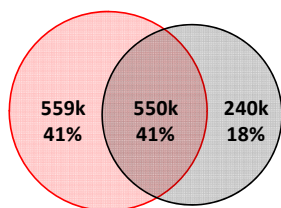


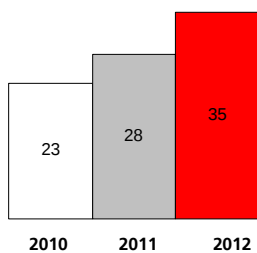
>

Customer numbers



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Regional Corporate Business Centres



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Customer satisfaction ('FRS')

