serve clients' brokerage needs and provide investment management capabilities delivered to global institutional clients through separate accounts and the Wells Fargo Funds.

Selected Financial Information

|  |  |  |
| :--- | ---: | ---: | ---: |
|  |  |  |

## Third Quarter 2020 vs. Second Quarter 2020

- Net income of $\$ 463$ million, up $\$ 283$ million, or $157 \%$
- Revenue of $\$ 3.8$ billion, up $\$ 134$ million, or $4 \%$, predominantly due to higher asset-based fees and net interest income, partially offset by lower net gains from equity securities driven by a $\$ 151$ million decrease in deferred compensation plan investment results (largely offset by lower employee benefits expense)
- Noninterest expense of $\$ 3.2$ billion increased $\$ 31$ million, or $1 \%$, predominantly due to higher broker commissions and equipment expense, partially offset by lower employee benefits expense driven by a $\$ 147$ million decrease in deferred compensation expense (largely offset in revenue by lower net gains from equity securities) and lower other personnel expense
- Reversal of provision for credit losses of $\$ 9$ million, compared with a provision for credit losses of $\$ 257$ million; second quarter 2020 included a $\$ 255$ million increase in the allowance for credit losses


## Third Quarter 2020 vs. Third Quarter 2019

- Net income decreased \$817 million, or 64\%
- Revenue decreased $\$ 1.3$ billion, or $26 \%$, predominantly due to a $\$ 1.1$ billion gain from the sale of our Institutional Retirement and Trust business in third quarter 2019 and lower net interest income
- Noninterest expense decreased $\$ 247$ million, or $7 \%$, predominantly due to lower personnel expense, equipment expense, and operating losses, partially offset by higher regulatory, risk, and technology expense


## Business Metrics and Highlights

## Total WIM Segment

- WIM total client assets of $\$ 1.9$ trillion, flat compared with a year ago, as higher market valuations were offset by net outflows in the Correspondent Clearing business
- Average loan balances up 5\% compared with a year ago
- Average deposit balances up $23 \%$ compared with a year ago


## Retail Brokerage

- Client assets of \$1.6 trillion, flat compared with the prior year, primarily driven by higher market valuations, offset by net outflows in the Correspondent Clearing business
- Advisory assets of $\$ 602$ billion, up 6\% from a year ago, primarily driven by higher market valuations, partially offset by net outflows in the Correspondent Clearing business
- IRA assets of \$437 billion, up 5\% from the prior year


## Wealth Management

- Client assets of \$229 billion, flat compared with the prior year


## Asset Management

- Total assets under management of $\$ 607$ billion, up $21 \%$ from the prior year, primarily driven by money market fund net inflows and higher market valuations, partially offset by equity net outflows


## Conference Call

The Company will host a live conference call on Wednesday, October 14, at 7 a.m. PT (10 a.m. ET). You may listen to the call by dialing 866-872-5161 (U.S. and Canada) or 440-424-4922 (International). The call will also be available online at https://www.wellsfargo.com/about/investor-relations/quarterly-earnings/ and https:// engage.vevent.com/rt/wells_fargo_ao/index.jsp?seid=523.

A replay of the conference call will be available beginning at approximately 11 a.m. PT (2 p.m. ET) on Wednesday, October 14 through Wednesday, October 28. Please dial 855-859-2056 (U.S. and Canada) or 404-537-3406 (International) and enter Conference ID: 9189348. The replay will also be available online at https:// www.wellsfargo.com/about/investor-relations/quarterly-earnings/ and https://engage.vevent.com/rt/ wells_fargo_ao/index.jsp?seid=523.

## Forward-Looking Statements

This document contains forward-looking statements. In addition, we may make forward-looking statements in our other documents filed or furnished with the Securities and Exchange Commission, and our management may make forward-looking statements orally to analysts, investors, representatives of the media and others. Forward-looking statements can be identified by words such as "anticipates," "intends," "plans," "seeks," "believes," "estimates," "expects," "target," "projects," "outlook," "forecast," "will," "may," "could," "should," "can" and similar references to future periods. In particular, forward-looking statements include, but are not limited to, statements we make about: (i) the future operating or financial performance of the Company, including our outlook for future growth; (ii) our noninterest expense and efficiency ratio; (iii) future credit quality and performance, including our expectations regarding future loan losses, our allowance for credit losses, and the economic scenarios considered to develop the allowance; (iv) our expectations regarding net interest income and net interest margin; (v) loan growth or the reduction or mitigation of risk in our loan portfolios; (vi) future capital or liquidity levels, ratios or targets; (vii) the performance of our mortgage business and any related exposures; (viii) the expected outcome and impact of legal, regulatory and legislative developments, as well as our expectations regarding compliance therewith; (ix) future common stock dividends, common share repurchases and other uses of capital; (x) our targeted range for return on assets, return on equity, and return on tangible common equity; (xi) expectations regarding our effective income tax rate; (xii) the outcome of contingencies, such as legal proceedings; and (xiii) the Company's plans, objectives and strategies.

Forward-looking statements are not based on historical facts but instead represent our current expectations and assumptions regarding our business, the economy and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks and changes in circumstances that are difficult to predict. Our actual results may differ materially from those contemplated by the forward-looking statements. We caution you, therefore, against relying on any of these forward-looking statements. They are neither statements of historical fact nor guarantees or assurances of future performance. While there is no assurance that any list of risks and uncertainties or risk factors is complete, important factors that could cause actual results to differ materially from those in the forward-looking statements include the following, without limitation:

- current and future economic and market conditions, including the effects of declines in housing prices, high unemployment rates, U.S. fiscal debt, budget and tax matters, geopolitical matters, and any slowdown in global economic growth;
- the effect of the COVID-19 pandemic, including on our credit quality and business operations, as well as its impact on general economic and financial market conditions;
- our capital and liquidity requirements (including under regulatory capital standards, such as the Basel III capital standards) and our ability to generate capital internally or raise capital on favorable terms;
- financial services reform and other current, pending or future legislation or regulation that could have a negative effect on our revenue and businesses, including the Dodd-Frank Act and other legislation and regulation relating to bank products and services;
- developments in our mortgage banking business, including the extent of the success of our mortgage loan modification efforts, the amount of mortgage loan repurchase demands that we receive, any negative effects relating to our mortgage servicing, loan modification or foreclosure practices, and the effects of regulatory or judicial requirements or guidance impacting our mortgage banking business and any changes in industry standards;
- our ability to realize any efficiency ratio or expense target as part of our expense management initiatives, including as a result of business and economic cyclicality, seasonality, changes in our business composition and operating environment, growth in our businesses and/or acquisitions, and unexpected expenses relating to, among other things, litigation and regulatory matters;
- the effect of the current interest rate environment or changes in interest rates or in the level or composition of our assets or liabilities on our net interest income, net interest margin and our mortgage originations, mortgage servicing rights and mortgage loans held for sale;
- $\quad$ significant turbulence or a disruption in the capital or financial markets, which could result in, among other things, reduced investor demand for mortgage loans, a reduction in the availability of funding or increased funding costs, and declines in asset values and/or recognition of impairments of securities held in our debt securities and equity securities portfolios;
- the effect of a fall in stock market prices on our investment banking business and our fee income from our brokerage, asset and wealth management businesses;
- negative effects from the retail banking sales practices matter and from other instances where customers may have experienced financial harm, including on our legal, operational and compliance costs, our ability to engage in certain business activities or offer certain products or services, our ability to keep and attract customers, our ability to attract and retain qualified employees, and our reputation;
- resolution of regulatory matters, litigation, or other legal actions, which may result in, among other things, additional costs, fines, penalties, restrictions on our business activities, reputational harm, or other adverse consequences;
- a failure in or breach of our operational or security systems or infrastructure, or those of our third-party vendors or other service providers, including as a result of cyber attacks;
- the effect of changes in the level of checking or savings account deposits on our funding costs and net interest margin;
- fiscal and monetary policies of the Federal Reserve Board;
- changes to U.S. tax guidance and regulations, as well as the effect of discrete items on our effective income tax rate;
- our ability to develop and execute effective business plans and strategies; and
- the other risk factors and uncertainties described under "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2019 and in our Quarterly Report on Form 10-Q for the quarter ended June 30, 2020.

In addition to the above factors, we also caution that the amount and timing of any future common stock dividends or repurchases will depend on the earnings, cash requirements and financial condition of the Company, market conditions, capital requirements (including under Basel capital standards), common stock issuance requirements, applicable law and regulations (including federal securities laws and federal banking regulations), and other factors deemed relevant by the Company's Board of Directors, and may be subject to regulatory approval or conditions.

For more information about factors that could cause actual results to differ materially from our expectations, refer to our reports filed with the Securities and Exchange Commission, including the discussion under "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2019 and in our Quarterly Report on Form 10-Q for the quarter ended June 30, 2020, as filed with the Securities and Exchange Commission and available on its website at www.sec.gov ${ }^{13}$.

Any forward-looking statement made by us speaks only as of the date on which it is made. Factors or events that could cause our actual results to differ may emerge from time to time, and it is not possible for us to predict all of them. We undertake no obligation to publicly update any forward-looking statement, whether as a result of new information, future developments or otherwise, except as may be required by law.

Forward-looking Non-GAAP Financial Measures. From time to time management may discuss forward-looking nonGAAP financial measures, such as forward-looking estimates or targets for return on average tangible common equity. We are unable to provide a reconciliation of forward-looking non-GAAP financial measures to their most directly comparable GAAP financial measures because we are unable to provide, without unreasonable effort, a meaningful or accurate calculation or estimation of amounts that would be necessary for the reconciliation due to the complexity and inherent difficulty in forecasting and quantifying future amounts or when they may occur. Such unavailable information could be significant to future results.

[^5]
#### Abstract

About Wells Fargo Wells Fargo \& Company (NYSE: WFC) is a diversified, community-based financial services company with $\$ 1.92$ trillion in assets. Wells Fargo's vision is to satisfy our customers' financial needs and help them succeed financially. Founded in 1852 and headquartered in San Francisco, Wells Fargo provides banking, investment and mortgage products and services, as well as consumer and commercial finance, through 7,200 locations, more than 13,000 ATMs, the internet (wellsfargo.com) and mobile banking, and has offices in 31 countries and territories to support customers who conduct business in the global economy. Wells Fargo serves one in three households in the United States. Wells Fargo \& Company was ranked No. 30 on Fortune's 2020 rankings of America's largest corporations.


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Wells Fargo \& Company and Subsidiaries
SUMMARY FINANCIAL DATA

| (\$ in millions, except per share amounts) |  |  | Quarter ended |  | \% Change Sep 30, 2020 from |  | Nine months ended |  |  | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{aligned} & \text { Jun 30, } \\ & 2020 \end{aligned}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |  |
| For the Period |  |  |  |  |  |  |  |  |  |  |
| Wells Fargo net income (loss) | \$ | 2,035 | $(2,379)$ | 4,610 | NM | (56) | \$ | 309 | 16,676 | (98) |
| Wells Fargo net income (loss) applicable to common stock |  | 1,720 | $(2,694)$ | 4,037 | NM | (57) |  | (932) | 15,392 | NM |
| Diluted earnings (loss) per common share |  | 0.42 | (0.66) | 0.92 | NM | (54) |  | (0.23) | 3.43 | NM |
| Profitability ratios (annualized): |  |  |  |  |  |  |  |  |  |  |
| Wells Fargo net income (loss) to average assets (ROA) |  | 0.42 \% | (0.49) | 0.95 | NM | (56) |  | 0.02 \% | 1.17 | (98) |
| Wells Fargo net income (loss) applicable to common stock to average Wells Fargo common stockholders' equity (ROE) |  | 4.22 | (6.63) | 9.00 | NM | (53) |  | (0.76) | 11.64 | NM |
| Return on average tangible common equity (ROTCE)(1) |  | 5.10 | (8.00) | 10.70 | NM | (52) |  | (0.91) | 13.85 | NM |
| Efficiency ratio (2) |  | 80.7 | 81.6 | 69.1 | (1) | 17 |  | 78.7 | 65.3 | 21 |
| Total revenue | \$ | 18,862 | 17,836 | 22,010 | 6 | (14) | \$ | 54,415 | 65,203 | (17) |
| Pre-tax pre-provision profit (PTPP) (3) |  | 3,633 | 3,285 | 6,811 | 11 | (47) |  | 11,587 | 22,639 | (49) |
| Dividends declared per common share |  | 0.10 | 0.51 | 0.51 | (80) | (80) |  | 1.12 | 1.41 | (21) |
| Average common shares outstanding |  | 4,123.8 | 4,105.5 | 4,358.5 | - | (5) |  | 4,111.4 | 4,459.1 | (8) |
| Diluted average common shares outstanding (4) |  | 4,132.2 | 4,105.5 | 4,389.6 | 1 | (6) |  | 4,111.4 | 4,489.5 | (8) |
| Average loans | \$ | 931,708 | 971,266 | 949,760 | (4) | (2) | \$ | 955,918 | 949,076 | 1 |
| Average assets |  | 1,947,672 | 1,948,939 | 1,927,415 | - | 1 |  | 1,949,085 | 1,903,873 | 2 |
| Average total deposits |  | 1,399,028 | 1,386,656 | 1,291,375 | 1 | 8 |  | 1,374,638 | 1,274,246 | 8 |
| Average consumer and small business banking deposits (5) |  | 897,779 | 857,943 | 749,529 | 5 | 20 |  | 845,977 | 745,370 | 13 |
| Net interest margin |  | 2.13 \% | 2.25 | 2.66 | (5) | (20) |  | 2.32 \% | 2.79 | (17) |
| At Period End |  |  |  |  |  |  |  |  |  |  |
| Debt securities | \$ | 476,421 | 472,580 | 503,528 | 1 | (5) | \$ | 476,421 | 503,528 | (5) |
| Loans |  | 920,082 | 935,155 | 954,915 | (2) | (4) |  | 920,082 | 954,915 | (4) |
| Allowance for loan losses |  | 19,463 | 18,926 | 9,715 | 3 | 100 |  | 19,463 | 9,715 | 100 |
| Goodwill |  | 26,387 | 26,385 | 26,388 | - | - |  | 26,387 | 26,388 | - |
| Equity securities |  | 51,169 | 52,494 | 63,884 | (3) | (20) |  | 51,169 | 63,884 | (20) |
| Assets |  | 1,922,220 | 1,968,766 | 1,943,950 | (2) | (1) |  | 1,922,220 | 1,943,950 | (1) |
| Deposits |  | 1,383,215 | 1,410,711 | 1,308,495 | (2) | 6 |  | 1,383,215 | 1,308,495 | 6 |
| Common stockholders' equity |  | 161,109 | 159,322 | 172,827 | 1 | (7) |  | 161,109 | 172,827 | (7) |
| Wells Fargo stockholders' equity |  | 181,173 | 179,386 | 193,304 | 1 | (6) |  | 181,173 | 193,304 | (6) |
| Total equity |  | 182,032 | 180,122 | 194,416 | 1 | (6) |  | 182,032 | 194,416 | (6) |
| Tangible common equity (1) |  | 133,179 | 131,329 | 144,481 | 1 | (8) |  | 133,179 | 144,481 | (8) |
| Common shares outstanding |  | 4,132.5 | 4,119.6 | 4,269.1 | - | (3) |  | 4,132.5 | 4,269.1 | (3) |
| Book value per common share (6) | \$ | 38.99 | 38.67 | 40.48 | 1 | (4) | \$ | 38.99 | 40.48 | (4) |
| Tangible book value per common share (1)(6) |  | 32.23 | 31.88 | 33.84 | 1 | (5) |  | 32.23 | 33.84 | (5) |
| Headcount (7) |  | 274,900 | 276,000 | 272,700 | - | 1 |  | 274,900 | 272,700 | 1 |

(1) Tangible common equity, return on average tangible common equity, and tangible book value per common share are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" tables on page 35.
(2) The efficiency ratio is noninterest expense divided by total revenue (net interest income and noninterest income).
 Company's ability to generate capital to cover credit losses through a credit cycle.
(4) For second quarter 2020 and the nine months ended September 30, 2020, diluted average common shares outstanding equaled average common shares outstanding because our securities convertible into common shares had an anti-dilutive effect.
(5) Consumer and small business banking deposits are total deposits excluding mortgage escrow and wholesale deposits.
 outstanding.


Wells Fargo \& Company and Subsidiaries
FIVE QUARTER SUMMARY FINANCIAL DATA

| (\$ in millions, except per share amounts) | Quarter ended |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \hline \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \hline \text { Sep 30, } \\ 2019 \end{array}$ |
| For the Quarter |  |  |  |  |  |  |
| Wells Fargo net income (loss) | \$ | 2,035 | $(2,379)$ | 653 | 2,873 | 4,610 |
| Wells Fargo net income (loss) applicable to common stock |  | 1,720 | $(2,694)$ | 42 | 2,546 | 4,037 |
| Diluted earnings (loss) per common share |  | 0.42 | (0.66) | 0.01 | 0.60 | 0.92 |
| Profitability ratios (annualized): |  |  |  |  |  |  |
| Wells Fargo net income (loss) to average assets (ROA) |  | 0.42 \% | (0.49) | 0.13 | 0.59 | 0.95 |
| Wells Fargo net income (loss) applicable to common stock to average Wells Fargo common stockholders' equity (ROE) |  | 4.22 | (6.63) | 0.10 | 5.91 | 9.00 |
| Return on average tangible common equity (ROTCE)(1) |  | 5.10 | (8.00) | 0.12 | 7.08 | 10.70 |
| Efficiency ratio (2) |  | 80.7 | 81.6 | 73.6 | 78.6 | 69.1 |
| Total revenue | \$ | 18,862 | 17,836 | 17,717 | 19,860 | 22,010 |
| Pre-tax pre-provision profit (PTPP)(3) |  | 3,633 | 3,285 | 4,669 | 4,246 | 6,811 |
| Dividends declared per common share |  | 0.10 | 0.51 | 0.51 | 0.51 | 0.51 |
| Average common shares outstanding |  | 4,123.8 | 4,105.5 | 4,104.8 | 4,197.1 | 4,358.5 |
| Diluted average common shares outstanding (4) |  | 4,132.2 | 4,105.5 | 4,135.3 | 4,234.6 | 4,389.6 |
| Average loans | \$ | 931,708 | 971,266 | 965,046 | 956,536 | 949,760 |
| Average assets |  | 1,947,672 | 1,948,939 | 1,950,659 | 1,941,843 | 1,927,415 |
| Average total deposits |  | 1,399,028 | 1,386,656 | 1,337,963 | 1,321,913 | 1,291,375 |
| Average consumer and small business banking deposits (5) |  | 897,779 | 857,943 | 779,521 | 763,169 | 749,529 |
| Net interest margin |  | 2.13 \% | 2.25 | 2.58 | 2.53 | 2.66 |
| At Quarter End |  |  |  |  |  |  |
| Debt securities | \$ | 476,421 | 472,580 | 501,563 | 497,125 | 503,528 |
| Loans |  | 920,082 | 935,155 | 1,009,843 | 962,265 | 954,915 |
| Allowance for loan losses |  | 19,463 | 18,926 | 11,263 | 9,551 | 9,715 |
| Goodwill |  | 26,387 | 26,385 | 26,381 | 26,390 | 26,388 |
| Equity securities |  | 51,169 | 52,494 | 54,047 | 68,241 | 63,884 |
| Assets |  | 1,922,220 | 1,968,766 | 1,981,349 | 1,927,555 | 1,943,950 |
| Deposits |  | 1,383,215 | 1,410,711 | 1,376,532 | 1,322,626 | 1,308,495 |
| Common stockholders' equity |  | 161,109 | 159,322 | 162,654 | 166,669 | 172,827 |
| Wells Fargo stockholders' equity |  | 181,173 | 179,386 | 182,718 | 187,146 | 193,304 |
| Total equity |  | 182,032 | 180,122 | 183,330 | 187,984 | 194,416 |
| Tangible common equity (1) |  | 133,179 | 131,329 | 134,787 | 138,506 | 144,481 |
| Common shares outstanding |  | 4,132.5 | 4,119.6 | 4,096.4 | 4,134.4 | 4,269.1 |
| Book value per common share (6) | \$ | 38.99 | 38.67 | 39.71 | 40.31 | 40.48 |
| Tangible book value per common share (1)(6) |  | 32.23 | 31.88 | 32.90 | 33.50 | 33.84 |
| Headcount (7) |  | 274,900 | 276,000 | 272,300 | 271,900 | 272,700 |

[^6]Wells Fargo \& Company and Subsidiaries
CONSOLIDATED STATEMENT OF INCOME

| (in millions, except per share amounts) |  | Quarter ended September 30, |  | $\begin{array}{r} \% \\ \text { Change } \end{array}$ | Nine months ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2020 | 2019 |  |  | 2020 | 2019 |  |
| Interest income |  |  |  |  |  |  |  |  |
| Debt securities | \$ | 2,446 | 3,666 | (33)\% | \$ | 8,864 | 11,388 | (22)\% |
| Mortgage loans held for sale |  | 232 | 232 | - |  | 659 | 579 | 14 |
| Loans held for sale |  | 7 | 20 | (65) |  | 26 | 64 | (59) |
| Loans |  | 7,954 | 10,982 | (28) |  | 26,467 | 33,652 | (21) |
| Equity securities |  | 101 | 247 | (59) |  | 423 | 693 | (39) |
| Other interest income |  | 60 | 1,352 | (96) |  | 889 | 4,112 | (78) |
| Total interest income |  | 10,800 | 16,499 | (35) |  | 37,328 | 50,488 | (26) |
| Interest expense |  |  |  |  |  |  |  |  |
| Deposits |  | 314 | 2,324 | (86) |  | 2,641 | 6,563 | (60) |
| Short-term borrowings |  | (12) | 635 | NM |  | 262 | 1,877 | (86) |
| Long-term debt |  | 1,038 | 1,780 | (42) |  | 3,515 | 5,607 | (37) |
| Other interest expense |  | 92 | 135 | (32) |  | 350 | 410 | (15) |
| Total interest expense |  | 1,432 | 4,874 | (71) |  | 6,768 | 14,457 | (53) |
| Net interest income |  | 9,368 | 11,625 | (19) |  | 30,560 | 36,031 | (15) |
| Provision for credit losses: |  |  |  |  |  |  |  |  |
| Debt securities |  | 18 | - | NM |  | 159 | - | NM |
| Loans |  | 751 | 695 | 8 |  | 14,149 | 2,043 | 593 |
| Net interest income after provision for credit losses |  | 8,599 | 10,930 | (21) |  | 16,252 | 33,988 | (52) |
| Noninterest income (1) |  |  |  |  |  |  |  |  |
| Deposit-related fees |  | 1,299 | 1,480 | (12) |  | 3,888 | 4,289 | (9) |
| Trust and investment fees |  | 3,514 | 3,559 | (1) |  | 10,439 | 10,500 | (1) |
| Card fees |  | 912 | 1,027 | (11) |  | 2,601 | 2,996 | (13) |
| Lending-related fees |  | 352 | 374 | (6) |  | 1,025 | 1,116 | (8) |
| Mortgage banking |  | 1,590 | 466 | 241 |  | 2,286 | 1,932 | 18 |
| Net gains from trading activities |  | 361 | 276 | 31 |  | 1,232 | 862 | 43 |
| Net gains on debt securities |  | 264 | 3 | NM |  | 713 | 148 | 382 |
| Net gains (losses) from equity securities |  | 649 | 956 | (32) |  | (219) | 2,392 | NM |
| Lease income |  | 333 | 402 | (17) |  | 1,021 | 1,270 | (20) |
| Other |  | 220 | 1,842 | (88) |  | 869 | 3,667 | (76) |
| Total noninterest income |  | 9,494 | 10,385 | (9) |  | 23,855 | 29,172 | (18) |
| Noninterest expense (2) |  |  |  |  |  |  |  |  |
| Personnel |  | 8,624 | 8,604 | - |  | 25,863 | 26,309 | (2) |
| Technology, telecommunications and equipment |  | 791 | 821 | (4) |  | 2,261 | 2,340 | (3) |
| Occupancy |  | 851 | 760 | 12 |  | 2,437 | 2,196 | 11 |
| Operating losses |  | 1,219 | 1,920 | (37) |  | 2,902 | 2,405 | 21 |
| Professional and outside services |  | 1,760 | 1,737 | 1 |  | 5,042 | 4,956 | 2 |
| Leases |  | 291 | 272 | 7 |  | 795 | 869 | (9) |
| Advertising and promotion |  | 144 | 266 | (46) |  | 462 | 832 | (44) |
| Restructuring charges |  | 718 | - | NM |  | 718 | - | - |
| Other |  | 831 | 819 | 1 |  | 2,348 | 2,657 | (12) |
| Total noninterest expense |  | 15,229 | 15,199 | - |  | 42,828 | 42,564 | 1 |
| Income (loss) before income tax expense (benefit) |  | 2,864 | 6,116 | (53) |  | $(2,721)$ | 20,596 | NM |
| Income tax expense (benefit) |  | 645 | 1,304 | (51) |  | $(3,113)$ | 3,479 | NM |
| Net income before noncontrolling interests |  | 2,219 | 4,812 | (54) |  | 392 | 17,117 | (98) |
| Less: Net income from noncontrolling interests |  | 184 | 202 | (9) |  | 83 | 441 | (81) |
| Wells Fargo net income | \$ | 2,035 | 4,610 | (56) | \$ | 309 | 16,676 | (98) |
| Less: Preferred stock dividends and other |  | 315 | 573 | (45) |  | 1,241 | 1,284 | (3) |
| Wells Fargo net income (loss) applicable to common stock | \$ | 1,720 | 4,037 | (57) | \$ | (932) | 15,392 | NM |
| Per share information |  |  |  |  |  |  |  |  |
| Earnings (loss) per common share | \$ | 0.42 | 0.93 | (55) | \$ | (0.23) | 3.45 | NM |
| Diluted earnings (loss) per common share |  | 0.42 | 0.92 | (54) |  | (0.23) | 3.43 | NM |
| Average common shares outstanding |  | 4,123.8 | 4,358.5 | (5) |  | 4,111.4 | 4,459.1 | (8) |
| Diluted average common shares outstanding (3) |  | 4,132.2 | 4,389.6 | (6) |  | 4,111.4 | 4,489.5 | (8) |

## NM - Not meaningful

 fees; certain fees associated with lending activities were combined into a single line item for lending-related fees; and certain other fees were reclassified to other noninterest income. Prior period balances have been revised to conform with the current period presentation.
 expenses for technology and equipment and telecommunications were combined into a single line item for technology, telecommunications and equipment expense; and certain other expenses were reclassified to other noninterest expense. Prior period balances have been revised to conform with the current period presentation.
 had an anti-dilutive effect.

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER CONSOLIDATED STATEMENT OF INCOME

| (in millions, except per share amounts) |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{aligned} & \text { Jun 30, } \\ & 2020 \end{aligned}$ | $\begin{gathered} \text { Mar 31, } \\ 2020 \end{gathered}$ | Quarter ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| Interest income |  |  |  |  |  |  |
| Debt securities | \$ | 2,446 | 2,946 | 3,472 | 3,567 | 3,666 |
| Mortgage loans held for sale |  | 232 | 230 | 197 | 234 | 232 |
| Loans held for sale |  | 7 | 7 | 12 | 15 | 20 |
| Loans |  | 7,954 | 8,448 | 10,065 | 10,494 | 10,982 |
| Equity securities |  | 101 | 116 | 206 | 269 | 247 |
| Other interest income |  | 60 | 54 | 775 | 1,016 | 1,352 |
| Total interest income |  | 10,800 | 11,801 | 14,727 | 15,595 | 16,499 |
| Interest expense |  |  |  |  |  |  |
| Deposits |  | 314 | 585 | 1,742 | 2,072 | 2,324 |
| Short-term borrowings |  | (12) | (17) | 291 | 439 | 635 |
| Long-term debt |  | 1,038 | 1,237 | 1,240 | 1,743 | 1,780 |
| Other interest expense |  | 92 | 116 | 142 | 141 | 135 |
| Total interest expense |  | 1,432 | 1,921 | 3,415 | 4,395 | 4,874 |
| Net interest income |  | 9,368 | 9,880 | 11,312 | 11,200 | 11,625 |
| Provision (reversal of provision) for credit losses: |  |  |  |  |  |  |
| Debt securities |  | 18 | (31) | 172 | - | - |
| Loans |  | 751 | 9,565 | 3,833 | 644 | 695 |
| Net interest income after provision for credit losses |  | 8,599 | 346 | 7,307 | 10,556 | 10,930 |
| Noninterest income (1) |  |  |  |  |  |  |
| Deposit-related fees |  | 1,299 | 1,142 | 1,447 | 1,530 | 1,480 |
| Trust and investment fees |  | 3,514 | 3,351 | 3,574 | 3,572 | 3,559 |
| Card fees |  | 912 | 797 | 892 | 1,020 | 1,027 |
| Lending-related fees |  | 352 | 323 | 350 | 358 | 374 |
| Mortgage banking |  | 1,590 | 317 | 379 | 783 | 466 |
| Net gains from trading activities |  | 361 | 807 | 64 | 131 | 276 |
| Net gains (losses) on debt securities |  | 264 | 212 | 237 | (8) | 3 |
| Net gains (losses) from equity securities |  | 649 | 533 | $(1,401)$ | 451 | 956 |
| Lease income |  | 333 | 335 | 353 | 344 | 402 |
| Other |  | 220 | 139 | 510 | 479 | 1,842 |
| Total noninterest income |  | 9,494 | 7,956 | 6,405 | 8,660 | 10,385 |
| Noninterest expense (2) |  |  |  |  |  |  |
| Personnel |  | 8,624 | 8,916 | 8,323 | 8,819 | 8,604 |
| Technology, telecommunications and equipment |  | 791 | 672 | 798 | 936 | 821 |
| Occupancy |  | 851 | 871 | 715 | 749 | 760 |
| Operating losses |  | 1,219 | 1,219 | 464 | 1,916 | 1,920 |
| Professional and outside services |  | 1,760 | 1,676 | 1,606 | 1,789 | 1,737 |
| Leases |  | 291 | 244 | 260 | 286 | 272 |
| Advertising and promotion |  | 144 | 137 | 181 | 244 | 266 |
| Restructuring charges |  | 718 | - | - | - | - |
| Other |  | 831 | 816 | 701 | 875 | 819 |
| Total noninterest expense |  | 15,229 | 14,551 | 13,048 | 15,614 | 15,199 |
| Income (loss) before income tax expense (benefit) |  | 2,864 | $(6,249)$ | 664 | 3,602 | 6,116 |
| Income tax expense (benefit) |  | 645 | $(3,917)$ | 159 | 678 | 1,304 |
| Net income (loss) before noncontrolling interests |  | 2,219 | $(2,332)$ | 505 | 2,924 | 4,812 |
| Less: Net income (loss) from noncontrolling interests |  | 184 | 47 | (148) | 51 | 202 |
| Wells Fargo net income (loss) | \$ | 2,035 | $(2,379)$ | 653 | 2,873 | 4,610 |
| Less: Preferred stock dividends and other |  | 315 | 315 | 611 | 327 | 573 |
| Wells Fargo net income (loss) applicable to common stock | \$ | 1,720 | $(2,694)$ | 42 | 2,546 | 4,037 |
| Per share information |  |  |  |  |  |  |
| Earnings (loss) per common share | \$ | 0.42 | (0.66) | 0.01 | 0.61 | 0.93 |
| Diluted earnings (loss) per common share |  | 0.42 | (0.66) | 0.01 | 0.60 | 0.92 |
| Average common shares outstanding |  | 4,123.8 | 4,105.5 | 4,104.8 | 4,197.1 | 4,358.5 |
| Diluted average common shares outstanding (3) |  | 4,132.2 | 4,105.5 | 4,135.3 | 4,234.6 | 4,389.6 |

 fees; certain fees associated with lending activities were combined into a single line item for lending-related fees; and certain other fees were reclassified to other noninterest income. Prior period balances have been revised to conform with the current period presentation.

 reclassified to other noninterest expense. Prior period balances have been revised to conform with the current period presentation


Wells Fargo \& Company and Subsidiaries
CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

| (in millions) |  | Quarter ended Sep 30, |  |  | Nine months ended Sep 30, |  |  | Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2020 | 2019 |  |  | 2020 | 2019 |  |
| Wells Fargo net income | \$ | 2,035 | 4,610 | (56)\% | \$ | 309 | 16,676 | (98)\% |
| Other comprehensive income (loss), before tax: |  |  |  |  |  |  |  |  |
| Debt securities: |  |  |  |  |  |  |  |  |
| Net unrealized gains arising during the period |  | 96 | 652 | (85) |  | 1,582 | 5,192 | (70) |
| Reclassification of net (gains) losses to net income |  | (95) | 76 | NM |  | (357) | 34 | NM |
| Derivative and hedging activities: |  |  |  |  |  |  |  |  |
| Net unrealized gains (losses) arising during the period |  | (70) | 10 | NM |  | 2 | 32 | (94) |
| Reclassification of net losses to net income |  | 52 | 75 | (31) |  | 165 | 233 | (29) |
| Defined benefit plans adjustments: |  |  |  |  |  |  |  |  |
| Net actuarial and prior service losses arising during the period |  | (89) | - | - |  | (760) | (4) | NM |
| Amortization of net actuarial loss, settlements and other to net income |  | 68 | 33 | 106 |  | 205 | 101 | 103 |
| Foreign currency translation adjustments: |  |  |  |  |  |  |  |  |
| Net unrealized gains (losses) arising during the period |  | 74 | (53) | NM |  | (70) | 3 | NM |
| Other comprehensive income, before tax |  | 36 | 793 | (95) |  | 767 | 5,591 | (86) |
| Income tax benefit (expense) related to other comprehensive income |  | 13 | (208) | NM |  | (206) | $(1,375)$ | (85) |
| Other comprehensive income, net of tax |  | 49 | 585 | (92) |  | 561 | 4,216 | (87) |
| Less: Other comprehensive income from noncontrolling interests |  | 1 | - | - |  | - | - | - |
| Wells Fargo other comprehensive income, net of tax |  | 48 | 585 | (92) |  | 561 | 4,216 | (87) |
| Wells Fargo comprehensive income |  | 2,083 | 5,195 | (60) |  | 870 | 20,892 | (96) |
| Comprehensive income from noncontrolling interests |  | 185 | 202 | (8) |  | 83 | 441 | (81) |
| Total comprehensive income | \$ | 2,268 | 5,397 | (58) | \$ | 953 | 21,333 | (96) |

NM - Not meaningful

## FIVE QUARTER CONDENSED CONSOLIDATED STATEMENT OF CHANGES IN TOTAL EQUITY

|  |  |  |
| :--- | ---: | ---: | ---: | ---: |

(1) Effective January 1, 2020, we adopted Accounting Standards Update (ASU) 2016-13, Financial Instruments - Credit Losses.
 partial redemption of Preferred Stock, Series K, in third quarter 2019.
(3) Represents the issuance of Preferred Stock, Series Z, in first quarter 2020.

Wells Fargo \& Company and Subsidiaries
AVERAGE BALANCES, YIELDS AND RATES PAID (TAXABLE-EQUIVALENT BASIS) (1)

| (in millions) |  |  | Yields/rates | 2020 |  | Quarter ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average balance |  |  |  |  |  |  |  | 2019 |
|  |  |  |  | Interest income/ expense | Average balance | $\begin{gathered} \text { Yields/ } \\ \text { rates } \end{gathered}$ |  | Interest income/ expense |
| Earning assets |  |  |  |  |  |  |  |  |  |
| Interest-earning deposits with banks | \$ | 216,958 |  | 0.11 \% | \$ | 58 | 134,017 | 2.14 \% | \$ | 723 |
| Federal funds sold and securities purchased under resale agreements |  | 80,431 | 0.02 |  | 3 | 105,919 | 2.24 |  | 599 |
| Debt securities (2): |  |  |  |  |  |  |  |  |  |
| Trading debt securities |  | 88,021 | 2.49 |  | 548 | 94,737 | 3.35 |  | 794 |
| Available-for-sale debt securities: |  |  |  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 8,126 | 0.87 |  | 18 | 16,040 | 2.14 |  | 87 |
| Securities of U.S. states and political subdivisions |  | 32,326 | 2.16 |  | 174 | 43,305 | 3.78 |  | 409 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |  |  |
| Federal agencies |  | 131,182 | 2.03 |  | 665 | 154,134 | 2.77 |  | 1,066 |
| Residential and commercial |  | 4,051 | 1.58 |  | 16 | 5,175 | 4.02 |  | 52 |
| Total mortgage-backed securities |  | 135,233 | 2.02 |  | 681 | 159,309 | 2.81 |  | 1,118 |
| Other debt securities |  | 41,871 | 1.84 |  | 194 | 42,435 | 4.12 |  | 440 |
| Total available-for-sale debt securities |  | 217,556 | 1.96 |  | 1,067 | 261,089 | 3.14 |  | 2,054 |
| Held-to-maturity debt securities: |  |  |  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 48,582 | 2.14 |  | 261 | 44,770 | 2.18 |  | 247 |
| Securities of U.S. states and political subdivisions |  | 14,145 | 3.84 |  | 136 | 8,688 | 4.01 |  | 87 |
| Federal agency and other mortgage-backed securities |  | 113,646 | 1.85 |  | 525 | 95,434 | 2.54 |  | 606 |
| Other debt securities |  | 11 | 1.66 |  | - | 50 | 3.58 |  | - |
| Total held-to-maturity debt securities |  | 176,384 | 2.09 |  | 922 | 148,942 | 2.52 |  | 940 |
| Total debt securities |  | 481,961 | 2.10 |  | 2,537 | 504,768 | 3.00 |  | 3,788 |
| Mortgage loans held for sale (3) |  | 29,426 | 3.15 |  | 232 | 22,743 | 4.08 |  | 232 |
| Loans held for sale (3) |  | 1,597 | 1.60 |  | 7 | 1,964 | 4.17 |  | 20 |
| Loans: |  |  |  |  |  |  |  |  |  |
| Commercial loans: |  |  |  |  |  |  |  |  |  |
| Commercial and industrial - U.S. |  | 270,998 | 2.53 |  | 1,721 | 284,278 | 4.21 |  | 3,015 |
| Commercial and industrial - Non-U.S. |  | 64,048 | 2.14 |  | 344 | 64,016 | 3.67 |  | 593 |
| Real estate mortgage |  | 123,391 | 2.81 |  | 870 | 121,819 | 4.36 |  | 1,338 |
| Real estate construction |  | 22,216 | 3.13 |  | 175 | 20,686 | 5.13 |  | 267 |
| Lease financing |  | 17,091 | 3.41 |  | 146 | 19,266 | 4.34 |  | 209 |
| Total commercial loans |  | 497,744 | 2.60 |  | 3,256 | 510,065 | 4.22 |  | 5,422 |
| Consumer loans: |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 290,607 | 3.24 |  | 2,357 | 288,383 | 3.74 |  | 2,699 |
| Real estate 1-4 family junior lien mortgage |  | 26,018 | 4.13 |  | 270 | 31,454 | 5.66 |  | 448 |
| Credit card |  | 35,965 | 11.70 |  | 1,057 | 39,204 | 12.55 |  | 1,240 |
| Automobile |  | 48,718 | 4.90 |  | 600 | 46,286 | 5.13 |  | 599 |
| Other revolving credit and installment |  | 32,656 | 5.25 |  | 431 | 34,368 | 6.95 |  | 601 |
| Total consumer loans |  | 433,964 | 4.33 |  | 4,715 | 439,695 | 5.06 |  | 5,587 |
| Total loans (3) |  | 931,708 | 3.41 |  | 7,971 | 949,760 | 4.61 |  | 11,009 |
| Equity securities |  | 25,185 | 1.61 |  | 100 | 37,075 | 2.68 |  | 249 |
| Other |  | 6,974 | (0.02) |  | - | 6,695 | 1.77 |  | 30 |
| Total earning assets | \$ | 1,774,240 | 2.45 \% | \$ | 10,908 | 1,762,941 | 3.76 \% | \$ | 16,650 |
| Funding sources |  |  |  |  |  |  |  |  |  |
| Deposits: |  |  |  |  |  |  |  |  |  |
| Interest-bearing checking | \$ | 49,608 | 0.07 \% | \$ | 8 | 59,310 | 1.39 \% | \$ | 208 |
| Market rate and other savings |  | 803,942 | 0.08 |  | 157 | 711,334 | 0.66 |  | 1,182 |
| Savings certificates |  | 24,808 | 0.83 |  | 52 | 32,751 | 1.72 |  | 142 |
| Other time deposits |  | 46,920 | 0.64 |  | 75 | 91,820 | 2.42 |  | 561 |
| Deposits in non-U.S. offices |  | 33,992 | 0.25 |  | 22 | 51,709 | 1.77 |  | 231 |
| Total interest-bearing deposits |  | 959,270 | 0.13 |  | 314 | 946,924 | 0.97 |  | 2,324 |
| Short-term borrowings |  | 57,292 | (0.08) |  | (12) | 121,842 | 2.07 |  | 635 |
| Long-term debt |  | 222,862 | 1.86 |  | 1,038 | 229,689 | 3.09 |  | 1,780 |
| Other liabilities |  | 27,679 | 1.33 |  | 92 | 26,173 | 2.06 |  | 135 |
| Total interest-bearing liabilities |  | 1,267,103 | 0.45 |  | 1,432 | 1,324,628 | 1.46 |  | 4,874 |
| Portion of noninterest-bearing funding sources |  | 507,137 | - |  | - | 438,313 | - |  | - |
| Total funding sources | \$ | 1,774,240 | 0.32 |  | 1,432 | 1,762,941 | 1.10 |  | 4,874 |
| Net interest margin and net interest income on a taxable-equivalent basis (4) |  |  | 2.13 \% | \$ | 9,476 |  | 2.66 \% | \$ | 11,776 |
| Noninterest-earning assets |  |  |  |  |  |  |  |  |  |
| Goodwill | \$ | 21,991 |  |  |  | 19,199 26,413 |  |  |  |
| Other |  | 125,053 |  |  |  | 118,862 |  |  |  |
| Total noninterest-earning assets | \$ | 173,432 |  |  |  | 164,474 |  |  |  |
| Noninterest-bearing funding sources |  |  |  |  |  |  |  |  |  |
| Deposits | \$ | 439,758 |  |  |  | 344,451 |  |  |  |
| Other liabilities |  | 57,961 |  |  |  | 58,241 |  |  |  |
| Total equity |  | 182,850 |  |  |  | 200,095 |  |  |  |
| Noninterest-bearing funding sources used to fund earning assets |  | $(507,137)$ |  |  |  | $(438,313)$ |  |  |  |
| Net noninterest-bearing funding sources | \$ | 173,432 |  |  |  | 164,474 |  |  |  |
| Total assets | \$ | 1,947,672 |  |  |  | 1,927,415 |  |  |  |
| Average prime rate |  |  | 3.25 \% |  |  |  | 5.31 \% |  |  |
| Average three-month London Interbank Offered Rate (LIBOR) |  |  | 0.25 |  |  |  | 2.20 |  |  |

(1) Yields/rates and amounts include the effects of hedge and risk management activities associated with the respective asset and liability categories.
 cost for the periods presented.
(3) Nonaccrual loans and related income are included in their respective loan categories
 loans and securities. The federal statutory tax rate utilized was $21 \%$ for the periods presented.

Wells Fargo \& Company and Subsidiaries
AVERAGE BALANCES, YIELDS AND RATES PAID (TAXABLE-EQUIVALENT BASIS) (1)

| (in millions) |  |  | Yields/ rates |  |  | Nine months ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Average balance |  |  | 2020 |  |  |  |  | 2019 |
|  |  |  |  | Interest income/ expense | Average balance | Yields/ rates |  | Interest income/ expense |
| Earning assets |  |  |  |  |  |  |  |  |  |
| Interest-earning deposits with banks | \$ | 174,425 |  | 0.37 \% | \$ | 490 | 138,591 | 2.27 \% | \$ | 2,352 |
| Federal funds sold and securities purchased under resale agreements |  | 88,095 | 0.58 |  | 385 | 95,945 | 2.36 |  | 1,692 |
| Debt securities (2): |  |  |  |  |  |  |  |  |  |
| Trading debt securities |  | 95,018 | 2.78 |  | 1,981 | 90,229 | 3.46 |  | 2,338 |
| Available-for-sale debt securities: |  |  |  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 9,448 | 1.06 |  | 75 | 15,178 | 2.17 |  | 246 |
| Securities of U.S. states and political subdivisions |  | 35,656 | 2.90 |  | 775 | 45,787 | 3.95 |  | 1,355 |
| Mortgage-backed securities: |  |  |  |  |  |  |  |  |  |
| Federal agencies |  | 144,425 | 2.37 |  | 2,564 | 151,806 | 2.95 |  | 3,359 |
| Residential and commercial |  | 4,376 | 2.25 |  | 74 | 5,571 | 4.12 |  | 172 |
| Total mortgage-backed securities |  | 148,801 | 2.36 |  | 2,638 | 157,377 | 2.99 |  | 3,531 |
| Other debt securities |  | 40,220 | 2.67 |  | 805 | 44,746 | 4.33 |  | 1,451 |
| Total available-for-sale debt securities |  | 234,125 | 2.45 |  | 4,293 | 263,088 | 3.34 |  | 6,583 |
| Held-to-maturity debt securities: |  |  |  |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 47,701 | 2.16 |  | 770 | 44,762 | 2.19 |  | 734 |
| Securities of U.S. states and political subdivisions |  | 13,950 | 3.83 |  | 401 | 7,277 | 4.03 |  | 220 |
| Federal agency and other mortgage-backed securities |  | 105,393 | 2.19 |  | 1,728 | 95,646 | 2.64 |  | 1,894 |
| Other debt securities |  | 17 | 2.64 |  | - | 56 | 3.81 |  | 1 |
| Total held-to-maturity debt securities |  | 167,061 | 2.31 |  | 2,899 | 147,741 | 2.57 |  | 2,849 |
| Total debt securities |  | 496,204 | 2.47 |  | 9,173 | 501,058 | 3.13 |  | 11,770 |
| Mortgage loans held for sale (3) |  | 25,264 | 3.48 |  | 659 | 18,401 | 4.20 |  | 579 |
| Loans held for sale (3) |  | 1,577 | 2.19 |  | 26 | 1,823 | 4.72 |  | 64 |
| Loans: |  |  |  |  |  |  |  |  |  |
| Commercial loans: |  |  |  |  |  |  |  |  |  |
| Commercial and industrial - U.S. |  | 289,799 | 2.88 |  | 6,257 | 285,305 | 4.39 |  | 9,360 |
| Commercial and industrial - Non-U.S. |  | 68,965 | 2.61 |  | 1,345 | 63,252 | 3.82 |  | 1,808 |
| Real estate mortgage |  | 122,903 | 3.25 |  | 2,987 | 121,703 | 4.51 |  | 4,101 |
| Real estate construction |  | 21,288 | 3.66 |  | 583 | 21,557 | 5.31 |  | 856 |
| Lease financing |  | 18,152 | 4.07 |  | 554 | 19,262 | 4.56 |  | 659 |
| Total commercial loans |  | 521,107 | 3.01 |  | 11,726 | 511,079 | 4.39 |  | 16,784 |
| Consumer loans: |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 288,355 | 3.43 |  | 7,421 | 286,600 | 3.86 |  | 8,296 |
| Real estate 1-4 family junior lien mortgage |  | 27,535 | 4.52 |  | 932 | 32,610 | 5.72 |  | 1,397 |
| Credit card |  | 37,415 | 11.58 |  | 3,243 | 38,517 | 12.69 |  | 3,656 |
| Automobile |  | 48,473 | 4.95 |  | 1,797 | 45,438 | 5.18 |  | 1,762 |
| Other revolving credit and installment |  | 33,033 | 5.68 |  | 1,405 | 34,832 | 7.07 |  | 1,841 |
| Total consumer loans |  | 434,811 | 4.54 |  | 14,798 | 437,997 | 5.17 |  | 16,952 |
| Total loans (3) |  | 955,918 | 3.70 |  | 26,524 | 949,076 | 4.75 |  | 33,736 |
| Equity securities |  | 30,027 | 1.89 |  | 425 | 35,139 | 2.65 |  | 697 |
| Other |  | 7,373 | 0.24 |  | 14 | 5,275 | 1.73 |  | 68 |
| Total earning assets | \$ | 1,778,883 | 2.83 \% | \$ | 37,696 | 1,745,308 | 3.90 \% | \$ | 50,958 |
| Funding sources |  |  |  |  |  |  |  |  |  |
| Deposits: |  |  |  |  |  |  |  |  |  |
| Interest-bearing checking | \$ | 55,407 | 0.37 \% | \$ | 152 | 57,715 | 1.42 \% | \$ | 615 |
| Market rate and other savings |  | 788,732 | 0.24 |  | 1,446 | 696,943 | 0.58 |  | 3,038 |
| Savings certificates |  | 27,310 | 1.16 |  | 237 | 29,562 | 1.56 |  | 344 |
| Other time deposits |  | 62,881 | 1.23 |  | 580 | 95,490 | 2.57 |  | 1,836 |
| Deposits in non-U.S. offices |  | 41,642 | 0.73 |  | 226 | 52,995 | 1.84 |  | 730 |
| Total interest-bearing deposits |  | 975,972 | 0.36 |  | 2,641 | 932,705 | 0.94 |  | 6,563 |
| Short-term borrowings |  | 74,538 | 0.47 |  | 263 | 115,131 | 2.18 |  | 1,878 |
| Long-term debt |  | 228,067 | 2.06 |  | 3,515 | 233,186 | 3.21 |  | 5,607 |
| Other liabilities |  | 29,270 | 1.59 |  | 350 | 25,263 | 2.17 |  | 410 |
| Total interest-bearing liabilities |  | 1,307,847 | 0.69 |  | 6,769 | 1,306,285 | 1.48 |  | 14,458 |
| Portion of noninterest-bearing funding sources |  | 471,036 | - |  | - | 439,023 | - |  | - |
| Total funding sources | \$ | 1,778,883 | 0.51 |  | 6,769 | 1,745,308 | 1.11 |  | 14,458 |
| Net interest margin and net interest income on a taxable-equivalent basis (4) |  |  | 2.32 \% | \$ | 30,927 |  | 2.79 \% | \$ | 36,500 |
| Noninterest-earning assets |  |  |  |  |  |  |  |  |  |
| Cash and due from banks | \$ | 21,266 |  |  |  | 19,428 |  |  |  |
| Goodwill |  | 26,386 |  |  |  | 26,416 |  |  |  |
| Other |  | 122,550 |  |  |  | 112,721 |  |  |  |
| Total noninterest-earning assets | \$ | 170,202 |  |  |  | 158,565 |  |  |  |
| Noninterest-bearing funding sources |  |  |  |  |  |  |  |  |  |
| Deposits | \$ | 398,666 |  |  |  | 341,541 |  |  |  |
| Other liabilities |  | 57,537 |  |  |  | 56,664 |  |  |  |
| Total equity |  | 185,035 |  |  |  | 199,383 |  |  |  |
| Noninterest-bearing funding sources used to fund earning assets |  | $(471,036)$ |  |  |  | $(439,023)$ |  |  |  |
| Net noninterest-bearing funding sources | \$ | 170,202 |  |  |  | 158,565 |  |  |  |
| Total assets | \$ | 1,949,085 |  |  |  | 1,903,873 |  |  |  |
| Average prime rate |  |  | 3.63 \% |  |  |  | 5.43 \% |  |  |
| Average three-month London Interbank Offered Rate (LIBOR) |  |  | 0.79 |  |  |  | 2.46 |  |  |

[^7]Wells Fargo \& Company and Subsidiaries
FIVE QUARTER AVERAGE BALANCES, YIELDS AND RATES PAID (TAXABLE-EQUIVALENT BASIS) (1)


[^8]Wells Fargo \& Company and Subsidiaries
NONINTEREST INCOME

| (in millions) | Quarter ended September 30, |  |  | $\%$ <br> Change | Nine months ended September 30, |  |  | \% <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2020 | 2019 |  |  | 2020 | 2019 |  |
| Deposit-related fees (1) | \$ | 1,299 | 1,480 | (12)\% | \$ | 3,888 | 4,289 | (9)\% |
| Trust and investment fees: |  |  |  |  |  |  |  |  |
| Brokerage advisory, commissions and other fees |  | 2,336 | 2,346 | - |  | 6,935 | 6,857 | 1 |
| Trust and investment management |  | 737 | 729 | 1 |  | 2,125 | 2,310 | (8) |
| Investment banking |  | 441 | 484 | (9) |  | 1,379 | 1,333 | 3 |
| Total trust and investment fees |  | 3,514 | 3,559 | (1) |  | 10,439 | 10,500 | (1) |
| Card fees |  | 912 | 1,027 | (11) |  | 2,601 | 2,996 | (13) |
| Lending-related fees (1) |  | 352 | 374 | (6) |  | 1,025 | 1,116 | (8) |
| Mortgage banking: |  |  |  |  |  |  |  |  |
| Servicing income, net |  | 341 | (142) | NM |  | (77) | 499 | NM |
| Net gains on mortgage loan origination/sales activities |  | 1,249 | 608 | 105 |  | 2,363 | 1,433 | 65 |
| Total mortgage banking |  | 1,590 | 466 | 241 |  | 2,286 | 1,932 | 18 |
| Net gains from trading activities |  | 361 | 276 | 31 |  | 1,232 | 862 | 43 |
| Net gains on debt securities |  | 264 | 3 | NM |  | 713 | 148 | 382 |
| Net gains (losses) from equity securities |  | 649 | 956 | (32) |  | (219) | 2,392 | NM |
| Lease income |  | 333 | 402 | (17) |  | 1,021 | 1,270 | (20) |
| Life insurance investment income |  | 156 | 173 | (10) |  | 480 | 499 | (4) |
| Other (1) |  | 64 | 1,669 | (96) |  | 389 | 3,168 | (88) |
| Total | \$ | 9,494 | 10,385 | (9) | \$ | 23,855 | 29,172 | (18) |

NM - Not meaningful
 fees; certain fees associated with lending activities were combined into a single line item for lending-related fees; and certain other fees were reclassified to other noninterest income. Prior period balances have been revised to conform with the current period presentation.

## NONINTEREST EXPENSE

| (in millions) | Quarter ended September 30, |  |  |  | Nine months ended September 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2020 | 2019 |  |  | 2020 | 2019 |  |
| Personnel | \$ | 8,624 | 8,604 | - \% | \$ | 25,863 | 26,309 | (2)\% |
| Technology, telecommunications and equipment (1) |  | 791 | 821 | (4) |  | 2,261 | 2,340 | (3) |
| Occupancy (2) |  | 851 | 760 | 12 |  | 2,437 | 2,196 | 11 |
| Operating losses |  | 1,219 | 1,920 | (37) |  | 2,902 | 2,405 | 21 |
| Professional and outside services (1) |  | 1,760 | 1,737 | 1 |  | 5,042 | 4,956 | 2 |
| Leases (3) |  | 291 | 272 | 7 |  | 795 | 869 | (9) |
| Advertising and promotion |  | 144 | 266 | (46) |  | 462 | 832 | (44) |
| Restructuring charges |  | 718 | - | NM |  | 718 | - | NM |
| Other (1) |  | 831 | 819 | 1 |  | 2,348 | 2,657 | (12) |
| Total | \$ | 15,229 | 15,199 | - | \$ | 42,828 | 42,564 | 1 |

## NM - Not meaningful


 reclassified to other noninterest expense. Prior period balances have been revised to conform with the current period presentation.
(2) Represents expenses for both leased and owned properties.
(3) Represents expenses for assets we lease to customers.

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER NONINTEREST INCOME

|  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |

 fees; certain fees associated with lending activities were combined into a single line item for lending-related fees; and certain other fees were reclassified to other noninterest income. Prior period balances have been revised to conform with the current period presentation.

## FIVE QUARTER NONINTEREST EXPENSE

|  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: |


 reclassified to other noninterest expense. Prior period balances have been revised to conform with the current period presentation.
(2) Represents expenses for both leased and owned properties.
(3) Represents expenses for assets we lease to customers.

## FIVE QUARTER DEFERRED COMPENSATION AND RELATED HEDGES

| (in millions) |  |  |  |  | Quarter ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ |  | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| Net interest income | \$ | - | 3 | 12 | 26 | 13 |
| Net gains (losses) from equity securities |  | 1 | 346 | (621) | 236 | (4) |
| Total revenue (losses) from deferred compensation plan investments |  | 1 | 349 | (609) | 262 | 9 |
| Change in deferred compensation plan liabilities |  | 220 | 490 | (598) | 263 | 5 |
| Net derivative (gains) losses from economic hedges of deferred compensation (1) |  | (215) | (141) | - | - | - |
| Personnel expense |  | 5 | 349 | (598) | 263 | 5 |
| Income (loss) before income tax expense | \$ | (4) | - | (11) | (1) | 4 |

 the fair value of derivatives used as economic hedges are presented within the same financial statement line as the related business activity being hedged.

Wells Fargo \& Company and Subsidiaries
CONSOLIDATED BALANCE SHEET

| (in millions, except shares) |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { \% } \\ \text { Change } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |
| Cash and due from banks | \$ | 25,535 | 21,757 | 17 \% |
| Interest-earning deposits with banks |  | 221,235 | 119,493 | 85 |
| Total cash, cash equivalents, and restricted cash |  | 246,770 | 141,250 | 75 |
| Federal funds sold and securities purchased under resale agreements |  | 69,304 | 102,140 | (32) |
| Debt securities: |  |  |  |  |
| Trading, at fair value |  | 73,253 | 79,733 | (8) |
| Available-for-sale, at fair value (includes allowance for credit losses) |  | 220,573 | 263,459 | (16) |
| Held-to-maturity, at amortized cost, net of allowance for credit losses |  | 182,595 | 153,933 | 19 |
| Mortgage loans held for sale |  | 23,307 | 23,342 | - |
| Loans held for sale |  | 1,697 | 977 | 74 |
| Loans |  | 920,082 | 962,265 | (4) |
| Allowance for loan losses |  | $(19,463)$ | $(9,551)$ | 104 |
| Net loans |  | 900,619 | 952,714 | (5) |
| Mortgage servicing rights: |  |  |  |  |
| Measured at fair value |  | 6,355 | 11,517 | (45) |
| Amortized |  | 1,325 | 1,430 | (7) |
| Premises and equipment, net |  | 8,977 | 9,309 | (4) |
| Goodwill |  | 26,387 | 26,390 | - |
| Derivative assets |  | 23,715 | 14,203 | 67 |
| Equity securities |  | 51,169 | 68,241 | (25) |
| Other assets |  | 86,174 | 78,917 | 9 |
| Total assets | \$ | 1,922,220 | 1,927,555 | - |
| Liabilities |  |  |  |  |
| Noninterest-bearing deposits | \$ | 447,011 | 344,496 | 30 |
| Interest-bearing deposits |  | 936,204 | 978,130 | (4) |
| Total deposits |  | 1,383,215 | 1,322,626 | 5 |
| Short-term borrowings |  | 55,224 | 104,512 | (47) |
| Derivative liabilities |  | 13,767 | 9,079 | 52 |
| Accrued expenses and other liabilities |  | 72,271 | 75,163 | (4) |
| Long-term debt |  | 215,711 | 228,191 | (5) |
| Total liabilities |  | 1,740,188 | 1,739,571 | - |
| Equity |  |  |  |  |
| Wells Fargo stockholders' equity: |  |  |  |  |
| Preferred stock |  | 21,098 | 21,549 | (2) |
| Common stock - \$1-2/3 par value, authorized 9,000,000,000 shares; issued $5,481,811,474$ shares |  | 9,136 | 9,136 | - |
| Additional paid-in capital |  | 60,035 | 61,049 | (2) |
| Retained earnings |  | 160,913 | 166,697 | (3) |
| Cumulative other comprehensive income (loss) |  | (750) | $(1,311)$ | (43) |
| Treasury stock - 1,349,294,592 shares and 1,347,385,537 shares |  | $(68,384)$ | $(68,831)$ | (1) |
| Unearned ESOP shares |  | (875) | $(1,143)$ | (23) |
| Total Wells Fargo stockholders' equity |  | 181,173 | 187,146 | (3) |
| Noncontrolling interests |  | 859 | 838 | 3 |
| Total equity |  | 182,032 | 187,984 | (3) |
| Total liabilities and equity | \$ | 1,922,220 | 1,927,555 | - |

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER CONSOLIDATED BALANCE SHEET

| (in millions) |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{aligned} & \text { Jun 30, } \\ & 2020 \end{aligned}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \hline \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |  |  |
| Cash and due from banks | \$ | 25,535 | 24,704 | 22,738 | 21,757 | 22,401 |
| Interest-earning deposits with banks |  | 221,235 | 237,799 | 128,071 | 119,493 | 126,330 |
| Total cash, cash equivalents, and restricted cash |  | 246,770 | 262,503 | 150,809 | 141,250 | 148,731 |
| Federal funds sold and securities purchased under resale agreements |  | 69,304 | 79,289 | 86,465 | 102,140 | 103,051 |
| Debt securities: |  |  |  |  |  |  |
| Trading, at fair value |  | 73,253 | 74,679 | 80,425 | 79,733 | 79,113 |
| Available-for-sale, at fair value (includes allowance for credit losses) |  | 220,573 | 228,899 | 251,229 | 263,459 | 271,236 |
| Held-to-maturity, at amortized cost, net of allowance for credit losses |  | 182,595 | 169,002 | 169,909 | 153,933 | 153,179 |
| Mortgage loans held for sale |  | 23,307 | 32,355 | 21,795 | 23,342 | 25,448 |
| Loans held for sale |  | 1,697 | 1,339 | 1,883 | 977 | 1,532 |
| Loans |  | 920,082 | 935,155 | 1,009,843 | 962,265 | 954,915 |
| Allowance for loan losses |  | $(19,463)$ | $(18,926)$ | $(11,263)$ | $(9,551)$ | $(9,715)$ |
| Net loans |  | 900,619 | 916,229 | 998,580 | 952,714 | 945,200 |
| Mortgage servicing rights: |  |  |  |  |  |  |
| Measured at fair value |  | 6,355 | 6,819 | 8,126 | 11,517 | 11,072 |
| Amortized |  | 1,325 | 1,361 | 1,406 | 1,430 | 1,397 |
| Premises and equipment, net |  | 8,977 | 9,025 | 9,108 | 9,309 | 9,315 |
| Goodwill |  | 26,387 | 26,385 | 26,381 | 26,390 | 26,388 |
| Derivative assets |  | 23,715 | 22,776 | 25,023 | 14,203 | 14,680 |
| Equity securities |  | 51,169 | 52,494 | 54,047 | 68,241 | 63,884 |
| Other assets |  | 86,174 | 85,611 | 96,163 | 78,917 | 89,724 |
| Total assets | \$ | 1,922,220 | 1,968,766 | 1,981,349 | 1,927,555 | 1,943,950 |
| Liabilities |  |  |  |  |  |  |
| Noninterest-bearing deposits | \$ | 447,011 | 432,857 | 379,678 | 344,496 | 355,259 |
| Interest-bearing deposits |  | 936,204 | 977,854 | 996,854 | 978,130 | 953,236 |
| Total deposits |  | 1,383,215 | 1,410,711 | 1,376,532 | 1,322,626 | 1,308,495 |
| Short-term borrowings |  | 55,224 | 60,485 | 92,289 | 104,512 | 123,908 |
| Derivative liabilities |  | 13,767 | 11,368 | 15,618 | 9,079 | 9,948 |
| Accrued expenses and other liabilities |  | 72,271 | 75,159 | 76,238 | 75,163 | 76,532 |
| Long-term debt |  | 215,711 | 230,921 | 237,342 | 228,191 | 230,651 |
| Total liabilities |  | 1,740,188 | 1,788,644 | 1,798,019 | 1,739,571 | 1,749,534 |
| Equity |  |  |  |  |  |  |
| Wells Fargo stockholders' equity: |  |  |  |  |  |  |
| Preferred stock |  | 21,098 | 21,098 | 21,347 | 21,549 | 21,549 |
| Common stock |  | 9,136 | 9,136 | 9,136 | 9,136 | 9,136 |
| Additional paid-in capital |  | 60,035 | 59,923 | 59,849 | 61,049 | 60,866 |
| Retained earnings |  | 160,913 | 159,952 | 165,308 | 166,697 | 166,320 |
| Cumulative other comprehensive income (loss) |  | (750) | (798) | $(1,564)$ | $(1,311)$ | $(1,639)$ |
| Treasury stock |  | $(68,384)$ | $(69,050)$ | $(70,215)$ | $(68,831)$ | $(61,785)$ |
| Unearned ESOP shares |  | (875) | (875) | $(1,143)$ | $(1,143)$ | $(1,143)$ |
| Total Wells Fargo stockholders' equity |  | 181,173 | 179,386 | 182,718 | 187,146 | 193,304 |
| Noncontrolling interests |  | 859 | 736 | 612 | 838 | 1,112 |
| Total equity |  | 182,032 | 180,122 | 183,330 | 187,984 | 194,416 |
| Total liabilities and equity | \$ | 1,922,220 | 1,968,766 | 1,981,349 | 1,927,555 | 1,943,950 |

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER TRADING ASSETS AND LIABILITIES

| (in millions) | $\begin{aligned} & \text { Sep 30, } \\ & 2020 \end{aligned}$ |  | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Trading assets |  |  |  |  |  |  |
| Debt securities | \$ | 73,253 | 74,679 | 80,425 | 79,733 | 79,113 |
| Equity securities |  | 14,058 | 12,591 | 13,573 | 27,440 | 24,436 |
| Loans held for sale |  | 1,688 | 1,201 | 1,673 | 972 | 1,501 |
| Gross trading derivative assets |  | 57,990 | 60,644 | 72,527 | 34,825 | 39,926 |
| Netting (1) |  | $(35,662)$ | $(39,885)$ | $(49,821)$ | $(21,463)$ | $(26,414)$ |
| Total trading derivative assets |  | 22,328 | 20,759 | 22,706 | 13,362 | 13,512 |
| Total trading assets |  | 111,327 | 109,230 | 118,377 | 121,507 | 118,562 |
| Trading liabilities |  |  |  |  |  |  |
| Short sales |  | 18,779 | 20,213 | 17,603 | 17,430 | 18,290 |
| Gross trading derivative liabilities |  | 51,241 | 54,985 | 67,891 | 33,861 | 38,308 |
| Netting (1) |  | $(39,278)$ | $(44,901)$ | $(53,598)$ | $(26,074)$ | $(29,708)$ |
| Total trading derivative liabilities |  | 11,963 | 10,084 | 14,293 | 7,787 | 8,600 |
| Total trading liabilities | \$ | 30,742 | 30,297 | 31,896 | 25,217 | 26,890 |

(1) Represents balance sheet netting for trading derivative asset and liability balances, and trading portfolio level counterparty valuation adjustments.

FIVE QUARTER DEBT SECURITIES

| (in millions) |  | $\begin{gathered} \text { Sep 30, } \\ 2020 \end{gathered}$ | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \hline \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Trading debt securities | \$ | 73,253 | 74,679 | 80,425 | 79,733 | 79,113 |
| Available-for-sale debt securities: |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 5,975 | 7,983 | 11,036 | 14,960 | 16,549 |
| Securities of U.S. states and political subdivisions |  | 31,511 | 33,011 | 38,144 | 40,337 | 40,503 |
| Mortgage-backed securities: |  |  |  |  |  |  |
| Federal agencies |  | 135,227 | 144,835 | 160,214 | 162,453 | 167,535 |
| Residential and commercial |  | 3,884 | 4,100 | 4,430 | 4,761 | 5,079 |
| Total mortgage-backed securities |  | 139,111 | 148,935 | 164,644 | 167,214 | 172,614 |
| Other debt securities |  | 43,976 | 38,970 | 37,405 | 40,948 | 41,570 |
| Total available-for-sale debt securities |  | 220,573 | 228,899 | 251,229 | 263,459 | 271,236 |
| Held-to-maturity debt securities: |  |  |  |  |  |  |
| Securities of U.S. Treasury and federal agencies |  | 48,587 | 48,578 | 48,569 | 45,541 | 44,774 |
| Securities of U.S. states and political subdivisions |  | 14,232 | 14,277 | 14,304 | 13,486 | 12,719 |
| Federal agency and other mortgage-backed securities (1) |  | 119,766 | 106,133 | 107,013 | 94,869 | 95,637 |
| Other debt securities |  | 10 | 14 | 23 | 37 | 49 |
| Total held-to-maturity debt securities |  | 182,595 | 169,002 | 169,909 | 153,933 | 153,179 |
| Total debt securities | \$ | 476,421 | 472,580 | 501,563 | 497,125 | 503,528 |
| Allowance for credit losses for debt securities (2): |  |  |  |  |  |  |
| Available-for-sale debt securities (included in fair value) | \$ | 79 | 114 | 161 | - | - |
| Held-to-maturity debt securities (netted against amortized cost) |  | 26 | 20 | 11 | - | - |
| Total allowance for credit losses for debt securities | \$ | 105 | 134 | 172 | - | - |

(1) Predominantly consists of federal agency mortgage-backed securities.
(2) Represents the allowance for credit losses for debt securities as a result of our adoption of ASU 2016-13, Financial Instruments - Credit Losses, on January 1, 2020.

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER EQUITY SECURITIES

| (in millions) | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ |  | $\begin{array}{r} \text { Jun 30, } \\ 2020 \\ \hline \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Held for trading at fair value: |  |  |  |  |  |  |
| Marketable equity securities | \$ | 14,058 | 12,591 | 13,573 | 27,440 | 24,436 |
| Not held for trading: |  |  |  |  |  |  |
| Fair value: |  |  |  |  |  |  |
| Marketable equity securities (1) |  | 2,412 | 6,426 | 7,708 | 6,481 | 6,639 |
| Nonmarketable equity securities |  | 8,583 | 8,322 | 6,895 | 8,015 | 7,293 |
| Total equity securities at fair value |  | 10,995 | 14,748 | 14,603 | 14,496 | 13,932 |
| Equity method: |  |  |  |  |  |  |
| Low-income housing tax credit investments |  | 11,295 | 11,294 | 11,290 | 11,343 | 11,068 |
| Private equity |  | 2,841 | 3,351 | 3,351 | 3,459 | 3,425 |
| Tax-advantaged renewable energy |  | 4,142 | 3,940 | 3,991 | 3,811 | 3,143 |
| New market tax credit and other |  | 356 | 377 | 387 | 387 | 390 |
| Total equity method |  | 18,634 | 18,962 | 19,019 | 19,000 | 18,026 |
| Other: |  |  |  |  |  |  |
| Federal Reserve Bank stock and other at cost (2) |  | 3,585 | 3,794 | 4,512 | 4,790 | 5,021 |
| Private equity (3) |  | 3,897 | 2,399 | 2,340 | 2,515 | 2,469 |
| Total equity securities not held for trading |  | 37,111 | 39,903 | 40,474 | 40,801 | 39,448 |
| Total equity securities | \$ | 51,169 | 52,494 | 54,047 | 68,241 | 63,884 |

(1) Includes $\$ 206$ million, $\$ 191$ million, $\$ 3.1$ billion, $\$ 3.8$ billion and $\$ 3.5$ billion at September 30 , June 30 and March 31, 2020, and December 31 and September 30, 2019, respectively, related to securities held as economic hedges of our deferred compensation plan liabilities. In second quarter 2020, we entered into arrangements to transition our economic hedges of our deferred compensation plan liabilities from equity securities to derivative instruments.
(2) Includes $\$ 3.5$ billion, $\$ 3.8$ billion, $\$ 4.5$ billion, $\$ 4.8$ billion and $\$ 5.0$ billion at September 30, June 30 and March 31, 2020, and December 31 and September 30, 2019, respectively, related to investments in Federal Reserve Bank and Federal Home Loan Bank stock.
(3) Represents nonmarketable equity securities accounted for under the measurement alternative.

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER LOANS

| (in millions) | $\begin{array}{r} \hline \text { Sep 30, } \\ 2020 \end{array}$ |  | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \hline \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$ | 320,913 | 350,116 | 405,020 | 354,125 | 350,875 |
| Real estate mortgage |  | 121,910 | 123,967 | 122,767 | 121,824 | 121,936 |
| Real estate construction |  | 22,519 | 21,694 | 20,812 | 19,939 | 19,921 |
| Lease financing |  | 16,947 | 17,410 | 19,136 | 19,831 | 19,600 |
| Total commercial |  | 482,289 | 513,187 | 567,735 | 515,719 | 512,332 |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 294,990 | 277,945 | 292,920 | 293,847 | 290,604 |
| Real estate 1-4 family junior lien mortgage |  | 25,162 | 26,839 | 28,527 | 29,509 | 30,838 |
| Credit card |  | 36,021 | 36,018 | 38,582 | 41,013 | 39,629 |
| Automobile |  | 48,450 | 48,808 | 48,568 | 47,873 | 46,738 |
| Other revolving credit and installment |  | 33,170 | 32,358 | 33,511 | 34,304 | 34,774 |
| Total consumer |  | 437,793 | 421,968 | 442,108 | 446,546 | 442,583 |
| Total loans | \$ | 920,082 | 935,155 | 1,009,843 | 962,265 | 954,915 |

Our non-U.S. loans are reported by respective class of financing receivable in the table above. Substantially all of our non-U.S. loan portfolio is commercial loans. The following table presents total non-U.S. commercial loans outstanding by class of financing receivable.

| (in millions) | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ |  | $\begin{aligned} & \text { Jun 30, } \\ & 2020 \end{aligned}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Non-U.S. commercial loans: |  |  |  |  |  |  |
| Commercial and industrial | \$ | 61,594 | 67,015 | 78,753 | 70,494 | 64,418 |
| Real estate mortgage |  | 6,228 | 6,460 | 6,309 | 7,004 | 7,056 |
| Real estate construction |  | 1,898 | 1,697 | 1,478 | 1,434 | 1,262 |
| Lease financing |  | 1,156 | 1,146 | 1,120 | 1,220 | 1,197 |
| Total non-U.S. commercial loans | \$ | 70,876 | 76,318 | 87,660 | 80,152 | 73,933 |

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER NONPERFORMING ASSETS (NONACCRUAL LOANS AND FORECLOSED ASSETS)

| (in millions) |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \\ \hline \end{array}$ | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \hline \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nonaccrual loans: |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$ | 2,834 | 2,896 | 1,779 | 1,545 | 1,539 |
| Real estate mortgage |  | 1,343 | 1,217 | 944 | 573 | 669 |
| Real estate construction |  | 34 | 34 | 21 | 41 | 32 |
| Lease financing |  | 187 | 138 | 131 | 95 | 72 |
| Total commercial |  | 4,398 | 4,285 | 2,875 | 2,254 | 2,312 |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage (1) (2) |  | 2,641 | 2,393 | 2,372 | 2,150 | 2,261 |
| Real estate 1-4 family junior lien mortgage (2) |  | 767 | 753 | 769 | 796 | 819 |
| Automobile |  | 176 | 129 | 99 | 106 | 110 |
| Other revolving credit and installment |  | 40 | 45 | 41 | 40 | 43 |
| Total consumer |  | 3,624 | 3,320 | 3,281 | 3,092 | 3,233 |
| Total nonaccrual loans | \$ | 8,022 | 7,605 | 6,156 | 5,346 | 5,545 |
| As a percentage of total loans |  | 0.87 \% | 0.81 | 0.61 | 0.56 | 0.58 |
| Foreclosed assets: |  |  |  |  |  |  |
| Government insured/guaranteed | \$ | 22 | 31 | 43 | 50 | 59 |
| Non-government insured/guaranteed |  | 134 | 164 | 209 | 253 | 378 |
| Total foreclosed assets |  | 156 | 195 | 252 | 303 | 437 |
| Total nonperforming assets | \$ | 8,178 | 7,800 | 6,408 | 5,649 | 5,982 |
| As a percentage of total loans |  | 0.89 \% | 0.83 | 0.63 | 0.59 | 0.63 |

(1) Amounts are not comparative due to our adoption of ASU 2016-13, Financial Instruments - Credit Losses, on January 1, 2020. Prior to January 1, 2020, pools of individual purchased credit-impaired (PCI) loans were excluded because they continued to earn interest income from the accretable yield at the pool level. With the adoption of ASU 2016-13, the pools were discontinued and performance is based on contractual terms for individual loans.
(2) Real estate 1-4 family mortgage loans predominantly insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veterans Affairs (VA) are not placed on nonaccrual status because they are insured or guaranteed.

## LOANS 90 DAYS OR MORE PAST DUE AND STILL ACCRUING

| (in millions) | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ |  | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{gathered} \text { Mar 31, } \\ 2020 \end{gathered}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total: | \$ | 11,698 | 9,739 | 7,023 | 7,285 | 7,130 |
| Less: FHA insured/VA guaranteed (1) |  | 11,041 | 8,922 | 6,142 | 6,352 | 6,308 |
| Total, not government insured/guaranteed | \$ | 657 | 817 | 881 | 933 | 822 |
| By segment and class, not government insured/guaranteed: |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial | \$ | 61 | 101 | 24 | 47 | 6 |
| Real estate mortgage |  | 47 | 44 | 28 | 31 | 28 |
| Real estate construction |  | - | - | 1 | - | - |
| Total commercial |  | 108 | 145 | 53 | 78 | 34 |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage (2) |  | 97 | 93 | 128 | 112 | 100 |
| Real estate 1-4 family junior lien mortgage (2) |  | 28 | 19 | 25 | 32 | 35 |
| Credit card |  | 297 | 418 | 528 | 546 | 491 |
| Automobile |  | 50 | 54 | 69 | 78 | 75 |
| Other revolving credit and installment |  | 77 | 88 | 78 | 87 | 87 |
| Total consumer |  | 549 | 672 | 828 | 855 | 788 |
| Total, not government insured/guaranteed | \$ | 657 | 817 | 881 | 933 | 822 |

(1) Represents loans whose repayments are largely insured by the FHA or guaranteed by the VA.
(2) Amounts are not comparative due to our adoption of ASU 2016-13, Financial Instruments - Credit Losses, on January 1, 2020. Total loans 90 days or more past due and still accruing exclude PCI loans of $\$ 102$ million and $\$ 119$ million at December 31 and September 30, 2019, respectively.

Wells Fargo \& Company and Subsidiaries
CHANGES IN ALLOWANCE FOR CREDIT LOSSES FOR LOANS

| (in millions) | Quarter ended September 30, |  |  | Nine months ended September 30, |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2020 | 2019 | 2020 | 2019 |
| Balance, beginning of period | \$ | 20,436 | 10,603 | 10,456 | 10,707 |
| Cumulative effect from change in accounting policies (1) |  | - | - | $(1,337)$ | - |
| Allowance for purchased credit deteriorated (PCD) loans (2) |  | - | - | 8 | - |
| Balance, beginning of period, adjusted |  | 20,436 | 10,603 | 9,127 | 10,707 |
| Provision for credit losses |  | 751 | 695 | 14,149 | 2,043 |
| Interest income on certain impaired loans (3) |  | (41) | (34) | (117) | (112) |
| Loan charge-offs: |  |  |  |  |  |
| Commercial: |  |  |  |  |  |
| Commercial and industrial |  | (327) | (209) | $(1,260)$ | (590) |
| Real estate mortgage |  | (59) | (2) | (134) | (28) |
| Real estate construction |  | - | - | - | (1) |
| Lease financing |  | (34) | (12) | (66) | (35) |
| Total commercial |  | (420) | (223) | $(1,460)$ | (654) |
| Consumer: |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | (20) | (31) | (63) | (101) |
| Real estate 1-4 family junior lien mortgage |  | (22) | (27) | (70) | (90) |
| Credit card |  | (339) | (404) | $(1,225)$ | $(1,278)$ |
| Automobile |  | (99) | (156) | (413) | (485) |
| Other revolving credit and installment |  | (94) | (168) | (372) | (497) |
| Total consumer |  | (574) | (786) | $(2,143)$ | $(2,451)$ |
| Total loan charge-offs |  | (994) | $(1,009)$ | $(3,603)$ | $(3,105)$ |
| Loan recoveries: |  |  |  |  |  |
| Commercial: |  |  |  |  |  |
| Commercial and industrial |  | 53 | 62 | 132 | 151 |
| Real estate mortgage |  | 3 | 10 | 13 | 26 |
| Real estate construction |  | 2 | 8 | 19 | 13 |
| Lease financing |  | 6 | 4 | 14 | 15 |
| Total commercial |  | 64 | 84 | 178 | 205 |
| Consumer: |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 21 | 36 | 65 | 148 |
| Real estate 1-4 family junior lien mortgage |  | 36 | 49 | 101 | 140 |
| Credit card |  | 94 | 85 | 276 | 258 |
| Automobile |  | 68 | 80 | 194 | 266 |
| Other revolving credit and installment |  | 28 | 30 | 84 | 95 |
| Total consumer |  | 247 | 280 | 720 | 907 |
| Total loan recoveries |  | 311 | 364 | 898 | 1,112 |
| Net loan charge-offs |  | (683) | (645) | $(2,705)$ | $(1,993)$ |
| Other |  | 8 | (6) | 17 | (32) |
| Balance, end of period | \$ | 20,471 | 10,613 | 20,471 | 10,613 |
| Components: |  |  |  |  |  |
| Allowance for loan losses | \$ | 19,463 | 9,715 | 19,463 | 9,715 |
| Allowance for unfunded credit commitments |  | 1,008 | 898 | 1,008 | 898 |
| Allowance for credit losses for loans | \$ | 20,471 | 10,613 | 20,471 | 10,613 |
| Net loan charge-offs (annualized) as a percentage of average total loans |  | 0.29 \% | 0.27 | 0.38 | 0.28 |
| Allowance for loan losses as a percentage of total loans |  | 2.12 | 1.02 | 2.12 | 1.02 |
| Allowance for credit losses for loans as a percentage of total loans |  | 2.22 | 1.11 | 2.22 | 1.11 |

[^9]Wells Fargo \& Company and Subsidiaries
FIVE QUARTER CHANGES IN ALLOWANCE FOR CREDIT LOSSES FOR LOANS

| (in millions) |  |  | $\begin{aligned} & \text { Jun 30, } \\ & 2020 \end{aligned}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | Quarter ended |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ |  |  |  | $\begin{array}{r} \hline \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| Balance, beginning of quarter | \$ | 20,436 | 12,022 | 10,456 | 10,613 | 10,603 |
| Cumulative effect from change in accounting policies (1) |  | - | - | $(1,337)$ | - | - |
| Allowance for purchased credit-deteriorated (PCD) loans (2) |  | - | - | 8 | - | - |
| Balance, beginning of quarter, adjusted |  | 20,436 | 12,022 | 9,127 | 10,613 | 10,603 |
| Provision for credit losses |  | 751 | 9,565 | 3,833 | 644 | 695 |
| Interest income on certain loans (3) |  | (41) | (38) | (38) | (35) | (34) |
| Loan charge-offs: |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial |  | (327) | (556) | (377) | (212) | (209) |
| Real estate mortgage |  | (59) | (72) | (3) | (10) | (2) |
| Real estate construction |  | - | - | - | - | - |
| Lease financing |  | (34) | (19) | (13) | (35) | (12) |
| Total commercial |  | (420) | (647) | (393) | (257) | (223) |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | (20) | (20) | (23) | (28) | (31) |
| Real estate 1-4 family junior lien mortgage |  | (22) | (18) | (30) | (28) | (27) |
| Credit card |  | (339) | (415) | (471) | (436) | (404) |
| Automobile |  | (99) | (158) | (156) | (162) | (156) |
| Other revolving credit and installment |  | (94) | (113) | (165) | (177) | (168) |
| Total consumer |  | (574) | (724) | (845) | (831) | (786) |
| Total loan charge-offs |  | (994) | $(1,371)$ | $(1,238)$ | $(1,088)$ | $(1,009)$ |
| Loan recoveries: |  |  |  |  |  |  |
| Commercial: |  |  |  |  |  |  |
| Commercial and industrial |  | 53 | 35 | 44 | 44 | 62 |
| Real estate mortgage |  | 3 | 5 | 5 | 6 | 10 |
| Real estate construction |  | 2 | 1 | 16 | - | 8 |
| Lease financing |  | 6 | 4 | 4 | 4 | 4 |
| Total commercial |  | 64 | 45 | 69 | 54 | 84 |
| Consumer: |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 21 | 18 | 26 | 31 | 36 |
| Real estate 1-4 family junior lien mortgage |  | 36 | 30 | 35 | 44 | 49 |
| Credit card |  | 94 | 88 | 94 | 86 | 85 |
| Automobile |  | 68 | 52 | 74 | 75 | 80 |
| Other revolving credit and installment |  | 28 | 25 | 31 | 29 | 30 |
| Total consumer |  | 247 | 213 | 260 | 265 | 280 |
| Total loan recoveries |  | 311 | 258 | 329 | 319 | 364 |
| Net loan charge-offs |  | (683) | $(1,113)$ | (909) | (769) | (645) |
| Other |  | 8 | - | 9 | 3 | (6) |
| Balance, end of quarter | \$ | 20,471 | 20,436 | 12,022 | 10,456 | 10,613 |
| Components: |  |  |  |  |  |  |
| Allowance for loan losses | \$ | 19,463 | 18,926 | 11,263 | 9,551 | 9,715 |
| Allowance for unfunded credit commitments |  | 1,008 | 1,510 | 759 | 905 | 898 |
| Allowance for credit losses for loans | \$ | 20,471 | 20,436 | 12,022 | 10,456 | 10,613 |
| Net loan charge-offs (annualized) as a percentage of average total loans |  | 0.29 \% | 0.46 | 0.38 | 0.32 | 0.27 |
| Allowance for loan losses as a percentage of: |  |  |  |  |  |  |
| Total loans |  | 2.12 | 2.02 | 1.12 | 0.99 | 1.02 |
| Nonaccrual loans |  | 243 | 249 | 183 | 179 | 175 |
| Nonaccrual loans and other nonperforming assets |  | 238 | 243 | 176 | 169 | 162 |
| Total net loan charge-offs (annualized) |  | 716 | 422 | 308 | 346 | 379 |
| Allowance for credit losses for loans as a percentage of: |  |  |  |  |  |  |
| Total loans |  | 2.22 | 2.19 | 1.19 | 1.09 | 1.11 |
| Nonaccrual loans |  | 255 | 269 | 195 | 196 | 191 |
| Nonaccrual loans and other nonperforming assets |  | 250 | 262 | 188 | 185 | 177 |

(1) Represents the overall decrease in our allowance for credit losses for loans as a result of our adoption of ASU 2016-13, Financial Instruments - Credit Losses, on January 1, 2020.
(2) Represents the allowance for credit losses for PCI loans that automatically became PCD loans with the adoption of ASU 2016-13.
 for credit losses attributable to the passage of time as interest income.

Wells Fargo \& Company and Subsidiaries
ALLOCATION OF ALLOWANCE FOR CREDIT LOSSES FOR LOANS

| (\$ in millions) | Sep 30, 2020 |  |  | Jun 30, 2020 |  |  | Mar 31, 2020 |  |  |  | Jan 1, 2020 |  | Dec 31, 2019 (1) |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | ACL | $\begin{array}{r} \text { ACL } \\ \text { as } \% \\ \text { of loan } \\ \text { class } \\ \hline \end{array}$ |  | ACL | $\begin{array}{r} \mathrm{ACL} \\ \text { as } \% \\ \text { of loan } \\ \text { class } \end{array}$ |  | ACL | $\begin{array}{r} \mathrm{ACL} \\ \mathrm{as} \% \\ \text { of loan } \\ \text { class } \end{array}$ |  | ACL | $\begin{array}{r} \mathrm{ACL} \\ \text { as } \% \\ \text { of loan } \\ \text { class } \end{array}$ |  | ACL | $\begin{array}{r} \mathrm{ACL} \\ \mathrm{as} \% \\ \text { of loan } \\ \text { class } \end{array}$ |
| Commercial: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial and industrial | \$ | 7,845 | 2.44 \% | \$ | 8,109 | 2.32 \% | \$ | 4,231 | 1.04 \% | \$ | 2,490 | 0.70 \% | \$ | 3,600 | 1.02 \% |
| Real estate mortgage |  | 2,517 | 2.06 |  | 2,395 | 1.93 |  | 848 | 0.69 |  | 702 | 0.58 |  | 1,236 | 1.01 |
| Real estate construction |  | 521 | 2.31 |  | 484 | 2.23 |  | 36 | 0.17 |  | 42 | 0.21 |  | 1,079 | 5.41 |
| Lease financing |  | 659 | 3.89 |  | 681 | 3.91 |  | 164 | 0.86 |  | 149 | 0.75 |  | 330 | 1.66 |
| Total commercial |  | 11,542 | 2.39 |  | 11,669 | 2.27 |  | 5,279 | 0.93 |  | 3,383 | 0.66 |  | 6,245 | 1.21 |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage |  | 1,519 | 0.51 |  | 1,541 | 0.55 |  | 836 | 0.29 |  | 845 | 0.29 |  | 692 | 0.24 |
| Real estate 1-4 family junior lien mortgage |  | 710 | 2.82 |  | 725 | 2.70 |  | 125 | 0.44 |  | 78 | 0.26 |  | 247 | 0.84 |
| Credit card |  | 4,082 | 11.33 |  | 3,777 | 10.49 |  | 3,481 | 9.02 |  | 2,913 | 7.10 |  | 2,252 | 5.49 |
| Automobile |  | 1,225 | 2.53 |  | 1,174 | 2.41 |  | 1,016 | 2.09 |  | 719 | 1.50 |  | 459 | 0.96 |
| Other revolving credit and installment |  | 1,393 | 4.20 |  | 1,550 | 4.79 |  | 1,285 | 3.83 |  | 1,188 | 3.46 |  | 561 | 1.64 |
| Total consumer |  | 8,929 | 2.04 |  | 8,767 | 2.08 |  | 6,743 | 1.53 |  | 5,743 | 1.29 |  | 4,211 | 0.94 |
| Total | \$ | 20,471 | 2.22 \% | \$ | 20,436 | 2.19 \% | \$ | 12,022 | 1.19 \% | \$ | 9,126 | 0.95 \% | \$ | 10,456 | 1.09 \% |

[^10]
## Wells Fargo \& Company and Subsidiaries

## TANGIBLE COMMON EQUITY

We also evaluate our business based on certain ratios that utilize tangible common equity. Tangible common equity is a non-GAAP financial measure and represents total equity less preferred equity, noncontrolling interests, goodwill, certain identifiable intangible assets (other than mortgage servicing rights (MSRs)) and goodwill and other intangibles on nonmarketable equity securities, net of applicable deferred taxes. These tangible common equity ratios are as follows:

- Tangible book value per common share, which represents tangible common equity divided by common shares outstanding; and
- Return on average tangible common equity (ROTCE), which represents our annualized earnings contribution as a percentage of tangible common equity.

The methodology of determining tangible common equity may differ among companies. Management believes that tangible book value per common share and return on average tangible common equity, which utilize tangible common equity, are useful financial measures because they enable investors and others to assess the Company's use of equity.

The tables below provide a reconciliation of these non-GAAP financial measures to GAAP financial measures.

| (in millions, except ratios) |  | $\begin{array}{r} \text { Sep 30, } \\ \hline 2020 \\ \hline \end{array}$ |  |  |  | $\begin{aligned} & \text { Jun 30, } \\ & 2020 \end{aligned}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \\ \hline \end{array}$ |  | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Tangible book value per common share: |  |  |  |  |  |  |  |  |  |  |
| Total equity |  | \$ | \$ 1 | 182,032 |  | 180,122 | 183,330 |  | 187,984 | 194,416 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Preferred stock |  |  |  | $(21,098)$ |  | $(21,098)$ | $(21,347)$ |  | $(21,549)$ | $(21,549)$ |
| Additional paid-in capital on preferred stock |  |  |  | 159 |  | 159 | 140 |  | (71) | (71) |
| Unearned ESOP shares |  |  |  | 875 |  | 875 | 1,143 |  | 1,143 | 1,143 |
| Noncontrolling interests |  |  |  | (859) |  | (736) | (612) |  | (838) | $(1,112)$ |
| Total common stockholders' equity | (A) |  |  | 161,109 |  | 159,322 | 162,654 |  | 166,669 | 172,827 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Goodwill |  | $(26,387)$ |  |  |  | $(26,385)$ | $(26,381)$ |  | $(26,390)$ | $(26,388)$ |
| Certain identifiable intangible assets (other than MSRs) |  | (366) |  |  |  | (389) | (413) |  | (437) | (465) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) |  | $(2,019)$ |  |  |  | $(2,050)$ | $(1,894)$ |  | $(2,146)$ | $(2,295)$ |
| Applicable deferred taxes related to goodwill and other intangible assets (1) |  | 842 |  |  |  | 831 | 821 |  | 810 | 802 |
| Tangible common equity | (B) | \$ 133,179 |  |  |  | 131,329 | 134,787 |  | 138,506 | 144,481 |
| Common shares outstanding | (C) | 4,132.5 |  |  |  | 4,119.6 | 4,096.4 |  | 4,134.4 | 4,269.1 |
| Book value per common share | (A)/(C) | 38.99 |  |  |  | 38.67 | 39.71 |  | 40.31 | 40.48 |
| Tangible book value per common share | (B)/(C) | 32.23 |  |  |  | 31.88 | 32.90 |  | 33.50 | 33.84 |
|  |  |  |  |  |  |  |  |  |  |  |
| (in millions, except ratios) |  |  |  |  |  |  | Quarter ended |  | Nine months ended |  |
|  |  |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \\ \hline \end{array}$ |  | $\begin{array}{r} \text { Jun 30, } \\ 2020 \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Mar 31, } \\ 2020 \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Dec 31, } \\ 2019 \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Sep 30, } \\ 2019 \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Sep 30, } \\ 2020 \\ \hline \end{array}$ | $\begin{array}{r} \hline \text { Sep 30, } \\ 2019 \\ \hline \end{array}$ |
| Return on average tangible common equity: |  |  |  |  |  |  |  |  |  |  |
| Net income applicable to common stock | (A) | \$ | 1,720 |  | $(2,694)$ | 42 | 2,546 | 4,037 | (932) | 15,392 |
| Average total equity |  |  | 182,850 |  | 184,108 | 188,170 | 192,393 | 200,095 | 185,035 | 199,383 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Preferred stock |  |  | $(21,098)$ |  | $(21,344)$ | $(21,794)$ | $(21,549)$ | $(22,325)$ | $(21,411)$ | $(22,851)$ |
| Additional paid-in capital on preferred stock |  |  | 158 |  | 140 | 135 | (71) | (78) | 145 | (84) |
| Unearned ESOP shares |  |  | 875 |  | 1,140 | 1,143 | 1,143 | 1,290 | 1,052 | 1,361 |
| Noncontrolling interests |  |  | (761) |  | (643) | (785) | (945) | $(1,065)$ | (730) | (968) |
| Average common stockholders' equity | (B) |  | 162,024 |  | 163,401 | 166,869 | 170,971 | 177,917 | 164,091 | 176,841 |
| Adjustments: |  |  |  |  |  |  |  |  |  |  |
| Goodwill |  |  | $(26,388)$ |  | $(26,384)$ | $(26,387)$ | $(26,389)$ | $(26,413)$ | $(26,386)$ | $(26,416)$ |
| Certain identifiable intangible assets (other than MSRs) |  |  | (378) |  | (402) | (426) | (449) | (477) | (401) | (508) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) |  |  | $(2,045)$ |  | $(1,922)$ | $(2,152)$ | $(2,223)$ | $(2,159)$ | $(2,040)$ | $(2,158)$ |
| Applicable deferred taxes related to goodwill and other intangible assets (1) |  |  | 838 |  | 828 | 818 | 807 | 797 | 828 | 787 |
| Average tangible common equity | (C) |  | 134,051 |  | 135,521 | 138,722 | 142,717 | 149,665 | 136,092 | 148,546 |
| Return on average common stockholders' equity (ROE) (annualized) | (A)/(B) |  | 4.22 \% |  | (6.63) | 0.10 | 5.91 | 9.00 | (0.76) | 11.64 |
| Return on average tangible common equity (ROTCE) (annualized) | (A)/(C) |  | 5.10 |  | (8.00) | 0.12 | 7.08 | 10.70 | (0.91) | 13.85 |

 period end.

Wells Fargo \& Company and Subsidiaries
COMMON EQUITY TIER 1 UNDER BASEL III - STANDARDIZED APPROACH (1)

| (in billions, except ratio) |  | Estimated |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| Total equity |  | \$ | 182.0 | 180.1 | 183.3 | 188.0 | 194.4 |
| Adjustments: |  |  |  |  |  |  |  |
| Preferred stock |  |  | (21.1) | (21.1) | (21.3) | (21.5) | (21.5) |
| Additional paid-in capital on preferred stock |  |  | 0.1 | 0.1 | 0.1 | (0.1) | (0.1) |
| Unearned ESOP shares |  |  | 0.9 | 0.9 | 1.1 | 1.1 | 1.1 |
| Noncontrolling interests |  |  | (0.9) | (0.7) | (0.6) | (0.8) | (1.1) |
| Total common stockholders' equity |  |  | 161.0 | 159.3 | 162.6 | 166.7 | 172.8 |
| Adjustments: |  |  |  |  |  |  |  |
| Goodwill |  |  | (26.4) | (26.4) | (26.4) | (26.4) | (26.4) |
| Certain identifiable intangible assets (other than MSRs) |  |  | (0.4) | (0.4) | (0.4) | (0.4) | (0.5) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) |  |  | (2.0) | (2.1) | (1.9) | (2.1) | (2.3) |
| Applicable deferred taxes related to goodwill and other intangible assets (2) |  |  | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 |
| CECL transition provision (3) |  |  | 1.9 | 1.9 | - | - | - |
| Other |  |  | - | (0.1) | - | 0.2 | 0.3 |
| Common Equity Tier 1 under Basel III | (A) |  | 134.9 | 133.0 | 134.7 | 138.8 | 144.7 |
| Total risk-weighted assets (RWAs) anticipated under Basel III (4) | (B) | \$ | 1,184.4 | 1,213.1 | 1,262.8 | 1,245.8 | 1,246.2 |
| Common Equity Tier 1 to total RWAs anticipated under Basel III (4) | (A)/(B) |  | 11.4 \% | 11.0 | 10.7 | 11.1 | 11.6 |

 (CET1) ratio. The rules are being phased in through the end of 2021. The Basel III capital requirements for calculating CET1 and tier 1 capital, along with RWAs, are fully phased-in.
 period end.
 standard on regulatory capital. The rule permits certain banking organizations to exclude from regulatory capital the initial adoption impact of CECL, plus $25 \%$ of the cumulative changes in the allowance for credit losses (ACL) under CECL for each period until December 31, 2021, followed by a three-year phase-out of the benefits. The impact of the CECL transition provision on our regulatory capital at September 30, 2020, was an increase in capital of $\$ 1.9$ billion, reflecting a $\$ 991$ million (post-tax) increase in capital recognized upon our initial adoption of CECL, offset by $25 \%$ of the $\$ 11.5$ billion increase in our ACL under CECL from January 1, 2020, through September 30, 2020.

 our CET1 ratio as of September 30, 2020, was lower under the Basel III Standardized Approach RWAs. Our CET1 ratio for June 30 and March 31, 2020, and December 31 and September 30, 2019, was lower under the Basel III Standardized Approach RWAs.

Wells Fargo \& Company and Subsidiaries
OPERATING SEGMENT RESULTS (1)

| (income/expense in millions, average balances in billions) |  | Community Banking |  | Wholesale Banking |  | Wealth and Investment Management |  | Other (2) |  | Consolidated Company |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 | 2020 | 2019 |
| Quarter ended September 30, |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income (3) | \$ | 5,587 | 6,769 | 3,481 | 4,382 | 771 | 989 | (471) | (515) | 9,368 | 11,625 |
| Provision (reversal of provision) for credit losses |  | 556 | 608 | 219 | 92 | (9) | 3 | 3 | (8) | 769 | 695 |
| Noninterest income |  | 5,135 | 4,470 | 2,113 | 2,560 | 3,023 | 4,152 | (777) | (797) | 9,494 | 10,385 |
| Noninterest expense |  | 8,947 | 8,766 | 4,013 | 3,889 | 3,184 | 3,431 | (915) | (887) | 15,229 | 15,199 |
| Income (loss) before income tax expense (benefit) |  | 1,219 | 1,865 | 1,362 | 2,961 | 619 | 1,707 | (336) | (417) | 2,864 | 6,116 |
| Income tax expense (benefit) (4) |  | 703 | 667 | (127) | 315 | 153 | 426 | (84) | (104) | 645 | 1,304 |
| Net income (loss) before noncontrolling interests |  | 516 | 1,198 | 1,489 | 2,646 | 466 | 1,281 | (252) | (313) | 2,219 | 4,812 |
| Less: Net income (loss) from noncontrolling interests |  | 180 | 199 | 1 | 2 | 3 | 1 | - | - | 184 | 202 |
| Net income (loss) | \$ | 336 | 999 | 1,488 | 2,644 | 463 | 1,280 | (252) | (313) | 2,035 | 4,610 |
|  |  |  |  |  |  |  |  |  |  |  |  |
| Average loans | \$ | 457.6 | 459.0 | 455.1 | 474.3 | 79.8 | 75.9 | (60.8) | (59.4) | 931.7 | 949.8 |
| Average assets |  | 1,119.8 | 1,033.9 | 801.4 | 869.2 | 88.2 | 84.7 | (61.7) | (60.4) | 1,947.7 | 1,927.4 |
| Average deposits |  | 881.7 | 789.7 | 418.8 | 422.0 | 175.3 | 142.4 | (76.8) | (62.7) | 1,399.0 | 1,291.4 |
| Nine months ended September 30, |  |  |  |  |  |  |  |  |  |  |  |
| Net interest income (3) | \$ | 18,073 | 21,083 | 11,508 | 13,451 | 2,374 | 3,127 | $(1,395)$ | $(1,630)$ | 30,560 | 36,031 |
| Provision (reversal of provision) for credit losses |  | 5,652 | 1,797 | 8,535 | 254 | 256 | 6 | (135) | (14) | 14,308 | 2,043 |
| Noninterest income |  | 10,911 | 13,711 | 6,466 | 7,667 | 8,795 | 10,143 | $(2,317)$ | $(2,349)$ | 23,855 | 29,172 |
| Noninterest expense |  | 24,409 | 23,667 | 11,739 | 11,609 | 9,440 | 9,980 | $(2,760)$ | $(2,692)$ | 42,828 | 42,564 |
| Income (loss) before income tax expense (benefit) |  | $(1,077)$ | 9,330 | $(2,300)$ | 9,255 | 1,473 | 3,284 | (817) | $(1,273)$ | $(2,721)$ | 20,596 |
| Income tax expense (benefit) (4) |  | $(1,319)$ | 1,929 | $(1,959)$ | 1,049 | 369 | 819 | (204) | (318) | $(3,113)$ | 3,479 |
| Net income (loss) before noncontrolling interests |  | 242 | 7,401 | (341) | 8,206 | 1,104 | 2,465 | (613) | (955) | 392 | 17,117 |
| Less: Net income (loss) from noncontrolling interests |  | 82 | 432 | 3 | 3 | (2) | 6 | - | - | 83 | 441 |
| Net income (loss) | \$ | 160 | 6,969 | (344) | 8,203 | 1,106 | 2,459 | (613) | (955) | 309 | 16,676 |
| Average loans | \$ | 456.5 | 458.3 | 481.2 | 474.9 | 79.0 | 75.1 | (60.8) | (59.2) | 955.9 | 949.1 |
| Average assets |  | 1,073.1 | 1,024.8 | 849.7 | 855.4 | 88.0 | 83.9 | (61.7) | (60.2) | 1,949.1 | 1,903.9 |
| Average deposits |  | 843.0 | 777.7 | 438.8 | 414.1 | 166.2 | 146.3 | (73.4) | (63.9) | 1,374.6 | 1,274.2 |

[^11] other financial services companies. We define our operating segments by product type and customer segment.
 customers served through Community Banking distribution channels.

 funding provided from other segments.
(4) Income tax expense (benefit) for our Wholesale Banking operating segment included income tax credits related to low-income housing and renewable energy investments of $\$ 469$ million and $\$ 1.4$ billion for the third quarter and first nine months of 2020 , respectively, and $\$ 422$ million and $\$ 1.3$ billion for the third quarter and first nine months of 2019 , respectively.

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER OPERATING SEGMENT RESULTS (1)

| (income/expense in millions, average balances in billions) |  | Quarter ended |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{aligned} & \hline \text { Jun 30, } \\ & 2020 \end{aligned}$ | $\begin{array}{r} \hline \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \hline \text { Sep 30, } \\ 2019 \end{array}$ |
| COMMUNITY BANKING |  |  |  |  |  |  |
| Net interest income (2) | \$ | 5,587 | 5,699 | 6,787 | 6,527 | 6,769 |
| Provision for credit losses |  | 556 | 3,378 | 1,718 | 522 | 608 |
| Noninterest income |  | 5,135 | 3,067 | 2,709 | 3,995 | 4,470 |
| Noninterest expense |  | 8,947 | 8,346 | 7,116 | 9,029 | 8,766 |
| Income (loss) before income tax expense (benefit) |  | 1,219 | (2,958) | 662 | 971 | 1,865 |
| Income tax expense (benefit) |  | 703 | $(2,666)$ | 644 | 497 | 667 |
| Net income (loss) before noncontrolling interests |  | 516 | (292) | 18 | 474 | 1,198 |
| Less: Net income (loss) from noncontrolling interests |  | 180 | 39 | (137) | 45 | 199 |
| Segment net income (loss) | \$ | 336 | (331) | 155 | 429 | 999 |
| Average loans | \$ | 457.6 | 449.3 | 462.6 | 462.5 | 459.0 |
| Average assets |  | 1,119.8 | 1,059.8 | 1,039.2 | 1,039.3 | 1,033.9 |
| Average deposits |  | 881.7 | 848.5 | 798.6 | 794.6 | 789.7 |
| WHOLESALE BANKING |  |  |  |  |  |  |
| Net interest income (2) | \$ | 3,481 | 3,891 | 4,136 | 4,248 | 4,382 |
| Provision for credit losses |  | 219 | 6,028 | 2,288 | 124 | 92 |
| Noninterest income |  | 2,113 | 2,672 | 1,681 | 2,311 | 2,560 |
| Noninterest expense |  | 4,013 | 3,963 | 3,763 | 3,743 | 3,889 |
| Income (loss) before income tax expense (benefit) |  | 1,362 | $(3,428)$ | (234) | 2,692 | 2,961 |
| Income tax expense (benefit) (3) |  | (127) | $(1,286)$ | (546) | 197 | 315 |
| Net income (loss) before noncontrolling interests |  | 1,489 | (2,142) | 312 | 2,495 | 2,646 |
| Less: Net income from noncontrolling interests |  | 1 | 1 | 1 | 2 | 2 |
| Segment net income (loss) | \$ | 1,488 | $(2,143)$ | 311 | 2,493 | 2,644 |
| Average loans | \$ | 455.1 | 504.3 | 484.5 | 476.5 | 474.3 |
| Average assets |  | 801.4 | 863.2 | 885.0 | 877.6 | 869.2 |
| Average deposits |  | 418.8 | 441.2 | 456.6 | 447.4 | 422.0 |
| WEALTH AND INVESTMENT MANAGEMENT |  |  |  |  |  |  |
| Net interest income (2) | \$ | 771 | 736 | 867 | 910 | 989 |
| Provision (reversal of provision) for credit losses |  | (9) | 257 | 8 | (1) | 3 |
| Noninterest income |  | 3,023 | 2,924 | 2,848 | 3,161 | 4,152 |
| Noninterest expense |  | 3,184 | 3,153 | 3,103 | 3,729 | 3,431 |
| Income before income tax expense |  | 619 | 250 | 604 | 343 | 1,707 |
| Income tax expense |  | 153 | 63 | 153 | 85 | 426 |
| Net income before noncontrolling interests |  | 466 | 187 | 451 | 258 | 1,281 |
| Less: Net income (loss) from noncontrolling interests |  | 3 | 7 | (12) | 4 | 1 |
| Segment net income | \$ | 463 | 180 | 463 | 254 | 1,280 |
| Average loans | \$ | 79.8 | 78.7 | 78.5 | 77.1 | 75.9 |
| Average assets |  | 88.2 | 87.7 | 88.1 | 85.5 | 84.7 |
| Average deposits |  | 175.3 | 171.8 | 151.4 | 145.0 | 142.4 |
| OTHER (4) |  |  |  |  |  |  |
| Net interest income (2) | \$ | (471) | (446) | (478) | (485) | (515) |
| Provision (reversal of provision) for credit losses |  | 3 | (129) | (9) | (1) | (8) |
| Noninterest income |  | (777) | (707) | (833) | (807) | (797) |
| Noninterest expense |  | (915) | (911) | (934) | (887) | (887) |
| Loss before income tax benefit |  | (336) | (113) | (368) | (404) | (417) |
| Income tax benefit |  | (84) | (28) | (92) | (101) | (104) |
| Net loss before noncontrolling interests |  | (252) | (85) | (276) | (303) | (313) |
| Less: Net income from noncontrolling interests |  | - | - | - | - | - |
| Other net loss | \$ | (252) | (85) | (276) | (303) | (313) |
| Average loans | \$ | (60.8) | (61.0) | (60.6) | (59.6) | (59.4) |
| Average assets |  | (61.7) | (61.8) | (61.6) | (60.6) | (60.4) |
| Average deposits |  | (76.8) | (74.8) | (68.6) | (65.1) | (62.7) |
| CONSOLIDATED COMPANY |  |  |  |  |  |  |
| Net interest income (2) | \$ | 9,368 | 9,880 | 11,312 | 11,200 | 11,625 |
| Provision for credit losses |  | 769 | 9,534 | 4,005 | 644 | 695 |
| Noninterest income |  | 9,494 | 7,956 | 6,405 | 8,660 | 10,385 |
| Noninterest expense |  | 15,229 | 14,551 | 13,048 | 15,614 | 15,199 |
| Income (loss) before income tax expense (benefit) |  | 2,864 | $(6,249)$ | 664 | 3,602 | 6,116 |
| Income tax expense (benefit) |  | 645 | $(3,917)$ | 159 | 678 | 1,304 |
| Net income (loss) before noncontrolling interests |  | 2,219 | $(2,332)$ | 505 | 2,924 | 4,812 |
| Less: Net income (loss) from noncontrolling interests |  | 184 | 47 | (148) | 51 | 202 |
| Wells Fargo net income (loss) | \$ | 2,035 | $(2,379)$ | 653 | 2,873 | 4,610 |
| Average loans | \$ | 931.7 | 971.3 | 965.0 | 956.5 | 949.8 |
| Average assets |  | 1,947.7 | 1,948.9 | 1,950.7 | 1,941.8 | 1,927.4 |
| Average deposits |  | 1,399.0 | 1,386.7 | 1,338.0 | 1,321.9 | 1,291.4 |

 other financial services companies. We define our operating segments by product type and customer segment.
 interest credits for any funding of a segment available to be provided to other segments. The cost of liabilities includes actual interest expense on segment liabilities as well as funding charges for any funding provided from other segments.
(3) Income tax expense (benefit) for our Wholesale Banking operating segment included income tax credits related to low-income housing and renewable energy investments of $\$ 469$ million,
$\$ 465$ million, $\$ 491$ million, $\$ 478$ million, and $\$ 422$ million for the quarters ended September 30, June 30 and March 31, 2020, and December 31 and September 30, 2019, respectively
 served through Community Banking distribution channels.

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER CONSOLIDATED MORTGAGE SERVICING

|  |  |  |  |
| :--- | ---: | ---: | ---: | ---: |

 pools. MSRs may increase upon repurchase due to servicing liabilities associated with these delinquent GNMA loans.
(2) Includes sales and transfers of MSRs, which can result in an increase in MSRs if related to portfolios with servicing liabilities.
(3) Includes prepayment speed changes as well as other valuation changes due to changes in mortgage interest rates.
(4) Includes costs to service and unreimbursed foreclosure costs.
(5) Represents other changes in inputs or assumptions, including prepayment speed estimation changes that are independent of mortgage interest rate changes.
(6) Represents the reduction in the MSR fair value for the cash flows expected to be collected during the period, net of income accreted due to the passage of time.

|  |  |  |
| :--- | ---: | ---: | ---: | ---: | | Quarter ended |
| ---: |

(1) Includes recorded impairment of $\$ 7$ million and $\$ 30$ million, and an associated valuation allowance of $\$ 37$ million and $\$ 30$ million, for the third and second quarters of 2020 , respectively.

Wells Fargo \& Company and Subsidiaries
FIVE QUARTER CONSOLIDATED MORTGAGE SERVICING (CONTINUED)

|  |  |  |  |
| :--- | :--- | ---: | ---: | ---: |

(1) Includes contractually specified servicing fees, late charges and other ancillary revenues, net of unreimbursed direct servicing costs.
(2) Includes recorded impairment of $\$ 7$ million and $\$ 30$ million, and an associated valuation allowance of $\$ 37$ million and $\$ 30$ million, for the third and second quarters of 2020, respectively.
(3) Represents the reduction in the MSR fair value for the cash flows expected to be collected during the period, net of income accreted due to the passage of time.
(4) Refer to the changes in fair value MSRs table on the previous page for more detail.

| (in billions) | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ |  | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Managed servicing portfolio (1): |  |  |  |  |  |  |
| Residential mortgage servicing: |  |  |  |  |  |  |
| Serviced and subserviced for others | \$ | 920 | 992 | 1,041 | 1,065 | 1,086 |
| Owned loans serviced |  | 342 | 335 | 341 | 343 | 346 |
| Total residential servicing |  | 1,262 | 1,327 | 1,382 | 1,408 | 1,432 |
| Commercial mortgage servicing: |  |  |  |  |  |  |
| Serviced and subserviced for others |  | 579 | 578 | 573 | 575 | 560 |
| Owned loans serviced |  | 123 | 125 | 124 | 124 | 122 |
| Total commercial servicing |  | 702 | 703 | 697 | 699 | 682 |
| Total managed servicing portfolio | \$ | 1,964 | 2,030 | 2,079 | 2,107 | 2,114 |
| Total serviced for others, excluding subserviced for others | \$ | 1,488 | 1,558 | 1,602 | 1,629 | 1,634 |
| Ratio of MSRs to related loans serviced for others |  | 0.52 \% | 0.52 | 0.60 | 0.79 | 0.76 |
| Weighted-average note rate (mortgage loans serviced for others) |  | 4.13 | 4.13 | 4.20 | 4.25 | 4.29 |

(1) The components of our managed servicing portfolio are presented at unpaid principal balance for loans serviced and subserviced for others and at book value for owned loans serviced.

## SELECTED FIVE QUARTER RESIDENTIAL MORTGAGE PRODUCTION DATA

|  |  |  |
| :--- | :--- | ---: | ---: | ---: | ---: |

(1) Predominantly includes the results of sales of modified GNMA loans, interest rate management activities and changes in the estimate of our liability for mortgage loan repurchase losses.
(2) Consists of home equity loans and lines.

WELLS FARGO

## 3Q20 Quarterly Supplement

October 14, 2020

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## 3Q20 Earnings

| (\$ in millions, except EPS) | 3020 | $\mathbf{2 0 2 0}$ | $\mathbf{3 Q 1 9}$ |  |
| :--- | ---: | ---: | ---: | ---: |
| Net interest income | $\$ 9,368$ | 9,880 | 11,625 |  |
| Noninterest income | 9,494 | 7,956 | 10,385 |  |
| Total revenue | 18,862 | 17,836 | 22,010 |  |
| Provision expense | 769 | 9,534 | 695 |  |
| Noninterest expense | 15,229 | 14,551 | 15,199 |  |
| Income tax expense (benefit) | 645 | $(3,917)$ | 1,304 |  |
| Wells Fargo net income (loss) | $\$$ | $\mathbf{2 , 0 3 5}$ | $\mathbf{( 2 , 3 7 9 )}$ | $\mathbf{4 , 6 1 0}$ |
| Diluted earnings (loss) per <br> common share (EPS) | $\$$ | 0.42 | $\mathbf{( 0 . 6 6 )}$ | 0.92 |

- 3Q20 net income of $\$ 2.0$ billion, up $\$ 4.4$ billion linked quarter (LQ) on lower provision expense and higher noninterest income on broad-based growth including higher mortgage banking income, partially offset by lower net interest income and higher noninterest expense, which included restructuring charges
- Pre-tax results were impacted by the following:
- \$718 million of restructuring charges, predominantly severance expense associated with expense reduction initiatives
- $\$ 1.2$ billion of operating losses, including $\$ 961$ million of customer remediation accruals for a variety of matters reflecting expansion of populations, time periods, and/or amount of reimbursement
- $\$ 452$ million of noninterest income related to a change in the accounting measurement model for certain nonmarketable equity securities from our venture capital partnerships (recognized in net gains from equity securities and other income)


## Strong capital and liquidity positions

3Q20 Common Equity Tier 1 (CET 1) Ratio (1)
3Q20 Liquidity Coverage Ratio (LCR) (2)


- At September 30, 2020, the Company's primary unencumbered sources of liquidity totaled $\sim \$ 494$ billion ${ }^{(3)}$


## Loans



- Total average loans of $\$ 931.7$ billion, down $\$ 18.1$ billion year-over-year (YoY) and $\$ 39.6$ billion linked quarter (LQ) driven by lower commercial and industrial loans
- Total average loan yield of $3.41 \%$, down 9 bps LQ and 120 bps YoY reflecting the repricing impacts of lower interest rates, as well as continued loan mix changes


## Period-end Loans Outstanding

(\$ in billions)


- Total period-end loans of $\$ 920.1$ billion, down $\$ 34.8$ billion, or $4 \%$, YoY driven by lower commercial loans
- Total period-end loans down $\$ 15.1$ billion, or $2 \%$, LQ as declines in commercial loans reflecting lower loan demand and continued paydowns as a result of market liquidity were partially offset by growth in consumer real estate loans
- Wholesale Banking revolving loan utilization of $36.3 \%$ in September ${ }^{(1)}$ down 280 bps LQ and 490 bps YoY
- Consumer real estate loan growth included:
- $\$ 21.9$ billion of consumer real estate first mortgage loans repurchased from Ginnie Mae (GNMA) loan securitization pools (early pool buyout loans (EPBO))
- Insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veteran Affairs (VA)
- $\$ 9.0$ billion of loans reclassified from held for sale (HFS) to held for investment (HFI)
- Please see pages 5 and 6 for additional information


## Commercial loan trends

Commercial loans down $\$ 30.0$ billion YoY and down $\$ 30.9$ billion LQ reflecting lower loan demand, as well as loan paydowns on continued liquidity and strength in the capital markets
(\$ in billions, Period-end balances)
$B=$ billion, $M M=$ million


Commercial Real Estate


Commercial and industrial (C\&I) loans down \$29.2B LQ on broad-based declines driven by paydowns of loans and lower loan demand and included declines of:

- \$14.8B in Corporate \& Investment Banking driven by declines in Corporate Transactional Banking across all industry verticals, lower Asset Backed Finance loans, and declines in Commercial Real Estate credit facilities to REITs and other non-depository financial institutions
- \$6.3B in Commercial Capital driven by lower asset-based lending, Commercial Distribution Finance and Equipment Finance
- \$7.6B in Middle Market Banking


## Commercial real estate (CRE) loans down \$1.2B LQ

- CRE Mortgage down \$2.1B LQ on continued credit discipline as borrowers had access to multiple sources of funding
- CRE Construction up $\$ 825 \mathrm{MM}$ primarily driven by construction fundings for industrial facilities including data centers and multi-family

Lease financing down \$463MM LQ driven by a decline in Equipment Finance

## Consumer loan trends

## Consumer loans down $\$ 4.8$ billion YoY; up $\$ 15.8$ billion LQ driven by increases in consumer real estate loans due to the purchase of $\$ 21.9$ billion of EPBOs and the reclassification of $\$ 9.0$ billion of first mortgage loans from HFS to HFI

(\$ in billions, Period-end balances)
$B=$ billion, $M M=$ million


- First mortgage loans up \$4.4B YoY and up \$17.0B LQ
- LQ increase reflected purchases of $\$ 21.9 \mathrm{~B}$ of EPBO s, as well as the reclassification of $\$ 9.0 B$ of loans from HFS to HFI
- Junior lien mortgage loans down \$5.7B YoY and \$1.7B LQ as continued paydowns more than offset new originations

- Credit card down \$3.6B YoY reflecting the economic slowdown and changes in consumer spending associated with the COVID-19 pandemic, and stable LQ
- Auto loans up \$1.7B YoY and down $\$ 358$ MM LQ
- Originations of auto loans down 22\% YoY largely due to the economic slowdown associated with the COVID-19 pandemic, and down 5\% LQ

- Other revolving credit and installment loans down \$1.6B YoY, but up \$812MM LQ as higher security-based lending was partially offset by lower personal loans and lines, and lower student loans

[^12]
## Deposits



- Average deposits of $\$ 1.4$ trillion, up $\$ 107.6$ billion, or $8 \%$, YoY driven by growth in consumer and small business banking deposits ${ }^{(1)}$ reflecting customers' preferences for liquidity due to COVID-19
- Average deposits up $\$ 12.3$ billion, or $1 \%$, LQ on growth in consumer and small business banking deposits ${ }^{(1)}$
- Noninterest-bearing deposits up $\$ 31.2$ billion, or $8 \%$
- Average deposit cost of 9 bps , down 8 bps LQ reflecting the lower interest rate environment
- Retail banking average deposit cost down 10 bps
- WIM average deposit cost down 7 bps
- Wholesale Banking average deposit cost stable


## Period-end Deposits

(\$ in billions)


- Period-end deposits of \$1.4 trillion, up \$74.7 billion, or 6\%, YoY on a $\$ 145.6$ billion increase in consumer and small business banking deposits ${ }^{(1)}$ reflecting customers' preferences for liquidity due to COVID-19
- Period-end deposits down $\$ 27.5$ billion, or $2 \%$, LQ
- Consumer and small business banking deposits ${ }^{(1)}$ up $\$ 9.9$ billion, or 1\%, reflecting impacts due to COVID-19 including customers' preferences for liquidity, loan payment deferrals and stimulus checks
- Wholesale Banking deposits declined $\$ 29.7$ billion, or $7 \%$, due to actions taken to manage under the Asset Cap


## Net interest income




- Net interest income decreased $\$ 2.3$ billion, or 19\%, YoY reflecting the lower interest rate environment
- Net interest income decreased $\$ 512$ million, or $5 \%$, LQ reflecting balance sheet repricing resulting from the lower interest rate environment, balance sheet mix shifts into lower yielding earning assets including the impact of lower commercial loans, as well as:
- $\$ 120$ million higher MBS premium amortization resulting from higher prepays (3Q20 MBS premium amortization was $\$ 668$ million vs. $\$ 548$ million in 2Q20)
- Partially offset by higher variable sources of income and one additional day in the quarter
- NIM of 2.13\% down 12 bps LQ and included:
- ~(11) bps from balance sheet repricing and mix
- ~(3) bps from MBS premium amortization
- ~(1) bp from hedge ineffectiveness accounting results ${ }^{(2)}$
- ~3 bps from variable sources of income
(2) Total hedge ineffectiveness accounting (including related economic hedges) of \$(8) million in 3Q20 included $\$(26)$ million in net interest income and $\$ 18$ million in other income. In 2Q20 total hedge ineffectiveness accounting (including related economic hedges) was $\$ 38$ million and included $\$ 12$ million in net interest income and $\$ 26$ million in other income. Changes in the level of market rates, basis relationships, hedge notional, and the size of hedged portfolios contribute to differing levels of hedge ineffectiveness each quarter.


## Noninterest income

| (\$ in millions) | 3Q20 |  |  | $\begin{array}{r} v s \\ 2 \mathrm{Q} 20 \end{array}$ | $\begin{array}{r} v s \\ 3 \mathrm{Q} 19 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Noninterest income ${ }^{(1)}$ |  |  |  |  |  |
| Deposit-related fees | \$ | 1,299 | \$ | 157 | (181) |
| Trust and investment fees: |  |  |  |  |  |
| Brokerage advisory, commissions and other fees |  | 2,336 |  | 219 | (10) |
| Trust and investment management |  | 737 |  | 50 | 8 |
| Investment banking |  | 441 |  | (106) | (43) |
| Card fees |  | 912 |  | 115 | (115) |
| Lending-related fees |  | 352 |  | 29 | (22) |
| Mortgage banking |  | 1,590 |  | 1,273 | 1,124 |
| Net gains from trading activities |  | 361 |  | (446) | 85 |
| Net gains on debt securities |  | 264 |  | 52 | 261 |
| Net gains from equity securities |  | 649 |  | 116 | (307) |
| Lease income |  | 333 |  | (2) | (69) |
| Other |  | 220 |  | 81 | $(1,622)$ |
| Total noninterest income | \$ | 9,494 | \$ | 1,538 | (891) |

- Noninterest income up $\$ 1.5$ billion, or $19 \%$, LQ
- Deposit-related fees up $\$ 157$ million, or $14 \%$, LQ on higher transaction volumes, one additional day in the quarter, and higher treasury management fees
- Consumer was $56 \%$ and commercial was $44 \%$ of total
- Earnings credit rate (ECR) offset (results in lower fees for commercial customers) was down $\$ 15$ million LQ and $\$ 116$ million YoY
- Trust and investment fees up $\$ 163$ million, or 5\%, LQ
- Brokerage advisory, commissions and other fees up $\$ 219$ million on higher retail brokerage advisory fees (priced at the beginning of the quarter)
- Trust and investment management fees up $\$ 50$ million on higher asset-based fees
- Investment banking fees down \$106 million from record 2Q20 investment grade results
- Card fees up $\$ 115$ million, or $14 \%$, LQ on higher interchange income driven by higher debit and credit card POS volumes
- Mortgage banking up $\$ 1.3$ billion LQ
- Net gains on mortgage loan originations up $\$ 243$ million and included higher origination volumes and a higher gain on sale margin
- Servicing income up $\$ 1.0$ billion from a 2Q20 that included negative market-related MSR valuation changes
- Net gains from trading activities down $\$ 446$ million LQ from a record 2Q20 (Please see page 27 for additional information)
- Net gains from equity securities up $\$ 116$ million LQ on higher unrealized gains and included a $\$ 224$ million change in the accounting measurement model for certain nonmarketable equity securities from our affiliated venture capital partnerships; 2Q20 results included $\$ 346$ million in deferred compensation plan investment results which are now presented and netted in personnel expense
- Other income up $\$ 81$ million LQ and included a $\$ 228$ million change in the accounting measurement model for certain nonmarketable equity securities from our affiliated venture capital partnerships, partially offset by $\$ 261$ million lower gains on the sale of residential mortgage loans ( $\$ 0$ million in 3Q20 vs. $\$ 261$ million in 2Q20)


## Noninterest expense and efficiency ratio (1)

| (\$ in millions) |  | 3020 |  | $\begin{array}{r} \text { vs } \\ 2 \mathrm{Q} 20 \end{array}$ | $\begin{array}{r} v s \\ 3 @ 19 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Noninterest expense ${ }^{(2)}$ |  |  |  |  |  |
| Personnel | \$ | 8,624 | \$ | (292) | 20 |
| Technology, telecommunications and equipment |  | 791 |  | 119 | (30) |
| Occupancy ${ }^{(3)}$ |  | 851 |  | (20) | 91 |
| Operating losses |  | 1,219 |  | - | (701) |
| Professional and outside services |  | 1,760 |  | 84 | 23 |
| Leases |  | 291 |  | 47 | 19 |
| Advertising and promotion |  | 144 |  | 7 | (122) |
| Restructuring charges |  | 718 |  | 718 | 718 |
| Other |  | 831 |  | 15 | 12 |
| Total noninterest expense | \$ | 15,229 | \$ | 678 | 30 |

- Noninterest expense up $\$ 678$ million, or 5\%, LQ
- Personnel expense down $\$ 292$ million and included:
- \$344 million lower deferred compensation expense
- $\$ 163$ million decline in expenses in response to COVID-19 from a 2Q20 that included bonus payments and premium pay for certain customer-facing and support employees, as well as child care services benefits
- Higher salaries expense driven by one additional day in the quarter, and higher revenue-based incentive compensation
- Technology, telecommunications and equipment expense up $\$ 119$ million from a 2Q20 that included the reversal of an accrual for software expense
- Operating losses remained at an elevated level and included \$961 million of customer remediation accruals for a variety of matters reflecting expansion of populations, time periods, and/or amount of reimbursement
- Professional and outside services expense up \$84 million, or $5 \%$, on higher contract services on project-related expense
- Restructuring charges of $\$ 718$ million, predominantly severance expense associated with expense reduction initiatives
(1) Efficiency ratio defined as noninterest expense divided by total revenue (net interest income and noninterest income).
(2) In 3Q20, expenses for outside professional services, contract services, and outside data processing were combined into a single line item for professional and outside services expense; expenses for technology and equipment and telecommunications were combined into a single line item for technology, telecommunications and equipment expense; and certain other expenses were reclassified to other noninterest expense. Prior period balances have been revised to conform with the current period presentation.
(3) Represents expenses for both leased and owned properties.

Wells Fargo 3Q20 Supplement

## Building a stronger Wells Fargo

## Embarking on a multi-year journey to build a stronger Wells Fargo

- Our goal is to build a better-run company with a streamlined organizational structure, and less complexity in processes and products to better serve our customers
- This is more than a program - this needs to become part of our DNA and how we do business
- We are focused on reducing net expenses
- We will continue to appropriately invest in our business
- This work is designed to not impact our critical risk, control, and regulatory work; meeting our regulatory commitments continues to be our highest priority and essential to our future success as a company


## Expense reduction actions

## Near term <br> Minimal technology investment or process changes required

- Spans and layers
- Professional services and contractor spending reductions
- Branch consolidation
- Personnel location optimization


## Medium term

Process reengineering and organizational transformation

- Product simplification and standardization
- Client delivery model optimization
- Streamlining back office processes
- Continued downsizing of corporate real estate


## Long term

Technology dependent and requires significant investments

- Systems rationalization and integration
- Automation and digitization
- Cloud and data center strategies
- Increasing deployment of artificial intelligence and machine learning


## Community Banking

| (\$ in millions) | 3020 |  |  | $\begin{array}{r} \text { vs } \\ 2 \mathrm{Q} 20 \end{array}$ | vs 3019 |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net interest income \$ |  | 5,587 | \$ | (112) | $(1,182)$ |
| Noninterest income |  | 5,135 |  | 2,068 | 665 |
| Provision for credit losses |  | 556 |  | $(2,822)$ | (52) |
| Noninterest expense |  | 8,947 |  | 601 | 181 |
| Income tax expense |  | 703 |  | 3,369 | 36 |
| Segment net income \$ |  | 336 | \$ | 667 | (663) |
| (\$ in billions) |  |  |  |  |  |
| Avg loans \$ |  | 457.6 | \$ | 8.3 | (1.4) |
| Avg deposits |  | 881.7 |  | 33.2 | 92.0 |
|  |  | 3020 |  | 2 Q 20 | 3019 |
| Key Metrics: |  |  |  |  |  |
| Total Retail Banking branches |  | 5,229 |  | 5,300 | 5,393 |
| (\$ in billions) |  | 3020 |  | 2 Q 20 | 3019 |
| Auto originations | \$ | 5.4 |  | 5.6 | 6.9 |
| Home Lending |  |  |  |  |  |
| Applications | \$ | 88 |  | 84 | 85 |
| Application pipeline |  | 44 |  | 50 | 44 |
| Originations |  | 62 |  | 59 | 58 |
| Residential HFS production margin ${ }^{(1)}$ |  | 2.16 |  | 2.04 \% | 1.21 \% |

[^13]Wells Fargo 3Q20 Supplement

- Net income of $\$ 336$ million, compared with a net loss of $\$ 331$ million in 2Q20 and net income of $\$ 999$ million in 3Q19
- Provision for credit losses of $\$ 556$ million, down from $\$ 3.4$ billion in 2Q20
- Noninterest expense up $\$ 601$ million, or $7 \%$, LQ and included $\$ 718$ million of restructuring charges and $\$ 966$ million of customer remediation accruals


## Key metrics

- See page 13 for additional information
- 5,229 retail banking branches reflects 77 branch consolidations in 3Q20
- ~900 branches, or ~18\% of our nationwide network, are temporarily closed due to COVID-19
- Consumer auto originations of $\$ 5.4$ billion, down 5\% LQ and 22\% YoY
- Mortgage originations of $\$ 62$ billion (held-for-sale $=$ $\$ 48$ billion and held-for-investment = \$14 billion), up 5\% LQ and 7\% YoY
- $49 \%$ of originations were for purchases, compared with $38 \%$ in 2Q20 and 60\% in 3Q19
- Held-for-sale originations up $12 \%$ LQ and $26 \%$ YoY
- $\quad 2.16 \%$ residential held-for-sale production margin ${ }^{(1)}$, up 12 bps LQ and 95 bps YoY
- $\$ 843$ million of non-conforming originations directed to held-for-sale for future securitizations


## Community Banking metrics

| Customers and Active Accounts (in millions) | 3020 | $2 Q 20$ | 1 Q20 | 4019 | 3 Q19 | vs 2Q20 | vs 3Q19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Digital (online and mobile) Active Customers ${ }^{(1)}$ | 32.0 | 31.1 | 31.1 | 30.3 | 30.2 | 3\% | 6\% |
| Mobile Active Customers ${ }^{(1)}$ | 25.9 | 25.2 | 24.9 | 24.4 | 24.3 | 3\% | 7\% |
| Primary Consumer Checking Customers ${ }^{(2)(3)}$ | 24.4 | 24.3 | 24.4 | 24.4 | 24.3 | 0.2\% | 0.3\% |
| Consumer General Purpose Credit Card Active Accounts ${ }^{(4)(5)}$ | 7.6 | 7.3 | 7.9 | 8.1 | 8.1 | 4\% | -6\% |

- 32.0 million digital (online and mobile) active customers ${ }^{(1)}$, up $3 \% ~ L Q$ and $6 \%$ YoY reflecting continued improvements in user experience and increased customer awareness of digital services
- 25.9 million mobile active customers ${ }^{(1)}$, up $3 \%$ LQ and $7 \%$ YoY

| Balances and Activity <br> (in millions, except where noted) |  | 3020 | 2 Q20 | 1 Q20 | $4 \mathrm{Q19}$ | 3 Q19 | vs. 2Q20 | vs. 3Q19 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Consumer and Small Business Banking Deposits (Average) (\$ in billions) | \$ | 897.8 | 857.9 | 779.5 | 763.2 | 749.5 | 5\% | 20\% |
| Teller and ATM Transactions ${ }^{(6)}$ |  | 254.1 | 235.2 | 289.4 | 315.1 | 324.3 | 8\% | -22\% |
| Debit Cards ${ }^{(7)}$ |  |  |  |  |  |  |  |  |
| POS Transactions |  | 2,273 | 2,027 | 2,195 | 2,344 | 2,344 | 12\% | -3\% |
| POS Purchase Volume (billions) | \$ | 102.9 | 93.1 | 90.6 | 95.2 | 92.6 | 11\% | 11\% |
| Consumer General Purpose Credit Cards ${ }^{(5)}$ (\$ in billions) |  |  |  |  |  |  |  |  |
| POS Purchase Volume | \$ | 19.2 | 15.8 | 18.1 | 21.0 | 20.4 | 22\% | -6\% |
| Outstandings (Average) |  | 28.9 | 29.6 | 32.3 | 32.3 | 31.7 | -2\% | -9\% |

- Average consumer and small business banking deposit balances up 5\% LQ and $20 \%$ YoY
- Teller and ATM transactions ${ }^{(6)}$ of 254.1 million in $3 Q 20$, up $8 \%$ LQ reflecting increased customer activity on improved economic activity, as well as branch re-openings, and down $22 \%$ YoY due to the temporary closure of $\sim 900$ branches, or $\sim 18 \%$ of our nationwide network, due to COVID-19, as well as the continued customer migration to digital channels
- Debit cards ${ }^{(7)}$ and consumer general purpose credit cards ${ }^{(5)}$ :
- Point-of-sale (POS) debit card transactions up 12\% LQ on increased customer spending activity on improved economic activity and down $3 \%$ YoY on reduced consumer spending activity due to COVID-19
- POS debit card purchase volume up $11 \%$ LQ and up $11 \%$ YoY on higher average transaction sizes
- POS consumer general purpose credit card purchase volume up $22 \%$ LQ on improved economic activity, but down 6\% YoY on reduced customer spending due to COVID-19
(1) Digital and mobile active customers is the number of consumer and small business customers who have logged on via a digital or mobile device in the prior 90 days. Prior periods have been revised so they are no longer reported on a one-month lag. (2) Metrics reported on a one-month lag from reported quarter-end; for example, 3Q20 data as of August 2020 compared with August 2019. (3) Customers who actively use their checking account with transactions such as debit card purchases, online bill payments, and direct deposit. Management uses this metric to help monitor trends in checking customer engagement with the Company. (4) Accounts having at least one POS transaction, including POS reversal, during the period. (5) Credit card metrics shown in the table are for general purpose cards only. (6) Teller and ATM transactions reflect customer transactions completed at a branch teller line or ATM and does not include customer interactions with a branch banker. Management uses this metric to help monitor customer traffic trends within the Company's Retail Banking business. (7) Combined consumer and business debit card activity.
Wells Fargo 3Q20 Supplement


## Wholesale Banking



- Net income of $\$ 1.5$ billion
- Net interest income down $11 \%$ LQ reflecting lower loan and deposit balances, as well as lower trading-related NII
- Noninterest income down $21 \%$ LQ on lower trading gains and investment banking fees
- Provision for credit losses decreased $\$ 5.8$ billion LQ and included $\$ 232$ million lower net charge-offs on lower losses in the oil and gas portfolio
- Noninterest expense up 1\% LQ predominantly driven by higher personnel expense


## Lending-related

- Unfunded revolving lending commitments up 5\% YoY and 2\% LQ
- Revolving loan utilization in September of $36.3 \%{ }^{(6)}$, down 490 bps YoY and 280 bps LQ driven by lower demand and paydowns reflecting continued liquidity and strength in the capital markets


## Treasury Management

- Treasury management fee-based revenue down $10 \%$ YoY, but up 3\% LQ on increased economic activity
- ACH payment transactions originated ${ }^{(3)}$ up $16 \%$ YoY primarily due to increased customer activity, and up 5\% LQ
- Commercial card spend volume ${ }^{(4)}$ of $\$ 6.1$ billion, down 31\% YoY due to COVID-19 impacts on business spending activity and up $5 \%$ LQ on increased economic activity


## Investment Banking ${ }^{(5)}$

- YTD 2020 U.S. investment banking market share of $3.4 \%$ vs. YTD 2019 of 3.4\%

[^14]
## Wealth and Investment Management

| (\$ in millions) |  |  |  | vs | vs |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 3020 |  | 2020 | 3019 |
| Net interest income | \$ | 771 |  | 35 | (218) |
| Noninterest income Provision (reversal of provision) for credit losses |  | 3,023 |  | 99 | $(1,129)$ |
|  |  | (9) |  | (266) | (12) |
| Noninterest expense |  | 3,184 |  | 31 | (247) |
| Income tax expense |  | 153 |  | 90 | (273) |
| Segment net income | \$ | 463 |  | 283 | (817) |
| (\$ in billions) |  |  |  |  |  |
| Avg loans | \$ | 79.8 |  | 1.1 | 3.9 |
| Avg deposits |  | 175.3 |  | 3.5 | 32.9 |
| (\$ in billions, except where noted) |  | 3 Q 20 |  | 2 Q 20 | 3 Q19 |
| Key Metrics: |  |  |  |  |  |
| WIM Client assets ${ }^{(1)}$ (\$ in trillions) | \$ | 1.9 | \$ | 1.8 | 1.9 |
| Retail Brokerage |  |  |  |  |  |
| Client assets (\$ in trillions) | \$ | 1.6 | \$ | 1.6 | 1.6 |
| Advisory assets |  | 602 |  | 569 | 569 |
| IRA assets |  | 437 |  | 415 | 415 |
| Financial advisors (\#) |  | 12,908 |  | 13,298 | 13,723 |
| Wealth Management |  |  |  |  |  |
| Client assets | \$ | 229 | \$ | 224 | 230 |
| Wells Fargo Asset Management |  |  |  |  |  |
| Total AUM ${ }^{(2)}$ |  | 607 |  | 578 | 503 |
| Wells Fargo Funds AUM |  | 306 |  | 283 | 217 |

(1) WIM Client Assets reflect Brokerage \& Wealth assets, including Wells Fargo Funds holdings and deposits.
(2) Wells Fargo Asset Management Total AUM that is not held in Brokerage \& Wealth client assets is excluded from WIM Client Assets.
Wells Fargo 3Q20 Supplement

- Net income of $\$ 463$ million, down 64\% YoY and up 157\% LQ
- Net interest income up 5\% LQ primarily due to higher deposit balances and lower deposit costs
- Noninterest income up 3\% LQ driven by higher retail brokerage advisory fees (priced at the beginning of the quarter), partially offset by lower net gains from equity securities reflecting a $\$ 151$ million decrease in deferred compensation plan investment results (P\&L neutral)
- Noninterest expense up $1 \%$ LQ, as higher broker commissions and equipment expense were largely offset by a $\$ 147$ million decrease in deferred compensation expense (largely offset in revenue by lower net gains from equity securities) and lower other personnel expense


## WIM Segment Highlights

- WIM total client assets of $\$ 1.9$ trillion, stable YoY as higher market valuations were offset by net outflows in the Correspondent Clearing business
- 3Q20 closed referred investment assets (referrals resulting from the WIM/Community Banking partnership) of $\$ 2.0$ billion were up $27 \%$ LQ reflecting higher referral activity from 2Q20 lows due to COVID-19, but down 23\% YoY reflecting lower referral activity due to COVID-19


## Retail Brokerage

- Advisory assets of $\$ 602$ billion, up 6\% YoY, as higher market valuations were partially offset by net outflows in the Correspondent Clearing business


## Wells Fargo Asset Management

- Total AUM ${ }^{(2)}$ of $\$ 607$ billion, up $21 \%$ YoY as money market fund net inflows and higher market valuations were partially offset by equity net outflows


## Credit quality of the loan portfolio



- Net Charge-off Ratio

- Customer forbearance and payment deferral activities instituted in response to the COVID-19 pandemic could delay the recognition of net charge-offs, delinquencies, and nonaccrual status for those customers who would have otherwise moved into past due or nonaccrual status
- Net charge-offs on loans of $\$ 683$ million, down $\$ 430$ million LQ
- $0.29 \%$ net charge-off ratio (annualized), down 17 bps LQ
- Commercial losses of 29 bps, down 15 bps LQ reflecting lower C\&l losses driven by lower losses in oil and gas, as well as lower CRE losses
- Consumer losses of 30 bps , down 18 bps LQ driven by lower losses in credit card and auto loans
- Commercial criticized assets of $\$ 37.3$ billion, down $\$ 816$ million, or $2 \%$, LQ on a $\$ 3.1$ billion decrease in C\&I, partially offset by a $\$ 2.3$ billion increase in CRE
- NPAs increased $\$ 378$ million, or 5\%, LQ
- Nonaccrual loans increased $\$ 417$ million, or $5 \%$
- Commercial nonaccruals increased $\$ 113$ million on higher commercial real estate nonaccruals
- $70 \%$ of nonaccruals were current on interest and principal
- See pages 17 and 18 for additional information on commercial nonaccrual loans
- Consumer nonaccrual loans increased $\$ 304$ million driven by higher consumer real estate and auto nonaccruals


## Commercial \& Industrial loans and lease financing by industry

- C\&I and lease financing nonaccrual loans of $\$ 3.0$ billion, down $\$ 13$ million LQ, as declines in oil and gas and retail nonaccruals were largely offset by higher nonaccruals in the healthcare and pharmaceuticals, transportation services, commercial services, and tech, telecom, and media industries
- $39 \%$ of nonaccruals were oil and gas nonaccruals, down from $47 \%$ in 2 Q20
- Criticized assets of $\$ 24.6$ billion, down $\$ 3.1$ billion, or $11 \%$, LQ on broad-based declines

|  | 3 Q 20 |  |  |  |  |  | 2 Q 20 |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (\$ in millions) | Nonaccruals |  |  | Loans Outstanding |  |  | Total Commitments ${ }^{(1)}$ |  |  | Nonaccruals |  |  | Loans Outstanding |  |  | Total Commitments ${ }^{(1)}$ |  |  |
| Financials except banks | \$ | 204 | 7\% | \$ | 108,597 | 32\% | \$ | 193,838 | 28\% | \$ | 219 | 7\% | \$ | 112,130 | 31\% | \$ | 197,152 | 28\% |
| Equipment, machinery and parts manufacturing |  | 95 | 3\% |  | 19,586 | 6\% |  | 40,649 | 6\% |  | 98 | 3\% |  | 21,622 | 6\% |  | 41,771 | 6\% |
| Technology, telecom and media |  | 100 | 3\% |  | 24,517 | 7\% |  | 56,417 | 8\% |  | 61 | 2\% |  | 24,912 | 7\% |  | 54,894 | 8\% |
| Real estate and construction |  | 287 | 9\% |  | 24,959 | 7\% |  | 52,995 | 8\% |  | 290 | 10\% |  | 25,245 | 7\% |  | 49,925 | 7\% |
| Banks |  | 0 | 0\% |  | 12,975 | 4\% |  | 13,982 | 2\% |  | 0 | 0\% |  | 15,548 | 4\% |  | 16,598 | 2\% |
| Retail |  | 149 | 5\% |  | 19,243 | 6\% |  | 42,250 | 6\% |  | 216 | 7\% |  | 23,149 | 6\% |  | 43,212 | 6\% |
| Materials and commodities |  | 48 | 2\% |  | 13,188 | 4\% |  | 35,885 | 5\% |  | 46 | 2\% |  | 15,877 | 4\% |  | 37,877 | 5\% |
| Automobile related |  | 24 | 1\% |  | 12,031 | 4\% |  | 25,240 | 4\% |  | 24 | 1\% |  | 13,103 | 4\% |  | 25,162 | 4\% |
| Food and beverage manufacturing |  | 30 | 1\% |  | 12,051 | 4\% |  | 28,597 | 4\% |  | 12 | 0\% |  | 13,082 | 4\% |  | 29,284 | 4\% |
| Health care and pharmaceuticals |  | 163 | 5\% |  | 16,074 | 5\% |  | 32,304 | 5\% |  | 76 | 3\% |  | 17,144 | 5\% |  | 32,481 | 5\% |
| Oil, gas and pipelines |  | 1,188 | 39\% |  | 11,138 | 3\% |  | 31,344 | 4\% |  | 1,414 | 47\% |  | 12,598 | 3\% |  | 32,679 | 5\% |
| Entertainment and recreation |  | 85 | 3\% |  | 9,643 | 3\% |  | 16,849 | 2\% |  | 62 | 2\% |  | 11,820 | 3\% |  | 18,134 | 3\% |
| Transportation services |  | 390 | 13\% |  | 10,216 | 3\% |  | 16,642 | 2\% |  | 319 | 11\% |  | 10,849 | 3\% |  | 17,040 | 2\% |
| Commercial services |  | 145 | 5\% |  | 10,618 | 3\% |  | 24,467 | 4\% |  | 98 | 3\% |  | 12,095 | 3\% |  | 24,548 | 3\% |
| Agribusiness |  | 40 | 1\% |  | 6,829 | 2\% |  | 12,419 | 2\% |  | 54 | 2\% |  | 7,362 | 2\% |  | 12,984 | 2\% |
| Utilities |  | 9 | 0\% |  | 5,922 | 2\% |  | 19,315 | 3\% |  | 1 | 0\% |  | 6,486 | 2\% |  | 20,615 | 3\% |
| Insurance and fiduciaries |  | 2 | 0\% |  | 3,463 | 1\% |  | 14,814 | 2\% |  | 2 | 0\% |  | 6,032 | 2\% |  | 17,069 | 2\% |
| Government and education |  | 10 | 0\% |  | 5,413 | 2\% |  | 11,691 | 2\% |  | 6 | 0\% |  | 5,741 | 2\% |  | 12,128 | 2\% |
| Other |  | 52 | 2\% |  | 11,397 | 3\% |  | 27,989 | 4\% |  | 36 | 1\% |  | 12,731 | 3\% |  | 32,843 | 5\% |
| Total | \$ | 3,021 | 100\% | \$ | 337,860 | 100\% | \$ | 697,687 | 100\% | \$ | 3,034 | 100\% | \$ | 367,526 | 100\% | \$ | 716,396 | 100\% |

## Period end balances.

Industry classifications based on NAICS classifications.
(1) Total Commitments = loans outstanding + unfunded commitments, excluding issued letters of credit.

## Commercial real estate loans by property type

- Nonaccrual loans of $\$ 1.4$ billion, up $\$ 126$ million LQ driven by a $\$ 119$ million increase in office buildings nonaccruals
- Criticized assets of $\$ 12.7$ billion, up $\$ 2.3$ billion, or $22 \%$, LQ
- $92 \%$ of the increase in criticized assets was from the hotel/motel, shopping center, and retail (excluding shopping center) sectors

|  | 3 Q20 |  |  |  |  |  | $2 Q 20$ |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (\$ in millions) | Nonaccruals |  |  | Loans Outstanding |  |  | Nonaccruals |  |  | Loans Outstanding |  |  |
| Office Buildings | \$ | 280 | 20\% | \$ | 37,347 | 26\% | \$ | 161 | 13\% | \$ | 38,489 | 26\% |
| Apartments |  | 30 | 2\% |  | 27,435 | 19\% |  | 11 | 1\% |  | 26,978 | 19\% |
| Industrial/Warehouse |  | 77 | 6\% |  | 17,730 | 12\% |  | 73 | 6\% |  | 17,823 | 12\% |
| Retail (Excluding Shopping Center) |  | 172 | 12\% |  | 14,053 | 10\% |  | 173 | 14\% |  | 14,089 | 10\% |
| Shopping Center |  | 408 | 30\% |  | 11,732 | 8\% |  | 399 | 32\% |  | 12,493 | 9\% |
| Hotel/Motel |  | 159 | 12\% |  | 12,288 | 9\% |  | 170 | 14\% |  | 12,247 | 8\% |
| Mixed Use Properties |  | 91 | 7\% |  | 6,217 | 4\% |  | 90 | 7\% |  | 6,304 | 4\% |
| Institutional |  | 95 | 7\% |  | 6,215 | 4\% |  | 97 | 8\% |  | 6,068 | 4\% |
| Collateral Pool |  | - | 0\% |  | 2,850 | 2\% |  | - | 0\% |  | 2,336 | 2\% |
| Agriculture |  | 48 | 3\% |  | 1,780 | 1\% |  | 61 | 5\% |  | 2,006 | 1\% |
| Other |  | 17 | 1\% |  | 6,782 | 5\% |  | 16 | 1\% |  | 6,828 | 5\% |
| Total | \$ | 1,377 | 100\% | \$ | 144,429 | 100\% | \$ | 1,251 | 100\% | \$ | 145,661 | 100\% |

## Consumer loan deferrals due to COVID-19

- \$23.5 billion unpaid principal balance (UPB) of modified consumer loans were still in deferral as of 9/30/20, down from $\$ 37.2$ billion as of $6 / 30 / 20^{(1)}$

|  | As of September 30, 2020 |  |  | As of June 30, 2020 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (\$ in millions) |  | principal <br> modified <br> deferral <br> period | \% of loan class |  | principal <br> modified <br> deferral <br> period | \% of loan class |
| Real estate 1-4 family first mortgage ${ }^{(1)}$ | \$ | 16,994 | 6\% |  | 25,194 | 9\% |
| Real estate 1-4 family junior lien mortgage |  | 1,848 | 7\% |  | 2,812 | 10\% |
| Credit card |  | 783 | 2\% |  | 2,616 | 7\% |
| Automobile |  | 2,796 | 6\% |  | 4,880 | 10\% |
| Other revolving credit and installment |  | 1,057 | 3\% |  | 1,673 | 5\% |
| Total Consumer ${ }^{(1)}$ | \$ | 23,478 | 5\% | \$ | 37,175 | 9\% |

- As of 9/30/20, the trailing seven day average of new daily payment deferrals granted declined 97\% from their peak in early April

[^15]
## Allowance for credit losses for loans

- Allowance for credit losses (ACL) for loans of $\$ 20.5$ billion, relatively stable LQ and reflected an improving economic environment and solid credit performance in the quarter, but continued uncertainty due to COVID-19
- Allowance coverage for total loans of $2.22 \%$, up from $2.19 \%$ in 2Q20

|  | 3Q20 |  |  |  |  |  |  | 2Q20 |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| (\$ in millions) |  | ACL | Loans <br> outstanding | ACL as a \% of loans |  | Annualized <br> Net Chargeoff Ratio |  |  | ACL | Loans outstanding | ACL as a \% of loans |  | Annualized Net Chargeoff Ratio |  |
| Commercial |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Commercial \& industrial | \$ | 7,845 | 320,913 | 2.44 | \% | 0.33 | \% | \$ | 8,109 | 350,116 | 2.32 | \% | 0.55 | \% |
| Real estate mortgage |  | 2,517 | 121,910 | 2.06 |  | 0.18 |  |  | 2,395 | 123,967 | 1.93 |  | 0.22 |  |
| Real estate construction |  | 521 | 22,519 | 2.31 |  | (0.03) |  |  | 484 | 21,694 | 2.23 |  | (0.02) |  |
| Lease financing |  | 659 | 16,947 | 3.89 |  | 0.66 |  |  | 681 | 17,410 | 3.91 |  | 0.33 |  |
| Total commercial | \$ | 11,542 | 482,289 | 2.39 | \% | 0.29 | \% | \$ | 11,669 | 513,187 | 2.27 | \% | 0.44 | \% |
| Consumer |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Real estate 1-4 family first mortgage | \$ | 1,519 | 294,990 | 0.51 | \% | - | \% | \$ | 1,541 | 277,945 | 0.55 | \% | - | \% |
| Real estate 1-4 family junior lien mortgage |  | 710 | 25,162 | 2.82 |  | (0.22) |  |  | 725 | 26,839 | 2.70 |  | (0.17) |  |
| Credit card |  | 4,082 | 36,021 | 11.33 |  | 2.71 |  |  | 3,777 | 36,018 | 10.49 |  | 3.60 |  |
| Auto |  | 1,225 | 48,450 | 2.53 |  | 0.25 |  |  | 1,174 | 48,808 | 2.41 |  | 0.88 |  |
| Other revolving credit and installment |  | 1,393 | 33,170 | 4.20 |  | 0.80 |  |  | 1,550 | 32,358 | 4.79 |  | 1.09 |  |
| Total consumer | \$ | 8,929 | 437,793 | 2.04 | \% | 0.30 | \% | \$ | 8,767 | 421,968 | 2.08 | \% | 0.48 | \% |
| Total | \$ | 20,471 | 920,082 | 2.22 | \% | 0.29 | \% | \$ | 20,436 | 935,155 | 2.19 | \% | 0.46 | \% |

[^16]
## Capital

## Common Equity Tier 1 Ratio ${ }^{(1)}$



## Capital Position

- Common Equity Tier 1 (CET1) ratio of 11.4\% at 9/30/20 ${ }^{(1)}$ continued to be above both the regulatory minimum of $9 \%$ and our current internal target of $10 \%$
- Currently expect internal loan portfolio credit rating trends will result in higher risk-weighted assets (RWA) under the Advanced Approach than under the Standardized Approach in the coming quarters, which would reduce the CET1 ratio and other RWA-based capital ratios


## Total Loss Absorbing Capacity (TLAC) Update

- As of 9/30/20, our eligible external TLAC as a percentage of total risk-weighted assets was $25.8 \%^{(2)}$ compared with the required minimum of $22.0 \%$

Appendix

## Real estate 1-4 family mortgage portfolio

| (\$ in millions) |  | 3 Q 20 | 2020 | 3 Q 19 | Linked Quarter Change |  |  |  | Year-over-Year Change |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Real estate 1-4 family first mortgage loans: | \$ | 294,990 | 277,945 | 290,604 | \$ | 17,045 | 6 | \% | \$ | 4,386 | 2 | \% |
| Nonaccrual loans |  | 2,641 | 2,393 | 2,261 |  | 248 | 10 |  |  | 380 | 17 |  |
| as \% of loans |  | 0.90 \% | 0.86 \% | 0.78 \% |  | 4 bps |  |  |  | 12 |  |  |
| Net charge-offs/(recoveries) | \$ | (1) | 2 | (5) | \$ | (3) | n.m |  | \$ | 4 | (80) |  |
| as \% of average loans |  | (0.00) \% | 0.00 \% | (0.01) \% |  | (0) bps |  |  |  | 1 |  |  |
| Real estate 1-4 family junior lien mortgage loans: | \$ | 25,162 | 26,839 | 30,838 | \$ | $(1,677)$ | (6) |  | \$ | $(5,676)$ | (18) |  |
| Nonaccrual loans |  | 767 | 753 | 819 |  | 14 | 2 |  |  | (52) | (6) |  |
| as \% of loans |  | 3.05 \% | 2.81 \% | 2.66 \% |  | 24 bps |  |  |  | 39 | bps |  |
| Net charge-offs/(recoveries) | \$ | (14) | (12) | (22) | \$ | (2) | 17 | \% | \$ | 8 | (36) | \% |
| as \% of average loans |  | (0.22) \% | (0.17) \% | (0.28) \% |  | (5) bps |  |  |  | 6 | bps |  |

- First mortgage loans up \$17.0 billion LQ as the repurchase of $\$ 21.9$ billion of EPBO loans, the reclassification of $\$ 9.0$ billion of loans from HFS to HFI , and $\$ 13.4$ billion of originations, were partially offset by paydowns
- Net recoveries up \$3 million LQ
- Nonaccrual loans increased $\$ 248$ million LQ and included $\$ 185$ million of COVID-related loan payment deferrals that did not qualify for legislative (CARES Act) or regulatory relief
- First lien home equity lines of $\$ 9.4$ billion, down $\$ 412$ million LQ
- Junior lien mortgage loans down $\$ 1.7$ billion, or 6\%, LQ as paydowns more than offset new originations
- Net recoveries up $\$ 2$ million LQ due to lower net chargeoffs reflecting payment deferrals
- Nonaccrual loans increased $\$ 14$ million, or 2\%, LQ


## Consumer credit card portfolio



- Credit card outstandings stable LQ as higher purchase volume was offset by increased payment rates, and down $\$ 3.6$ billion, or 9\%, YoY reflecting the economic impact of COVID-19 including on customer spending
- Purchase dollar volume up $22 \%$ LQ due to increased economic activity and down 5\% YoY reflecting lower consumer spending due to the impact of COVID-19
- New accounts ${ }^{(1)}$ down $17 \%$ LQ and $55 \%$ YoY due to the impact of COVID-19
- Net charge-offs down $\$ 82$ million, or 89 bps , LQ and down $\$ 74$ million, or 51 bps , YoY driven by payment deferrals, the impact of government stimulus programs, customer deleveraging and fewer bankruptcy filings
- $30+$ days past due down $\$ 123$ million, or $34 \mathrm{bps}, \mathrm{LQ}$ and down $\$ 363$ million, or 76 bps , YoY driven by payment deferrals, the impact of government stimulus programs, and customer deleveraging


## Auto portfolios

| (\$ in millions) |  | 3020 | 2 Q 20 |  | 3019 |  |  | Linked Quarter Change |  |  | Year-over-Year Change |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Consumer: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto outstandings | \$ | 48,450 | 48,808 |  | 46,738 |  | \$ | (358) |  | (1) | \% | \$ | 1,712 |  | 4 | \% |
| Nonaccrual loans |  | 176 | 129 |  | 110 |  |  | 47 |  | 36 |  |  | 66 |  | 60 |  |
| as \% of loans |  | 0.36 \% | 0.26 | \% | 0.24 | \% |  | 10 | bps |  |  |  | 12 |  |  |  |
| Net charge-offs | \$ | 31 | 106 |  | 76 |  | \$ | (75) |  | (71) |  | \$ | (45) |  | (59) |  |
| as \% of avg loans |  | 0.25 \% | 0.88 |  | 0.65 | \% |  | (63) |  |  |  |  | (40) |  |  |  |
| 30+ days past due | \$ | 802 | 819 |  | 1,101 |  | \$ | (17) |  | (2) |  | \$ | (299) |  | (27) |  |
| as \% of loans |  | 1.66 \% | 1.68 |  | 2.36 | \% |  | (2) | bps |  |  |  | (70) |  |  |  |
| Commercial: |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Auto outstandings | \$ | 7,844 | 8,129 |  | 10,562 |  | \$ | (285) |  | (4) |  | \$ | $(2,718)$ |  | (26) |  |
| Nonaccrual loans |  | 12 | 13 |  | 14 |  |  | (1) |  | (8) |  |  | (2) |  | (14) |  |
| as \% of loans |  | 0.15 \% | 0.16 | \% | 0.13 | \% |  | (1) | bps |  |  |  | 2 | bps |  |  |
| Net charge-offs | \$ | 1 | 3 |  | 1 |  | \$ | (2) |  | (67) | \% | \$ | - |  | - | \% |
| as \% of avg loans |  | 0.05 \% | 0.12 \% |  | 0.05 |  |  | (7) | bps |  |  |  | - | bps |  |  |

## Consumer Portfolio

- Auto outstandings of $\$ 48.5$ billion, down $1 \%$ LQ and up $4 \%$ YoY
- 3Q20 originations of $\$ 5.4$ billion, down $5 \%$ LQ and $22 \%$ YoY reflecting the economic slowdown associated with the COVID-19 pandemic
- Nonaccrual loans increased $\$ 47$ million LQ and $\$ 66$ million YoY
- Net charge-offs down $\$ 75$ million LQ and $\$ 45$ million YoY driven by payment deferrals, as well as higher recoveries reflecting strong used car values
- 30+ days past due decreased $\$ 17$ million LQ and decreased $\$ 299$ million YoY on payment deferrals


## Commercial Portfolio

- Loans of $\$ 7.8$ billion, down $4 \%$ LQ and $26 \%$ YoY due to lower dealer floorplan utilization as dealers held less inventory due to lower supply from auto manufacturers


## Student lending portfolio

| (\$ in millions) |  | 3020 | 2020 | 3019 | Linked Quarter Change |  |  | Year-over-Year Change |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Private outstandings | \$ | 10,000 | 10,258 | 10,827 | \$ | (258) | (3) | \% | \$ | (827) | (8) | \% |
| Net charge-offs |  | 14 | 17 | 29 |  | (3) | (18) |  |  | (15) | (52) |  |
| as \% of avg loans |  | 0.54 \% | 0.68 \% | 1.07 \% |  | (14) |  |  |  | (53) |  |  |
| $30+$ days past due | \$ | 205 | 208 | 175 | \$ | (3) | (1) | \% | \$ | 30 | 17 | \% |
| as \% of loans |  | 2.05 \% | 2.03 \% | 1.62 \% |  |  |  |  |  | 43 |  |  |

- On September 22, 2020 we notified customers of our exit from the student lending business
- New applications from current customers will be accepted for the 2020-2021 academic year until 1/28/21 with final disbursement of funds to colleges by 6/30/21
- \$10.0 billion of private loan outstandings, down 3\% LQ and 8\% YoY driven by higher paydowns and payoffs, as well as the economic impact of COVID-19
- Average FICO of 771, and 84\% of the total outstandings have been co-signed
- Originations down 56\% YoY driven by lower demand due to COVID-19
- Net charge-offs decreased $\$ 3$ million LQ due to seasonality of repayments, and decreased $\$ 15$ million YoY due to payment deferrals
- 30+ days past due decreased \$3 million LQ and increased \$30 million YoY


## Trading-related revenue

| (\$ in millions) | 3 Q 20 |  | 2 Q 20 | 3Q19 | Linked Quarter Change |  |  | Year-over-Year Change |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Trading-related revenue |  |  |  |  |  |  |  |  |  |  |
| Net interest income | \$ | 527 | 617 | 838 | \$ | (90) | (15) \% | \$ | (311) | (37) \% |
| Net gains from trading activities |  | 361 | 807 | 276 |  | (446) | (55) |  | 85 | 31 |
| Trading-related revenue | \$ | 888 | 1,424 | 1,114 | \$ | (536) | (38) \% | \$ | (226) | (20) \% |

- Fixed income, currencies and commodity trading (FICC) generated $78 \%$ of total trading-related revenue in 3Q20
- Trading-related revenue of $\$ 888$ million was down $\$ 536$ million, or $38 \%$, LQ from a record 2Q20:
- Net interest income decreased $\$ 90$ million, or $15 \%$, reflecting a decline in average trading assets, as well as lower yields on fixed income trading securities
- Net gains from trading activities decreased $\$ 446$ million reflecting lower credit trading, rates, and volatility, as well as lower client demand for derivative hedging, partially offset by higher equity trading results
- Trading-related revenue was down $\$ 226$ million, or $20 \%$, YoY:
- Net interest income decreased $\$ 311$ million, or $37 \%$, reflecting lower average trading assets, as well as lower yields on fixed income and equity trading securities
- Net gains from trading activities increased $\$ 85$ million reflecting higher equity trading on increased volatility and higher volumes and customer flow


## Wholesale Banking adjusted efficiency ratio for income tax credits

We also evaluate our Wholesale Banking operating segment based on an adjusted efficiency ratio for income tax credits. The adjusted efficiency ratio for income tax credits is a non-GAAP financial measure and represents noninterest expense divided by total revenue plus income tax credits related to our low-income housing and renewable energy investments and related tax equivalent adjustments.

Management believes that the adjusted efficiency ratio for income tax credits is a useful financial measure because it enables investors and others to compare efficiency results from both taxable and tax-advantaged sources on a consistent basis.

The table below provides a reconciliation of this non-GAAP financial measure to GAAP financial measures.

| (\$ in millions) |  |  | 3020 | 2020 | 1 Q 20 | 4Q19 | 3019 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Wholesale Banking adjusted efficiency ratio for income tax credits: |  |  |  |  |  |  |  |
| Total revenue | (A) | \$ | 5,594 | 6,563 | 5,817 | 6,559 | 6,942 |
| Adjustments: |  |  |  |  |  |  |  |
| Income tax credits related to our low-income housing and renewable energy investments (included in income tax expense) |  |  | 469 | 465 | 491 | 478 | 422 |
| Tax equivalent adjustments related to income tax credits ${ }^{(1)}$ |  |  | 156 | 155 | 163 | 160 | 141 |
| Adjusted total revenue | (B) |  | 6,219 | 7,183 | 6,471 | 7,197 | 7,505 |
| Noninterest expense | (C) |  | 4,013 | 3,963 | 3,763 | 3,743 | 3,889 |
| Efficiency ratio | (C)/(A) |  | 71.7 \% | 60.4 | 64.7 | 57.1 | 56.0 |
| Adjusted efficiency ratio for income tax credits | (C)/(B) |  | 64.5 \% | 55.2 | 58.2 | 52.0 | 51.8 |

## Common Equity Tier 1 (Standardized Approach)

Wells Fargo \& Company and Subsidiaries
COMMON EQUITY TIER 1 UNDER BASEL III - STANDARDIZED APPROACH (1)

| (in billions, except ratio) |  | Estimated |  |  | $\begin{array}{r} \text { Mar 31, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Dec 31, } \\ 2019 \end{array}$ | $\begin{array}{r} \text { Sep 30, } \\ 2019 \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  | $\begin{array}{r} \text { Sep 30, } \\ 2020 \end{array}$ | $\begin{array}{r} \text { Jun 30, } \\ 2020 \end{array}$ |  |  |  |
| Total equity |  | \$ | 182.0 | 180.1 | 183.3 | 188.0 | 194.4 |
| Adjustments: |  |  |  |  |  |  |  |
| Preferred stock |  |  | (21.1) | (21.1) | (21.3) | (21.5) | (21.5) |
| Additional paid-in capital on preferred stock |  |  | 0.1 | 0.1 | 0.1 | (0.1) | (0.1) |
| Unearned ESOP shares |  |  | 0.9 | 0.9 | 1.1 | 1.1 | 1.1 |
| Noncontrolling interests |  |  | (0.9) | (0.7) | (0.6) | (0.8) | (1.1) |
| Total common stockholders' equity |  |  | 161.0 | 159.3 | 162.6 | 166.7 | 172.8 |
| Adjustments: |  |  |  |  |  |  |  |
| Goodwill |  |  | (26.4) | (26.4) | (26.4) | (26.4) | (26.4) |
| Certain identifiable intangible assets (other than MSRs) |  |  | (0.4) | (0.4) | (0.4) | (0.4) | (0.5) |
| Goodwill and other intangibles on nonmarketable equity securities (included in other assets) |  |  | (2.0) | (2.1) | (1.9) | (2.1) | (2.3) |
| Applicable deferred taxes related to goodwill and other intangible assets (2) |  |  | 0.8 | 0.8 | 0.8 | 0.8 | 0.8 |
| CECL transition provision (3) |  |  | 1.9 | 1.9 | - | - | - |
| Other |  |  | - | (0.1) | - | 0.2 | 0.3 |
| Common Equity Tier 1 under Basel III | (A) |  | 134.9 | 133.0 | 134.7 | 138.8 | 144.7 |
| Total risk-weighted assets (RWAs) anticipated under Basel III (4) | (B) | \$ | 1,184.4 | 1,213.1 | 1,262.8 | 1,245.8 | 1,246.2 |
| Common Equity Tier 1 to total RWAs anticipated under Basel III (4) | (A)/(B) |  | 11.4 \% | 11.0 | 10.7 | 11.1 | 11.6 |

 (CET1) ratio. The rules are being phased in through the end of 2021. The Basel III capital requirements for calculating CET1 and tier 1 capital, along with RWAs, are fully phased-in.
 period end.
 standard on regulatory capital. The rule permits certain banking organizations to exclude from regulatory capital the initial adoption impact of CECL, plus $25 \%$ of the cumulative changes in the allowance for credit losses (ACL) under CECL for each period until December 31, 2021, followed by a three-year phase-out of the benefits. The impact of the CECL transition provision on our
 of the $\$ 11.5$ billion increase in our ACL under CECL from January 1, 2020, through September 30, 2020.

 our CET1 ratio as of September 30, 2020, was lower under the Basel III Standardized Approach RWAs. Our CET1 ratio for June 30 and March 31, 2020 , and December 31 and September 30, 2019 , was lower under the Basel III Standardized Approach RWAs.

## Common Equity Tier 1 (Advanced Approach)

Wells Fargo \& Company and Subsidiaries
COMMON EQUITY TIER 1 UNDER BASEL III - ADVANCED APPROACH (1)

(1) Basel III capital rules, adopted by the Federal Reserve Board on July 2, 2013, revised the definition of capital, increased minimum capital ratios, and introduced a minimum Common Equity Tier 1 (CET1) ratio. The rules are being phased in through the end of 2021. The Basel III capital requirements for calculating CET1 and tier 1 capital, along with RWAs, are fully phased-in.
(2) Determined by applying the combined federal statutory rate and composite state income tax rates to the difference between book and tax basis of the respective goodwill and intangible assets at period end.
(3) In second quarter 2020, the Company elected to apply a modified transition provision issued by federal banking regulators related to the impact of the current expected credit loss (CECL) accounting standard on regulatory capital. The rule permits certain banking organizations to exclude from regulatory capital the initial adoption impact of CECL, plus $25 \%$ of the cumulative changes in the allowance for credit losses (ACL) under CECL for each period until December 31, 2021, followed by a three-year phase-out of the benefits. The impact of the CECL transition provision on our regulatory capital at September 30, 2020, was an increase in capital of $\$ 1.9$ billion, reflecting a $\$ 991$ million (post-tax) increase in capital recognized upon our initial adoption of CECL, offset by $25 \%$ of the $\$ 11.5$ billion increase in our ACL under CECL from January 1, 2020, through September 30, 2020.
(4) The final Basel III capital rules provide for two capital frameworks: the Standardized Approach and the Advanced Approach applicable to certain institutions. Accordingly, in the assessment of our capital adequacy, we must report the lower of our CET1, tier 1 and total capital ratios calculated under the Standardized Approach and under the Advanced Approach. Based on preliminary estimates, our CET1 ratio as of September 30, 2020, was lower under the Basel III Standardized Approach RWAs. Our CET1 ratio for June 30 and March 31, 2020 , and December 31 and September 30, 2019, was lower under the Basel III Standardized Approach RWAs.
(5) Amounts for December 31, 2019, and September 30, 2019, have been revised as a result of a decrease in RWAs under the Advanced Approach due to the correction of duplicated operational loss amounts.

## Forward-looking statements

This document contains forward-looking statements. In addition, we may make forward-looking statements in our other documents filed or furnished with the Securities and Exchange Commission, and our management may make forward-looking statements orally to analysts, investors, representatives of the media and others. Forward-looking statements can be identified by words such as "anticipates," "intends," "plans," "seeks," "believes," "estimates," "expects," "target," "projects," "outlook," "forecast," "will," "may," "could," "should," "can" and similar references to future periods. In particular, forwardlooking statements include, but are not limited to, statements we make about: (i) the future operating or financial performance of the Company, including our outlook for future growth; (ii) our noninterest expense and efficiency ratio; (iii) future credit quality and performance, including our expectations regarding future loan losses, our allowance for credit losses, and the economic scenarios considered to develop the allowance; (iv) our expectations regarding net interest income and net interest margin; (v) loan growth or the reduction or mitigation of risk in our loan portfolios; (vi) future capital or liquidity levels, ratios or targets; (vii) the performance of our mortgage business and any related exposures; (viii) the expected outcome and impact of legal, regulatory and legislative developments, as well as our expectations regarding compliance therewith; (ix) future common stock dividends, common share repurchases and other uses of capital; (x) our targeted range for return on assets, return on equity, and return on tangible common equity; (xi) expectations regarding our effective income tax rate; (xii) the outcome of contingencies, such as legal proceedings; and (xiii) the Company's plans, objectives and strategies. Forward-looking statements are not based on historical facts but instead represent our current expectations and assumptions regarding our business, the economy and other future conditions. Investors are urged to not unduly rely on forward-looking statements as actual results could differ materially from expectations. Forward-looking statements speak only as of the date made, and we do not undertake to update them to reflect changes or events that occur after that date. For more information about factors that could cause actual results to differ materially from expectations, refer to the "Forward-Looking Statements" discussion in Wells Fargo's press release announcing our third quarter 2020 results and in our most recent Quarterly Report on Form 10-Q, as well as to Wells Fargo's other reports filed with the Securities and Exchange Commission, including the discussion under "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2019, and in our Quarterly Report on Form 10-Q for the quarter ended June 30, 2020.


[^0]:    ${ }^{1}$ Comparisons in the bullet points are for third quarter 2020 versus third quarter 2019, unless otherwise specified.
    ${ }^{2}$ Liquidity coverage ratio (LCR) is calculated as high-quality liquid assets divided by projected net cash outflows, as each is defined under the LCR rule. LCR is a preliminary estimate.
    ${ }^{3}$ See table on page 36 for more information on Common Equity Tier 1. Common Equity Tier 1 is a preliminary estimate.

[^1]:    ${ }^{4}$ Production margin represents net gains on residential mortgage loan origination/sales activities divided by total residential held-for-sale mortgage originations. See the "Selected Five Quarter Residential Mortgage Production Data" table on page 41 for more information.

[^2]:    ${ }^{5}$ The TLAC ratio is a preliminary estimate.

[^3]:    ${ }^{6}$ Customers who actively use their checking account with transactions such as debit card purchases, online bill payments, and direct deposit. Management uses this metric to help monitor trends in checking customer engagement with the Company.
    ${ }^{7}$ Data as of August 2020, comparisons with August 2019.
    ${ }^{8}$ Combined consumer and business debit card purchase volume dollars.
    ${ }^{9}$ Digital and mobile active customers is the number of consumer and small business customers who have logged on via a digital or mobile device in the prior 90 days.

[^4]:    ${ }^{10}$ Includes commercial card volume for the entire company.
    ${ }^{11}$ Includes ACH payment transactions originated by the entire company.
    ${ }^{12}$ Year-to-date through September 30. Source: Dealogic U.S. investment banking fee market share. Market share based on deals with U.S. targets (M\&A), U.S. issuers (Equity Capital Markets), and deals both marketed in the U.S. and issued in U.S. dollars (Debt Capital Markets and Loan Syndications). Previous market share data reflected deals with U.S.-headquartered companies (all products). Previously reported market share metrics have been revised to reflect this definitional change.

[^5]:    ${ }^{13}$ We do not control this website. Wells Fargo has provided this link for your convenience, but does not endorse and is not responsible for the content, links, privacy policy, or security policy of this website.

[^6]:    (1) Tangible common equity, return on average tangible common equity, and tangible book value per common share are non-GAAP financial measures. For additional information, including a corresponding reconciliation to GAAP financial measures, see the "Tangible Common Equity" tables on page 35 .
    (2) The efficiency ratio is noninterest expense divided by total revenue (net interest income and noninterest income).
     Company's ability to generate capital to cover credit losses through a credit cycle.
    
    (5) Consumer and small business banking deposits are total deposits excluding mortgage escrow and wholesale deposits.
     outstanding.
    

[^7]:    (1) Yields/rates and amounts include the effects of hedge and risk management activities associated with the respective asset and liability categories.
     cost for the periods presented.
    (3) Nonaccrual loans and related income are included in their respective loan categories.
     securities. The federal statutory tax rate utilized was $21 \%$ for the periods presented.

[^8]:    (1) Yields/rates and amounts include the effects of hedge and risk management activities associated with the respective asset and liability categories
     cost for the periods presented.
    (3) Nonaccrual loans and related income are included in their respective loan categories

[^9]:    (1) Represents the overall decrease in our allowance for credit losses for loans as a result of our adoption of ASU 2016-13, Financial Instruments - Credit Losses, on January 1, 2020.
    (2) Represents the allowance for credit losses for PCI loans that automatically became purchased credit-deteriorated (PCD) loans with the adoption of ASU 2016-13.
     the allowance for credit losses attributable to the passage of time as interest income.

[^10]:    (1) Amounts are not comparative due to our adoption of ASU 2016-13, Financial Instruments - Credit Losses, on January 1, 2020.

[^11]:    

[^12]:    Wells Fargo 3Q20 Supplement

[^13]:    (1) Production margin represents net gains on residential mortgage loan origination/sales activities divided by total residential held-for-sale mortgage originations.

[^14]:    
    
    
     market share data reflected deals with U.S.-headquartered companies (all products). Previously reported market share metrics have been revised to reflect this definitional change. (6) Preliminary estimate.
    Wells Fargo 3Q20 Supplement

[^15]:    (1) Excludes $\$ 19.1$ billion and $\$ 7.1$ billion at September 30, 2020 and June 30, 2020, respectively, of real estate 1-4 family first mortgage loans insured by the Federal Housing Administration (FHA) or guaranteed by the Department of Veterans Affairs (VA) that were primarily repurchased from GNMA loan securitization pools. FHA/VA loans are entitled to payment deferrals of scheduled principal and interest up to a total of 12 months.

[^16]:    Loan balances as of period-end.

